

The New Zealand Positive Ageing Strategy Annual Report 1 July 2001 to 30 June 2002

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GOVERNMENT ACTION ON THE POSITIVE AGEING STRATEGY: ANNUAL REPORT 2001/02

The Positive Ageing Strategy was launched by the Minister for Senior Citizens on 10 April 2001. The Strategy sets out the Government's vision for a society where people can age positively, where older people are highly valued, and where they have continuing opportunities for participation. The aim of the Strategy is to ensure government policies support this vision.

The Positive Ageing Strategy establishes ten goals for government action. The ten goals have the common aim of improving opportunities for older people and are wide ranging in their application. They include goals for safe and secure incomes, accessible services, personal growth and elimination of age discrimination. In addition, each goal identifies key actions that older people consider are priorities for the Government.

Government departments undertake work items to contribute to the goals and key actions of the Positive Ageing Strategy. Their contributions are co-ordinated through annual Positive Ageing Action Plans. In the first action plan, for the period 1 July 2001 to 30 June 2002, departments identified 120 work items contributing to the Strategy, across 30 government portfolios. A new action plan for 2002/03 has been produced to continue the momentum for the next year.

This is a report on the action plan for 2001/02. It sets out what progress has been achieved on the specific work items departments undertook from 1 July 2001 to 30 June 2002. In this report, achievements are recorded for each work item in the Action Plan 2001/02. The following information for each work item is provided:

- project name and brief description
- objective(s) of the project
- relevance to the Positive Ageing Strategy
- measure of achieving the project objective
- achievements for 1 July 2001 to 30 June 2002.

The importance of this annual report lies in the recognition it gives to government action on the Positive Ageing Strategy, and the impetus it provides to continue this action. Highlights for 2001/02 include:

- release of Living Standards of Older New Zealanders reports in July 2001
- launch of the Retirement Commission's Sorted website and advertising campaign in September 2001
- passage of the New Zealand Superannuation Act on 10 October 2001
- first reading of the Retirement Villages Bill in Parliament in February 2002
- launch of the Health of Older People Strategy in April 2002
- development of a Māori Health Strategy and a Pacific Health and Disability Action Plan
- development of a Future of Work project by the Department of Labour, which will consider the implications of an ageing workforce in New Zealand
- implementation of an Adult Literacy Strategy focusing on adult and community education.

POSITIVE AGEING PRINCIPLES

The Positive Ageing Principles guided the development of the Positive Ageing Strategy. The principles state that effective positive ageing policies will:

1. Empower older people to make choices that enable them to live a satisfying life and lead a healthy lifestyle;
2. Provide opportunities for older people to participate in and contribute to family, whānau and community;
3. Reflect positive attitudes to older people;
4. Recognise the diversity of older people and ageing as a normal part of the lifecycle;
5. Affirm the values and strengthen the capabilities of older Māori and their whānau;
6. Recognise the diversity and strengthen the capabilities of older Pacific peoples;
7. Appreciate the diversity of cultural identity of older people living in New Zealand;
8. Recognise the different issues facing men and women;
9. Ensure older people, in both rural and urban areas, live with confidence in a secure environment and receive the services they need to do so; and
10. Enable older people to take responsibility for their personal growth and development through changing circumstances.

POSITIVE AGEING STRATEGY ANNUAL REPORT 1 JULY 2001 TO 30 JUNE 2002

This table provides information from government departments on work items that have been included in the Positive Ageing Strategy action plan. It also details the monitoring process that departments will use to record the achievement of the objectives for those work items.

PORTFOLIO (DEPT.)	PROJECT NAME AND ACTION(S)	OBJECTIVE(S)	LINK TO PRINCIPLE(S) AND RATIONALE	CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	ACHIEVEMENTS FOR 1 JULY 2001 TO 30 JUNE 2002
Accident Compensation Corporation (ACC)	Elderly victims of violent crime <ul style="list-style-type: none"> Ministerial Policy Direction issued 1 Nov 1998. (Joint protocol between ACC and the Ministry of Health) 	Work with Ministry of Health to ensure that older people who are assessed as needing long-term residential support (eg rest home care) as a result of violent crime: <ul style="list-style-type: none"> Receive continuity of care between the services provided by ACC and the Ministry of Health Do not have to pay for this care 	9 The protocol ensures that older people who are injured as the result of violent crime receive the residential support services they need and are not penalised financially through being provided with those services	Each recipient of services under the protocol has a regular (usually annual) "needs reassessment" to ensure that the services they receive continue to be appropriate	<ul style="list-style-type: none"> Programme actively implemented Currently five people are on the programme
Accident Compensation Corporation (ACC)	Fall prevention programmes for older people <ul style="list-style-type: none"> Extension of community-based projects conducted during 1999/2000 	Help reduce the number of injuries amongst older people, or reduce the severity of injury by: <ul style="list-style-type: none"> Raising the awareness of older people to fall-related risk factors Promoting a variety of personal (eg exercise) and environmental changes to reduce or eliminate risk factors for falls 	1 The programmes will promote safer lifestyles for older people through helping to prevent accidents, which can have a negative impact on their health status	ACC programme ACC fact sheets written and published Community programmes Development of three community-based programmes completed; programmes ready for implementation by Dec 2002	<ul style="list-style-type: none"> Community-based fall-prevention programmes for older people extended Fact sheets circulated to older people, health professionals and care givers Four organisations funded on contracts for services in Hawkes Bay, Otago, Canterbury, Nelson and Whanganui There is also significant fall prevention activity nationally that is funded by ACC through regionally-based Injury Prevention Centres Many community programmes demonstrate fall-prevention exercises, including exercises such as t'ai chi

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Arts, Culture and Heritage (Culture and Heritage)	Audit of Human Resources policies	<ul style="list-style-type: none"> • Ensure Human Resources policies reflect relevant aspects of the Positive Ageing Strategy 	1, 3, 4, 7, 8, 10	<ul style="list-style-type: none"> • Policies are updated and reflect principles 	<ul style="list-style-type: none"> • Policies reviewed and amended by 30 June 2002
Arts, Culture and Heritage (Culture and Heritage)	Cultural Consumption Survey <ul style="list-style-type: none"> • The survey will form part of the cultural statistics programme jointly operated by the Ministry and Statistics New Zealand and will be undertaken within the New Zealand Framework for Cultural Statistics Te Anga Tatauranga Tikanga-ā-iwi 	<ul style="list-style-type: none"> • Inform government policy-making and resource allocation by providing government agencies, particularly those involved in advising on, implementing, and monitoring government policy, with authoritative information. The data from the survey will also be of great interest to organisations and researchers in the wider cultural sector 	4, 7 Older people to be included in survey	<ul style="list-style-type: none"> • Delivery of a body of statistical knowledge that can inform and supplement future policy decisions by government in the culture and heritage sector 	<ul style="list-style-type: none"> • Questionnaire designed and developed • Survey Field Test undertaken in October 2001 • Fieldwork for the survey undertaken from January to March 2002 • Ministry of Culture and Heritage is currently analysing survey responses and preparing initial data tables
Customs (NZCS)	Human Resources policies <ul style="list-style-type: none"> • Long Service Award Programme • Retirement seminars • Phased Retirement Scheme – develop formal policy 	<ul style="list-style-type: none"> • Formally recognise the outstanding contribution and commitment of employees to the NZCS • Provide staff nearing retirement with support and information on the retirement process • Provide for gradual retirement of staff • Allow flexibility in the retirement process to provide for the varying needs of retiring people 	1, 3, 4, 10 These internal HR practices provide recognition and support for staff nearing retirement. They empower older employees and provide them with the opportunities to take responsibility for their retirement	<ul style="list-style-type: none"> • Regular award ceremonies are conducted as necessary • Seminars are provided for all staff • A formal policy will be written • Staff perception of the scheme will be sought through exit interviews 	<ul style="list-style-type: none"> • Long Service Award Programme ceremonies held in Wellington, Auckland and Christchurch • Approximately 40 staff attended retirement seminars during 2001/2002 • Phased Retirement has been formalised in the redrafted Cessation from Work Policy

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Education	Adult Education and Community Learning Working Group <ul style="list-style-type: none"> • Provide advice to the Associate Minister of Education (Adult and Community Education) on ways to improve policy and funding in the sector 	<ul style="list-style-type: none"> • Improve participation and learning achievement in adult and community education in support of government social and economic goals 	10 Improve opportunities for older people to access adult and community education	<ul style="list-style-type: none"> • Successful implementation of approved recommendations • Other measures dependent on Cabinet approvals 	<ul style="list-style-type: none"> • Adult and Community Education reference group established in September 2001 • Chief Adviser, Adult and Community Education appointed to the Ministry of Education starting April 2002
Education	Adult Literacy Strategy <ul style="list-style-type: none"> • Improve the quality and quantity of learning opportunities for those with low levels of literacy 	<ul style="list-style-type: none"> • Improve participation and achievement in adult literacy programmes to raise literacy levels in New Zealand overall 	10 Improve opportunities for older people to access adult literacy learning	<ul style="list-style-type: none"> • Increased participation and achievement in adult literacy programmes 	<ul style="list-style-type: none"> • Implementation of strategy has focused on building an adult literacy system as a first priority • Development of a National Reporting Framework commenced and due for completion by December 2003
Ethnic Affairs (Internal Affairs)	Issues for older people from ethnic communities <ul style="list-style-type: none"> • Develop a checklist for policy advice for government agencies, which includes questions to determine the specific views on ageing and the needs of older people within ethnic communities 	<ul style="list-style-type: none"> • Identify the role, value and needs of older people in ethnic communities • Other agencies to use the checklist in their policy advice and consultation processes 	1, 2, 3, 4, 7, 8, 9, 10 An ethnic perspective will promote effective participation by recognising the needs of older people, and their value, in ethnic communities	<ul style="list-style-type: none"> • Information on specific concerns of older people from ethnic communities collected and included in any policy project conducted by the Office of Ethnic Affairs • Evidence that other agencies are using the checklist 	<ul style="list-style-type: none"> • Ethnic perspective framework developed, including a section on older people • Cabinet paper instituting the use of the ethnic perspective framework in government agencies currently with the Minister awaiting referral to Cabinet

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Finance (Treasury)	New Zealand Superannuation Fund <ul style="list-style-type: none"> Establish an investment fund called the New Zealand Superannuation Fund 	<ul style="list-style-type: none"> Smooth (over time) the increase in NZ Superannuation costs, resulting from the ageing of the population, by putting aside funds now to meet the future increase in costs 	1, 2, 10 The fund will provide superannuitants (and those yet to retire) with greater certainty about the availability of New Zealand Superannuation in the future, and thereby their ability to participate in and contribute to family, whānau and community	<ul style="list-style-type: none"> Funds set aside over the next 20 years, or the number of years required, to smooth the increase in costs 	<ul style="list-style-type: none"> New Zealand Superannuation Act 2001 passed on 10 October 2001 Fund and governance arrangements established
Finance (Treasury)	Determinants of Saving <ul style="list-style-type: none"> An analysis of the factors affecting household and national saving 	<ul style="list-style-type: none"> Undertake an econometric analysis to explain saving rates using time series data 	1, 2, 4 Will help ensure older people have appropriate levels of retirement income to support their lifestyle choices	<ul style="list-style-type: none"> Contribute to understanding of saving rates 	<ul style="list-style-type: none"> Econometric analysis to explain saving rates using time series data completed Working Papers on savings published Paper for New Zealand Economic Papers volume 35(2) published Two papers submitted to the Review of Income and Wealth (published on behalf of the International Association for Research in Income and Wealth) Three seminars held at Treasury
Finance (Treasury)	Economic Consequences of Ageing <ul style="list-style-type: none"> An analysis of the economic and fiscal consequences of population change 	<ul style="list-style-type: none"> Provide information for policy formulation 	1, 2, 4 Will inform policy development relating to maintaining adequate living standards for older people	<ul style="list-style-type: none"> Improved estimates of economic impacts 	<ul style="list-style-type: none"> Working Paper 02/05 published Policy advice provided as required

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Finance (Treasury)	Understanding Household Saving Behaviour	<ul style="list-style-type: none"> Undertake an analysis of the Household Economic Survey to estimate the effect of age, cohort and year on saving rates by households 	1, 2, 4 Will help ensure older people have appropriate levels of retirement income to support their lifestyle choices	<ul style="list-style-type: none"> Improved understanding of the lifetime patterns and adequacy of household saving 	<ul style="list-style-type: none"> Two Treasury Working Papers published 01/19 and 02/02 Article published in The Journal of NZ Economic Papers, December 2001
Health (Ministry of Health – MoH)	Health of Older People Strategy <ul style="list-style-type: none"> Consult on a draft strategy and develop a final strategy Develop an implementation plan Develop and publish a health profile of older people (including health status, service utilisation and expenditure, future projections) Develop a plan for the mental health of older people component of the Health of Older People Strategy 	<ul style="list-style-type: none"> Provide a comprehensive framework for a coherent, integrated approach to planning, funding and provision of services for older people Provide guidance to DHBs on population-based health promotion approaches for the wellbeing of older people, including issues of leisure, exercise, nutrition and mental stimulation Provide guidance for DHBs on the system changes needed to implement the Health of Older People Strategy Identify intersectoral work needed on funding issues hindering “ageing in place” Ensure the availability of multidisciplinary, comprehensive, geriatric needs assessment as part of integrated delivery of health care for older people 	1, 2, 3, 4, 5, 6, 8, 10 To provide a strategic policy framework for DHBs’ planning, funding and delivery of population initiatives and health and disability support services for older people in their regions	<ul style="list-style-type: none"> Rationalisation and system changes to achieve national consistency in service funding and provision for older people Indicators for public health initiatives that promote wellbeing in older people are developed Accountability measures are agreed and used as a basis for quarterly reporting Publish a health data profile of older people Agreement on a plan for the mental health of older people component of the Health of Older People Strategy 	<ul style="list-style-type: none"> Health of Older People Strategy and summary analysis of submissions published in April 2002 and launched on 16 May 2002 A supplementary statistical information report, including population growth, service utilisation and health status, was released in September 2002 First phase of implementation begun, including specific developmental work projects by the Ministry of Health to provide a framework for future work and guidance for DHBs Ministry and DHBs are developing criteria for assessing DHB capability to deliver an integrated continuum of care for older people (see Action Plan 2002/03)

