



THE NEW ZEALAND
POSITIVE AGEING STRATEGY
ANNUAL REPORT

1 JULY 2006 TO 30 JUNE 2007

and

ACTION PLAN

1 JULY 2007 TO 30 JUNE 2008



*The New Zealand Positive Ageing Strategy
Annual Report 2006–2007 and Action Plan 2007–2008*
was published October 2007 by
the Office for Senior Citizens, Ministry of Social Development
Designed by The Alchemist

ISSN 1177-3960 (Print)
ISSN 1177-5793 (Online)

This document is available at the following website:

www.osc.govt.nz

Links to translations of a Positive Ageing Strategy summary
in Māori, Cook Islands Māori, Fijian, Samoan, Tokelauan, Tongan,
Niuean and Chinese are available at:

www.osc.govt.nz/positive-ageing-strategy/index.html

Copies are available from:

Office for Senior Citizens,
Ministry of Social Development
Ground Floor, Charles Fergusson Building, West Block
Bowen Street
PO Box 1556
Wellington 6140
New Zealand

Phone +64 4 916 3758
Fax +64 4 916 3778
Email: osc@msd.govt.nz
or information@msd.govt.nz

FOREWORD

MINISTER FOR SENIOR CITIZENS



The New Zealand Positive Ageing Strategy launched in 2001 demonstrates the Government's commitment to older people. The Strategy encourages older people to participate in their communities and recognises the value of their knowledge, skills and experience.

Once again it gives me great pleasure to launch the latest New Zealand Positive Ageing Strategy Annual Report and Action Plan. This is the fifth time I have published information about the many positive ageing initiatives being undertaken in New Zealand.

New Zealand is a world leader in promoting positive ageing. There are now 37 government agencies and 31 local government authorities contributing to the Action Plan for 2007/2008. This is an increase of eight government agencies and ten local government authorities from the previous Plan.

This year, particular emphasis has been placed on reporting new and innovative projects. I know that many central, regional and local government agencies are accomplishing a great deal more in the field of positive ageing, and I hope that you will look at their websites to see the full range of the good work that they do around the country.

All of the positive ageing achievements, and the extent of public interest in them, would indicate that there is an enduring commitment to positive ageing in New Zealand.

The Secretary General of the United Nations, in his recent report 'Follow-up to the Second World Assembly on Ageing', said that adopting a specific older people's strategy or plan highlights the importance of ageing in the context of national social policy. He said that a plan on ageing helps to identify priorities and guide policy implementation.

I was pleased that in the Secretary General's comments on New Zealand there was reference to the network of 40 Volunteer Community Co-ordinators (VCCs), who work alongside the Office for Senior Citizens promoting positive ageing in their communities. On behalf of the Government I would like to thank the VCCs for their work, which has been a major factor in the increasing interest from local government in positive ageing.

I would also like to congratulate local government authorities for the significant progress that has been achieved in developing positive ageing policies and programmes. I know that with the commitment of all sectors of society, New Zealand will continue to be a great place for older people to live.

A handwritten signature in black ink, appearing to read 'Ruth Dyson'.

Ruth Dyson
Minister for Senior Citizens

THE GOALS OF THE NEW ZEALAND POSITIVE AGEING STRATEGY

The 10 Positive Ageing goals were developed through nationwide consultation with older people. They reflect the priority areas that were identified to improve opportunities for older people to participate in the community in the way they choose. The goals are:

1. Secure and adequate income for older people
2. Equitable, timely, affordable and accessible health services for older people
3. Affordable and appropriate housing options for older people
4. Affordable and accessible transport options for older people
5. Older people feel safe and secure and can 'age in place'
6. A range of culturally appropriate services allows choices for older people
7. Older people living in rural communities are not disadvantaged when accessing services
8. People of all ages have positive attitudes to ageing and to older people
9. Elimination of ageism and the promotion of flexible work options
10. Increasing opportunities for personal growth and community participation.

LINKS TO TRANSLATIONS OF A SUMMARY OF THE POSITIVE AGEING STRATEGY

Māori

<http://www.osc.govt.nz/positive-ageing-strategy/pas-maori.html>

Cook Islands Māori

<http://www.osc.govt.nz/positive-ageing-strategy/pas-cook-island-maori.html>

Fijian

<http://www.osc.govt.nz/positive-ageing-strategy/pas-fijian.html>

Samoan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-samoan.html>

Tokelauan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-tokelauan.html>

Tongan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-tongan.html>

Niuean

<http://www.osc.govt.nz/positive-ageing-strategy/pas-niuean.html>

Chinese

<http://www.osc.govt.nz/positive-ageing-strategy/pas-chinese.html>

NEW ZEALAND POSITIVE AGEING STRATEGY

New Zealand is acknowledged internationally as being at the forefront of positive ageing since the New Zealand Positive Ageing Strategy was launched by the Minister for Senior Citizens on 10 April 2001.

The Strategy puts into action Government's commitment to promote the value of older people and affirms their importance in the community. It sets out the Government's vision for a society where everyone can age positively and where older people are highly valued for their knowledge, skills and experience.

Positive ageing principles are a key feature of the Strategy and provide a framework within which policy with implications for older people can be understood and developed. Ten goals guide the development of policies and services across central, regional and local government.

When the Strategy was approved, Cabinet agreed that an interdepartmental positive ageing action plan be developed to include work items from departmental work programmes, with progress on these work items to be reported to Cabinet each year.

This is the seventh Action Plan produced by the Office for Senior Citizens since the Strategy was released in 2001. Part of the value of the Action Plan and Report is that it reminds central and local government to keep positive ageing in mind while they develop their work programmes.

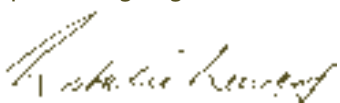
The document provides the public with an overview of some of the work that is being undertaken by a variety of government agencies around the country. It is a good platform from which to commence a dialogue, particularly with local councils, on the programmes and services they provide for older people in their communities.

Each year agencies are asked to include new and interesting work items in the Action Plan. Many other policies and programmes which are 'business as usual' activities are not featured, but can be viewed on various agency websites.

It is important to note that the Action Plan does not give a strategic overview of the wellbeing of older people in New Zealand. This has been provided in the first *Positive Ageing Indicators 2007* report, published by the Ministry of Social Development. The Indicators Report presents objective statistical information, identifies key issues for further action, and will assist with future planning and decision making.

Wide community support has been received during the production of this Action Plan and Report, particularly from local councils working on positive ageing initiatives in their communities. This year an additional ten local government authorities have contributed, bringing the total number of local government authorities featured in the Action Plan to 31.

The Office for Senior Citizens appreciates the enthusiasm of the local government sector for the New Zealand Positive Ageing Strategy, and is greatly encouraged by the commitment of councils to positive ageing initiatives for people in their cities and towns.



Natalie Lavery

Director, Office for Senior Citizens

CONTENTS

ANNUAL REPORT 2006/2007	2
Government Agencies	
Accident Compensation Corporation	2
Ministry of Agriculture and Forestry	4
Archives New Zealand	4
New Zealand Artificial Limb Board	6
Department of Building and Housing	6
Ministry for Culture and Heritage	8
Ministry of Education	10
New Zealand Fire Service Commission	10
Office of Ethnic Affairs – refer to Department of Internal Affairs	
Ministry of Health	10
Housing New Zealand Corporation	12
Inland Revenue Department	12
Department of Internal Affairs	14
Department of Labour	16
Land Transport New Zealand	16
National Library of New Zealand	18
Ministry of Pacific Island Affairs	18
New Zealand Police	20
Ministry of Research, Science and Technology	20
Ministry of Social Development – Centre for Social Research and Evaluation	20
Ministry of Social Development – Family and Community Services	22
Ministry of Social Development – Human Resources	24
Ministry of Social Development – Office for Disability Issues	24
Ministry of Social Development – Office for Senior Citizens	26
Ministry of Social Development – Older People’s Policy Team	28
Ministry of Social Development – Senior Services	30
Ministry of Social Development – Work and Income Seniors	30
Ministry of Social Development – Work and Income	
Auckland	30
Bay of Plenty	32
Canterbury	32
Central	34
East Coast	36
Nelson	36
Northland	38
Southern	40
Taranaki, Wanganui, King Country	42
Waikato	42
Wellington	44
Sport and Recreation New Zealand	46
State Services Commission	46
Statistics New Zealand	46
Te Puni Kōkiri	46
Veterans’ Affairs New Zealand	48
Ministry of Women’s Affairs	48
Local Government	
Christchurch City Council	50
Dunedin City Council	50
Hamilton City Council	52
Horowhenua District Council	52

