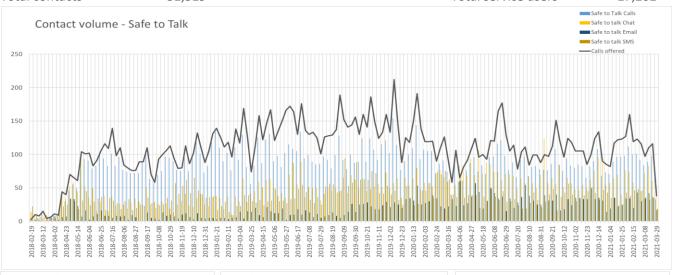
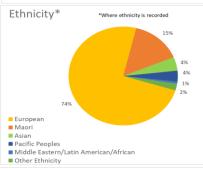
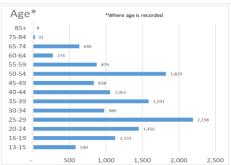
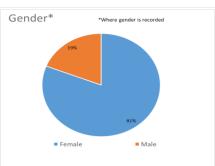


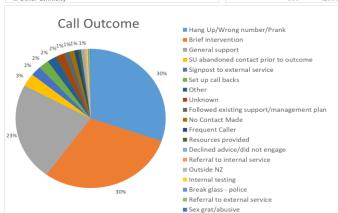
Total contacts 31,319 Total service users 17,202











Caller types	
Other	13,753
Service user that has experienced sexual harm	11,236
Concerned about someone else's that has experienced sexual harm	1,696
Service provider	361
Concerned about someone else's harmful sexual behaviors/thoughts	346
Service user that has concerning sexual ideation (CSI)	193
Service user that has completed sexual harm	165

Reason for Call	■ Emotional support required
2% 1%% 1%% 1%% 1%%	■ Hang up/wrong number
3%	■ Advice required
4%	Dont know where to get help
	■ Call back
6% 32%	■ Just want to talk to someone who understands
	■ Experiencing flashbacks
	■ Info on another service
	■ What 'do you do?
	■ First time disclosure (haven't told anyone else)
	■ Information on SH
19%	■ Worried about someone else
■ Worried about myself/not feeling safe	
■ Information on police process	
	■ Pornography use
	Reporting SH/abuse
	■ Legal definitions
30%	Advice About Providers
	■ Physical Abuse

Highest % of calls by DHB	
Canterbury District Health Board	25%
Auckland District Health Board	12%
Northland District Health Board	11%
Counties Manukau District Health Board	8%
Waikato District Health Board	7%
Capital and Coast District Health Board	6%
Waitemata District Health Board	6%