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Health (MoH)	Disability Support Services funding responsibility <ul style="list-style-type: none"> Implementing management of DSS funding for older people (dependent on Cabinet decision on 28 Feb 2001) 	<ul style="list-style-type: none"> Clarify responsibility for DSS funding for older people and establish accountability mechanisms Review home and support services (for people of all ages), including issues affecting family carers and rural communities 	1, 2, 3, 10 To rationalise funding and support services for older people with a disability	<ul style="list-style-type: none"> Dependent on Cabinet decisions in Feb 2001 Review of home and support services is completed 	<ul style="list-style-type: none"> Cabinet agreement in July 2001 that funding and planning for disability support services for older people would be separated from that for younger people with disabilities Ministerial agreement in November 2001 to transition plan establishing principles for work to implement the funding split Ministry stock-take of home support services begun, to be aligned to current joint work with ACC on the development of standards for home-based support services
Health (MoH)	Review asset testing <ul style="list-style-type: none"> Review the current asset testing regime for older people assessed as needing long-term care Examine the implications of removing asset testing 	<ul style="list-style-type: none"> Provide policy advice on the implications of removing asset testing for access to long-term care 	1, 3, 4, 7, 9, 10 To inform policy advice on the removal of asset testing for access to long-term care	<ul style="list-style-type: none"> Development of policy advice on the implications of removing asset testing regimes for older people 	<ul style="list-style-type: none"> Cabinet is considering proposals to ensure legislation for removal of asset testing is introduced (see Action Plan 2002/03)
Health (MoH)	NZ Health Strategy <ul style="list-style-type: none"> Development of toolkits to guide DHB service planning and funding to achieve the 13 population health goals 	<ul style="list-style-type: none"> Inclusion of specific older people indicators and measures (where relevant) in issues impacting on older people's health Promoting health and wellness and collaborative disease and injury prevention through the life cycle 	1, 2, 3, 4, 5, 6, 7 To inform service funding and provision decisions by DHBs	<ul style="list-style-type: none"> Indicators specific to older people (where relevant) are included in toolkits 	<ul style="list-style-type: none"> Toolkits completed and launched by the Minister of Health on 31 October 2001 Thirteen toolkits completed and available through the Ministry of Health website Toolkits to be updated annually

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<p>Health (MoH and ALAC)</p>	<p>National Alcohol Strategy</p> <ul style="list-style-type: none"> • Co-ordinate implementation of strategy through the IACD (Inter-Agency Committee on Drugs) 	<ul style="list-style-type: none"> • Provide an evidence-based action plan to address alcohol-related harm in different communities and among “at risk” groups, including older people 	<p>1, 4</p> <p>To inform policy advice, resource and service development</p>	<ul style="list-style-type: none"> • Indicators and monitoring framework incorporated into the Strategy • 6-monthly reporting to the Ministerial Committee on Drug Policy on progress 	<ul style="list-style-type: none"> • Indicators and a monitoring framework were incorporated into the Strategy • Policy advice provided on alcohol-related harm experienced by older people • Workforce development undertaken and information provided for health professionals about the effects of alcohol on older people • Six month progress report was not produced because no MCDP meeting was held in 2001/2002
<p>Health (MoH and District Health Boards)</p>	<p>NZ Palliative Care Strategy</p> <ul style="list-style-type: none"> • To ensure quality palliative care services based on needs are available to all New Zealanders, including older people 	<p>Implement the 9 strategies/actions over the next 5 – 10 years, beginning with:</p> <ul style="list-style-type: none"> • Ensuring access to essential palliative care services, including assessment, and care co-ordination, clinical care and support care • Each DHB to have at least one local palliative care service 	<p>3, 9,10</p> <p>All people who are dying and their family/whānau who could benefit from palliative care services have timely access to quality palliative care services that are culturally appropriate and are provided in a co-ordinated way</p>	<ul style="list-style-type: none"> • Additional work on support services is undertaken • DHBs develop a plan that identifies local needs for palliative care, local service providers and capacity for providing essential services, and justification for choice of providers for local services 	<ul style="list-style-type: none"> • Work on securing funding completed by June 2002 • \$7.5 million distributed to DHBs to ensure access to essential palliative care services, and to ensure each DHB has at least one local palliative care service • Ministry working with DHBs to ensure implementation of the strategy

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Health (MoH)	NZ Disability Strategy <ul style="list-style-type: none"> Co-ordinate development and implementation of strategy 	<ul style="list-style-type: none"> Remove the barriers faced by all people with disabilities (including older people) to enable their full participation in society Implement a stand-alone cohesive framework for disability, to guide policy and service development Get all government agencies to take responsibility for implementing appropriate parts of the NZ Disability Strategy 	1, 2, 3, 4, 5, 6, 8, 10 To guide policy and service development	<ul style="list-style-type: none"> Process measures to be part of departmental implementation work programmes Actions, achievement measures and milestones are dependent on Cabinet decisions 5/3/01 and may be amended accordingly 	<ul style="list-style-type: none"> First annual progress report on implementation of the New Zealand Disability Strategy tabled in Parliament in December 2001 Thirty-seven departments required to develop implementation work plans for 2002 Work plans prepared
Health (MoH)	Health and Disability Services (Safety) Bill <ul style="list-style-type: none"> Passage of the Bill Implementation of the legislation to demonstrate safe services and continuing quality improvement 	<ul style="list-style-type: none"> Demonstrate safe practice in the provision of health and disability services in hospitals, rest homes and residential disability facilities by auditing 	1, 2, 5, 6, 7, 9 Safe care depends on appropriate standards being met by service providers; consumer feedback is a component of evidence to demonstrate service improvement	<ul style="list-style-type: none"> Certification of services based on a satisfactory audit report by designated audit agencies Degree of attainment of criteria to meet the standards, and criteria are monitored 	<ul style="list-style-type: none"> Health and Disability Services (Safety) Act passed in November 2001 Four sets of standards in force from 1 July 2002: the Health and Disability Sector Standards; National Mental Health Standards; Infection Control Standards; Restraint Minimisation and Safe Practice Standards Auditing agencies are monitoring compliance with the standards Workshops are run to assist providers of services to understand the standards New providers must comply from October 2002 and current providers have until October 2004

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Health (MoH)	Workforce development <ul style="list-style-type: none"> • Develop competencies for two kinds of health workers: <ul style="list-style-type: none"> – A second-level nurse – A second-level health worker • Identify work force training issues 	<ul style="list-style-type: none"> • Ensure an adequate number of appropriately trained health workers to deliver community and residential health and disability services for older people • Enhance the quality of care provided in residential and community settings • Address workforce issues around increasing the competency and skills levels of second-level nurses and second-level health workers • Ensure client safety is protected • Clearly articulate the activities and settings the second-level nurse and second-level health worker will be engaged in 	1, 3, 4, 8, 9, 10 Older people have access to adequate standards of personal and support care in residential and community settings	<ul style="list-style-type: none"> • Agreement on the competencies for second-level nurses and second-level health workers • Development of a time frame and plan for implementing the competencies • Agreement on workforce training needs 	<ul style="list-style-type: none"> • Competencies for a second level nurse (enrolled nurse) developed in October 2001 • Nursing Council has approved a training programme for enrolled nurses • Northland Polytechnic to offer first training programme • Stakeholder group established to progress the introduction of enrolled nurses in the sector • Policy advice provided on health and disability care workers (formerly second level health workers) • Ministry and ACC have begun joint work to develop standards for home-based rehabilitation/home support services • Health Workforce Advisory Committee report, <i>The New Zealand Health Workforce: A stocktake of capacity and issues 2001</i>, released on 22 April 2002
Health (MoH)	Supported living <ul style="list-style-type: none"> • Ongoing work on supported living options for older people • Ongoing involvement in supported housing initiatives such as the kaumātua housing in Tairāwhiti and Abbeyfield developments in Nelson 	<ul style="list-style-type: none"> • Ensure a range of affordable alternatives to residential care and inappropriate housing for older people 	1, 2, 3, 5, 8, 9 Appropriate, affordable housing is a key determinant of health. Takes account of social needs and earlier onset of age-related disabilities experienced by some older Māori	<ul style="list-style-type: none"> • Identification of policy gaps and options for intersectoral work • More older people have access to appropriate supported living conditions • More older Māori have access to culturally acceptable housing options 	<ul style="list-style-type: none"> • Funding provided for Abbeyfield New Zealand to develop their supported living approach in more communities • Fourth New Zealand Abbeyfield house, located at Motueka, near Nelson, accepted first resident in June 2002 • Ministry working with the Ministry of Housing to develop more housing options for older people as part of its work on the long-term care of older people • Kaumātua initiatives supported on a local basis, for example in Tairāwhiti

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Health (MoH)	Pacific Health and Disability Action Plan <ul style="list-style-type: none"> Identify the key issues for addressing accessibility and acceptability of services for Pacific elders Develop policy and guidelines for use of traditional remedies 	<ul style="list-style-type: none"> Develop a best-practice model including cultural competency Improve and maintain social and cultural support for Pacific elders Develop policy relating to the health of Pacific elders Assist mainstream services to provide culturally appropriate services for Pacific elders and their families 	1, 2, 3, 4, 6, 8, 10 To inform policy and service provision for Pacific elders which recognises that their responsibilities increase with age and the poor health status and disability burden experienced by many Pacific elders	<ul style="list-style-type: none"> The key issues for Pacific elders are identified Ongoing work to determine action to achieve the objectives 	<ul style="list-style-type: none"> Pacific Health and Disability Action Plan released in February 2002 Lifecycle issues, including those for Pacific elders, are being addressed primarily through other strategies including the Health of Older People Strategy
Health (MoH)	Māori Health Strategy <ul style="list-style-type: none"> Distribution and dissemination of the Strategy – June 2001 	<ul style="list-style-type: none"> Establish a framework for action on Māori health Provide guidance and direction to the sector on the principles of the Treaty of Waitangi and improving Māori whānau health outcomes 	1, 2, 3, 4, 5, 9, 10 To achieve whānau ora – ensure families are supported to achieve maximum health (including older people)	<ul style="list-style-type: none"> Relevant specific measures to be developed for inclusion in tool kits 	<ul style="list-style-type: none"> Following consultation on a draft Māori Health Strategy, He Korowai Oranga, a final strategy document has been developed He Korowai Oranga sets the direction for Māori health development for the next decade, building on gains already made Work is progressing on a detailed action plan to guide implementation of goals and directions in the strategy Action plan prepared, setting out how the Government expects DHBs and other health and disability agencies to implement the strategy over the next two to three years Action plan will be regularly updated as progress is made

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Housing (Housing New Zealand Corporation – HNZC)	Mental health and housing	Improve outcomes for people with mental illness by: <ul style="list-style-type: none"> • Improving access to and retention of appropriate housing • Improving provision and co-ordination of support services for people independently housed 	1, 2, 9, 10 Issues for older people with mental health conditions will be addressed within intersectoral policy work on the housing needs of people with mental illness	<ul style="list-style-type: none"> • Follow-up proposals to be developed from responses to report provided to Cabinet in Dec 2000 	<ul style="list-style-type: none"> • 28 Case Manager positions established within HNZC to co-ordinate support services and facilitate better engagement with mental health providers for people who are independently housed
Housing (HNZC)	Māori housing	Encourage the development and growth of kaumātua housing by: <ul style="list-style-type: none"> • Increasing the number of purpose-built houses for older people • Alleviating poor housing conditions among Māori in poorer rural areas through development of Special Housing Action Zones 	1, 2, 5, 7, 9 Takes account of the wishes of Māori to improve housing conditions in their own local communities	<ul style="list-style-type: none"> • Follow-up proposals to be developed from responses to Māori Housing Strategy provided to Minister of Housing for his consideration 	<ul style="list-style-type: none"> • Funding provided for improvements to the condition of up to 2,500 sub-standard dwellings in rural areas, many of which are occupied by older people with health or disability issues
Housing (HNZC)	State housing income-related rents and needs-based allocation of tenancies	<ul style="list-style-type: none"> • Maintain income-related rents for low-income tenants of state-owned housing, and allocate on the basis of need 	1, 2, 9, 10 Recognises that older people may have special housing needs in income-to-rent ratios, health and other special housing requirements	<ul style="list-style-type: none"> • All eligible state house tenants have been contacted and offered the opportunity to apply for income-related rents • New tenancies allocated on basis of need 	<ul style="list-style-type: none"> • During the last 6 months of the financial year, 286 tenants aged 65 years and over were housed, 190 in the highest categories of need