Invercargill City Council	52
Kapiti Coast District Council	54
Manukau City Council	56
Masterton District Council	60
Nelson City Council	62
New Plymouth District Council*	64
Palmerston North City Council	66
Porirua City Council	68
Rotorua District Council	68
South Taranaki District Council	70
South Wairarapa District Council	72
Stratford District Council	72
Tararua District Council	72
Tasman District Council	74
Taupo District Council	78
Wellington City Council	78
Whangarei District Council	80
ACTION PLAN 2007/2008	83
Local Government	
Auckland City Council	84
Christchurch City Council	84
Dunedin City Council	86
Gisborne District Council	86
Hamilton City Council	86
Hastings District Council	86
Hauraki District Council	88
Horowhenua District Council	88
Invercargill City Council	90
Kapiti Coast District Council	90
Manukau City Council	90
Masterton District Council	92
Nelson City Council	92
New Plymouth District Council*	92
North Shore City Council	94
Palmerston North City Council	96
Porirua City Council	96
Rotorua District Council	96
South Taranaki District Council	98
South Wairarapa District Council	98
Stratford District Council	100
Tararua District Council	100
Tasman District Council	100
Taupo District Council	102
Tauranga City Council	102
Upper Hutt City Council	102
Waitakere City Council	104
Waitaki District Council	104
Wanganui District Council	106
Wellington City Council	106
Whangarei District Council	106
Government Agencies	
Accident Compensation Corporation	108
Ministry of Agriculture and Forestry	110

* First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Archives New Zealand	110
New Zealand Artificial Limb Board	112
Department of Building and Housing	112
Department of Conservation	112
Department of Corrections	112
Ministry for Culture and Heritage	112
New Zealand Customs Service	114
Ministry of Economic Development	114
Ministry of Education	114
Ministry for the Environment	116
Office of Ethnic Affairs – refer to Department of Internal Affairs	
New Zealand Fire Service Commission	116
Ministry of Health	120
Housing New Zealand Corporation	120
Inland Revenue Department	120
Department of Internal Affairs	122
Department of Labour	122
Land Information New Zealand	124
Land Transport New Zealand	124
National Library of New Zealand	124
Ministry of Pacific Island Affairs	126
New Zealand Police	126
Department of the Prime Minister and Cabinet	126
Ministry of Research, Science and Technology	128
Ministry of Social Development – Centre for Social Research and Evaluation	130
Ministry of Social Development – Family and Community Services	130
Ministry of Social Development – Human Resources	130
Ministry of Social Development – Office for Disability Issues	130
Ministry of Social Development – Office for Senior Citizens	130
Ministry of Social Development – Older People’s Policy Team	132
Ministry of Social Development – Senior Services	132
Ministry of Social Development – Work and Income Seniors	134
Ministry of Social Development – Working Age People’s Policy	134
Ministry of Social Development – Ministry of Youth Development	134
Ministry of Social Development – Work and Income	
Auckland	134
Bay of Plenty	136
Canterbury	136
Central	138
East Coast	138
Nelson, Marlborough and West Coast	140
Northland	140
Southern	142
Taranaki, King Country and Wanganui	142
Waikato	144
Wellington	144
Sport and Recreation New Zealand	146
State Services Commission	146
Statistics New Zealand	146
Te Puni Kōkiri	146
Ministry of Transport	148
Veterans’ Affairs New Zealand	148
Ministry of Women’s Affairs	148
Ministry of Youth Development - refer to Ministry of Social Development	



THE NEW ZEALAND
POSITIVE AGEING STRATEGY

ANNUAL REPORT

1 July 2006 – 30 June 2007

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Accident Compensation Corporation (ACC) www.acc.co.nz</p>	<p>Fall Prevention Programmes Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> • Prevent falls by improving strength, balance and wellbeing for people over 65 years 	<ul style="list-style-type: none"> • Deliver Otago exercise programme to at least 4,827 people over 80 years by 30 June 2007 • Deliver Tai Chi programme to at least 5,464 people aged 55–79 years by 30 June 2007 • Evaluate the hip protector pilot and report on its cost effectiveness by September 2006 • Develop a national education package by December 2006 for the hip protector roll-out in residential care and begin staged roll-out of hip protector strategy for the residential care setting in 2007
<p>Accident Compensation Corporation and Health Research Council</p>	<p>Improve access for older claimants Goals 2 & 5</p>	<ul style="list-style-type: none"> • Older people have better access to ACC services 	<ul style="list-style-type: none"> • Hold bi-monthly meetings of ACC's older people's working group • Produce six-monthly reports to monitor registration numbers, entitlement numbers and costs of older claimants • By December 2006 scope a qualitative research project to investigate methods of improving access to ACC services for older Asians • By June 2007 develop a register for external stakeholders to report on the barriers experienced by older people accessing ACC services and to record proposed solutions to those barriers
<p>Accident Compensation Corporation</p>	<p>National Fall Prevention Strategy Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> • Reduce the incidence and severity of injury from falls • Establish the impact of fall-related injuries on the health and wellbeing of older people 	<ul style="list-style-type: none"> • As part of a four-year plan, complete the government-wide National Fall Prevention Strategy implementation plan for commencement by January 2007



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|--|--|
| <ul style="list-style-type: none"> • Achieved target of 35% reduction in falls for those participating in the Otago exercise programme • 80% of Tai Chi participants have improved strength and balance • There is a reduction in repetitive falls • Preparation is completed for the roll-out of the Hip Protector programme in residential care facilities | <ul style="list-style-type: none"> ■ Delivered the Otago exercise programme to 4,280 people 80 years and over with 89% of the target achieved ■ Delivered the Tai Chi programme to 6,040 people over 65 years with 110% of the target achieved ■ Evaluated the hip protector pilot September 2006. Key finding showed a wearing protector average compliance rate of 48% across the residential care sector. The pilot found that it is not cost effective to continue as the sole agency at this stage. Key stakeholders will be consulted by December 2007 and a decision made on further investment to provide hip protectors in residential care. Other findings can be viewed at www.acc.co.nz/injury-prevention/falls-prevention-strategy/ ■ A national education package was not developed as a result of the cost-effectiveness report |
| <ul style="list-style-type: none"> • Accurate reporting systems improved ACC services for older claimants • Methods are investigated to increase the number of older Asian ACC claimants • The research informs initial work for the Asian Access Strategy | <ul style="list-style-type: none"> ■ Held bi-monthly older people's working group meetings ■ Produced six-monthly reports November 2006 and May 2007 to monitor registration numbers, entitlement numbers and costs of older claimants ■ Conducted research on safety awareness and service use among older Asians. Research findings will be used to develop and implement ACC's Asian Access Strategy by June 2008 ■ The development of an external stakeholders register to report on the barriers experienced by older people accessing ACC services delayed until September 2007 ■ Research showed that older people know about and access ACC's services |
| <ul style="list-style-type: none"> • There is an increase in the level of activity nationwide aimed at preventing injury from falls | <ul style="list-style-type: none"> ■ In December 2006 Cabinet approved the implementation plan for <i>Preventing Injury from Falls: The National Strategy 2005–2015</i>. Key action areas and activities identified in the plan can be viewed at www.acc.co.nz/injury-prevention/falls-prevention-strategy/ |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Accident Compensation Corporation	Rehabilitation framework Goal 2	<ul style="list-style-type: none"> • Older people have improved rehabilitation outcomes 	<ul style="list-style-type: none"> • By December 2006 determine how supported independence and sustainable employment will be defined and measured • Consult with key stakeholders on the rehabilitation framework by June 2007
Accident Compensation Corporation	Review of home-based rehabilitation packages of care Goals 2 & 5	<ul style="list-style-type: none"> • Older claimants have effective home-based care 	<ul style="list-style-type: none"> • Review home-based care packages and implement improvements by June 2007
Ministry of Agriculture and Forestry (MAF) www.maf.govt.nz	Flexible transition from employment Goal 9	<ul style="list-style-type: none"> • Older employees are retained in the Ministry and continue to contribute to the organisation 	<ul style="list-style-type: none"> • Develop the Ministry's age profile to establish length of service of all staff and membership of the Government Super Fund • Seek information from staff on retirement and support provisions and develop a retirement policy • Implement retirement policy, guidelines and employment agreements by 30 June 2007
Ministry of Agriculture and Forestry	Retirement seminars Goal 9	<ul style="list-style-type: none"> • Staff make informed decisions when planning for retirement 	<ul style="list-style-type: none"> • Hold retirement information seminars for staff by April 2007 • Report feedback on retirement seminars by May 2007 to evaluate their effectiveness
Archives New Zealand www.archives.govt.nz	Health and safety Goal 9	<ul style="list-style-type: none"> • Older people are safe and well at work 	<ul style="list-style-type: none"> • Review Health and Safety policy by December 2006 and identify and prioritise initiatives for older workers by June 2007
Archives New Zealand	Recruitment and retention of older workers strategy Goal 9	<ul style="list-style-type: none"> • Older workers remain in the department's workforce 	<ul style="list-style-type: none"> • Hold focus groups to collect data on older staff by December 2006 • Review specific initiatives for the employment of older workers by June 2007

