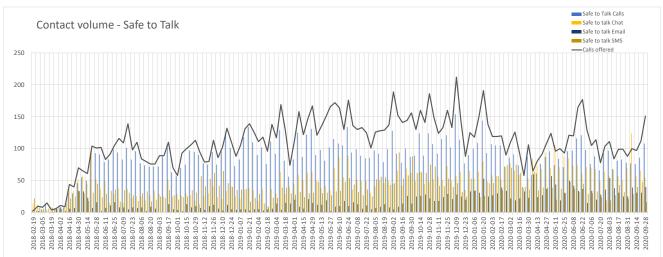
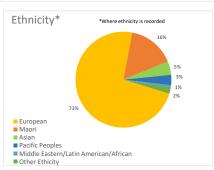
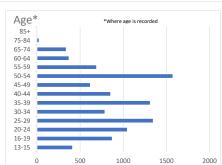
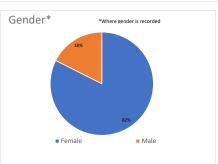


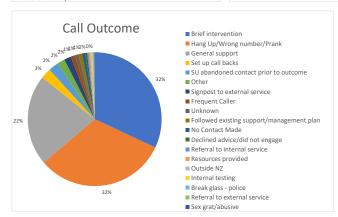
Total contacts 25,635 Total service users 13,756











Reason for Call 4% 2% 1% 30% 10% 10% 10% 11% 11% 11% 11% 11% 11% 1	■ Hang up/wrong number ■ Emotional support required ■ Advice required ■ Dont know where to get help ■ Call back ■ Just want to talk to someone who understands ■ Experiencing flashbacks ■ What 'do you do? ■ Info on another service ■ First time disclosure (haven't told anyone else) ■ Information on SH ■ Worried about someone else ■ Worried about myself/not feeling safe ■ Information on police process ■ Pornography use
30%	Reporting SH/Abuse Legal definitions Advice About Providers Physical Abuse

Caller types	
Other	12301
Victim/survivor	9325
3rd Party Victim/survivor enquiry	1407
Service provider	308
3rd Party HSB enquiry	295
HSB Perpetrator	140
HSB Ideation	133

Highest % of calls by DHB	
Canterbury District Health Board	23%
Northland District Health Board	13%
Counties Manukau District Health Board	10%
Auckland District Health Board	9%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%
Waitemata District Health Board	6%

Overall observations