# TE HURINGA Ō TE AO - SUPPORTING MEN’S BEHAVIOUR CHANGE

## INTRODUCTION

## Te Huringa ō Te Ao is a new family violence service that supports sustainable behaviour change for men to restore whānau wellbeing.

## This service is for tāne and men harming and hurting their partners and children, who realise it is time for change.

## Te Huringa ō Te Ao is for all tāne and men across New Zealand and offers a wide variety of flexible, proactive, and culturally responsive support that encourages men to reconnect with themselves, whānau, and community. This support is tailored to meet the holistic needs of tāne, men and whānau, while continually challenging men to own their behaviour, to be safe and to keep safe. This represents a shift away from short-term, prescribed programmes, and towards a system that puts the responsibility on men to be safe and keep safe.

## Te Huringa ō Te Ao aims to create opportunities for local communities to reimagine support for men harming others by centering whānau voice. Together, we aim to think differently in how we support men on their journeys of change to break the cycles of violence, and to create and sustain intergenerational change.

## SERVICE DEVELOPMENT CHECK IN

Service development provides an opportunity for providers to design, tweak, or test your service, guided by whānau voice. Service development is provider led and MSD supported. Providers, working with MSD, will determine what type and level of service development will enhance their support for men, their whānau and their community.

**Purpose:** Each quarter (minimum), MSD will have a service development check in with you where we will capture your service development intentions and progress. This is an opportunity to check in on how you are utilising the service development opportunity, reflect on your service development journey, and check in about what support, if any, is needed. The below promps cover some of the questions we may ask.

**When**: This check in will occur at the start of service development planning, and a minimum of quarterly throughout the first 2.5 years. Within 9 months, MSD needs to be able to understand your service development intentions.

**How to use**: The prompts below provide topics that can be covered between providers and MSD over the 2.5 years. Not every prompt needs to be covered at every update – but MSD needs to be able to see some progress towards service development, such as, how you are designing, tweaking, or testing your service, guided by whānau voice.

A formal written service development plan/report is not required – instead we value the conversations with you. MSD will take notes throughout this process.

## SERVICE DEVELOPMENT CHECK IN PROMPTS

***These promps cover some of the questions we may ask during service development check ins over the first 2.5 years:***

Aspirations for service development

* What are your aspirations and intentions for service development? This can include, tweaks, refinement, service design, testing, or continuous improvement.
* How and when will you develop a Service Concept?

Partnership and collaboration

* How will/are we working together?
* Who are your current partners? Ie: Iwi, Hapū, specialist groups.
* Who else needs to be involved?
* How would you like to share stories and insights about Te Huringa ō Te Ao?

Alignment to Te Huringa ō Te Ao and whānau voice

* What are your aspirations to align to Te Huringa ō Te Ao Framework?
* Current progress towards alignment eg. reflections on success or challenges
* How are you gathering and incorporating whānau voice to inform your service concept and future service improvement?
* What are the trends/insights from whānau that you’re currently seeing?

Service Development work programme

* What are your key milestones for your service development plan?
* How are you tracking?
* How much funding/FTE is focussed on service development or service delivery? How will your service development funding be utilised?
* How are you ensuring you are developing a service concept that is sustainable and viable for implementation?

Areas for support

* Support from/to MSD
* Support from/to others eg. design, community, or organisational support
* Any Te Kāhui Kāha accreditation needs?

Next Steps / Actions

* Next steps or actions required
* Next meeting date