Delivered the Tai Chi programme to 6,040 people over 65 years

ACCIDENT COMPENSATION CORPORATION

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Key strategies are developed in response to the rehabilitation framework 	<ul style="list-style-type: none"> ■ After consultation with key stakeholders established a definition and measures for supported independence and sustainable employment ■ Completed the rehabilitation framework and initiated a joint InterRAI (Residential Assessment Instrument) service trial with the Ministry of Health to assess older claimants in Canterbury and Capital & Coast District Health Boards
<ul style="list-style-type: none"> • Improved home-based care packages are delivered to older claimants 	<ul style="list-style-type: none"> ■ Reviewed home-based care packages. The implementation of improvements is deferred until September 2007 to align with a home-based rehabilitation framework with the Ministry of Health and District Health Boards
<ul style="list-style-type: none"> • The Ministry has the information it requires to retain and attract older employees 	<ul style="list-style-type: none"> ■ Identified the Ministry's age profile and Government Super Fund membership ■ Victoria University completed a literature review on <i>The Ageing Workforce: Retaining, Utilising and Challenging Workers</i> which will inform the Ministry's retirement policy ■ Implementation of the retirement policy deferred until 2007/2008 due to time constraints
<ul style="list-style-type: none"> • Staff are satisfied with retirement information seminars 	<ul style="list-style-type: none"> ■ Held retirement seminars for staff by 31 March 2007. A further 14 seminars around the country are scheduled ■ Feedback on retirement seminars indicated that staff know more about ageing, retirement issues and retirement villages and have a better understanding of wills and trusts
<ul style="list-style-type: none"> • Wellbeing initiatives for older workers are identified and prioritised for action 	<ul style="list-style-type: none"> ■ Identified wellbeing initiatives for development and implementation in 2007/2008
<ul style="list-style-type: none"> • Information from focus groups informs the recruitment and retention policy 	<ul style="list-style-type: none"> ■ Held a focus group with staff and identified recruitment and retention issues ■ Highlighted specific initiatives for the employment of older workers for development in 2007/2008

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Archives New Zealand	Volunteering at Archives Goal 10	<ul style="list-style-type: none"> • Opportunities are provided for older people to contribute their knowledge and expertise 	<ul style="list-style-type: none"> • Evaluate policy and procedures for volunteers by June 2007 to provide guidelines for the appointment and retention of volunteers who participate in Archives research
New Zealand Artificial Limb Board www.nzalb.govt.nz	Interdisciplinary care guidelines for hospital management of amputees in Christchurch Goals 2 & 5	<ul style="list-style-type: none"> • Promote the use of interdisciplinary care guidelines for older amputees to other hospitals and health professionals 	<ul style="list-style-type: none"> • Evaluate and act on the feedback from the interdisciplinary care resource material distributed to District Health Boards • Develop an action plan for the next stage of the programme to improve services for older amputees
New Zealand Artificial Limb Board	National annual amputation statistics Goals 2 & 5	<ul style="list-style-type: none"> • Older amputees are referred to the New Zealand Artificial Limb Board 	<ul style="list-style-type: none"> • Analyse national amputation statistics to determine the referral rate of older people to the New Zealand Artificial Limb Board for services
Department of Building and Housing www.dbh.govt.nz	Implementation of the Retirement Villages Act 2003 Goal 3	<ul style="list-style-type: none"> • Residents and intending residents of retirement villages easily understand the retirement villages code of practice 	<ul style="list-style-type: none"> • Code of practice approved by Minister, gazetted by 31 August 2006 and is effective from 1 September 2007 • Disputes regulations and Part 4 of the Act commences 1 October 2006 • Fees and general regulations to be gazetted by 31 August 2006 for implementation from 1 March 2007
Department of Building and Housing	Review of the Residential Tenancies Act 1986 Goal 3	<ul style="list-style-type: none"> • Older people living in rental accommodation have security and affordable rental options 	<ul style="list-style-type: none"> • Complete further policy work to review the Residential Tenancies Act 1986 and report to Cabinet by November 2006 • Drafting instructions to Parliamentary Counsel Office by February 2007 • Consult on the draft Bill



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Volunteer numbers increase and volunteers are well supported by Archives New Zealand 	<ul style="list-style-type: none"> ■ Evaluated policies and procedures for the appointment and retention of Archives New Zealand volunteers. There are 53 active volunteers working with Archives New Zealand
<ul style="list-style-type: none"> • Evaluation shows a demand for the resource material • An action plan is completed for the next stage 	<ul style="list-style-type: none"> ■ Evaluated the feedback from District Health Boards on the interdisciplinary care resource material. Findings showed that the resource material is used ■ Published the interdisciplinary care resource material on the New Zealand Artificial Limb Board website ■ Implemented an action plan to improve services for older amputees. This included the appointment of an amputee educator for one year at Christchurch Public Hospital and seminars for hospital staff on amputee care
<ul style="list-style-type: none"> • 2005–2006 National amputation statistics published on the New Zealand Artificial Limb Board website by March 2007 	<ul style="list-style-type: none"> ■ Analysed the national amputation statistics to determine the referral rate. Findings published April 2007 on the New Zealand Artificial Limb Board website www.nzalb.govt.nz/resources.html
<ul style="list-style-type: none"> • Regulations and code of practice for retirement villages developed for commencement of the Act on 1 October 2006 	<ul style="list-style-type: none"> ■ Published <i>Retirement Villages Code of Practice 2006</i> to take effect from 25 September 2007 ■ Disputes Panel Regulations 2006 commenced 1 October 2006 including Part 4 of the Act ■ Retirement Villages General Regulations 2006 and Retirement Villages Fees Regulations 2006 gazetted 28 September 2006 and implemented 1 May 2007 ■ Retirement Villages Act 2003 came fully into force 1 May 2007 and the registration of retirement villages commenced ■ Distributed education and guidance material for retirement villages and residents
<ul style="list-style-type: none"> • Needs of older people identified and considered in recommendations to Cabinet • Recommendations for legislative change approved by Cabinet 	<ul style="list-style-type: none"> ■ Completed policy work on the Residential Tenancies Act 1986 and reported to Cabinet March 2007 ■ Completed drafting instructions and referred to Parliamentary Counsel Office March 2007 ■ Completed draft Bill June 2007

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Ministry for Culture and Heritage</p> <p>www.mch.govt.nz</p>	<p>History Group publications</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Knowledge of New Zealand’s history is enhanced 	<ul style="list-style-type: none"> • Hold monthly public seminars on historical publications • Continue work on <i>From Memory</i> - the war oral history programme • Publish and launch the following works: <ul style="list-style-type: none"> - <i>History of Māori War Effort in World War Two</i> - <i>Artillery History</i> - <i>History of New Zealand’s Involvement in the Vietnam War</i> (combat and medical focus) - <i>State Railways and Society in New Zealand</i>
<p>Ministry for Culture and Heritage</p>	<p>New Zealand war memorial in London</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Honour memory of New Zealand soldiers 	<ul style="list-style-type: none"> • Install memorial in Hyde Park by 31 October 2006 • Hold unveiling and commemorative ceremony November 2006
<p>Ministry for Culture and Heritage</p>	<p>Te Ara online Encyclopaedia of New Zealand – bush theme</p> <p>Goals 8–10</p>	<ul style="list-style-type: none"> • Older people’s memory of the New Zealand bush is captured in the online encyclopaedia Te Ara 	<ul style="list-style-type: none"> • Complete research by June 2007 to record experiences of older people in the New Zealand bush for inclusion in the online encyclopaedia Te Ara

Held the unveiling and commemorative ceremony on 11 November 2006 with a distinctly New Zealand flavour. This initiative helps younger generations to appreciate the service to New Zealand of previous generations

MINISTRY FOR CULTURE AND HERITAGE

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Public seminars provide the opportunity to learn about New Zealand history 	<ul style="list-style-type: none"> ■ Held monthly public seminars including a series on the history of Wellington and the effects of the First World War featuring interviews with those who grew up in the 1920s and 1930s ■ Work on the <i>From Memory</i> war oral history programme continued and focussed on interviews with people who stayed home during the Second World War. Records are lodged with the Oral History Centre at Alexander Turnbull Library ■ Work on 2006/2007 publications to be concluded by June 2008. Instead the History Group published: <ul style="list-style-type: none"> - <i>Last Line of Defence: New Zealanders Remember the War at Home</i> - <i>How to Do Local History</i> - <i>Wellington: Biography of a City</i> - <i>The Governors: New Zealand's Governors and Governors-General</i> - <i>Against the Rising Sun: New Zealanders Remember the Pacific War</i> ■ The following new topics were added to the history website: <ul style="list-style-type: none"> - the battle of the Somme - nuclear-free New Zealand - the Treaty of Waitangi - conscientious objection - updated material on the Gallipoli campaign - New Zealand's involvement with D-Day
<ul style="list-style-type: none"> • Memorial is installed • Feedback from the commemorative ceremony shows that the event was successful and had a distinctly New Zealand flavour 	<ul style="list-style-type: none"> ■ Installed the London memorial in Hyde Park October 2006 ■ Held the unveiling and commemorative ceremony on 11 November 2006 with a distinctly New Zealand flavour. The ceremony was attended by the Queen, members of the Royal family and Prime Ministers of the United Kingdom and New Zealand. This initiative helps younger generations to appreciate the service to New Zealand of previous generations
<ul style="list-style-type: none"> • The Encyclopaedia of New Zealand Te Ara is available online and increasingly used by older people 	<ul style="list-style-type: none"> ■ Recorded experiences of older people in the New Zealand bush and included these in Te Ara

