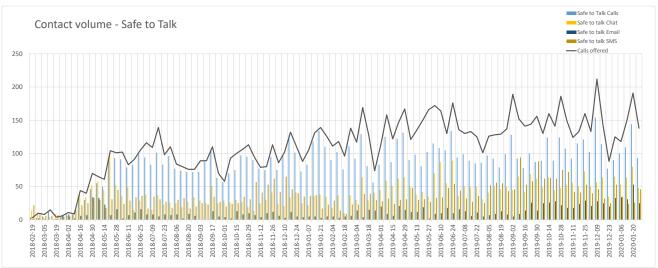
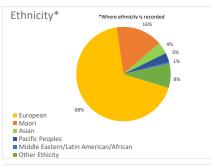
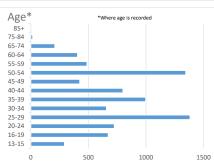
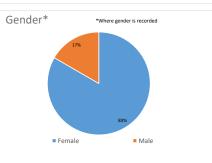


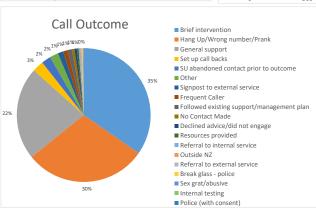
Total contacts 17,724 Total service users 9,031











Reason for Call  29,114,18,91,1916,16  49,  49,  199,  299,	■ Hang up/wrong number ■ Emotional support required ■ Advice required ■ Ont know where to get help ■ Just want to talk to someone who understands ■ Call back ■ Experiencing flashbacks ■ What 'do you do? ■ First time disclosure (haven't told anyone else) ■ Info on another service ■ Info manother service ■ Information on SH ■ Worried about myself/not feeling safe ■ Morried about myself/not process ■ Reporting SH/abuse ■ Legal definitions ■ Pornography use ■ Advice About Providers ■ Physical Abuse

Caller types	
Other	7987
Victim/survivor	6662
3rd Party Victim/survivor enquiry	1017
Service provider	280
3rd Party HSB enquiry	227
HSB Perpetrator	80
HSB Ideation	69

Highest % of calls by DHB	
Canterbury District Health Board	24%
Auckland District Health Board	24%
Counties Manukau District Health Board	9%
Capital and Coast District Health Board	6%
Waikato District Health Board	6%
Southern District Health Board	5%
Waitemata District Health Board	4%

## Overall observations