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Housing (HNZC)	Home ownership assistance for low- and medium-income earners	<ul style="list-style-type: none"> Assist low- and medium-income earners to achieve home ownership 	1, 2, 9, 10 Older people are not a specific target group, but will be eligible for assistance	<ul style="list-style-type: none"> Proposals developed by 31 Dec 2001 	<ul style="list-style-type: none"> Proposals still being developed Further work occurring through the Social Housing Strategy to identify a 10-year strategy for home ownership
Housing (HNZC)	Local government partnerships	<ul style="list-style-type: none"> Identify fruitful partnership models/options between central and local government and the voluntary sector that can improve social housing outcomes 	1, 2, 9, 10 Some local governments have a major role in providing housing for low-income older people	<ul style="list-style-type: none"> Proposals developed 	<ul style="list-style-type: none"> Proposals still being developed Partnership agreement being developed with Abbeyfield New Zealand for an ongoing relationship and specific project development for older people's housing
Immigration (Dept of Labour – New Zealand Immigration Service)	Extension of visitor visa provisions <ul style="list-style-type: none"> Look at feasibility and desirability of extending visitor visas 	<ul style="list-style-type: none"> Enable people to stay in NZ on visitor visas for longer periods each year Help to address the fact that NZ does not have retirement visas 	1, 2, 3, 4, 10 Recognition of changing lifestyle needs of older persons. While not specifically aimed at older people, this is likely to be the most interested group	<ul style="list-style-type: none"> Aim to have Minister agreement mid to late 2001 	<ul style="list-style-type: none"> This area has been examined, and implementation is not planned at this stage
Internal Affairs (New Zealand Fire Service Commission – Fire Service)	Fire prevention and awareness	<ul style="list-style-type: none"> Assist the ageing to live safely and independently 	1, 3, 4, 5, 6, 9 Continue to develop specific fire awareness programmes targeting the ageing	<ul style="list-style-type: none"> Continue the trial of the Confident Living Programme in conjunction with the Police Data analysis project is complete and indicates the ageing as a vulnerable group Survey work complete and promotional plan being developed 	<ul style="list-style-type: none"> Promotional plan completed by July 2001 "Fire Safety For The Elderly" programme developed and released to promote fire safety in the home Programme delivered on a regional basis with initial delivery focusing on areas of high concentration of older people Confident Living Programme expanded to other regions

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Internal Affairs (Fire Service)	Fire safety for buildings	<ul style="list-style-type: none"> Enhance the fire safety in residential and residential care facilities for the ageing 	1, 2, 9, Develop standards for the introduction of innovative building fire safety systems for residential care facilities for the ageing	<ul style="list-style-type: none"> Standard for the domestic sprinkler system is finalised Corridor smoke detector system for rest homes is available for implementation 	<ul style="list-style-type: none"> Standard finalised by January 2002 Statistics on the implementation of a corridor smoke detection system collated by January 2002
Internal Affairs (Fire Service)	Fire safety for Māori and Pacific peoples <ul style="list-style-type: none"> Research complete and programme development underway Iwi liaison programme currently being expanded to include more regions Trial in Bay-Waikato and Wellington well established and assessment being undertaken 	<ul style="list-style-type: none"> Ensure fire safety for Māori and other culturally diverse groups 	1, 2, 3, 4, 5, 6, 7, 9, 10 Fire safety awareness will contribute to wellbeing of older people and their families	<ul style="list-style-type: none"> Implementation underway for specific Ageing Promotion strategy Continued research on prevention for culturally diverse groups Continued analysis of the fire risk facing Māori 	<ul style="list-style-type: none"> Fire awareness programme for older people released Iwi liaison program expanded to an additional two regions Specific programmes for Māori put in place
Internal Affairs (Department of Internal Affairs)	Lottery Aged Funding <ul style="list-style-type: none"> Promotion and distribution of information and advice to enable equitable access to Lottery Grants Funding for senior NZers 	Enables senior NZers to engage in active, educative, and positive activity in their communities of choice by: <ul style="list-style-type: none"> Home based support including disability support Skills development such as Senior Net Enabling senior NZers to remain part of their community 	1, 2, 4, 5, 6, 7, 10 Lottery Aged funding available to organisations that provide services to older people	<ul style="list-style-type: none"> Monitoring of application and funding allocation distribution and spread Applicant satisfaction surveys Targeted senior communities are accessing information, advice and funding 	<ul style="list-style-type: none"> Monitoring of application and funding allocation undertaken Most of 2001/02 funding allocation of \$3.12 million distributed to over 360 community and not-for-profit groups who enhance the lives of older people Applicant satisfaction survey is currently underway Three meetings held to distribute funding to older New Zealanders

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Internal Affairs (Internal Affairs)	Community Organisations Grants Schemes (COGS) <ul style="list-style-type: none"> Promotion and distribution of information and advice to enable older NZers to participate in COGS and achieve equitable access to COGS funding for organisations that engage in support and development with older NZers 	Contribute to the achievement of social, cultural and economic equity and justice for socially disadvantaged communities including older NZers by: <ul style="list-style-type: none"> Including older people in COGS decision-making Targeting support to services which provide social contact Practical assistance and support organisational infrastructure 	1, 2, 3, 4, 7 Provision of funding to community organisations may increase opportunities for participation of older people	<ul style="list-style-type: none"> COGS monitoring surveys report older NZers are participating in COGS local, regional and national processes Public accountability feedback from applicants to committees demonstrates COGS grants are achieving successful outcomes for older NZers 	<ul style="list-style-type: none"> COGs monitoring surveys undertaken \$509,191 distributed to 180 community groups working specifically with older people Public accountability meeting indicated satisfaction from applicants and demonstrated positive outcomes from funding
Justice (Ministry of Justice)	Retirement villages	<ul style="list-style-type: none"> Review the law relating to retirement villages 	1, 9 To ensure adequate protection for residents of retirement villages	<ul style="list-style-type: none"> Identify ongoing problems that can arise for retirement village residents Identify possible solutions to address these concerns 	<ul style="list-style-type: none"> February 2001 preliminary report provided to the Minister of Justice seeking directions on further work Minister of Justice delegated the project to the Minister for Senior Citizens in April 2001 (see Senior Citizens Work item p.26)
Justice (Justice)	Guardianship Review	<ul style="list-style-type: none"> Review the laws relating to guardianship, custody and access, including the role of grandparents and other older family members in guardianship matters 	2, 5, 6 To ensure that family relationships with older people are considered in any review of the laws about guardianship, custody and access	<ul style="list-style-type: none"> Identify issues surrounding the roles and responsibilities of grandparents and other older relatives in guardianship matters Identify possible options for change to address these issues 	<ul style="list-style-type: none"> Cabinet paper identifying issues and options provided to Cabinet Policy Committee early April 2002 Policy approvals for legislation obtained Drafting instructions provided to Parliamentary Counsel Office for drafting of a Bill Aim is to introduce Bill to Parliament in 2002

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Justice (Justice)	Re-evaluation of human rights protection in New Zealand	<ul style="list-style-type: none"> Strengthen the various legal, policy and institutional frameworks for the protection of human rights. This includes the rights of people (such as older people) who might be liable to discrimination 	1, 2, 3, 4 This project is not directly concerned with the rights or interests of older people. However, to the extent that it leads to a general strengthening of the human rights environment, it could contribute to Positive Ageing	<ul style="list-style-type: none"> Identify human rights discrimination issues that are relevant to older people, either as a specific group or as members of the community Identify options for addressing these issues 	<ul style="list-style-type: none"> New Zealand human rights protections reformed by the Human Rights Amendment Act 2001, which came into force on 1 January 2002. The Act is concerned with the rights of all people, but includes the freedom from types of discrimination relevant to older people (in particular, freedom from discrimination based on age or disability) Complaints related to discrimination may now be made to the Human Rights Commission in respect of all government activities The publicly funded dispute resolution process has been expanded to include complaints relating to government, as well as non-government, discrimination
Labour (Department of Labour – DoL – Employment Relations Service – ERS)	Mediation Services <ul style="list-style-type: none"> Help employees, employers and unions resolve employment relationship problems. This includes discrimination based on age (ERA s104 & 105) 	<ul style="list-style-type: none"> Mediation Services provide information and problem resolution services that are timely and free 	1 If an employee believes that they have been discriminated against on the basis of age, they can use Mediation Services to help resolve the issue with their employer	<ul style="list-style-type: none"> The Employment Relations Act 2000 (ERA) builds productive employment relationships through the promotion of trust and confidence in all aspects of the employment environment and the employment relationship 	<ul style="list-style-type: none"> Mediation Services provided as planned In 2001/02, ERS mediation services received 8,134 applications

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Labour (DoL – ERS)	Information services <ul style="list-style-type: none"> Free phone line to provide information about employment issues 	<ul style="list-style-type: none"> Provide information about employment issues Direct enquiries to other suitable services, eg Mediation Services, Labour Inspectors 	1 Providing information about employment rights (eg right not to be discriminated against because of age) empowers older workers	<ul style="list-style-type: none"> The ERA aims to build productive employment relationships through the promotion of trust and confidence in all aspects of the employment environment and the employment relationship 	<ul style="list-style-type: none"> Freephone 0800 Infoline providing information on employment relations issues provided as planned 203,230 enquiries were received through the Infoline in 2001/02
Labour (DoL – ERS)	Retirement ages of Employment Court judges <ul style="list-style-type: none"> S205 of the Employment Relations Act 2000 requires that judges must retire at 68 years of age 	<ul style="list-style-type: none"> Use Compliance 2001 Audit process to resolve discrimination issues relating to mandatory retirement of statutory officers 	2 Mandatory retirement reduces opportunities for older people to participate	<ul style="list-style-type: none"> Compliance 2001 Audit process will consider this issue The Act will be consistent with the Human Rights Act non-discrimination provisions 	<ul style="list-style-type: none"> Mandatory retirement of statutory officers considered in Compliance 2001 Audit, ongoing in 2002 Follow-up work dependent on Minister's decisions
Labour (DoL – ERS)	Equal Employment Opportunities (EEO) Contestable Fund <ul style="list-style-type: none"> Funds projects and research relating to EEO. Older workers are one of the EEO target groups 	<ul style="list-style-type: none"> Encourage private sector employers to provide equal employment opportunities to all employees 	2, 3, 4, 5, 6, 7 Diversity at all levels of the workforce benefits both employees and organisations. Promoting EEO good practice in all areas of work provides an environment where more people can achieve their potential	<ul style="list-style-type: none"> Production of resources and/or research that promotes change and/or fills EEO information gaps 	<ul style="list-style-type: none"> Funding distributed to successful projects in the 2000/2001 funding round Funding provided for Work and Age Trust's research on flexible work practices, including development of a website Website developed by 31 May 2002

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Labour (DoL – ERS)	Minimum Employment Standards Review EEO <ul style="list-style-type: none"> An advisory group will be appointed to look at options for improving EEO in New Zealand 	<ul style="list-style-type: none"> Review of current EEO legislation and practice to develop options for a better EEO framework 	1, 2, 3, 4, 5, 6, 7, 8 EEO is about all people, regardless of age, culture, gender or disabilities, being given equal employment opportunities	<ul style="list-style-type: none"> Identification of improvements that can be made to EEO in New Zealand 	<ul style="list-style-type: none"> Review of current EEO legislation and practice completed with recommendations for: <ul style="list-style-type: none"> The establishment of an EEO Commissioner to co-ordinate and promote EEO initiatives Analysis of extending EEO provisions to the wider state sector EEO Commissioner established from July 2002
Labour (DoL – ERS)	Minimum Employment Standards Review <ul style="list-style-type: none"> An advisory group will be appointed to look at options for clarifying the Holidays Act 1981. Special Leave is currently available to employees to care for sick dependants, parents, spouse etc (s30 Holidays Act 1981) 	<ul style="list-style-type: none"> Review of current Holiday Act provisions to clarify entitlements 	2, 4 The ability to take leave to look after a sick spouse or parents increases community involvement in caring for older people by children and spouses	<ul style="list-style-type: none"> Identification of improvements that can be made to the Holidays Act 1981 	<ul style="list-style-type: none"> Reviewed current Holiday Act provisions to clarify entitlements Advisory group appointed to look at options for clarifying the Holidays Act 1981 Improvements that can be made to the Holidays Act 1981 were identified New Holidays Bill due to be introduced by the end of 2002
Labour (DoL – Occupational Safety and Health – OSH)	Health and Safety in Employment Act (HSE) Review	<ul style="list-style-type: none"> Clarify the duties of various parties under the Act Equal coverage of all types of employees Encourage compliance Solve operational problems 	1, 2	<ul style="list-style-type: none"> Analysis of submissions completed Legislation drafted and proceeds through Parliamentary process 	<ul style="list-style-type: none"> Oral submissions to Select Committee heard in May 2002 Bill is currently priority two on legislative calendar

