## Information about the BFC evaluation







The Ministry of Social Development has asked us to evaluate the Building Financial Capability (BFC) programme and the services it provides. You might know them as budget advice. The evaluation will last for three years.



The Ministry of Social Development has asked us to help them learn about budget advice. The Ministry wants to know about your experience with budget advice and how to make it better.



You might be invited to take part. You might be asked to complete a survey or take part in an interview. You might be asked by your budget advisor, by Work and Income or by us.



You don't have to take part. We want to hear your opinion, but you do not need to share it with us. You can say no and this will not affect the services you receive.



## What you say will not be traced back to you.

Your answers will be combined with other people's answers for your privacy. Your name will not be used in our report and your information will not be given to anyone else.

We can answer your questions. If you have a questions you can email us at info@malatest-intl. com. We are happy to answer your questions.