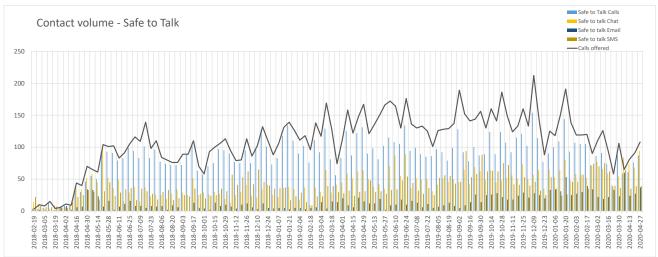
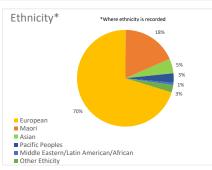
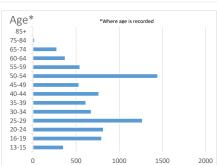
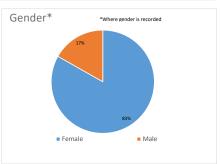


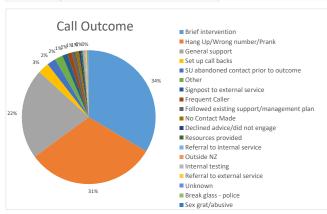
Total contacts 20,696 Total service users 10,770











| Reason for Call 2% 13/4/4/99/96/0 5% | ■ Hang up/wrong number ■ Emotional support required ■ Advice required ■ Dont know where to get help ■ Call back ■ Just want to talk to someone who understands ■ Experiencing flashbacks ■ What 'do you do? ■ First time disclosure (haven't told anyone else) ■ Info on another service ■ Information on SH ■ Worried about someone else ■ Worried about myself/not feeling safe ■ Information on police process ■ Reporting SH/abuse ■ Legal definitions |
|--------------------------------------|--|
| 29% | ■ Pornography use ■ Advice About Providers ■ Physical Abuse |

| Caller types | |
|-----------------------------------|-------|
| Other | 10000 |
| Victim/survivor | 7938 |
| 3rd Party Victim/survivor enquiry | 1210 |
| Service provider | 299 |
| 3rd Party HSB enquiry | 253 |
| HSB Perpetrator | 103 |
| HSB Ideation | 95 |

| Highest % of calls by DHB | |
|--|-----|
| Canterbury District Health Board | 22% |
| Nelson Marlborough District Health Board | 17% |
| Counties Manukau District Health Board | 10% |
| Auckland District Health Board | 8% |
| Waikato District Health Board | 6% |
| Capital and Coast District Health Board | 6% |
| Waitemata District Health Board | 5% |

Overall observations