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Education www.minedu.govt.nz	Review human resources practices Goal 9	<ul style="list-style-type: none"> • Support staff in planning for their retirement 	<ul style="list-style-type: none"> • Develop a plan by June 2007 to conduct retirement seminars for Ministry staff
New Zealand Fire Service Commission www.fire.org.nz	Fire awareness and risk reduction programme Goals 2 & 10	<ul style="list-style-type: none"> • Caregivers are trained to intervene to prevent fire death and injuries 	<ul style="list-style-type: none"> • Trial new training and awareness programme in Eastern Fire Region for caregivers, family and whānau to identify older people at risk and report to national Fire Service by December 2006 • Provide training and advice on fire risk reduction to residential care providers and older people's caregivers when requested
New Zealand Fire Service Commission	Fire safety awareness Goal 5	<ul style="list-style-type: none"> • Older people are aware of fire safety and live safely at home • Develop relationships with Government and other social sector agencies 	<ul style="list-style-type: none"> • Develop a one-year promotion plan by June 2007 to deliver fire prevention programmes and advice to older people in the community • Review the effectiveness of the Fire Service's Seniors' Kit by 30 June 2007 • Fire regions identify opportunities to develop partnerships with community groups to deliver fire prevention programmes • Sign memorandum of understanding with Housing New Zealand Corporation by 31 March 2007 to improve fire safety features in pensioner housing
New Zealand Fire Service Commission	Promotion of flexible work options Goal 9	<ul style="list-style-type: none"> • Flexible work options for older staff in the Fire Service 	<ul style="list-style-type: none"> • Review the options for part-time, job share and remote work • Negotiate greater flexibility with the New Zealand Professional Fire Fighters Union • Implement new policy for older workers by 31 December 2006
New Zealand Fire Service Commission	Review of retirement planning in New Zealand Fire Service Goal 1	<ul style="list-style-type: none"> • Fire service staff are well informed about retirement planning 	<ul style="list-style-type: none"> • Revise the content of the retirement planning course by 31 December 2006 • Introduce new programme by 30 June 2007
Ministry of Health www.moh.govt.nz	Ageing in Place Goal 5	<ul style="list-style-type: none"> • Improvements are identified for effective use of resources in community-based and residential care 	<ul style="list-style-type: none"> • Consult with the sector on Ageing in Place initiatives and report to Cabinet by December 2006



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • A plan is developed and timeframes set to deliver the seminars 	<ul style="list-style-type: none"> ■ Investigated initiatives on support and planning for staff nearing retirement. Planning for the retirement seminars deferred until September 2007
<ul style="list-style-type: none"> • The training programme is implemented at national level • The Fire Service responds to requests for training and guidance, and monitored the effects on caregivers and residential care providers 	<ul style="list-style-type: none"> ■ Implemented a training and awareness programme in the Eastern Fire Region. The programme review in December 2006 showed older people had reduced injuries from fires ■ Arranged for a fire risk assessment to be included in home-based assessments for older people in the Eastern Fire region ■ Provided one-on-one fire risk reduction training with older people in 5,604 households
<ul style="list-style-type: none"> • Promotion plan is developed • Information from the review informs further programme development • Fire prevention programmes are reported quarterly from 30 September 2006 • A memorandum of understanding with Housing New Zealand Corporation signed for work to commence 	<ul style="list-style-type: none"> ■ Updated fire prevention programmes for older people included in the revised <i>Fire Safety Promotions Plan 2007–2012</i> ■ Review of the effectiveness of the Fire Service's Seniors' Kit delayed until 30 June 2008 ■ Identified opportunities in regional business plans to develop partnerships with community groups to deliver fire prevention programmes ■ In December 2006 signed a memorandum of understanding with Housing New Zealand Corporation to improve fire safety features in pensioner housing
<ul style="list-style-type: none"> • New policy for job share and flexible working arrangements in place 	<ul style="list-style-type: none"> ■ Held a working party to review options for job share work. Report from working party delayed until July 2007
<ul style="list-style-type: none"> • Retirement planning courses revised and the implementation plan agreed 	<ul style="list-style-type: none"> ■ The review of the content of the retirement planning course delayed until 2007/2008 to include information about the KiwiSaver scheme
<ul style="list-style-type: none"> • Policy advice addresses the choices older people make about where to live and the support they need to do so 	<ul style="list-style-type: none"> ■ Completed consultation with the health sector on Ageing in Place initiatives and reported to Cabinet ■ Reported to the Minister of Health on progress made by District Health Boards on Ageing in Place initiatives

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Health	Health of Older People sustainable funding project Goals 2, 3 & 5	<ul style="list-style-type: none"> • Advise the Minister of Health on a future funding path for older people's services 	<ul style="list-style-type: none"> • Report to the Minister of Health in December 2006 on future demand for older people's services
Ministry of Health and District Health Boards	InterRAI (Resident Assessment Instrument) Goals 2 & 5	<ul style="list-style-type: none"> • Improve the quality of assessment and care of older people through the InterRAI instrument 	<ul style="list-style-type: none"> • Receive final evaluation report from the University of Auckland by December 2006 on the InterRAI pilots • Report to the Minister of Health with recommendations by early 2007
Ministry of Health	Health of Older People Information Strategic Plan Goals 2 & 5	<ul style="list-style-type: none"> • Improve the Ministry's information on health of older people to help planning and service delivery 	<ul style="list-style-type: none"> • Present a business case to the Minister of Health in December 2006 on the development of a national information database on the health of older people
Housing New Zealand Corporation www.hnzc.co.nz	Energy Efficiency Retrofit and Modernisation Programmes Goal 3	<ul style="list-style-type: none"> • Older people living in Housing New Zealand Corporation houses have modern and energy-efficient homes 	<ul style="list-style-type: none"> • Insulate a further 2,183 homes and modernise 482 state rental homes by June 2007
Housing New Zealand Corporation	Housing Innovation Fund Goals 3 & 5	<ul style="list-style-type: none"> • Older people have housing choices that allow them to age in place 	<ul style="list-style-type: none"> • Provide loans and grants to Abbeyfield New Zealand to construct housing in Auckland by July 2006 and in Takaka by September 2006
Housing New Zealand Corporation	Implementation of New Zealand Housing Strategy Action Plan Goal 3	<ul style="list-style-type: none"> • To implement a plan that addresses the diverse housing needs of older people 	<ul style="list-style-type: none"> • In conjunction with key agencies develop an older persons' housing programme • Report quarterly to the Housing Strategy Steering Committee on progress
Inland Revenue Department www.ird.govt.nz	KiwiSaver Goal 1	<ul style="list-style-type: none"> • New Zealanders are better prepared financially for retirement 	<ul style="list-style-type: none"> • Support the passage of legislation to establish the KiwiSaver scheme scheduled to be passed by October 2006. The legislation is expected to be operational on 1 July 2007

Provided loans of \$1.92m and conditional grants of \$0.5m to Abbeyfield resulting in the completion of both housing complexes for older people in Auckland and Takaka

HOUSING NEW ZEALAND CORPORATION

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Report addresses the future need for health of older people's services and provides advice on different scenarios for future funding 	<ul style="list-style-type: none"> Reported to the Minister of Health and Cabinet on the funding and sustainability of older people's services
<ul style="list-style-type: none"> Advice provided to the Minister of Health on the costs and benefits of a national assessment tool 	<ul style="list-style-type: none"> Completed the evaluation of the InterRAI pilots February 2007 In June 2007 reported to the Minister of Health on recommendations for the implementation of the InterRAI assessment tool by Canterbury and Capital & Coast District Health Boards
<ul style="list-style-type: none"> Minister of Health approves the establishment of an information database 	<ul style="list-style-type: none"> The development of a national information database delayed due to lack of resources. A business case will be presented to the Minister of Health by December 2007
<ul style="list-style-type: none"> Older Housing New Zealand Corporation tenants live in modern well-insulated homes 	<ul style="list-style-type: none"> Insulated 2,194 state houses and modernised 613 state rental homes exceeding targets
<ul style="list-style-type: none"> Abbeyfield housing complexes are established and alternative housing options are provided for older people in Auckland and Takaka 	<ul style="list-style-type: none"> Provided loans of \$1.92m and conditional grants of \$0.5m to Abbeyfield resulting in the completion of both housing complexes for older people in Auckland and Takaka
<ul style="list-style-type: none"> A timeline is set to implement the housing work programme for older people 	<ul style="list-style-type: none"> Developed an implementation plan and set priorities for the work programme to meet the housing needs of older people. The plan can be viewed at www.hnzc.co.nz Reported quarterly to Ministers and Cabinet on progress of the work programme
<ul style="list-style-type: none"> The KiwiSaver scheme is implemented on 1 July 2007 	<ul style="list-style-type: none"> Supported legislation to establish the KiwiSaver scheme Developed systems and processes for the successful implementation of the scheme from 1 July 2007

