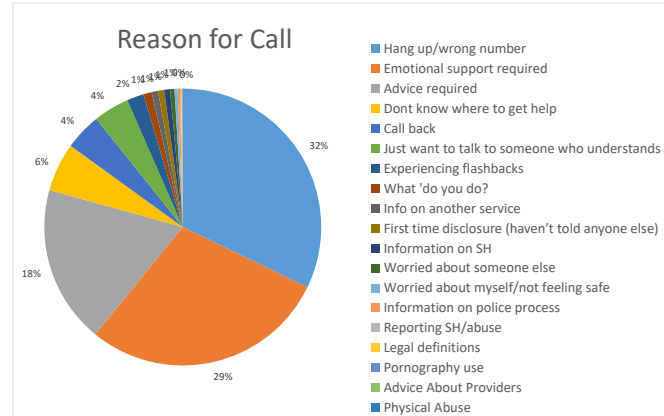
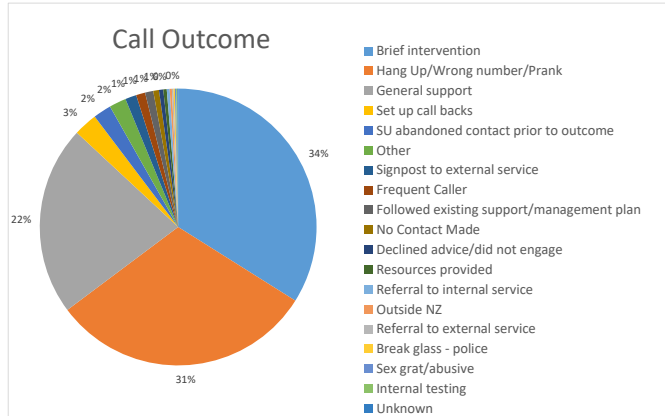
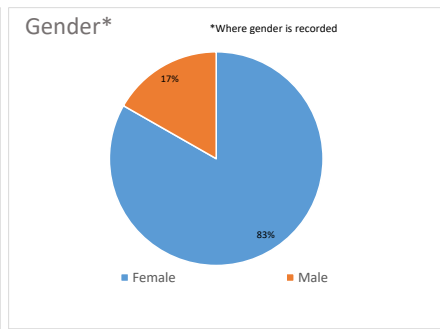
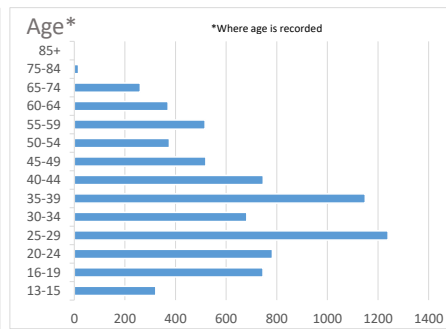
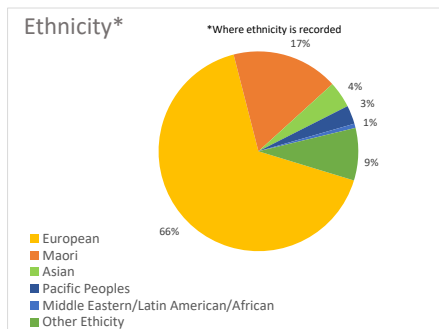
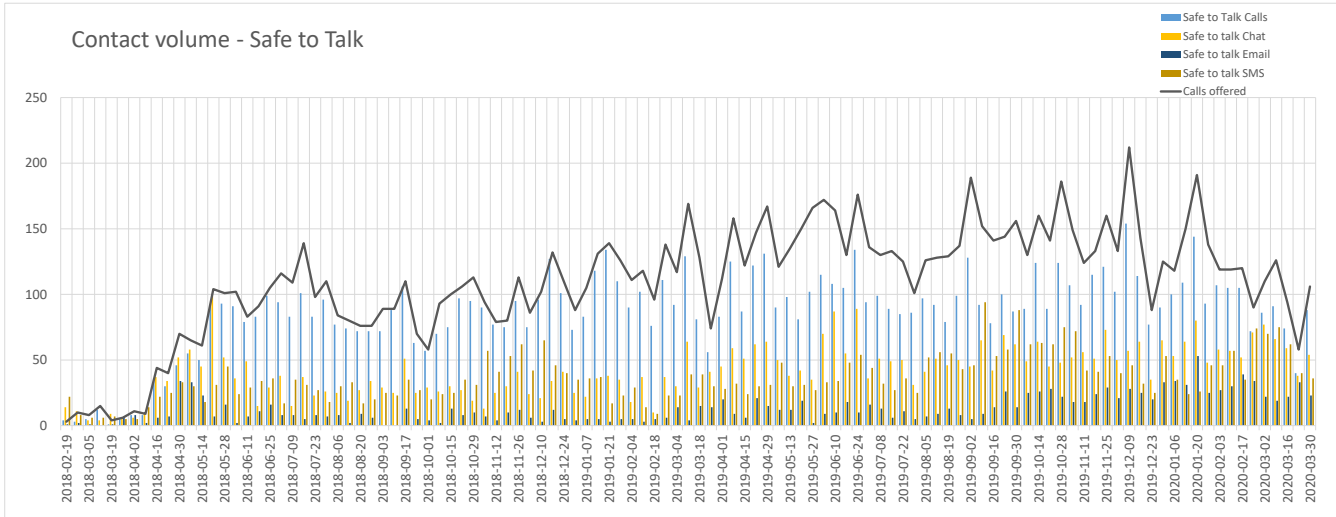


Total contacts

19768

Total service users

10,155



Caller types

Other	9526
Victim/survivor	7710
3rd Party Victim/survivor enquiry	1196
Service provider	304
3rd Party HSB enquiry	254
HSB Perpetrator	97
HSB Ideation	86

Highest % of calls by DHB

Canterbury District Health Board	24%
Nelson Marlborough District Health Board	18%
Counties Manukau District Health Board	9%
Auckland District Health Board	8%
Capital and Coast District Health Board	6%
Waikato District Health Board	6%
Southern District Health Board	5%

Overall observations