

Our purpose

Manaaki tangata, Manaaki whānau

We help New Zealanders to be safe, strong and independent

Our commitment to Māori

As a **Te Tiriti o Waitangi** partner we are committed to supporting and enabling Māori, whānau, hapū, Iwi and communities to realise their own potential and aspirations.

The outcomes we want to achieve

New Zealanders get the support they require

New Zealanders are resilient and live in inclusive and supportive communities

New Zealanders participate positively in society and reach their potential

We carry out a broad range of responsibilities and functions including

- Employment, income support and superannuation
- Community partnerships, programmes and campaigns
- Advocacy for seniors, disabled people and youth
- Public housing assistance and emergency housing
- Resolving claims of abuse and neglect in state care
- Student allowances and loans

Our strategic direction

Mana manaaki

A positive experience every time

Kotahitanga

Partnering for greater impact

Kia takatū tātou

Supporting long-term social and economic development

Te Pae Tawhiti – Our Future



He Whakataukī*

Unuhia te rito o te harakeke
Kei hea te kōmako e kō?
Whakatairangitia, rere ki uta, rere ki tai;
Ui mai ki ahau,
He aha te mea nui o te ao?
Māku e kī atu,
He tangata, he tangata, he tangata*

If you remove the central shoot of the flaxbush
Where will the bellbird find rest?
Will it fly inland, fly out to sea, or fly aimlessly;
If you were to ask me,
What is the most important thing in the world?
I will tell you,
It is people, it is people, it is people

*We would like to acknowledge Te Rūnanga Nui o Te Aupōuri Trust for their permission to use this whakataukī

Position detail

Overview of position

The Technical Product Owner is a delivery lead for up to four Agile standing teams that are focused on a specific product or service they are responsible to manage.

This position works supports and works collaboratively with the Technical Product Manager and participates in the delivery of value pulling from the backlog for the product or service.

Location

National Office, Auckland or Wellington

Reports to

Technology People Leader

Key responsibilities

Strategy and Planning

- Support the Technical Product Manager and collaborate with the Enterprise Architect to ensure alignment Portfolio delivery approach
- Develop and communicate plans to drive forward strategies.

Delivery

- Responsible for managing and prioritising the backlog for the products for which they hold responsibility, including delivery of the programme backlog and implementation of products
- Responsible for developing and implementing operational asset management plans unique to the relevant product/s
- Participate in Programme Increment Planning, including pre and post Programme Increment planning
- Define and prioritise features and stories, working alongside Product Owners, Product Managers, Technical Product Managers and other Technical Product Owners
- Development of story acceptance criteria and accepts stories as done
- Understand and manage priorities and conflicting demands from multiple programmes of work, leveraging relationships and providing technical intelligence to ensure delivery commitments are met
- Works with Scrum Lead to ensure successful delivery of each iteration
- Contribute to relevant governance entities for required reporting and associated governance, including change requests and progress reports to relevant stakeholders.

Product Ownership

- Work alongside other Product Owners, Product Managers, Technical Product Managers and Technical Product Owners to define and prioritise stories
- Attend and participate in product inspect and adapt workshops, including product demonstrations
- Develop and maintain asset management plans

- May act as the proxy for the customer for the Agile Release Trains
- Work with Technical Product Manager to ensure features are well articulated and understood so team can deliver.

Relationship Management

- Share information to grow knowledge and develop capability within all key working relationships
- Support the Technology People Leaders to empower individuals and maximise potential by helping to create an environment of continuous learning and to support capability development and facilitate with performance improvement activities as and when required
- Collaborate with peers to ensure welfare and culture are balanced with delivery objective
- Working in partnership with the Technology People Leaders, engage in building collaborative and trusted relationships and facilitate effective working relationships
- Foster an environment of trust, empowerment, collaboration and a positive team culture for effective working relationships.

Embedding Te Ao Māori

- Embedding and building on Te Ao Māori within your leadership role
- Create the conditions for Te Ao Māori and Te Tiriti o Waitangi in all decisions to ensure Te Pae Tata is delivered and embedded in your business group.

Health, Safety and Security

- Understand and implement your manager accountabilities as outlined in the HSS Accountability Framework
- Ensure health, safety, security and wellbeing policies and procedures are understood, followed and implemented by all employees.

Emergency Management and Business Continuity

- Take responsibility for emergency management and business continuity confirming management of the critical functions that satisfy legislative, regulatory and client obligations are in place during and after a disruptive event
- Ensure that policies and procedures encompassing emergency management, business continuity and crisis management arrangements are understood, followed and implemented by employees.

Know-how

- Technical and operational knowledge of the functions of the relevant product(s)
- Strong working and operational knowledge of the technical assets required to develop the functions within the relevant product(s)
- Strong collaboration skills with individual and teams
- Excellent communication skills, both verbal and written
- Excellent relationship building and management
- Experience in negotiating constructive outcomes in complex environments with competing priorities.

Attributes

- **Respect** - At all levels including respect for colleagues, organisation, the customer and the product to maintain an appropriate work environment.
- **Collaborative** - Facilitate collaboration and communication, through tools, and behavioural norms to improve the quality and number of collaborative discussions thereby enabling efficient completion of tasks and complex problems to be solved.
- **Strive for Improvement** – Ensure continuous improvements through a flexible approach including problem solving, reflection and retrospection. This also applies to taking opportunities to learn and develop skills for yourself and the team.
- **Pride in Delivering Value** – Take pride in the development and delivery of work towards a shared goal that delivers value to the customer.
- **Ability to Adapt to Change** – Be comfortable with ambiguity, and flexible to adapting to changing demands and priorities.
- **Approachable** – Exhibit a friendly and open attitude to ensure people feel comfortable to speak, and confident that any concerns will be heard and taken seriously.
- **Engaged** – Display a genuine interest in your team and their individual requirements around their support, care and development.

Key Relationships

Internal

- Agile team
- Scrum Leads
- Business Owners
- Technical People Leaders
- Technical Product Managers
- Other Technical Product Owners
- Regional Heads
- Procurement Solutions

External

- Vendors
- Cross Agency and sector experts and specialists

Other

Delegations

- Financial –No
- Human Resources – No

Direct reports – No

Security clearance – No

Children's worker – No

Limited adhoc travel may be required.