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Department of Internal Affairs – Office of Ethnic Affairs</p> <p>www.ethnicaffairs.govt.nz</p>	<p>Awareness of ethnic diversity and needs of older ethnic people</p> <p>Goal 6</p>	<ul style="list-style-type: none"> • People in New Zealand are aware of the ethnic diversity of older people 	<ul style="list-style-type: none"> • Deliver up to six presentations to government agencies on ethnic responsiveness and encourage them to develop responsiveness plans by June 2007 • In partnership with the Office for Senior Citizens meet with Chinese and Indian communities in Auckland to identify the needs of older ethnic peoples
<p>Department of Internal Affairs – Local Government and Community Branch</p> <p>www.dia.govt.nz</p>	<p>Community Organisation Grants Scheme</p> <p>Goals 6, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older New Zealanders participate in the Community Organisation Grants Scheme 	<ul style="list-style-type: none"> • Inform the local funding Community Organisation Grants Scheme (COGS) committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy • Encourage applications for grants in advance of the funding round from 1 June 2006 to 31 July 2006 • Use positive images of ageing in communication material
<p>Department of Internal Affairs – Local Government and Community Branch</p>	<p>Lottery funding</p> <p>Goals 6, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Enable older New Zealanders to participate in their communities 	<ul style="list-style-type: none"> • Provide funding to organisations in the not-for-profit sector that support older people • Consider applications for senior citizens' projects in the quarterly funding rounds • Provide funding for mobility scooters for older people with mobility-related disabilities living in the community • Help older New Zealanders with airfare costs to attend commemorative events either in New Zealand or overseas • Use positive images of ageing in communication material



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- Six government agencies are working to improve their responsiveness to the needs of older people
- Views and concerns of older ethnic people are identified and planning is underway to address their concerns

- Delivered six presentations on ethnic responsiveness to government agencies
- In partnership with the Office for Senior Citizens met with Indian, Chinese and other Asian communities in Auckland. As a result joint initiatives were developed to engage further with older ethnic people in 2007/2008

- Older people are represented on Community Organisation Grants Scheme (COGS) committees
- Community organisations supporting older people in the community receive funding
- Grants are made for culturally-specific programmes and to support isolated older people in rural communities
- Communication material portrays positive images of ageing

- Informed members of the national Community Organisation Grants Scheme (COGS) committee and the 37 COGS local distribution committees of their role and included the information in the COGS members handbook
- Encouraged applicants to apply for COGS grants before the 2006/2007 funding round through newsletters, local networks and funding expos
- Provided \$1.25m to 386 groups supporting older people aged 65 and over living in the community
- Included positive images of ageing on the front cover of *COGS Profile 2005/2006* and in photographs, publications and on promotional banners

- Organisations in the not-for-profit sector are supported with financial grants
- Grants are made to purchase mobility scooters and other mobility equipment to improve independence and day-to-day living enabling older people to participate in their communities
- The Minister's Discretionary Fund helps veterans of New Zealand's armed forces to attend commemorative events

- Provided \$4.96 million to 319 organisations that support older people aged 65 and over in the not-for-profit sector through Lottery distribution and community committees
- Provided \$1.72 million through 11 regional community committees for 172 senior citizens' projects in November 2006 and March 2007
- Granted approximately \$2.34 million for the purchase of vehicles for older people including mobility scooters and other disability equipment
- Funded an older New Zealander to attend a commemorative ceremony for a World War II veteran relative
- Portrayed positive images of ageing in Lottery grants communication material such as the *2006/2007 Record of Grants*, promotional posters and pamphlets

POSITIVE AGEING GOALS

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Ageing in place

- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitudes
- Goal 9:** Employment opportunities
- Goal 10:** Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Department of Internal Affairs (Regulation and Compliance Branch)</p>	<p>Rates Rebate increased capability project</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • The Department and territorial authorities have capacity to administer the revised Rates Rebate Scheme to increase applications from older home owners 	<ul style="list-style-type: none"> • Revised Rates Rebate Scheme operational by 1 July 2006 • Increased scheme uptake rates under the revised thresholds
<p>Department of Labour</p> <p>www.dol.govt.nz</p>	<p>Labour market research for people aged 45 and over not participating in the labour market</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • People aged 45 and over, not participating in the labour market, have career information and advice 	<ul style="list-style-type: none"> • Complete research and develop initiatives by December 2006 to help people aged 45 and over not participating in the labour market
<p>Department of Labour</p>	<p>Survey of Employment Conditions and Work Arrangements</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • Better information on older people's employment conditions and work arrangements 	<ul style="list-style-type: none"> • As part of a longer-term labour market survey for completion in 2008 develop a questionnaire to collect data on older people's employment conditions and work arrangements • Test the questionnaire from November 2006 to April 2007
<p>Land Transport New Zealand</p> <p>www.ltsa.govt.nz</p>	<p>Land Transport (Driver Licensing) Amendment Rule (No2) 2006 –older drivers</p> <p>Goal 4</p>	<ul style="list-style-type: none"> • Older drivers and General Practitioners (GPs) know about the new re-licensing system 	<ul style="list-style-type: none"> • In preparation for legislative changes conduct a campaign to educate older drivers and stakeholders on the new re-licensing system for older drivers and the removal of mandatory on-road tests • Hold workshops from August to October 2006 to educate GPs on the new medical assessment process

*Implemented the revised Rates Rebate Scheme 1 July 2006.
Received 107,310 applications by May 2007 of which 67,560
were recipients of New Zealand Superannuation*

DEPARTMENT OF INTERNAL AFFAIRS

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • The Rates Rebate Scheme is managed effectively by the Department and territorial authorities • Information about programme changes results in an increased uptake of the Rates Rebate Scheme 	<ul style="list-style-type: none"> ■ Implemented the revised Rates Rebate Scheme 1 July 2006. Received 107,310 applications by May 2007 of which 67,560 were recipients of New Zealand Superannuation
<ul style="list-style-type: none"> • Market research is used to develop initiatives to assist the target group and to inform other inter-agency work 	<ul style="list-style-type: none"> ■ Completed research on people aged 45 and over not participating in the labour market ■ Published the findings in February 2007 on the Department's website www.dol.govt.nz/publications
<ul style="list-style-type: none"> • First phase of labour market survey completed in preparation for the fieldwork 	<ul style="list-style-type: none"> ■ Developed a questionnaire June 2007 to collect data on older people's employment conditions and work arrangements. Survey fieldwork delayed until October 2007
<ul style="list-style-type: none"> • Older drivers have information about the new re-licensing system and the removal of mandatory on-road tests, prior to the implementation of the new changes on 4 December 2006 	<ul style="list-style-type: none"> ■ Conducted an education campaign for older drivers and stakeholders on the new re-licensing system that included: <ul style="list-style-type: none"> - promoting campaign resources through stakeholders - a national advertising campaign to raise awareness November to mid-December 2006 - distributing 105,000 copies of the <i>Keeping Moving</i> guide through AA Directions mailing list - providing information in driver licence renewal packs for all drivers aged 75 and over ■ By November 2006: <ul style="list-style-type: none"> - provided education material to GPs on the new medical assessment process for older drivers through displays and workshops at medical conferences - held 25 information seminars for GPs around the country - distributed comprehensive information packs to all GP practices around the country outlining key changes to the medical certificate

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Land Transport New Zealand	Safe with Age Goal 4	<ul style="list-style-type: none"> • Older drivers have the skills to drive safely 	<ul style="list-style-type: none"> • Launch revised Safe with Age refresher course programme by December 2006 to address changes to the driver licensing requirements for older drivers • Target 5,000 mature drivers by promoting the Safe with Age course through new publications for mature drivers
Land Transport New Zealand	Total Mobility Goal 4	<ul style="list-style-type: none"> • Encourage local authorities operating a Total Mobility Scheme to adopt the improvements resulting from the 2005 Ministry of Transport review 	<ul style="list-style-type: none"> • By December 2006 relevant local authorities adopt initial recommendations to strengthen the purpose of the Scheme, eligibility criteria and fare subsidy • By March 2007 consult local authorities on the second phase of improvements and distribute agreements to local authorities by April 2007
National Library of New Zealand www.natlib.govt.nz	Height, mobility and sight plan Goals 5 & 10	<ul style="list-style-type: none"> • Library services are easily accessible 	<ul style="list-style-type: none"> • Develop and implement a plan by June 2007 to make the library more accessible for older library users with special needs
National Library of New Zealand	Positive Ageing framework Goals 5 & 10	<ul style="list-style-type: none"> • The National Library policy process takes into account positive ageing issues 	<ul style="list-style-type: none"> • Develop a policy framework which includes a positive ageing perspective and apply it to the National Library's policy and projects by February 2007
Ministry of Pacific Island Affairs www.minpac.govt.nz	Mind Your Language (Niue, Tokelau and Cook Islands Māori) Goals 6, 8 & 10	<ul style="list-style-type: none"> • Pasifika languages are valued, used and preserved for future generations 	<ul style="list-style-type: none"> • Publish <i>Mind Your Language</i> learning resource for Niue, Tokelau and Cook Islands Māori by June 2007
Ministry of Pacific Island Affairs	Moui Olaola project Goals 6, 8 & 10	<ul style="list-style-type: none"> • To bring Pacific elders and younger Pacific people together 	<ul style="list-style-type: none"> • Develop a framework and action plan by June 2007 to encourage effective and meaningful interaction between Pacific elders and Pacific young people



