

Pouwhakataki

16-20 across NZ

- Connected in community
- Trusting and trusted
- Open minded
- Able to lead people through change
- Open to learning
- Comfortable with uncertainty
- Bridge builder
- Empathetic
- Passion for ora tika – love for the community
- Courageous and brave
- Compassionate
- Strong sense of karakia (wairua)

Responsibilities

Leads the kaimahi group through the design process

Keeps whānau voice at the centre of the design

Key relationships

Leads **kaimahi**
Participates in round tables with **kaimahi, providers** and **contract manager**



Whānau voice
is held at the centre of
the design process

Kaimahi

114 FTEs delivering across NZ

- Chosen for duration of the entire design phase
- Open minded and willing to learn
- Can engage with whānau

Responsibilities

Represents the provider in the design process

Key relationships

Works with other **kaimahi** in the design process

Led by **pouwhakataki** through the design process



Provider Organisation

- Has a clear understanding of Whānau Resilience intent and contract
- Sees opportunity to build design capability in organisation
- Supports kaimahi role – chooses the best person for the role
- Committed to round table thinking
- Open to new ways of doing things
- Collaborative mind-set

Responsibilities

Manages relationship with contract manager

Appoints kaimahi (either recruit or second)

Key relationships

Works with **contract manager**

Manages **kaimahi**



Contract Manager

- Has a clear understanding of Whānau Resilience intent and contract

Responsibilities

Manages technical funding and contract requirements

Manages relationship with provider manager

Convenes round tables

Supports pouwhakataki to build successful relationships

Key relationships

Manages contract with **provider**

Participates in round tables with **pouwhakataki, kaimahi, providers** and **contract manager**