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Labour (DoL – OSH)	HSE Review <i>Sub-project: volunteer workers/public safety</i>	<ul style="list-style-type: none"> Clarify rights and duties of employers, employees, volunteers, those near/affected by work activity 	1, 2	<ul style="list-style-type: none"> Clearer, more comprehensive coverage of the volunteer workforce 	<ul style="list-style-type: none"> Project milestones achieved, including a clearer, more comprehensive coverage of the volunteer workforce
Labour (DoL – OSH)	HSE Review <i>Sub-project: review current limitation period on laying charges</i>	<ul style="list-style-type: none"> Current limitation period inflexible, which prevents charges being laid for longer latency illness that affects people later in life 	1, 2	<ul style="list-style-type: none"> More health cases taken Fewer prosecutions barred due to inflexible time limit 	<ul style="list-style-type: none"> Project milestones achieved, including more health cases taken and fewer prosecutions being barred due to the inflexible time limit
Labour (DoL – OSH)	Injury Data Review	<ul style="list-style-type: none"> Establish an injury database for all agencies collecting health and safety statistics 	1	<ul style="list-style-type: none"> Comprehensive injury database established Analysis of ongoing trends in health and safety, impacts and incidence of injury and illness 	<ul style="list-style-type: none"> Statistics New Zealand, in conjunction with the Department of Labour, has completed a Review of Injury Data Report being prepared, which is expected to be published in September 2002
Local Government (Department of Internal Affairs)	Review of the Local Government Act 1974	<ul style="list-style-type: none"> Develop a more broadly empowering legislative framework under which local authorities can better meet the needs of their communities, including the needs of aged members of their communities 	1, 3, 9, 10 Improve the capacity of communities to effect appropriate changes to the range of outcomes targeted by their local authorities	<ul style="list-style-type: none"> Development of robust policy options 	<ul style="list-style-type: none"> Policy development completed Public consultation completed on policy development Legislation introduced Legislation scheduled for enactment in 2002
Local Government (Internal Affairs)	Funding Powers Review <ul style="list-style-type: none"> Review of the Rates Rebate Act 1973 	<ul style="list-style-type: none"> Identify appropriate means of delivering rates payment support to property owners on low incomes 	2, 9 28% of beneficiaries of the Rates Rebate Scheme are NZ superannuitants	<ul style="list-style-type: none"> Development of robust policy options 	<ul style="list-style-type: none"> Work on this issue is still in progress

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Māori Affairs (Te Puni Kōkiri – TPK)	Capacity building	<ul style="list-style-type: none"> Build the infrastructure of Māori communities to lay the foundations for economic development 	2, 5, 9 Positive benefits for the community should impact on whānau within that community	<ul style="list-style-type: none"> Number of projects funded 	<ul style="list-style-type: none"> 1,055 projects were funded in 2001/02 through Capacity Building Projects funded in the 2001/02 year will have positive benefits for all Māori, including older Māori
Māori Affairs (TPK)	Monitoring mainstream policy that impacts on Māori <ul style="list-style-type: none"> To ensure all government-level mainstream policy that impacts on Māori is monitored on outputs and/or outcomes 	<ul style="list-style-type: none"> Identify barriers that may exist for older Māori 	7	<ul style="list-style-type: none"> Te Puni Kōkiri will inform agencies about performance in terms of positive outcomes for Māori 	<ul style="list-style-type: none"> Te Puni Kōkiri maintained a role in implementing the Positive Ageing Strategy by providing advice and relevant information to other government agencies, including advice that will support Māori positive ageing Two reports on disparities and outcomes for Māori, the Child, Youth and Family Follow-up Agency Review Report and the Māori Smoking Cessation Audit Report, were prepared in 2001/02 and will be sent to Cabinet for approval
National Library (National Library)	Information services <ul style="list-style-type: none"> A policy for equitable access to information for people within New Zealand 	<ul style="list-style-type: none"> Identify barriers that may exist for people to access information, including issues specific to older people Identify associated policy issues Identify options for interventions 	1, 2 Access to relevant information resources is necessary to support independent and informed decision-making by older people	<ul style="list-style-type: none"> Barriers to access by older people identified Policy issues identified Relevant and achievable interventions identified 	<ul style="list-style-type: none"> Report on issues affecting equity completed by August 2002 No specific National Library policy issues were identified as a result National Library will continue to monitor and assess policies

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<p>Pacific Island Affairs (Ministry of Pacific Island Affairs – MPIA)</p>	<p>Pacific capacity building</p>	<ul style="list-style-type: none"> Strengthen the capabilities and capacity of Pacific families and communities to achieve their own aspirations, which are consistent with the Government's objectives 	<p>1, 2, 3, 6, 7 Will ensure that policy affecting older people considers the needs and priorities as identified by Pacific communities, and is inclusive of the diverse perspectives of older Pacific people, their families and communities</p>	<ul style="list-style-type: none"> Ministry of Pacific Island Affairs has a monitoring framework that includes a report-back quarterly to Department of Prime Minister and Cabinet 	<ul style="list-style-type: none"> Government agencies began implementing Pacific capacity building milestones Current milestones focus on Pacific families including older people; the new round of milestone setting will make specific reference to initiatives for older Pacific people Team established to monitor the implementation process National report submitted to the Minister of Pacific Island Affairs on the implementation of Pacific capacity building to the period ending 31 December 2001 Quarterly reports on Pacific capacity building submitted to the Office of the Prime Minister
<p>Pacific Island Affairs (MPIA)</p>	<p>Strategies for Pacific peoples</p>	<ul style="list-style-type: none"> Work collaboratively and in partnership with other government agencies on Pacific strategies such as the Pacific Health Action Plan and the Pacific Housing Strategy 	<p>1, 2, 3, 6, 7 Will ensure that policy affecting older people considers the needs and priorities as identified by Pacific communities, and is inclusive of the diverse perspectives of older Pacific people, their families and communities</p>	<ul style="list-style-type: none"> Criteria and measures will be developed for each strategy and monitored by responsible agencies. In addition, MPIA is developing a monitoring framework 	<ul style="list-style-type: none"> Partnerships with other government agencies maintained Criteria and measures for strategies developed Pacific Health and Disability Action Plan released in February 2002, including milestones for the health of older people as part of Pacific families Pacific Provider Development Strategy established Monitoring framework developed Monitoring of government strategies that are aligned to Pacific Capacity Building milestones

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Police (New Zealand Police)	Community partnerships	<ul style="list-style-type: none"> • Provide support to the community through partnerships, education, crime prevention and youth programmes 	1, 9 Security and crime prevention is a major concern for older people	<ul style="list-style-type: none"> • Set of criteria measured annually, including numbers of formal crime prevention talks given, and numbers of awareness and community information services provided. Measures do not break down to the level of service provision to target groups such as older people 	<ul style="list-style-type: none"> • Community liaison undertaken to promote community safety and crime prevention, including encouragement of older people to participate in Neighbourhood Support and Community Patrols • Summary information on Police crime prevention and community services will be provided in the Police annual report for 2001/02, which will be tabled in Parliament by November 2002
Revenue (Inland Revenue Department – IRD)	Tax treatment of retirement villages <ul style="list-style-type: none"> • Clarify the treatment under the accrual rules and for GST • Possible distribution of an issues paper for consultation with interested parties 	<ul style="list-style-type: none"> • Provide certainty for developers, administrators and residents of retirement villages 	9 Inform decisions relating to living within the retirement village environment	<ul style="list-style-type: none"> • Identification of policy issues and possible policy options for further work 	<ul style="list-style-type: none"> • Carried forward to 2002/03 (refer Action Plan 2002/03)
Revenue (IRD)	Taxation of superannuation funds <ul style="list-style-type: none"> • Advise on the implications of a TET (Tax/Exempt/Tax) regime for superannuation funds 	<ul style="list-style-type: none"> • Provide advice to the Minister of Finance and Revenue, and to the Tax Review 2001 	1, 8 Inform decisions regarding provision for retirement income	<ul style="list-style-type: none"> • The impacts of a change to a TET regime are identified to inform further policy work 	<ul style="list-style-type: none"> • Treasury reported to the Minister of Finance in December 2001 • The Minister subsequently announced that there would be no structural changes in 2001/02

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<p>Rural Affairs (Ministry of Agriculture and Forestry – MAF)</p>	<p>Provision of policy advice</p> <ul style="list-style-type: none"> • Provide information, analysis and policy advice to the Minister for Rural Affairs, government agencies, community organisations, and the general public on issues and policies as they impact on rural communities. In the current year, key work areas include health, telecommunications, digital divide, Heartland Service Centres, ACC, taxation, electricity industry reform, and driver licensing 	<ul style="list-style-type: none"> • Provide timely, objective and quality information, analysis and advice on rural policy issues • Encourage other agencies to consult effectively with rural groups • Where appropriate, ensure the perspectives of rural communities are taken into account in policy development, and made known to Cabinet • Enhance social and economic inclusion for rural communities which comprise youth, older people, women, Māori, etc 	<p>1, 2, 3, 4, 5, 6, 7, 8, 9, 10</p> <p>Rural citizens face a number of "access to services" issues not faced by their urban counterparts. MAF Rural Affairs is charged with ensuring government agencies and Cabinet are appraised of the impacts of policies on those living in rural communities, and the extra costs associated with accessing services</p>	<ul style="list-style-type: none"> • Attainment of performance criteria as set out in the MAF Purchase Agreement 2001/2002 between the Minister for Rural Affairs and the Director General of MAF • Specific performance criteria include quality, coverage and timeliness of policy advice 	<ul style="list-style-type: none"> • MAF Rural Affairs has indirectly contributed to the well-being of older persons through work with agencies leading projects on positive ageing, telecommunications, Heartland Services, rural health, volunteering, women's affairs and law and order

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Senior Citizens (Office for Senior Citizens, Ministry of Social Development–OSC, MSD)	Provision of policy advice <ul style="list-style-type: none"> • Policy advice on older people and ageing issues to Minister for Senior Citizens, government agencies, community organisations and general public 	<ul style="list-style-type: none"> • Provide accurate and relevant information and advice • Ensure older people's perspectives are taken into account in policy development 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Advice on older people's issues and perspectives is important in ensuring development of robust policy	<ul style="list-style-type: none"> • Attainment of measures in Purchase Agreement between Minister for Senior Citizens and Chief Executive of Ministry of Social Development • Letters from Minister for Senior Citizens indicating satisfaction with standards of advice provided • Monthly work reports 	<ul style="list-style-type: none"> • Information and advice provided to the Minister in areas including older driver licensing, residential care, superannuation, health of older people, enduring powers of attorney, prevention of elder abuse and neglect as well as other positive ageing initiatives • Liaison with government agencies undertaken to ensure older people's perspectives are taken into account in developing policies that affect older people • Close working relationships maintained with national organisations Grey Power Federation and Age Concern New Zealand • Achieved agreed measures in the purchase agreement • Minister is satisfied with the standard of advice received • Hosted forums for government agencies, local government representatives, community organisations and the general public in April and October 2001
Senior Citizens (OSC, MSD)	Positive Ageing Strategy <ul style="list-style-type: none"> • Promulgation of the Positive Ageing Strategy 	<ul style="list-style-type: none"> • Promote the Positive Ageing Strategy • Assist Government's ongoing commitment to the Positive Ageing Strategy 	1,2,3,4,5,6,7,8,9,10 Ongoing monitoring, reporting and review of action plan will ensure effectiveness of strategy	<ul style="list-style-type: none"> • Successful distribution of key documents supporting the strategy 	<ul style="list-style-type: none"> • In association with the Volunteer Community Co-ordinators, distributed 15,000 copies of the Positive Ageing Strategy and Action Plan

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Senior Citizens (OSC, MSD)	Volunteers Community Co-ordinators (VCCs) <ul style="list-style-type: none"> Maintain and further develop the nation wide network of VCCs established during the International Year of Older Persons Work with VCCs on specific projects, as identified by the Minister for Senior Citizens 	<ul style="list-style-type: none"> Facilitate community input into policy development Promote local positive ageing initiatives 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 VCC network provides an effective conduit between local communities and the Senior Citizens portfolio (Government)	<ul style="list-style-type: none"> Annual report to Minister for Senior Citizens on work undertaken by VCCs and allocation of small grants fund 	<ul style="list-style-type: none"> VCCs have arranged 262 meetings attended by over 5,000 people, including representatives from community organisations VCCs distributed a survey to obtain feedback on some of the recommendations made by the Law Commission in Report 71: Misuse of Enduring Powers of Attorney Workshop with VCCs, Minister and officials in October 2001 Annual report on work undertaken by VCCs presented to the Minister in December 2001
Senior Citizens (OSC, MSD)	Intergenerational initiatives <ul style="list-style-type: none"> Promote intergenerational initiatives, particularly during Oct 2001 (Greats and Grands Month) 	<ul style="list-style-type: none"> Provide information to schools and older people's organisations on developing intergenerational initiatives Work with Ministry of Pacific Island Affairs to identify appropriate strategies for promoting intergenerational initiatives in Pacific communities 	3, 4, 5, 6, 7 Attitudes about ageing start developing in childhood	<ul style="list-style-type: none"> Survey schools about usage of the LinkAge guidelines (distributed to all schools in 1999) Involvement of Pacific communities in development of Pacific resources 	<ul style="list-style-type: none"> Questionnaire sent to schools in July 2001 to ascertain how widely LinkAge handbook is used in schools (LinkAge is a resource for schools setting out how older people can be involved in school activities and programmes) Reminder sent to schools in April 2002 about Greats and Grands Month in October and Link Age resource Subsequent to the survey and reminder, 80 additional copies of LinkAge have been distributed to schools that requested them