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • 5,000 older drivers undertake the Safe with Age course 	<ul style="list-style-type: none"> ■ Launched the revised Safe with Age course February 2007 to address changes to the older driver licensing requirements ■ Promoted the Safe with Age course through <i>Keeping Moving and Supporting Older Drivers</i>. 2,200 older drivers undertook the Safe with Age course for the eight month period to April 2007
<ul style="list-style-type: none"> • Local authorities agree to improve their Total Mobility Schemes • The policy framework for the second phase of improvements is completed 	<ul style="list-style-type: none"> ■ Signed up 11 out of the 15 councils operating Total Mobility Schemes to the first phase of improvements to the Scheme ■ Distributed information about the second phase improvements to Councils May 2007 for consultation. Key second phase improvements included: <ul style="list-style-type: none"> - contracts between Councils and transport operators providing Total Mobility services - best practice guidelines to help Total Mobility assessors to consistently apply the eligibility criteria
<ul style="list-style-type: none"> • Plan approved for implementation by June 2007 	<ul style="list-style-type: none"> ■ Approval for the plan to make the Library more accessible for older library users deferred until decisions are made on redeveloping the National Library building
<ul style="list-style-type: none"> • A positive ageing perspective is applied to National Library policy and projects 	<ul style="list-style-type: none"> ■ Developed a draft Positive Ageing policy framework to be implemented by December 2007 to inform the National Library's policies
<ul style="list-style-type: none"> • Language resource is widely distributed and used among Niue, Tokelau and Cook Islands Māori 	<ul style="list-style-type: none"> ■ Completed Niue, Tokelau and Cook Islands Māori <i>Mind Your Language</i> learning resource which was developed by older language experts. This will be promoted through a media campaign by December 2007
<ul style="list-style-type: none"> • Initiatives that encourage intergenerational interaction between Pacific elders and Pacific young people are identified • Clear links are established between programmes for Pacific elders and Pacific youth 	<ul style="list-style-type: none"> ■ Developed a framework to encourage intergenerational engagement between Pacific older people and Pacific young people

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>New Zealand Police www.police.govt.nz</p>	<p>Local community safety and crime prevention initiatives Goals 5, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older people are actively involved in community safety and crime prevention 	<ul style="list-style-type: none"> • Hold national conference for Neighbourhood Support 29 September–1 October 2006 in Rotorua and hold national training seminar in Invercargill for community patrollers • Establish a database of unpaid volunteers recruited and trained to support the Police and community • In partnership with the Ministry of Justice and with the support of the Department of Internal Affairs, a national co-ordinator will be appointed to enhance the Neighbourhood Support programme through newly allocated funding of \$100,000 for 2006/2007 and 2007/2008 • Police continue to work closely with older people and their organisations to reduce offending, victimisation and fear of crime
<p>Ministry of Research, Science and Technology <i>and</i> The Foundation for Research Science and Technology www.morst.govt.nz</p>	<p>Enhancing wellbeing in an ageing society (EWAS) A five-year research programme undertaken by the University of Waikato and Family Centre Social Policy Research Unit Goals 1–10</p>	<ul style="list-style-type: none"> • Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities 	<ul style="list-style-type: none"> • Prepare a new database of national and international research literature, databases and practices related to the social, economic, cultural and demographic aspects to model the transition to older age for completion in 2008 • Pilot the national survey in November 2006 and undertake the national survey for completion by October 2007 • Complete work on the first two case studies on ageing, one with Wellington Tenth Trust and one with Age Concern New Zealand and commence work on two additional case studies
<p>Ministry of Social Development – Centre for Social Research and Evaluation www.msd.govt.nz</p>	<p>Ageing in Place Goal 5</p>	<ul style="list-style-type: none"> • Research on formal and informal support for older people to assist them to age in place informs current and future service delivery 	<ul style="list-style-type: none"> • Conduct case study interviews with older people and their support people, analyse data and report on outcome of the research by December 2006 • Present research findings to stakeholders and wider audience in January 2007

Established a new National Community Policing Group and appointed a new national co-ordinator for Neighbourhood Support New Zealand. Neighbourhood Support works closely with older people to improve their safety and reduce their fear of crime

NEW ZEALAND POLICE

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Increased numbers of older people are active members of Neighbourhood Support groups, join local community patrols or become police volunteers Police National Headquarters work closely with the national co-ordinator appointed to enhance the Neighbourhood Support programme 	<ul style="list-style-type: none"> Held Neighbourhood Support New Zealand Conference 29 September–1 October 2006 Held a national training seminar June 2007 for 200 community patrollers representing 80 patrols Commenced Police volunteers project including a database to improve the management and support of approximately 1,000 police volunteers who are mostly older people Established a new National Community Policing Group at Police National Headquarters that included the appointment a new national co-ordinator for Neighbourhood Support New Zealand. Neighbourhood Support works closely with older people to improve their safety and reduce their fear of crime
<ul style="list-style-type: none"> First phase of the database completed National survey is piloted and a full survey underway Two case studies completed and two further case studies underway 	<ul style="list-style-type: none"> Prepared the first phase of a new research database and published eight associated working papers on the EWAS website www.ewas.net.nz/Publications/ April 2006 piloted the National Computer Assisted Telephone Interviewing (CATI) survey and undertook the full survey in July 2007 Completed draft reports on Wellington Tenth's Trust and St James Church case studies. Commenced work on Age Concern and Te Hoe Nuku Roa case studies In addition published demographic and social aspects of positive ageing locally and internationally and contributed leadership to the 2006 Ageing in New Zealand Conference in Wellington
<ul style="list-style-type: none"> Research contributes to knowledge on how to support older people to age in place 	<ul style="list-style-type: none"> Completed field work for the Ageing in Place case study interviews December 2006 Initial analysis completed January 2007 and findings presented at the Social Policy Research and Evaluation Conference April 2007 Completed draft report for external consultation with stakeholders April 2007. The report will be released in October 2007

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Ministry of Social Development – Centre for Social Research and Evaluation</p>	<p>Living Standards research programme</p> <p>Goal 1</p>	<ul style="list-style-type: none"> • Examine factors associated with poor living standards in the population 	<ul style="list-style-type: none"> • Release separate report on living standards of Pacific New Zealanders by December 2006 • Produce a short overview of the Living Standards report in 2007
<p>Ministry of Social Development – Family and Community Services</p>	<p>Settling In Christchurch –Community Treasure Hunt project –Asian Community Visitor scheme</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> • Connect older migrants and refugees with their communities and confirm their value to New Zealand society • Older Asian people have the opportunity to communicate in their own language 	<ul style="list-style-type: none"> • As part of a longer-term project to record the life histories of migrants and refugees, document three oral histories of migrants and refugees in the Christchurch area • Establish a newcomers network to provide an opportunity for social support • Develop a project plan and recruit volunteers to visit older Asian migrants and refugees in their communities for companionship and conversation in their own language
<p>Ministry of Social Development – Family and Community Services</p>	<p>Settling In Nelson/Tasman</p> <p>Goals 5 & 6</p>	<ul style="list-style-type: none"> • Older migrants and refugees are aware of positive ageing issues 	<ul style="list-style-type: none"> • In collaboration with the Nelson City Council hold a forum for older refugees and migrants to discuss issues and to raise awareness of positive ageing • Newcomers network to provide an opportunity for social support and access to local initiatives
<p>Ministry of Social Development – Family and Community Services</p>	<p>Settling In Auckland – Positive Ageing programmes for older people of Indian origin –Positive Ageing programmes for Chinese</p> <p>Goals 6 & 8</p>	<ul style="list-style-type: none"> • Older people are socially connected and better informed about services 	<ul style="list-style-type: none"> • Fund programmes for older Indian people to participate in cultural, social, spiritual and physical activities • Fund programmes for housebound older people to provide information on services and bilingual information • Fund programmes for Chinese older people including visits and social gatherings, an adult English language course, Tai Chi and medical checks



