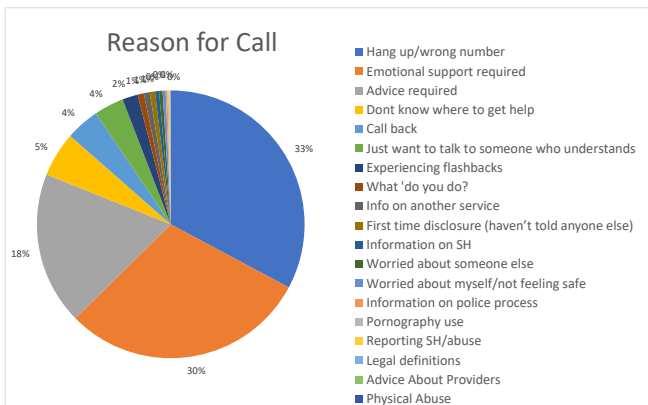
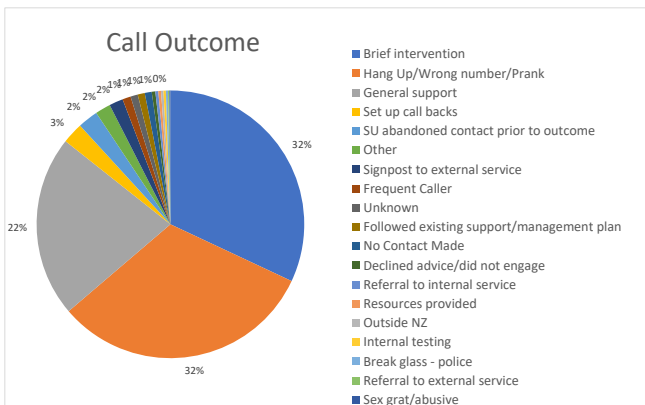
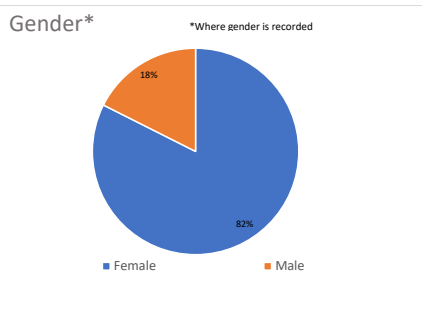
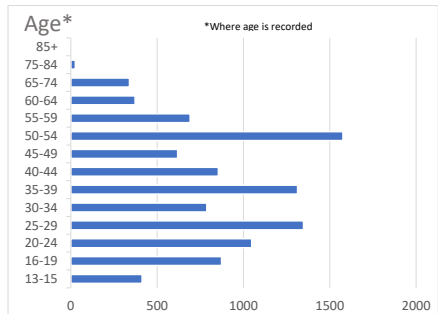
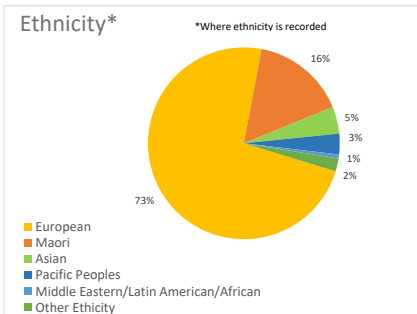
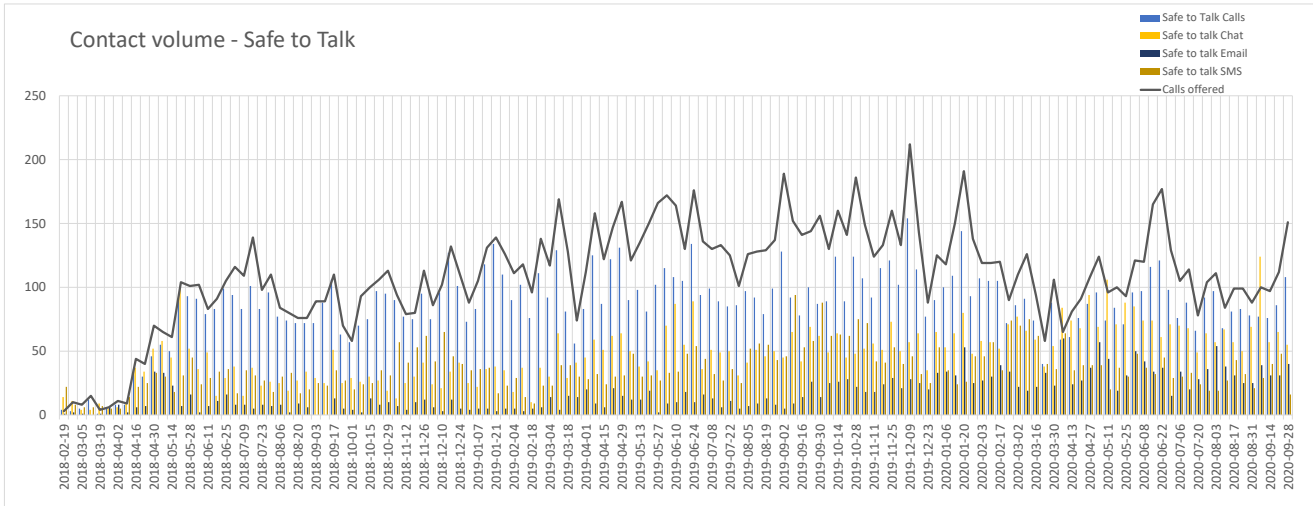


Total contacts

25,635

Total service users

13,756



Caller types

Other	12301
Victim/survivor	9325
3rd Party Victim/survivor enquiry	1407
Service provider	308
3rd Party HSB enquiry	295
HSB Perpetrator	140
HSB Ideation	133

Highest % of calls by DHB

Canterbury District Health Board	23%
Northland District Health Board	13%
Counties Manukau District Health Board	10%
Auckland District Health Board	9%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%
Waitemata District Health Board	6%

Overall observations