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<p>Senior Citizens (OSC, MSD)</p>	<p>Interdepartmental Network on policy developments affecting older people</p> <ul style="list-style-type: none"> • Host quarterly meetings of officials interested in positive ageing and older people's issues 	<ul style="list-style-type: none"> • Provide a forum to share information about and discuss policy developments affecting older people 	<p>1, 2, 3, 4, 5, 6, 7, 8, 9, 10</p> <p>Network meetings increase information sharing and knowledge about ageing issues among government officials</p>	<ul style="list-style-type: none"> • Survey of members seeking feedback on Network meetings 	<ul style="list-style-type: none"> • Network meetings held in September 2001, December 2001, March 2002 and June 2002 • Feedback on network meetings received
<p>Senior Citizens (OSC, MSD)</p> <p><i>[Minister of Justice delegated the project to the Minister for Senior Citizens in April 2001. See report under Justice portfolio]</i></p>	<p>Retirement Villages Legislation</p> <ul style="list-style-type: none"> • Undertake policy work necessary for the development of legislation designed specifically to protect the consumer and investment interests of older people in retirement villages • Provide advice to the Select Committee and to the Minister for Senior Citizens during the progress of the Bill through the Select Committee and Reporting stages 	<ul style="list-style-type: none"> • Complete policy work to inform the shape of the legislation • Obtain Cabinet agreement to the preparation of the Retirement Villages Bill • Work with Parliamentary Counsel Office in the preparation of the Bill • Progress the introduction of the Retirement Villages Bill 	<p>1, 9, 10</p> <p>To protect the consumer and financial interests of residents and intending residents of retirement villages</p>	<ul style="list-style-type: none"> • Retirement Villages Bill is introduced by December 2002, and referred to a select committee for consideration 	<ul style="list-style-type: none"> • Retirement Villages Bill introduced to Parliament in February 2002 and referred to the Justice and Electoral Select Committee • Submissions on the Bill have been received and are now being considered by the Committee. The Minister for Senior Citizens is responsible for introducing the legislation

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<p>Social Services and Employment (Department of Child, Youth and Family)</p>	<p>Elder abuse and neglect prevention services</p> <ul style="list-style-type: none"> • Ongoing funding of services • Examine the national co-ordination model for prevention and co-ordinating responses to incidents of elder abuse and neglect, and make recommendations for future direction 	<ul style="list-style-type: none"> • Services to prevent and respond to incidents of elder abuse and neglect 	<p>5, 6, 8, Providing services that focus on preventing and co-ordinating responses to incidents of elder abuse and neglect</p>	<ul style="list-style-type: none"> • Continuation of funding for 22 elder abuse prevention services 	<ul style="list-style-type: none"> • Child, Youth and Family (CYF) contracted for 22 elder abuse and prevention services nationally in 2001/2002 and intends to contract for these same services in 2002/03 • CYF participated in the review of family violence prevention in New Zealand, including themes around elder abuse prevention • CYF is taking a lead role with other agencies in implementing Te Rito, the Family Violence Prevention Strategy, including the evaluation of screening and risk assessment mechanisms for the identification of violence in families/whānau by June 2003
<p>Social Services and Employment (Department of Labour – DoL – Community Employment Group)</p>	<p>Employment Initiatives</p> <ul style="list-style-type: none"> • Provision by Community Employment Group of funding and support for community employment initiatives 	<ul style="list-style-type: none"> • Respond to needs identified by communities throughout New Zealand and assist community groups with plans to address those needs 	<p>2, 3, 5, 6 Applications to support community-initiated mentoring schemes that harness the skills and experience of older people are considered for funding and support when these arise</p>	<ul style="list-style-type: none"> • Funding and support meets community needs 	<ul style="list-style-type: none"> • Funding and support provided through field advisers to community groups for local development projects • Funding and support provided to groups of older persons or those working with them, such as Supergrans and Mature Employment Services

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Social Services and Employment (DoL – Labour Market Policy Group – LMPG)	Vocational Services Policy and Funding Review <ul style="list-style-type: none"> The terms of reference require considering the appropriateness of current service eligibility criteria, including the age criteria (16–65) 	<ul style="list-style-type: none"> Clarify which agency has the funding responsibility for providing vocational services for older people with disabilities 	1, 2, 9, 10 Clarify the access (in terms of both policy and funding) to vocational services (growth, development, participation in community) by older people with disabilities	<ul style="list-style-type: none"> Clarification of policy and funding responsibility 	<ul style="list-style-type: none"> Cabinet agreed in August 2001 that the appropriate funder for vocational services for older people will continue to be Vote: Health. Cabinet also agreed that funding agencies would work together to ensure smooth transitions from work to retirement for older people with disabilities
Social Services and Employment (DoL – LMPG)	Future of Work Project <ul style="list-style-type: none"> The project will focus on future trends in work, both globally and in NZ, and their implications for the workplace, the workforce and employment opportunities. The impact of an ageing population and an ageing workforce will be a key issue along with new technology and changing working arrangements 	<ul style="list-style-type: none"> Preliminary objectives are: <ul style="list-style-type: none"> Explore the impact of observable social trends on the labour market Identify those issues that will have a significant role in shaping the labour market in the next 5 to 10 years Develop possible policy responses Assess the applicability of existing policy 	1, 4, 8, 10 Most people’s experience of employment is directly linked to their income and ability to make choices as they age	<ul style="list-style-type: none"> Identification of policy gaps and possible policy options for further work 	<ul style="list-style-type: none"> Research priorities established along with a communications strategy for ongoing programme Advisory Panel established to assist with priority setting Some shorter-term projects underway, including research on the implications of an ageing population for labour market trends

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Social Services and Employment (DoL – LMPG)	Closing the Digital Divide <ul style="list-style-type: none"> The project aims to develop policy options to close the digital divide 	<ul style="list-style-type: none"> Ensure all NZers have the opportunity to access and effectively use current and emerging information and communication technologies 	1, 2, 3, 4, 5, 6, 9, 10 Older people are identified as one of the relatively disadvantaged groups in this policy area	<ul style="list-style-type: none"> Improved access to communication technologies Increase in interest and reduction in the number of older people without access to communication technology 	<ul style="list-style-type: none"> Strategy presented to Ministers in 2001 Work has been re-focused on community access to information and communications technology (ICT) <i>Connecting Communities: A Strategy for Government Support of Community Access to Information and Communications Technology</i>, released in June 2002 A small unit has been established in the Community Employment Group of the Department of Labour. It will co-ordinate central government activities, collaborate with other organisations, and devolve work to others, ensuring such work is appropriately resourced
Social Services and Employment (Ministry of Social Development– MSD)	Positive Ageing Strategy <ul style="list-style-type: none"> Monitor and review 2001/02 action plan Development of 2002/03 action plan 	<ul style="list-style-type: none"> Assess progress on the implementation of the Positive Ageing action plan Demonstrate Government's ongoing commitment to the Positive Ageing Strategy 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Ongoing monitoring, reporting and review of action plan will ensure effectiveness of strategy	<ul style="list-style-type: none"> Annual report on 01/02 Positive Ageing action plan published Positive Ageing action plan for 02/03 approved 	<ul style="list-style-type: none"> Annual report on Positive Ageing Strategy <i>Action Plan 2001/02</i> completed Positive Ageing Strategy <i>Action Plan 2002/03</i> approved by Cabinet
Social Services and Employment (MSD)	Positive Ageing Strategy status report <ul style="list-style-type: none"> Publication of report outlining the current situation regarding positive ageing and older people in NZ 	<ul style="list-style-type: none"> Develop baseline report to inform policy action in relation to the Positive Ageing Strategy 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Status report provides benchmark from which the development of the Positive Ageing Strategy can proceed	<ul style="list-style-type: none"> Status report on positive ageing in NZ published 	<ul style="list-style-type: none"> First three-yearly status report, <i>Positive Ageing in New Zealand: Diversity, Participation and Change</i>, launched by the Minister for Senior Citizens on 1 October 2001 1,800 copies distributed to community representatives, service providers and government departments The status report was used to inform the development of work items for the Positive Ageing action plan 2002/03

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Social Services and Employment (MSD)	Social Policy Framework <ul style="list-style-type: none"> Advice to Government on a social development approach 	<ul style="list-style-type: none"> Social development approach noted by Cabinet 	1, 2, 5, 6, 9 Older people one of the groups identified as at risk of social exclusion	<ul style="list-style-type: none"> Social policy strategy agreed and adopted by Cabinet 	<ul style="list-style-type: none"> <i>The Social Development Approach</i> presented to Cabinet in July 2001 and then published <i>The Social Development Approach</i> provides a framework for cross-sectoral social policy and a strategy for social policy based around reducing social exclusion
Social Services and Employment (MSD)	Social Policy Outcome Indicators	<ul style="list-style-type: none"> Development of outcome indicators to enable impact of social policies to be measured 	1, 2, 4, 5, 6, 7, 8, 9 Social policy outcome indicators will contribute to data collection on the situation of older people	<ul style="list-style-type: none"> Social policy outcome indicators agreed and published 	<ul style="list-style-type: none"> Outcome indicators developed and agreed <i>The Social Report: Indicators of social well-being in New Zealand</i> agreed and published on 1 July 2001
Social Services and Employment (MSD)	Living Standards Research <ul style="list-style-type: none"> Analysis and publication of data from survey of older people and working-age people 	<ul style="list-style-type: none"> Develop a robust measure of the living standards of older people Inform policy development and advice 	1, 2, 4, 5, 8, 9 To inform policy directed towards achieving and maintaining adequate living standards of older people	<ul style="list-style-type: none"> Create standard-of-living scale Living standards of older people described based on the scale 	<ul style="list-style-type: none"> Living standards measure created Descriptive report on living standards of older people published and released 10 July 2001
Social Services and Employment (MSD)	Voluntary Savings Project <ul style="list-style-type: none"> Follow-up work from proposals identified in March 2001 report to MSSE Identify policy gaps and policy options for encouraging voluntary savings 	<ul style="list-style-type: none"> Increase understanding on the levels of and factors affecting voluntary saving Explore methods to encourage voluntary retirement savings 	1, 2, 4, 10 Appropriate levels of retirement income are necessary to support the lifestyle choices of older people	<ul style="list-style-type: none"> Options developed to respond to policy gaps and possible policy options identified for encouraging voluntary savings 	<ul style="list-style-type: none"> Analysis of research into the living standards of older New Zealanders undertaken to inform policy advice Advice provided on projects led by the Retirement Commission and Treasury Advice provided on further policy work to be undertaken on private provision of retirement income

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Social Services and Employment (MSD)	New Zealand Superannuation Living Alone rate <ul style="list-style-type: none"> Review of eligibility criteria 	<ul style="list-style-type: none"> Ensure consistency of policy Ensure policy supports ageing in place philosophy 	1,2,4,8,9,10 Living alone rate of NZS recognises older people can live in different and changing circumstances	<ul style="list-style-type: none"> People in similar situations receive similar provisions Clarification of criteria results in reduction of appeals to Social Security Appeal Authority 	<ul style="list-style-type: none"> Review of eligibility criteria not undertaken because analysis of Living Standards survey data in July 2002 showed that there was no difference in living standards between people living alone and people living with others. This indicates that the New Zealand Living Alone rate currently meets the needs of older people who do not have the advantage of sharing living costs
Social Services and Employment (MSD)	New Zealand Superannuation Human Rights Act / Bill of Rights Act issues <ul style="list-style-type: none"> Implement April 2001 Cabinet decisions to address potential discrimination in rates in regard to sexual orientation 	<ul style="list-style-type: none"> Remove discriminatory provisions in NZS entitlements relating to treatment of same sex couples Ensure consistency of treatment between NZS recipients and beneficiaries 	4,10 Equitable treatment applied to superannuitant and beneficiary same-sex couples	<ul style="list-style-type: none"> Consistency with Human Rights Act and Bill of Rights Act 	<ul style="list-style-type: none"> Audit of legislation undertaken with the aim of identifying references that may be viewed as being discriminatory when looking at equal treatment of married and de facto or same sex couples Recommendations made to the Ministry of Justice in order to address these references Further policy development underway
Social Services and Employment (MSD)	Ageing in Place provisions <ul style="list-style-type: none"> Develop policy options that facilitate ageing in place 	<ul style="list-style-type: none"> Ensure the range of entitlements and delivery of supplementary assistance to superannuitants meets the needs of current and future cohorts of older people 	1,2,3,4,5,6,7,8,9,10 Appropriate income and social support provisions enable older people to remain in the community as they age	<ul style="list-style-type: none"> Supplementary assistance for superannuitants meets the needs of older people Older people receive assistance that enables them to remain in the community 	<ul style="list-style-type: none"> Review of services and support to encourage ageing in place deferred to 2002/03 in order to align with the Ministry of Health's review of the long-term health care, disability, social support and housing needs of older people (see Action Plan 2002/03)