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Data available to inform policy for older Pacific people • Short overview provides a user-friendly summary of the Living Standards report for public information 	<ul style="list-style-type: none"> ■ Data received from the Pacific Living Standards survey is currently being reviewed ■ Released the overview of the Living Standards 2004 report in July 2006. Presented findings at the Ageing in New Zealand Conference November 2006, Age Concern Conference March 2007 and Social Policy Research and Evaluation Conference in April 2007
<ul style="list-style-type: none"> • Three oral histories are recorded and documented • Neighbourhood meetings lead to better community support networks • Older Asian people are able to communicate in their own language and feel less isolated 	<ul style="list-style-type: none"> ■ Recorded oral histories of Afghan refugees and provided training for local communities to document their own oral histories ■ Commenced planning to establish Newcomers Network groups in Avonhead and Banks Peninsula ■ Recruited volunteers as supporters and interpreters ■ In partnership with Delta Trust supported older Afghani women to access public transport and attend community events and recreational activities ■ Supported Canterbury Refugee Council to undertake community surveys of older people to inform national Refugee Resettlement forums
<ul style="list-style-type: none"> • Opportunities are provided for social support and to raise awareness of positive ageing issues 	<ul style="list-style-type: none"> ■ Provided regular updates to the Nelson Tasman Positive Ageing forum to raise awareness about issues for older migrants and refugees living in the region ■ Established Newcomers Network July 2006. Older migrants actively participated in activities such as Nelson Race Unity Day
<ul style="list-style-type: none"> • Older people who participate are socially connected, better informed about services and have access to bilingual information 	<ul style="list-style-type: none"> ■ Supported Shanti Niwas Charitable Trust in Auckland to hold a range of social and cultural events for older Indian people by supporting infrastructure development and capability building ■ Provided supplementary funding to groups working with isolated older people to encourage them to become more active in their communities and to distribute information on services ■ With the support of a group of volunteers established the Settling In Chinese New Settlers programme enabling Chinese seniors to be better informed about New Zealand services, social networks and access to resources

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Family and Community Services	Community Initiatives Fund Chinese Positive Ageing project Goal 6	<ul style="list-style-type: none"> • Older Chinese have their support needs met 	<ul style="list-style-type: none"> • Undertake a research project to identify the needs of older Chinese to inform policy for better social outcomes
Ministry of Social Development – Family and Community Services	Evaluation of SAGES (Older people as mentors) Goals 8 & 10	<ul style="list-style-type: none"> • Older people’s skills and experiences are recognised allowing them to participate in their communities 	<ul style="list-style-type: none"> • Complete evaluation of SAGES programme • Report to Ministers on SAGES programme
Ministry of Social Development – Human Resources	Positive ageing workforce initiatives Goal 9	<ul style="list-style-type: none"> • Encourage older workers to remain in the Ministry’s workforce 	<ul style="list-style-type: none"> • By October 2006 analyse staff survey data collected in April 2006 • By March 2007 develop a human resources action plan with policies and initiatives to enhance retention and attract older workers
Ministry of Social Development – Office for Disability Issues and Ministry of Foreign Affairs and Trade www.odi.govt.nz	Convention on the Rights of Persons with Disabilities Goal 9	<ul style="list-style-type: none"> • People of all ages have positive attitudes to ageing and older people 	<ul style="list-style-type: none"> • Include the perspectives of older disabled people in negotiations on the Convention on the Rights of Persons with Disabilities
Ministry of Social Development – Office for Disability Issues	Research on Housing and Disability – Future-proofing New Zealand’s housing stock for an inclusive society Goals 3 & 5	<ul style="list-style-type: none"> • Expand the evidence base to improve housing access for people with disabilities 	<ul style="list-style-type: none"> • By June 2007 co-fund research to inform policy options for accessible housing for disabled older people

Concluded an evaluation of the SAGES (older people as mentors) programme showing the objectives were met and the programme is making a positive difference

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Research contributes to policy for older Asian migrants and enhances settlement support programmes 	<ul style="list-style-type: none"> ■ In April 2007 delivered a research report on the needs of older Chinese to the Minister of Social Development. The report will inform the development of an action plan to support older Chinese people in New Zealand
<ul style="list-style-type: none"> • Evaluation concluded and the report to Social Development and Finance Ministers completed by 30 June 2007 • Funding is allocated for the programme to continue 	<ul style="list-style-type: none"> ■ Concluded an evaluation of the SAGES programme showing the objectives were met and the programme is making a positive difference ■ Reported to the Minister of Social Development and the Minister of Finance in June 2007 and further funding was received for the programme 2007/2008 and out-years
<ul style="list-style-type: none"> • Survey results inform human resource policy and the strategy for retaining older employees • Workforce initiatives that support and promote positive ageing are identified and implemented 	<ul style="list-style-type: none"> ■ Analysed the online survey of staff aged 40 and over. There was a response rate of 58% ■ Developed a human resources action plan to enhance retention and attract older workers
<ul style="list-style-type: none"> • Older disabled people's rights are considered in negotiations for the Convention on the Rights of Persons with Disabilities 	<ul style="list-style-type: none"> ■ The Convention on the Rights of Persons with Disabilities was adopted by the United Nations in December 2006. New Zealand had an international leadership role in negotiations and in March 2007 was one of the signatories to the Convention on the Rights of Persons with Disabilities
<ul style="list-style-type: none"> • Research findings inform policy development to provide accessible housing for disabled older people 	<ul style="list-style-type: none"> ■ Following research to improve housing access for people with disabilities, commenced work with the disability sector and government agencies to incorporate findings in policy development for disabled and older people's housing. Findings from the research undertaken by the Centre for Housing Research Aotearoa New Zealand (CHRANZ) can be viewed at www.chranz.co.nz

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Ministry of Social Development – Office for Disability Issues</p>	<p>Review payments and support for family caregivers of disabled people</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older family caregivers of disabled people receive the support they need 	<ul style="list-style-type: none"> • Review options for meeting the costs faced by family caregivers of disabled people • Report to Cabinet Social Development Committee by 30 November 2006 with options and proposals for further support
<p>Ministry of Social Development – Office for Senior Citizens</p> <p>www.osc.govt.nz</p>	<p>Amendments to the enduring powers of attorney legislation</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older people’s rights and interests are protected 	<ul style="list-style-type: none"> • Bill to amend Part 9 of the Protection of Personal and Property Rights Act 1988 to Cabinet Legislation Committee for approval by 31 October 2006 and Bill to Parliament by 30 November 2006
<p>Ministry of Social Development – Office for Senior Citizens</p>	<p>Home equity conversion schemes</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older people’s financial rights and interests are protected 	<ul style="list-style-type: none"> • Release discussion paper by September 2006 seeking public submissions on a code of practice for home equity conversion schemes • Consult with government agencies, older people’s organisations and key players in the industry during the reporting period • Analyse submissions and report to the Minister for Senior Citizens on proposals for the code of practice by June 2007
<p>Ministry of Social Development – Office for Senior Citizens</p>	<p>Intergenerational initiatives</p> <p>Goal 8</p>	<ul style="list-style-type: none"> • Relationships between young and older people are strengthened 	<ul style="list-style-type: none"> • On 2 October 2006 launch positive ageing posters developed in partnership with Age Concern Wellington • As part of Greats and Grands month October 2006 send positive ageing posters to 2,650 New Zealand schools
<p>Ministry of Social Development – Office for Senior Citizens</p>	<p>Promoting positive ageing through the New Zealand Positive Ageing Strategy</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Encourage local government to develop positive ageing plans for their communities 	<ul style="list-style-type: none"> • Work with six local councils to increase the number of councils in the 2007/2008 New Zealand Positive Ageing Strategy action plan • Publish a summary report on the New Zealand institute for Research on Ageing (NZiRA) Review of the New Zealand Positive Ageing Strategy action plans and reports by August 2006



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Report identifies options for further support for family caregivers 	<ul style="list-style-type: none"> Options to improve support for family care givers of disabled people were considered in the Review of Long-Term Disability Supports. An interim report on the Review was submitted to Cabinet Social Development Committee on 13 December 2006. A further report will be sent to the Minister for Disability Issues by August 2007. The work reviewing payments to family caregivers of disabled people has been postponed. A report is due to the Minister for Disability Issues by December 2007
<ul style="list-style-type: none"> Bill is approved by Cabinet, introduced to Parliament and sent to Select Committee 	<ul style="list-style-type: none"> Cabinet Legislation Committee approved the amendment to Part 9 of the Protection of Personal and Property Rights Act 1988 for introduction on 21 November 2006 The Bill received its first reading on 7 December 2006 Social Services Select Committee reported to Parliament on 1 June 2007 and the Bill is awaiting a second reading
<ul style="list-style-type: none"> Older people's views and views of key stakeholders inform the development of a code of practice for home equity conversion schemes 	<ul style="list-style-type: none"> Released a discussion document in November 2006 seeking public submissions on a code of practice for home equity conversion schemes Consulted key stakeholders through 24 meetings held around the country Reported to the Minister for Senior Citizens June 2007 on the analysis of the public submissions
<ul style="list-style-type: none"> Posters are distributed to all New Zealand schools and are well received 	<ul style="list-style-type: none"> In partnership with Age Concern Wellington developed and launched intergenerational posters and bookmarks 2 October 2006 Promoted Greats and Grands month in August 2006 <i>Education Gazette</i> and distributed intergenerational posters to 2,650 New Zealand schools
<ul style="list-style-type: none"> Six new councils are included in the 2007/2008 New Zealand Positive Ageing Strategy action plan The review is distributed to key interest groups 	<ul style="list-style-type: none"> Worked with 13 local councils to promote the New Zealand Positive Ageing Strategy resulting in 10 additional local councils in the 2007/2008 Action Plan In October 2006 published the <i>New Zealand Positive Ageing Strategy Progress Report 2006</i> undertaken by NZiRA. View findings at www.osc.govt.nz

