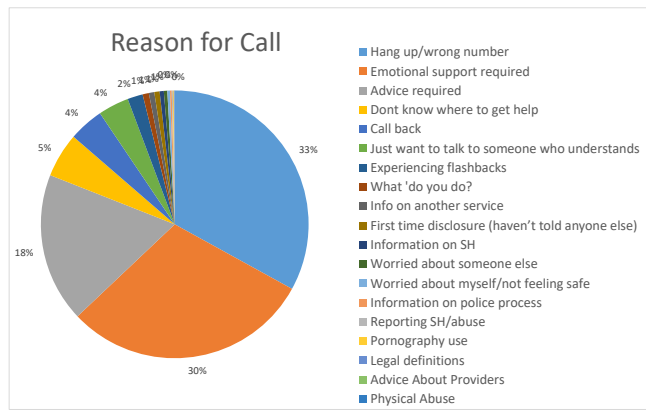
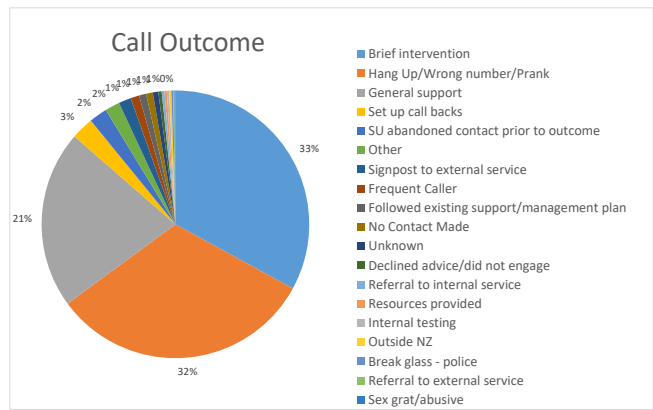
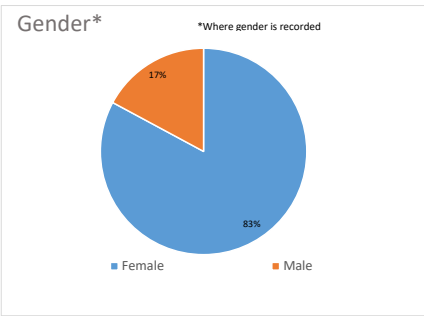
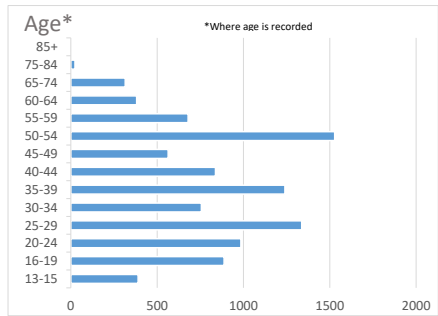
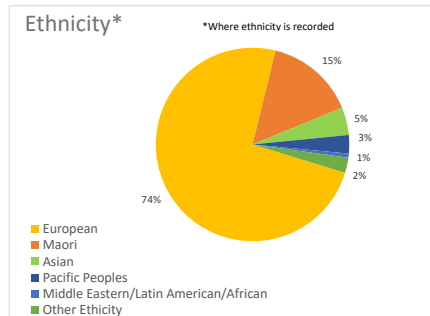
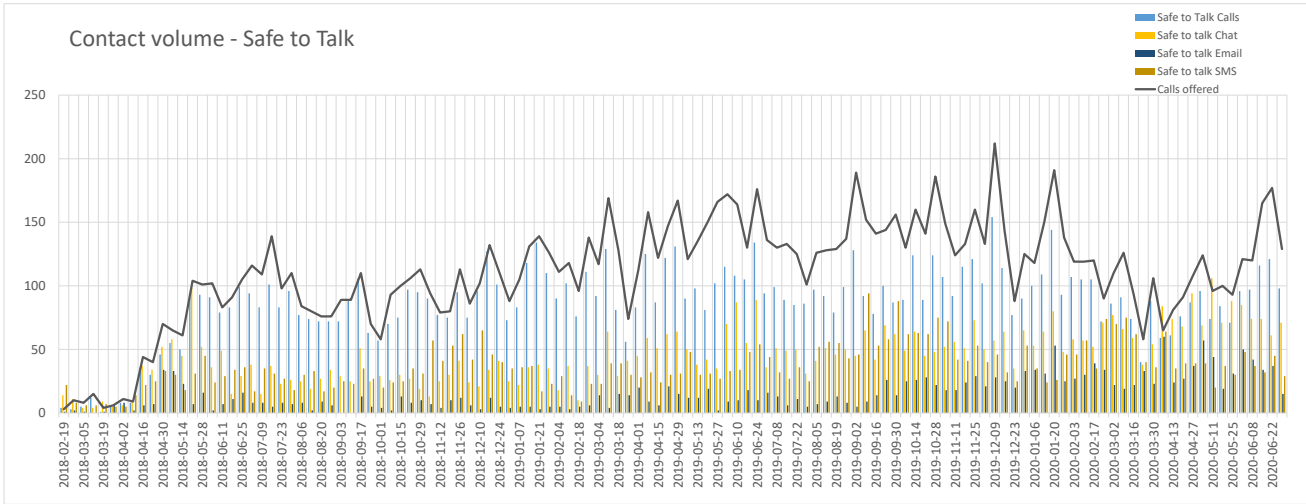


Total contacts

22,894

Total service users

12,001



Caller types	
Other	11408
Victim/survivor	8718
3rd Party Victim/survivor enquiry	1316
Service provider	295
3rd Party HSB enquiry	267
HSB Perpetrator	137
HSB Ideation	121

Highest % of calls by DHB	
Canterbury District Health Board	23%
Nelson Marlborough District Health Board	16%
Counties Manukau District Health Board	10%
Auckland District Health Board	9%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%
Waitemata District Health Board	5%

Overall observations