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Social Services and Employment (MSD)	Residential Care Subsidy - Personal Allowance and Clothing Allowance <ul style="list-style-type: none"> Review rates of personal allowance and clothing allowance 	<ul style="list-style-type: none"> Ensure adequacy of personal allowance and clothing allowance for recipients of Residential Care Subsidy 	1,2,3,10 Personal and clothing allowance assist recipients of Residential Care Subsidy to live with dignity	<ul style="list-style-type: none"> Empirical basis developed for rates of personal allowance and clothing allowance 	<ul style="list-style-type: none"> Ministry of Health implemented a new contract and new prices for the whole aged residential sector from 1 June 2002 Ministry of Social Development will undertake an assessment of personal expenses to be met by Residential Care Subsidy recipients in 2002/03 (see Action Plan 2002/03)
Social Services and Employment (MSD)	Office of the Retirement Commissioner <ul style="list-style-type: none"> Monitor and report on performance 	<ul style="list-style-type: none"> Ensure education and information is provided on the need to save for retirement 	1,2,10 Personal retirement savings that supplement NZS increases the lifestyle choices of older people	<ul style="list-style-type: none"> Conditions of Purchase Agreement met 	<ul style="list-style-type: none"> Conditions of Purchase Agreement met Website developed to provide information on effectively managing savings and debt (www.sorted.org.nz) Website and financial planning information publicised through the media Developed programmes aimed at educating young people on financial issues Worked with Māori organisations and Te Puni Kōkiri to provide personal financial education to Māori, particularly young Māori Quarterly reports completed
Social Services and Employment (MSD)	Review of Guardianship Act <ul style="list-style-type: none"> Follow up action from April 2001 Cabinet paper reporting on consultation Draft legislative changes 	<ul style="list-style-type: none"> Ensure provisions of Guardianship Act meets the needs of families today 	1,2,3 Review considers the issue of grandparents' access to grandchildren	<ul style="list-style-type: none"> Amended legislation enacted 	<ul style="list-style-type: none"> Proposed amendments to Guardianship Act agreed by Cabinet Amended legislation will extend the range of people who can apply for orders, with specific reference to extended family members such as grandparents, as well as whānau, hapū, iwi and other family groups New legislation expected to be introduced in 2002

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Social Services and Employment (MSD)	Care of Children Bill <ul style="list-style-type: none"> Review and combine current care and protection legislation 	<ul style="list-style-type: none"> Develop a comprehensive Act with common framework for care and custody of children 	2,3,5,6,7 Framework to consider the role of grandparents	<ul style="list-style-type: none"> New comprehensive legislation enacted 	<ul style="list-style-type: none"> New comprehensive legislation relating to the care of children will not proceed at this stage. This may be revisited following the completion of reviews of guardianship and adoption legislation
Social Services and Employment (MSD)	Family Violence Strategy <ul style="list-style-type: none"> Review family violence prevention services and report to Minister by 30 June 2001 	<ul style="list-style-type: none"> Identify priorities including implications for current and future family violence prevention programmes 	1,5,6,7,8,9 Elder abuse and neglect prevention services included in review	<ul style="list-style-type: none"> Implementation of action agreed from 30 June 2001 report 	<ul style="list-style-type: none"> Review of family violence prevention in New Zealand undertaken (themes included the need to raise public awareness of elder abuse and neglect, to review all policy development for needs of older persons, and to better cater for and fund services for older persons and their carers) Plan of Action approved by Cabinet in September 2001 <i>Te Rito</i>, the New Zealand Family Violence Prevention Strategy, approved by Cabinet in December 2001 <i>Te Rito</i> launched in March 2002 and currently being implemented

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Social Services and Employment (MSD)	Community Policy <ul style="list-style-type: none"> Ongoing relationship building 	<ul style="list-style-type: none"> Improve relationships between government and iwi/Māori, community and voluntary organisations 	1,2,3,4,5,6,7,8,9,10 Older people are active in wide range of community and voluntary organisations at all levels	<ul style="list-style-type: none"> Any documents, protocols and reports to identify issues for older people 	The following developments will strengthen community and voluntary organisation, in which older people are increasingly active in leadership, management and other roles: <ul style="list-style-type: none"> Statement of Government Intentions for an Improved Community-Government Relationship (SOGI) signed by the Prime Minister and Minister of Social Services and Employment on 4 December 2001 SOGI provided to government agencies and community organisations from December 2001 Community-Government Relationship Steering Group supported in developing actions to: <ul style="list-style-type: none"> improve government resourcing and accountability arrangements with community organisations improve community sector participation in government decision-making strengthen the community sector Community-Government Relationship Steering Group report, He Waka Kotuia, presented to Minister mid-July 2002

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Social Services and Employment (MSD)	Volunteers and volunteering	<ul style="list-style-type: none"> Facilitate support for volunteers and volunteerism 	1,2,3,4,5,6,7,8,9,10 Older people provide significant volunteer services and many also receive support from volunteers	<ul style="list-style-type: none"> Any documents, protocols and reports to identify issues for older people 	<ul style="list-style-type: none"> Reporting to Cabinet delayed until Cabinet Committees resume after the General Election. Two policy papers drafted included: <ul style="list-style-type: none"> issues of principle and the need to value and promote volunteering specific issues impacting on volunteers and volunteering, including the value of opportunities for older people to contribute their expertise and maintain social contacts identification of the New Zealand Superannuation needs of older New Zealanders wishing to volunteer overseas beyond 52 weeks Workshop convened at Volunteering Conference in Christchurch 22/23 March 2002
Social Services and Employment (MSD)	Central and local government collaboration	<ul style="list-style-type: none"> Promote models of good practice and partnership between central and local government working with communities 	1,2,3,4,5,6,7,8,9,10 Older people are involved in wide range of community and voluntary organisations and in local government as councillors and clients	<ul style="list-style-type: none"> Any reports prepared to identify issues for older people 	<ul style="list-style-type: none"> Community-Government Relationship work included focus on participation processes relevant to both central and local government MSD engagement with several local authorities in facilitating cross-sectoral approaches to social development and improved service delivery at a regional level

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<p>Social Services and Employment (MSD)</p>	<p>Civic leadership</p>	<ul style="list-style-type: none"> Facilitate strategic leadership initiatives across the local community level 	<p>1,2,3,4,5,6,7,8,9,10 Older people are involved in a wide range of organisations and provide strategic leadership in a variety of ways</p>	<ul style="list-style-type: none"> Any projects developed and reports prepared to identify issues for older people 	<ul style="list-style-type: none"> Community Sector Strategic Directions Forum convened in Hamilton in June 2002 (Funding contributed by MSD and Waikato Community Trust) The Forum was well organised and well supported, with active engagement by participants, including representatives from Age Concern Proposals for ongoing activity were identified. These include recommendations for developing leadership skills at a local level

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Social Services and Employment (MSD)	Human Resources <ul style="list-style-type: none"> • Review and update policies and procedures • Recognise the importance of appropriate superannuation provision to staff and the need to encourage staff to save for their retirement • Core working terms and conditions • Employee Assistance Programme 	<ul style="list-style-type: none"> • Develop and implement policies and practices that reflects aspects of the Positive Ageing Strategy • Provide a subsidised superannuation scheme to staff • Arrange regular seminars arranged for staff on retirement and financial planning options • Retirement information incorporated into induction programme for new staff • Specific retirement planning seminars identified for retiring staff • Specific sick-leave provisions for care of dependants and eldercare • Approval of retiring leave for staff permanently departing from full-time employment • EAP programme provided to support staff and dependants 	1, 3, 4, 7, 8, 10 Positive ageing employment conditions recognise caring responsibilities, support preparation for retirement and enable older people to remain in the workplace	<ul style="list-style-type: none"> • Policies are updated and reflect principles • Regular seminars and individual sessions provided to staff • Ensuring information is kept-up-to-date in induction programme 	<ul style="list-style-type: none"> • Policies reviewed by 30 March 2002 as part of the merger process of Department of Work and Income and Ministry of Social Policy to Ministry of Social Development • Policies updated to ensure that diversity is recognised and that no age bias exists • Staff access to a flexible and transferable retirement scheme provided (Global Retirement Fund) • Retirement planning information included within welcome pack being developed for new staff • Project initiated to consider appropriate training options for all staff on retirement and financial planning, in addition to specific retirement planning options for retiring staff • Specific sick-leave provisions for care of dependants and eldercare provided as part of employment provisions • Access to retiring leave for staff permanently departing from full-time employment provided • Employee Assistance Programme (EAP) provided

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Social Services and Employment (MSD)	Super Centres <ul style="list-style-type: none"> • Provide specialised case management to NZ Superannuitants • Proactively case manage all NZ Superannuitants receiving supplementary assistance • Facilitate meetings to provide information to NZ Superannuitants 	<ul style="list-style-type: none"> • Strengthen and progress partnerships with priority communities 	1,9 Enabling staff to ensure that clients full requirements are met	<ul style="list-style-type: none"> • Monitor activity on a quarterly basis 	Specialist Superannuation services provided in Work and Incomes regions including: <ul style="list-style-type: none"> • Specialised services for Superannuitants offered by Processing Unit in Canterbury • Interviews and monthly outreach services delivered to rural and urban Canterbury sites • Regular meetings run in Alexandra and Queenstown to keep all older clients fully informed of their entitlements • Liaison with all older people's community groups, and local Māori groups by specialised case managers in Timaru undertaken • Community meetings and presentations by specialised case managers for older people in Mosgiel and Dunedin • Visits to Marae for kaumātua throughout the year in Gore
Social Services and Employment (MSD)	Training for staff <ul style="list-style-type: none"> • Specialist training to meet the needs of older clients 	Ensure staff <ul style="list-style-type: none"> • Gain an understanding of positive ageing and the factors that promote it • Demonstrate understanding of the impact of retirement • Respond appropriately and effectively to the diverse needs of Super clients • Understanding the nature and causes of elder abuse and neglect 	1,3,4,9,10 Understanding older people's needs and issues enables staff to ensure that clients full requirements are met	<ul style="list-style-type: none"> • Staff providing services to older clients demonstrate an understanding of the needs of older clients 	<ul style="list-style-type: none"> • Specialist training for staff provided in Work and Income regions

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<p>Social Services and Employment (MSD Super - Southern)</p>	<p>Non-qualified spouses</p> <ul style="list-style-type: none"> • Contact all non-qualified spouses over the age of 65 	<ul style="list-style-type: none"> • Ensure non-qualified spouse household are receiving their full entitlement and give assistance where necessary 	<p>1,9,10 This action assists with removing barriers clients may have in approaching Work and Income NZ offices. It informs clients of any additional funding they may be eligible for now or in the future, potentially giving access to more services than they had before. Through this it encourages and enables mature people to be independent for longer</p>	<ul style="list-style-type: none"> • Expecting and currently achieving increased usage and application of services available to mature people 	<ul style="list-style-type: none"> • In all areas, a letter is sent by IRD advising clients they are about to qualify for New Zealand Superannuation, to ensure correct entitlements are paid • All non-qualified spouses over the age of 65 contacted in Timaru and Invercargill • The service operated in Mosgiel over a limited period

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Social Services and Employment (MSD Super - Southern)	Transitional Retirement Benefit entitlement <ul style="list-style-type: none"> Contact and interview all clients currently on Community Wage Job Seeker who qualify for Transitional Retirement Benefit 	<ul style="list-style-type: none"> Ensure TRB households are receiving their full entitlement and give assistance where necessary 	1,9,10 This action assists with removing barriers clients may have in approaching Work and Income NZ offices. It informs clients of any additional funding they may be eligible for now or in the future, potentially giving access to more services than they had before. Through this it encourages and enables mature people to be independent for longer	<ul style="list-style-type: none"> Expecting and currently achieving increased usage and application of services available to mature people 	<ul style="list-style-type: none"> Contacts and interviews completed in the Alexandra-Queenstown area in November 2001, and ongoing in Timaru <p>Contact established in other areas in a variety of ways:</p> <ul style="list-style-type: none"> In Mosgiel and Dunedin, Case Managers, who are in direct contact with clients, advise the Superannuation team once Transitional Retirement Benefit age is met In South Dunedin, staff regularly up-date information and a letter is sent to clients upon qualification for Transitional Retirement Benefit In Invercargill, a reporting system is in place with clients contacted by phone or letter
Social Services and Employment (MSD Super - Southern)	Baby Boomers Initiative	<ul style="list-style-type: none"> Prepare for and create strategies for the increase in demand of services 	1,9,10 Enabling staff to ensure that clients full requirements are met	<ul style="list-style-type: none"> Maintain or improve current levels of service provision 	<ul style="list-style-type: none"> An expected increase in the demand for services is being investigated Information collated through Statistics New Zealand Caseloads monitored to determine any significant trends

