

NOVEMBER 2021, ISSUE 1

KAIWHAKAORANGA PĀNUI

KIA ORA ...

and welcome to the first edition
of Kaiwhakaoranga Pānui!

The Kaiwhakaoranga Specialist Case Management Service will be sharing this Pānui on a regular basis to help keep you connected and informed. In the Pānui, we will share updates about the service and important information from other agencies.

KAIWHAKAORANGA SPECIALIST CASE MANAGEMENT TEAM

The Ministry of Social Development (MSD) set up the Kaiwhakaoranga Service in April 2019 to provide wrap around support services to the community affected by 15 March 2019 Mosques attacks. The team provides one point of contact and facilitates access to services across a range of Government agencies and Non-Government organisations.

Case Managers from ACC and Immigration NZ joined MSD earlier this year to increase the knowledge and expertise within the team. There is also a dedicated Work Broker who helps people find work and employers find staff.

To access the service phone (03) 961 9257
or email support@msd.govt.nz



MEET THE TEAM

The Case Managers in the team have a wide range of experience and backgrounds. Some have worked in the team since it began in April 2019, while others joined more recently.

The team's education and training background includes mental health and cross-cultural trauma informed practice, health and wellbeing, business administration, community facilitation, child development, political science, international policy, psychology, and case management.

The team have experience in supporting resettlement for former refugees through NZ Red Cross, high and complex needs case management, cross-government work, including ACC, service design, immigration, community engagement, housing, cultural, health, and disability support. Aside from English, languages spoken by the team include Arabic, Hindi, Punjabi, Urdu, German, and Farsi.



MEET MARIE, SERVICE MANAGER

The Manager of the Kaiwhakaoranga Service is Marie Ward. Marie has worked for MSD for over 20 years in different roles with many years' experience working alongside other agencies.



Marie's motivation in life is to assist people. She feels privileged to help this community recover and thrive by accessing the support they need through the service and the wider support available in the community. Marie and her team are here to help you.

You can contact Marie on (03) 961 4308, (029) 290 4718 or email marie.ward001@msd.govt.nz



CANTERBURY JOB MARKET

The Work Broker for the Kaiwhakaoranga Service is Talal. Talal has helped many people find work and businesses find staff.

"COVID-19 has brought change into our lives. The good news is that businesses in Canterbury are still employing lots of people. There are many work opportunities within Construction, Manufacturing, Logistics, Transport, Healthcare and Customer Service" says Talal.

Please contact Talal on (029) 921 3858 for help to find a job or a staff member.

[Read more about what the Muslim community has to say about COVID-19 vaccinations](#)

COVID-19 VACCINATION FOR THE MUSLIM COMMUNITY

The Māui Clinic @ South City welcomes the Muslim community to get their COVID-19 Vaccinations. The kaupapa Māori approach of the clinic is proving to be valued and appreciated by different ethnic communities. The Canterbury Muslim community has worked together with The Māui Collective to provide a safe and respectful space. An interpreter may be organised as required.

Please phone 0800 MAUI CLINIC (0800 6284 2546) or go to [BookMyVaccine.nz](https://www.bookmyvaccine.nz) for bookings.

The Māui Clinic @ South City is located at Shop 15, South City Mall, 555 Colombo Street.



INCOME LIMIT CHANGES

Financial support available to more New Zealanders

The Government has agreed to temporarily increase income limits for hardship assistance, meaning more people may be eligible for hardship assistance from 1 November 2021 until 28 February 2022. This increase means casual or part-time workers, or people who aren't already getting financial support may be eligible for help with their immediate or emergency costs. If you need help or have any questions, please contact your case manager or email support@msd.govt.nz

You can also check what you might be entitled to be clicking on our check [what you might get guide](#).



BUYING YOUR FIRST HOME

WITH A HELPING HAND FROM KĀINGA ORA - HOMES AND COMMUNITIES

Buying your first home is a big and exciting undertaking. Whether you're just starting out on your journey and thinking about buying a home to call your own, or close to finding the home that is right for you, Kāinga Ora has a range of products designed to support first home buyers toward their aspirations of home ownership.

First Home Grant

If you've been making regular KiwiSaver contributions for 3 - 5 years and are looking to buy a home, you may be eligible for a First Home Grant of up to:

- \$10,000 per buyer for a new home
- \$5,000 per buyer for an existing home.

More information is available at kaingaora.govt.nz/first-home-grant

First Home Loan

First Home Loans make it easier for you to get into your first home. Finding the 20% deposit needed to purchase a home can often be a struggle, but with a First Home Loan you only need a 5% deposit. First Home Loans are issued by selected banks, building societies and credit unions, and are underwritten by us, Kāinga Ora. This allows the lender to provide loans that would otherwise sit outside their standard lending requirements.

More information is available at kaingaora.govt.nz/first-home-loan

First Home Partner

If your deposit and home loan aren't enough to buy a home, First Home Partner can help bridge the gap. First Home Partner is a new shared ownership scheme launched in October 2021 to support first home buyers.

Shared ownership means that you initially share ownership of the home with a third party who purchases the home with you (in this case Kāinga Ora). You are the majority homeowner and occupier, but we will own a share in the home in return for making an equity contribution toward the home purchase. You then buy this share out over time.

In addition to meeting the First Home Partner eligibility criteria, you will need to meet the lending requirements of a participating bank to receive a home loan and be able to contribute a minimum of 5% of the purchase price of the home you are interested in buying. The maximum contribution Kāinga Ora will make towards a home purchase is 25% or \$200,000 – whichever is lower.

More information is available at kaingaora.govt.nz/first-home-partner

If any of these sound like they could help you on your journey to home ownership, you can check your eligibility online with our First Home Decision Tool.

Or if you'd like to learn more about the full range of home ownership products offered by Kāinga Ora, you can find more information at kaingaora.govt.nz/home-ownership

