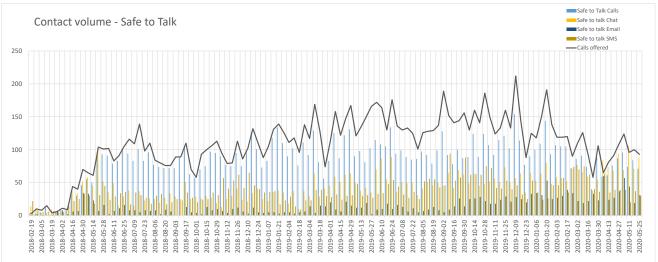
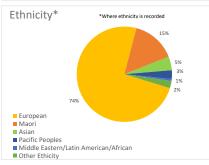
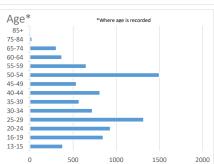
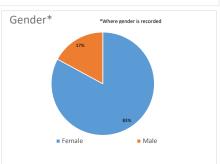


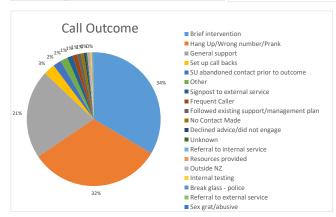
Total contacts 21,632 Total service users 11,363











Reason for Call 21/19/48/99/96/19 5% 18%	■ Hang up/wrong number ■ Emotional support required ■ Advice required ■ Dont know where to get help ■ Call back ■ Just want to talk to someone who understands ■ Experiencing flashbacks ■ What 'do you do? ■ First time disclosure (haven't told anyone else) ■ Info on another service ■ Information on SH ■ Worried about someone else ■ Worried about myself/not feeling safe ■ Information on police process ■ Reporting SH/abuse ■ Pornography use ■ Legal definitions
30%	Advice About Providers Physical Abuse

Caller types	
Other	10962
Victim/survivor	8469
3rd Party Victim/survivor enquiry	1276
Service provider	288
3rd Party HSB enquiry	261
HSB Perpetrator	132
HSB Ideation	114

Highest % of calls by DHB	
Canterbury District Health Board	23%
Nelson Marlborough District Health Board	16%
Counties Manukau District Health Board	10%
Auckland District Health Board	9%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%
Waitemata District Health Board	5%

Overall observations