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Social Services and Employment (MSD Super-Auckland Central)	Pacific People Seminars	<ul style="list-style-type: none"> Assist with Pacific People who want to relocate back to their home Pacific Islands to retire 	1,7,10 Acknowledging and catering for the needs of older Pacific people	<ul style="list-style-type: none"> Putting processes in place to assist Pacific people in this position 	<ul style="list-style-type: none"> Invited Pacific clients aged 60+ who were on Emergency Unemployment Benefit (as well as other ethnicities such as Asian, Indian and Māori) to a seminar Seminars provided information about the Transitional Retirement Benefit and New Zealand Superannuation, and tested people for eligibility Each session had a guest speaker, including a staff member from 3 Kings office of the same ethnic background Superannuation clients targeted by ethnicity, including Māori and Pacific peoples, and invited to seminars where they were provided with information about their entitlement to supplementary assistance Increase in clients who attend the seminars applying for supplementary assistance
Social Services and Employment (MSD Super-Auckland Central)	Māori Kaumātua Connections	<ul style="list-style-type: none"> Link Māori Kaumātua back into their local iwi and whakapapa 	5,7 Support Māori by linking them back into empathetic communities	<ul style="list-style-type: none"> Improved quality of life for older Māori 	<ul style="list-style-type: none"> Work and Income Auckland Central provided specific support to older Māori Planned services to link kaumātua back into their iwi and whakapapa were not included in annual regional plan

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Social Services and Employment (MSD Super-Auckland Central)	Widows Entitlement	<ul style="list-style-type: none"> • Call in all Superannuitant clients whose spouse passed away in the last 12 months and ensure they are receiving their full and correct entitlement. Increase the client's awareness of organisations that can assist them 	1,8,10 As the majority of clients in this situation are women, their particular needs are important to assisting them in adjusting to living alone	<ul style="list-style-type: none"> • Increase in the number of claims and correct entitlements 	<ul style="list-style-type: none"> • Work and Income staff worked to ensure that all Superannuitants, including widows, are receiving their full entitlement
Social Services and Employment (MSD Super-Auckland Central)	Clients caring for Grandchildren	<ul style="list-style-type: none"> • Ensure grandparents who have their grandchildren living with them are receiving their full entitlement 	2,5,6 Strengthens extended families	<ul style="list-style-type: none"> • Increases in supplementary entitlements 	<ul style="list-style-type: none"> • Work and Income staff ensured that grandparents who have their grandchildren living with them are receiving their full entitlement
Social Services and Employment (MSD Super-Auckland North)	Super Training and Employment	<ul style="list-style-type: none"> • Encourage and assist older people who are interested in returning to work 	1,2,3,4,10 Emphasising the strengths of mature workers and providing appropriate training for those interested in re-entering the workforce	<ul style="list-style-type: none"> • Increase numbers of older people participating in the workforce. Increased numbers of older people with a higher standard of living 	<ul style="list-style-type: none"> • Research to evaluate whether existing employment services are meeting the needs of over 40-year-olds deferred • Analysis to be completed by 30 June 2003

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Social Services and Employment (MSD Super-Wellington)	Joint home visits <ul style="list-style-type: none"> Incorporating all residents in a particular street 	<ul style="list-style-type: none"> Increase coverage of superannuitants and reach those who normally miss out through normal contacts 	1,9 Enabling staff to ensure that clients full requirements are met in an environment that is comfortable for the clients. Increases the client's knowledge of others who live nearby, making them feel more secure	<ul style="list-style-type: none"> Improved quality of life for older clients. Increase in the number of claims and correct entitlements 	<ul style="list-style-type: none"> Joint home visits undertaken as planned
Social Services and Employment (MSD Super - Canterbury)	90+ Years Home Visits	<ul style="list-style-type: none"> Ensure older superannuitant clients are receiving their full and correct entitlement. Increase the clients' awareness of organisations that can assist them 	9 Through receiving full entitlements	<ul style="list-style-type: none"> Improved accuracy of entitlement Increased application for supplementary assistance 	<ul style="list-style-type: none"> Home visits undertaken (ceased for period November 2001 - March 2002, recommenced April 2002) Approximately 300 people contacted personally through letters. Outcomes included improved accuracy with clients changing tax codes on New Zealand Superannuation to an appropriate rate, Living Alone payments and Disability Allowance being granted and Community Service Cards being initiated Personal letters have increased applications for supplementary assistance

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Social Services and Employment (MSD Super - Canterbury)	Home visits <ul style="list-style-type: none"> to the blind, house-bound and recently out of hospital Christchurch City Council Flats- Residential lounge seminars 	<ul style="list-style-type: none"> Ensure superannuitant clients are receiving their full and correct entitlement. Increase the clients awareness of organisations that can assist them in an environment they are comfortable with 	9 Through receiving full entitlements	<ul style="list-style-type: none"> Improved accuracy of entitlement Increased application for supplementary assistance 	<ul style="list-style-type: none"> 214 home visits completed for the period 1 April 2001 - 31 March 2002 Visited nine Christchurch City Council complexes and two Housing New Zealand complexes These visits have improved access for clients to Work and Income services, and have improved the accuracy of entitlements, with clients changing their tax codes on New Zealand Superannuation to the appropriate rate The home visits resulted in an increase in applications for supplementary assistance, mainly in applications for Disability Allowance
Social Services and Employment (MSD Super - Canterbury)	Basic Training for Methodist mission staff	<ul style="list-style-type: none"> Enable a wider audience, that is not normally seen, learn more about their possible entitlements 	1,9 Through receiving full entitlements	<ul style="list-style-type: none"> Improved accuracy of entitlement Increased application for supplementary assistance 	<ul style="list-style-type: none"> Deferred until the 2002/03 year (see Action Plan 2002/03)
Social Services and Employment (MSD Super - Canterbury)	Ngā Whare Mahana Marae-Pilot	<ul style="list-style-type: none"> Provide assistance and information on energy-efficient measures in housing to reduce power usage 	1,5,9 Giving choices and options in reducing long-term expenditure on power	<ul style="list-style-type: none"> Decreased number of applications for emergency assistance due to better budgeting 	<ul style="list-style-type: none"> Completed mid-2001 20 homes have undergone a variety of improvements to ensure residents keep warm. Improvements included installation of insulation in roofs, placement of smoke detectors, lagging of hot water cylinders to prevent heat loss and installation of low burning/high powered lights Work and Income assisted with the provision of funding and the administrative support

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Social Services and Employment (MSD Super - Canterbury)	Seminars to Solicitors	<ul style="list-style-type: none"> Clarify policies on gifting of money, discussing alternative entitlements, ensuring older people are not disadvantaged 	1 Ensuring that older people are not disadvantaged due to their financial circumstances	<ul style="list-style-type: none"> Decreased number of applications for emergency assistance due to better budgeting 	<ul style="list-style-type: none"> Three seminars held All appropriate organisations contacted and given opportunity to participate Approximately 80 people attended from legal or accounting professions Feedback was excellent
Social Services and Employment (MSD Super - Canterbury)	Community Liaison Role	<ul style="list-style-type: none"> Ensure needs of clients are met by having full knowledge of what is available in the community and working in co-operation with community groups to inform a wider client audience of their entitlements 	1,2,5,6,7,9,10 Enabling staff to ensure that clients full requirements are met in an environment that is comfortable for the clients through community groups	<ul style="list-style-type: none"> Decreased number of applications for emergency assistance due to better budgeting Improved accuracy of entitlement Increased application for supplementary assistance 	<ul style="list-style-type: none"> Community liaison undertaken There is growing demand for talks and talks being delivered regularly during the day and in the evenings Talks have resulted in an increased number of applications for Disability Allowance

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Social Services and Employment (MSD)	Mature Job Seekers Employment Initiative <ul style="list-style-type: none"> A Budget 2000 Initiative 	<ul style="list-style-type: none"> The development, design and introduction of 4 small-scale local pilot initiatives for mature workers that will aim to identify and respond to the needs of mature job seekers 	1,2,3,4 To lead to the development of initial MSD policy and operational responses to the needs of the growing number of mature unemployed job seekers	<ul style="list-style-type: none"> Identification, implementation & evaluation of the pilots 	<ul style="list-style-type: none"> Three pilots for mature job seekers in the East Coast, Nelson and Southern regions completed and evaluated MSD will investigate policy options for mature employment in 2002/03 (see Action Plan 2002/03) <p>Initiatives in Canterbury were provided and are ongoing:</p> <ul style="list-style-type: none"> Third Age Centre opened by Minister for Senior Citizens on 15 February 2002 Seminar series focusing on work issues for mature people being developed Seminar brochure and newsletter developed Seminar has ongoing support from both Community Trust and Community Employment Group who will fund this for the remainder of the year Providers encouraged to enrol more mature trainees with the knowledge that positive outcomes will be achieved Review of the age make-up of a range of workers in Canterbury Information on assisting mature clients into work gathered Courses specifically aimed at mature people are being filled more easily and clients are receiving relevant information Funding secured for Age Positive campaign - employers being identified to promote as role models Strategy being developed

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Sport, Fitness and Leisure (Sport and Recreation New Zealand)	Kiwi Seniors physical activity programme	<ul style="list-style-type: none"> • Provide opportunities for older New Zealanders to increase activity levels at the regional level through ongoing programmes and events 	1,3,4,10 The sedentary nature of our lifestyles make increasing activity levels a priority for present and future older New Zealanders	<ul style="list-style-type: none"> • Core KiwiSeniors programmes operational in each of the 17 regional sports trusts with opportunities provided for walking, exercise to music, water activities, line dancing and sit dancing 	<ul style="list-style-type: none"> • Regional sports trusts reported to the Hillary Commission - now Sport and Recreation New Zealand - at 6, 9 and 12 months during the 2001/02 financial year • Programmes and services in all trusts are on track
State Services (State Services Commission)	Public sector employment practice <ul style="list-style-type: none"> • Monitor human resources strategies, EEO plans and collective agreements in relation to employment of older people 	<ul style="list-style-type: none"> • Ensure that public sector employment practices are not ageist 	1,2,3 To ensure older people have the opportunity to participate in employment in the public sector and to contribute to the wider society through that employment	<ul style="list-style-type: none"> • Non-ageist employment practices 	Work has included: <ul style="list-style-type: none"> • EEO departmental self-assessments up to June 2001 to monitor recruitment and selection practices and staff access to training and development opportunities • Promotional support for the Human Rights Commission publication, <i>Making Human Rights Work</i> Analysis in May 2002 of the Public Service Career Progression Survey, comparing responses of workers over 40 with younger workers to determine: <ul style="list-style-type: none"> • Access to training and career development opportunities • Support and encouragement from managers • Fair treatment • The changing age profile of the public service and implications for the future

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Statistics (Statistics New Zealand - SNZ)	Data collection <ul style="list-style-type: none"> • Interviewing training includes module on interviewing older people • Collection of "date of birth" or age in SNZ social surveys, where relevant • Household Labour Force Survey uses special letter and shortened interview for respondents over 65 years who are not in paid work 	<ul style="list-style-type: none"> • Recognise older people as a particular group of respondents with their own special needs • Encourage good-quality data collection from older people 	2, 4 Older people are a distinct, important and growing population group, and the collection of good-quality information on them and their lives is essential	<ul style="list-style-type: none"> • Acceptable levels of response from older people • Good-quality information collected • Minimal number of complaints from older people or their relatives 	<ul style="list-style-type: none"> • Response rates from the 65+ age group were above the median in all surveys • Good quality information was collected from older people • Minimal number of complaints received from older people or their relatives • Monitored survey response levels by age group (where possible), data quality and complaint levels • Interview training held
Statistics (SNZ)	Data integration <ul style="list-style-type: none"> • Acknowledge "date of birth" as a key integrating variable and evaluate its quality as major social administrative datasets are evaluated • Improve consistency between administrative datasets across central government agencies 	<ul style="list-style-type: none"> • Improve the quantity and quality of statistical information available on older people from central government's administrative datasets 	3, 4, 5, 6, 7, 8 A large amount of information is held on administrative datasets but the ability to produce statistics from them is limited by data quality issues and inconsistency between datasets	<ul style="list-style-type: none"> • Implementation of data integration work programme approved by Minister of Statistics and Minister of Social Services and Employment in July 2000 	<ul style="list-style-type: none"> • Milestone deliverables achieved on time as per data integration project plans • Framework produced for evaluating the quality of administrative data sets • Framework used to evaluate the quality of key integrating variables, including date of birth

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Statistics (SNZ)	Publication of statistics <ul style="list-style-type: none"> • Provide advice (and data) as input to the recommended Positive Ageing Strategy status report on ageing in New Zealand, to be produced by the Ministry of Social Development (MSD) • Include in 2001 Census output plans the need for data on different groups in the upper age ranges • Produce data on older people as part of standard output from sample surveys, where sample size permits • Produce population estimates and projections by age, sex and ethnicity • Policy of not using the word "elderly" in published output • Recognise need to disseminate data to users without Internet access 	<ul style="list-style-type: none"> • Make available good-quality, relevant data on older people • Provide older people with access to official statistical information 	1, 2, 3, 4, 5, 6, 7, 8 If a full picture of the total New Zealand population is to be obtained from official statistics, good-quality, relevant data needs to be produced on older people, and older people need to have access to it	<ul style="list-style-type: none"> • Good-quality advice and as full a range of data as possible provided as input to the MSD's proposed status report • Specifications for tables by detailed age groups provided for in Census output plan and tables produced • Data on older people included as standard output of all SNZ surveys • Population estimates and projections provided by age, sex and ethnicity • The word "elderly" is not used in SNZ publications or published output • Alternatives to Website used for dissemination of data, including hard-copy 	<ul style="list-style-type: none"> • Advice and data supplied • MSD confirmed that the status report chapters were reviewed and edited by Statistics New Zealand in a timely and thorough fashion • Most standard table outputs available by age group • Tables will be available on the web and in hard copy • Estimates and projections produced on time • Editorial staff apply Style Guide to all the published output that they edit • Publications placed in "depository public libraries" throughout New Zealand • Information releases are available in hard copy or electronic formats

