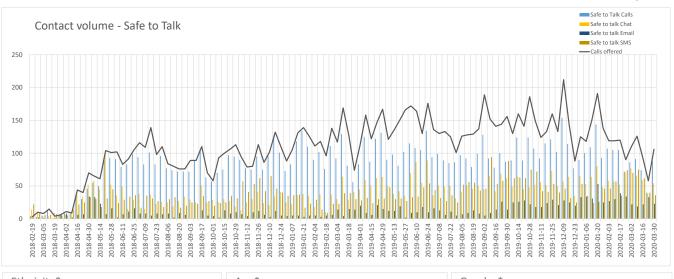
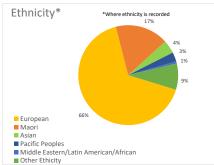
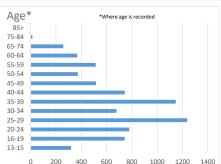
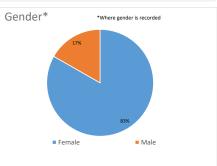
Homecare Medical partners in connected care

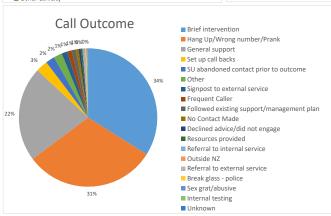
Total contacts 19768 Total service users 10,155











Reason for Call 2% 134 % 196% 4% 4% 32%	Hang up/wrong number Emotional support required Advice required Dont know where to get help Call back Just want to talk to someone who understands Experiencing flashbacks What 'do you do? Info on another service First time disclosure (haven't told anyone else) Information on SH Worried about someone else Worried about myself/not feeling safe Information on police process Reporting SH/abuse Legal definitions Pornography use
29%	 Pornography use Advice About Providers
	Physical Abuse

Caller types	
Other	9526
Victim/survivor	7710
3rd Party Victim/survivor enquiry	1196
Service provider	304
3rd Party HSB enquiry	254
HSB Perpetrator	97
HSB Ideation	86

Highest % of calls by DHB	
Canterbury District Health Board	24%
Nelson Marlborough District Health Board	18%
Counties Manukau District Health Board	9%
Auckland District Health Board	8%
Capital and Coast District Health Board	6%
Waikato District Health Board	6%
Southern District Health Board	5%

Overall observations