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Statistics (SNZ)	Human Resource policies <ul style="list-style-type: none"> Family-friendly policies recognise eldercare as a responsibility of staff members Collect data on age of applicants for EEO monitoring purposes 	<ul style="list-style-type: none"> Minimise conflict between SNZ staff's paid work responsibilities and their responsibilities to care for older family members Draw on the skills and experience of older people without age being seen or used as a "barrier" to employment 	1, 2, 3, 4, 10 Older people have special needs for care that will need to be provided by family (staff) members from time to time. They also have special skills and abilities that SNZ can access through employment (eg the high number of interviewers who are 60+)	<ul style="list-style-type: none"> Promulgate family-friendly policies to staff and ensure they are adhered to Ensure staff are trained in EEO-aware advertising, short-listing and interviewing procedures Collect and analyse data on characteristics of job applicants 	<ul style="list-style-type: none"> Family friendly policy available to all staff Monitoring of advertising, short-listing and interviewing practices undertaken With the new HRMIS (Human Resources Management Information System), Statistics New Zealand will be able to undertake an in-depth analysis of the characteristics of job applicants and appointees
Transport (Land Transport Safety Authority - LTSA)	AustRoads project on Highway design for older drivers <ul style="list-style-type: none"> Develop guidelines and recommendations for use by traffic and road engineers on design solutions to help facilitate improved safety outcomes for old drivers 	<ul style="list-style-type: none"> Provide guidelines to road designers and managers 	9	<ul style="list-style-type: none"> Use of the guidelines 	<ul style="list-style-type: none"> Draft guidelines presented by LTSA/AustRoads to groups of road designers and managers in Auckland, Wellington and Christchurch in April 2002 After incorporating feedback from the workshops, the guidelines will enter the AustRoads publication review process with other Australian jurisdictions

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Transport (LTSA)	AustRoads project on reassessment procedures for older drivers. <ul style="list-style-type: none"> Contribute to the identification and development of a more efficient and effective approach to driver licensing reassessment 	<ul style="list-style-type: none"> Develop a more efficient and effective approach to driver licensing reassessment 	2, 4	<ul style="list-style-type: none"> Contribution to the project that reflects the needs of New Zealand's older drivers Participation in current Pilot Study of screening devices 	<ul style="list-style-type: none"> LTSA's objective was to work with AustRoads to develop an alternative model for driver licensing for older drivers Current AustRoads project on a community referral system with objective of targeting higher-risk older drivers rather than testing all older drivers Screening devices for use in non road-based driving tests trialed in New Zealand It is expected that the results of the trials to determine suitable screening tools will be available from early 2003 If suitable screening tools are found, the Government will consider the possibility of developing a tool for use in the real licensing environment
Transport (LTSA)	"Retiring From Driving" - A guide for older drivers Subsequently named " <i>The Positive Guide for Mature Road Users</i> "	<ul style="list-style-type: none"> Provide a resource for older drivers that will <ul style="list-style-type: none"> Outline options Outline the 80+ licence test requirements Provide a road rule refresher 	1,4,10	<ul style="list-style-type: none"> Once developed the resource will be launched, trialed regionally and evaluated for possible nation-wide use 	<ul style="list-style-type: none"> <i>The Positive Guide for Mature Road Users</i> was launched by the Minister of Transport in October 2001 The guide complements Safe with Age driving safety courses, and offers advice on safety and licensing Resource was trialed and evaluated in Kapiti Copies available from all Safe With Age course providers, LTSA regional offices, Age Concern, driver licensing agents and medical practices Demand remains high. There have been two reprints

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Transport (Ministry of Transport)	New Zealand Transport Strategy <ul style="list-style-type: none"> • Develop a Vision for Transport • Identify transport needs • Develop strategy 	<ul style="list-style-type: none"> • Develop a Transport Strategy that incorporates the needs of users and providers, and priority strategies to address these needs 	1, 2, 4, 9, 10	<ul style="list-style-type: none"> • Identification of the role transport has to play in achieving the objectives of positive ageing • Identification of strategies that respond to the transport related needs for positive ageing 	<ul style="list-style-type: none"> • As a result of work on the draft New Zealand Transport Strategy, work has just commenced on assessing access and mobility factors, including factors relevant to positive ageing (see Action Plan 2002/03)
Transport (MoT)	Driver Licensing Review <ul style="list-style-type: none"> • Review the testing regime and costs of the driver licensing system, including those relating to older drivers 	<ul style="list-style-type: none"> • Identify options to improve the current testing regime and costs for driver licensing, including those relating to older drivers 	1,3,10	<ul style="list-style-type: none"> • Identification of issues relating to older driver licensing • Providing relevant advice to Government on older drivers as part of the driver licensing review 	<ul style="list-style-type: none"> • Changes arising from the independent review of the current driver licensing regime were approved by Cabinet in December 2001 and taken for public consultation in June 2002. Proposed changes include: <ul style="list-style-type: none"> – Making application for conditional licences easier for older drivers – Introducing a conditional licence test that offers older drivers the choice of sitting either the existing Older Driver Test or a new Conditional Older Driver Test – Removing the "automatic only" condition for older drivers who pass their Older Driver Test using a vehicle with an automatic transmission (except if the condition is imposed on medical grounds) – Allowing older drivers to renew their licences up to 6 months before the expiry date • From 31 December 2001, the licence fee for all drivers aged 75 years and over became \$18.30, down from \$37.50 for those 75-79 and \$36.00 for those over 80. From 1 January 2002 each older driver has one free retest if the first attempt is failed

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Veterans' Affairs (Office of Veterans' Affairs - OVA)	Case Management of Veterans	<ul style="list-style-type: none"> Explore options for case management of Veterans 	1, 2, 9 Access to appropriate care and support is critical to enable Veterans to live a satisfying life within their community	<ul style="list-style-type: none"> Identification of fully costed options 	<ul style="list-style-type: none"> Case Management function that brokers services for veterans and their families established in Veterans' Affairs New Zealand
Veterans' Affairs (OVA)	Commemorations	<ul style="list-style-type: none"> Explore options for commemorating the contribution Veterans have made to New Zealand 	3 Recognition of the positive contribution made by Veterans	<ul style="list-style-type: none"> Identification of fully costed options for a programme of commemoration 	<ul style="list-style-type: none"> Veterans' Affairs New Zealand given responsibility for co-ordinating the government's participation in commemorative activity
Veterans' Affairs (OVA)	Veterans' Pension Review	<ul style="list-style-type: none"> Explore options for including a flexible stand down period and rehabilitation provisions into the Veterans' Pension 	1, 10 The flexibility to make choices and manage lifestyle is critical to living a satisfying life	<ul style="list-style-type: none"> Identification of policy and legislative options 	<ul style="list-style-type: none"> Legislation introduced to include flexible stand down provisions and an abatement regime to the Veterans' Pension Legislation is now at select committee
Women's Affairs (Ministry of Women's Affairs)	Women's Health Strategy <ul style="list-style-type: none"> A strategy complementary to the NZ Health Strategy being developed in conjunction with the Ministry of Health 	<ul style="list-style-type: none"> Contribute towards Government's outcomes for women Improved quality of life for all women, regardless of their ethnicity, age, and locality Equitable and timely access to safe, affordable and appropriate health services is available to all women 	1,4,8,9 Issues of particular relevance to older women will be included in the strategy	<ul style="list-style-type: none"> Finalisation of Women's Health Strategy Agreement with Ministry of Health is reached on implementation of strategy 	<ul style="list-style-type: none"> Ministry of Women's Affairs will work with the Ministry of Health to ensure the New Zealand Health Strategy toolkits identify policies, programmes and services that are more responsive to the health needs of older women

TIMELINE MILESTONES FOR THE POSITIVE AGEING STRATEGY 1 JULY 2001 TO 30 JUNE 2002



KEY ACHIEVEMENTS AND ACTIONS FOR THE TEN POSITIVE AGEING STRATEGY GOALS

POSITIVE AGEING GOAL	ACHIEVEMENTS IN 2001/02	ACTIONS IN 2002/03
1. Secure and adequate income for older people	<ul style="list-style-type: none"> • Passing of the New Zealand Superannuation Act on 10 October 2001 • Release of Living Standards of Older New Zealanders reports in July 2001 • Launch of the Retirement Commission's <i>Sorted</i> website and advertising campaign in September 2001 	<ul style="list-style-type: none"> • Review of life insurance regulations by the Ministry of Economic Development to better protect people's investments • Analysis of the economic consequences of ageing by the Treasury
2. Equitable, timely, affordable and accessible health services for older people	<ul style="list-style-type: none"> • Launch of the Health of Older People Strategy in April 2002 • Initiation of work to ensure the availability of multi-disciplinary needs assessment for older people 	<ul style="list-style-type: none"> • Introduction of legislation to remove asset testing for long-term care • Implementation of the Health of Older People Strategy including development of models for an integrated continuum of care for older people
3. Affordable and appropriate housing options for older people	<ul style="list-style-type: none"> • First reading of the Retirement Villages Bill in Parliament completed in February 2002 	<ul style="list-style-type: none"> • Passage of Retirement Villages legislation
4. Affordable and accessible transport options for older people	<ul style="list-style-type: none"> • Launch of <i>The Positive Guide for Mature Road Users</i> by the Ministry of Transport in October 2001, to compliment the "Safe with Age" driving safety courses • Public consultations initiated on proposals to improve driver licensing processes for older people 	<ul style="list-style-type: none"> • Development of guidelines for traffic and road engineers to help facilitate improved safety outcomes for older drivers • Development of a New Zealand Transport Strategy, with actions that can respond to transport-related needs for positive ageing
5. Older people feel safe and secure and can "age in place"	<ul style="list-style-type: none"> • Fall prevention initiatives developed in 2001/02 to increase safety and security at home and in the community • Launch of Te Rito, the New Zealand Family Violence Prevention Strategy, in March 2002 	<ul style="list-style-type: none"> • Review of service provisions and development of options for ageing in place by the Ministry of Health and the Ministry of Social Development • Review of the laws relating to Enduring Powers of Attorney by the Ministry of Justice
6. A range of culturally appropriate services allows choices for older people	<ul style="list-style-type: none"> • Development of a Māori Health Strategy, a Pacific Health and Disability Action Plan and an ethnic perspective framework 	<ul style="list-style-type: none"> • Implementation of an Ethnic Perspective Framework by the Office of Ethnic Affairs • Development of a Pacific workforce plan by the Ministry of Health, to respond to the specific health and disability needs of older Pacific people

POSITIVE AGEING GOAL	ACHIEVEMENTS IN 2001/02	ACTIONS IN 2002/03
7. Older people living in rural communities are not disadvantaged when accessing services	<ul style="list-style-type: none"> • Establishment, through the Heartland Services initiative, of 12 centres for government services and 12 monthly outreach services for provincial and rural New Zealand 	<ul style="list-style-type: none"> • Further establishment of rural and provincial service centres and outreach services for co-delivery of government services • Ministry of Economic Development Internet Access Project to improve Internet access, particularly in regional and rural areas
8. People of all ages have positive attitudes to ageing and older people	<ul style="list-style-type: none"> • Ministry of Justice review of laws relating to guardianship, custody and access • Office for Senior Citizens co-ordination of a network of 37 Volunteer Community Co-ordinators throughout New Zealand • Launch of the Help For Kinship Carers brochure, developed by the Grandparents Raising Grandchildren Trust, Work and Income and Child, Youth and Family 	<ul style="list-style-type: none"> • Provision of information to schools and older people's organisations by Office for Senior Citizens on developing intergenerational programmes • Partnership between the Ministry of Pacific Island Affairs and the Office for Senior Citizens to foster and preserve intergenerational linkages between young and older Pacific peoples
9. Elimination of ageism and promotion of flexible work options	<ul style="list-style-type: none"> • Establishment of a Future of Work project by the Department of Labour, which will consider the implications of an ageing workforce in New Zealand • Mature employment and age discrimination projects by the EEO Trust, the Human Rights Commission, Work and Income Canterbury Region and the Canterbury Development Corporation 	<ul style="list-style-type: none"> • Development of policy options and implementation of regional initiatives for mature employment, mentoring and community participation by the Ministry of Social Development
10. Increasing opportunities for personal growth and community participation	<ul style="list-style-type: none"> • Implementation of an Adult Literacy Strategy • Implementation of recommendations of the Adult Education and Community Learning Working Party 	<ul style="list-style-type: none"> • Development of a National Reporting Framework by the Ministry of Education, to measure adult literacy gains • Establishment of an Adult Literacy Innovations Pool to fund innovative approaches to provision of literacy by quality literacy providers in partnership with communities, tertiary education institutions and private training enterprises • Participation of older learners in lifelong learning featured in Ministry of Education publication of case studies <i>Life is ACE! - changing lives and communities</i>