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Office for Senior Citizens	Redesign the New Zealand Positive Ageing Strategy documents Goals 1–10	<ul style="list-style-type: none"> • Improve design of the New Zealand Positive Ageing Strategy documents 	<ul style="list-style-type: none"> • The New Zealand Positive Ageing Strategy annual report and action plan is designed and printed as one document • Seek feedback on the new design of the positive ageing document from government agencies and older people
Ministry of Social Development – Office for Senior Citizens	Volunteer Community Co-ordinators (VCC) programme Goals 8 & 10	<ul style="list-style-type: none"> • Policy advice is enhanced by input from the VCC programme 	<ul style="list-style-type: none"> • By August 2006 hold five focus groups for VCCs to provide advice to the Ministry to inform an older people's communication strategy • In partnership with a VCC present a paper on the VCC programme at the Governments and Communities in Partnership Conference in Melbourne in September 2006 • Hold one regional meeting in Auckland for VCCs, their nominating organisations and other key organisations by June 2007
Ministry of Social Development – Older People's Policy	Ageing in New Zealand conference Goals 1–10	<ul style="list-style-type: none"> • Highlight the breadth of social, health and economic research on ageing being carried out in New Zealand today 	<ul style="list-style-type: none"> • In November 2006 host the conference Ageing in New Zealand: Recent Research Progress, in association with the New Zealand Institute for Research on Ageing (NZiRA) and the New Zealand Association of Gerontology
Ministry of Social Development – Older People's Policy	Golden Age Card (now SuperGold Card) Goal 1	<ul style="list-style-type: none"> • Produce a card that provides greater recognition and improved standard of living for older people and veterans 	<ul style="list-style-type: none"> • Introduce a card for seniors able to be used to identify the holder's eligibility for all public sector entitlements and for claiming negotiated commercial discounts
Ministry of Social Development – Older People's Policy <i>and</i> Office for Senior Citizens	New Zealand Positive Ageing Strategy: Measuring Progress Goals 1–10	<ul style="list-style-type: none"> • Measure the wellbeing of the older population 	<ul style="list-style-type: none"> • Publish a report by 30 June 2007 to assess the wellbeing of older people

*Produced the Positive Ageing Indicators
2007 report to provide a base measure of the
overall wellbeing of older New Zealanders*

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Feedback from stakeholders and older readers show that the change to one document is an improvement 	<ul style="list-style-type: none"> In September 2006 published the New Zealand Positive Ageing Strategy 2005/2006 Annual Report and 2006/2007 Action Plan in one document Consulted older people and government agencies and received positive feedback on the new design
<ul style="list-style-type: none"> Information from focus groups informs a review of the Ministry's communications to people aged 65 and over The VCC programme is promoted internationally There is increased awareness of the VCC programme and its value 	<ul style="list-style-type: none"> Held five focus groups with VCCs to review Work and Income's communication material for older people In September 2006 delivered a presentation in Melbourne on the VCC programme generating interest from other government agencies Due to other work priorities the regional meeting in Auckland was not held. Instead eight teleconferences were held with VCCs and their nominating organisations
<ul style="list-style-type: none"> The conference provides an opportunity for researchers, policy makers and older people to share updates on recent research findings related to ageing in New Zealand 	<ul style="list-style-type: none"> Held the Ageing in New Zealand Conference in Wellington 13 November 2006. Thirty two presentations were given on recent research and policy discussions relating to ageing in New Zealand. Two Hundred and fifty people attended including academics, central and local government officials, non government organisations and other key stakeholders
<ul style="list-style-type: none"> A card for older people is introduced 	<ul style="list-style-type: none"> Completed work for the SuperGold Card to be launched in August 2007 and distributed to older people throughout New Zealand
<ul style="list-style-type: none"> The assessment of the wellbeing of older people is statistically robust and indicators are linked to the New Zealand Positive Ageing Strategy goals 	<ul style="list-style-type: none"> Produced the <i>Positive Ageing Indicators 2007</i> report to be launched August 2007 to provide a base measure of the overall wellbeing of older New Zealanders. Future reports will be undertaken every five years

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Senior Services, Older People’s Policy, Work and Income Seniors <i>and</i> Office for Senior Citizens	Future Service Delivery Models Goals 1 & 5	<ul style="list-style-type: none"> • The Ministry’s services meet the needs of older clients in the future 	<ul style="list-style-type: none"> • By December 2006 identify potential service delivery models and recommend options for future services for older people
Ministry of Social Development – Work and Income Seniors	Information and access and best practice review Goal 1	<ul style="list-style-type: none"> • Older people have improved information and access to Work and Income services 	<ul style="list-style-type: none"> • By 30 June 2007 improve Work and Income information for older people through: <ul style="list-style-type: none"> - simplifying administrative systems - reviewing content of forms and brochures - telephoning older clients to ensure they are receiving their entitlements - updating information on the Work and income website
 Ministry of Social Development – Work and Income Auckland	Encouraging older people to participate Goal 10	<ul style="list-style-type: none"> • Older people’s skills and experience are recognised and they participate in the community 	<ul style="list-style-type: none"> • Work and Income’s public relations advisors and Super Centres develop a plan on opportunities for older people to participate in mentoring, part-time work and volunteering programmes • Display information about these programmes in Super Centres, public libraries and citizen advice bureaux by March 2007
Ministry of Social Development – Work and Income Auckland	Rest homes and retirement villages Goal 1	<ul style="list-style-type: none"> • Clients living in residential care facilities and retirement villages receive full and correct entitlement 	<ul style="list-style-type: none"> • Liaise with all residential care facilities and retirement villages in Auckland by June 2007 • Visit 80% of residential care facilities and retirement villages to provide information to residents about entitlements including supplementary assistance



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|--|--|
| <ul style="list-style-type: none"> • The Ministry is well placed to provide services that are flexible and responsive to the changing needs of older clients | <ul style="list-style-type: none"> ■ Developed a conceptual delivery model and service framework to guide future services for older people ■ Established a working group to progress the service delivery and policy work for 2007/2008 |
| <ul style="list-style-type: none"> • Older people are well informed and can access the full range of Work and Income age-related entitlements | <ul style="list-style-type: none"> ■ Introduced centralised processing for clients receiving New Zealand Superannuation or Veterans' Pension with a special tax rate ■ Telephoned clients to inform them of the simplified process ■ Conducted research on how older people like to communicate with Work and Income and incorporated findings into the work programme ■ Telephoned 1,000 clients to discuss their need for extra assistance. Client feedback confirmed the value of ringing clients to seek feedback and enhance services ■ Participated in the first phase review of the Work and Income website to provide an older people's perspective |
| <ul style="list-style-type: none"> • Older people are supported, well informed about the range of activities and actively participate in their communities | <ul style="list-style-type: none"> ■ Work on the Information Plan for Super Centres and Communities deferred until September 2007 due to time and resource constraints |
| <ul style="list-style-type: none"> • Older people in residential care facilities and retirement villages are well informed about entitlements and supplementary assistance and receive their full and correct entitlement | <ul style="list-style-type: none"> ■ Contacted 70% of Auckland residential care facilities and retirement villages ■ Staff from 70% of Auckland rest homes and retirement villages attended information seminars or were sent information on entitlements and supplementary assistance for residents |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Bay of Plenty	Liaison with retirement villages Goal 1	<ul style="list-style-type: none"> • Clients in retirement villages receive full and correct entitlement 	<ul style="list-style-type: none"> • Liaise with management and residents' associations of retirement villages in Bay of Plenty by November 2006 • Provide designated Work and Income contact person to attend village meetings and to provide information
Ministry of Social Development – Work and Income Bay of Plenty	Partnership with local councils Goals 1 & 3	<ul style="list-style-type: none"> • Older people have information on accessing housing assistance 	<ul style="list-style-type: none"> • Liaise with each local council in Bay of Plenty by August 2006 to jointly: <ul style="list-style-type: none"> - provide information to older people on how to access the Rates Rebate Scheme - develop information on the Accommodation Supplement to put in council housing application packs
Ministry of Social Development – Work and Income Bay of Plenty <i>and</i> Energy Efficiency and Conservation Authority <i>and</i> Eastern Bay Energy Trust <i>and</i> Funding Agencies	Tauranga Healthy Homes Goal 3	<ul style="list-style-type: none"> • Older home owners receive financial support to insulate their homes 	<ul style="list-style-type: none"> • Provide information to older clients about accessing home insulation from Energy Efficiency and Conservation Authority and Eastern Bay Energy Trust • Provide advances to older clients unable to fund their contribution towards the insulation scheme • Co-ordinate the insulation of up to 40 pensioner flats insulated at cost to Tauranga District Council
Ministry of Social Development – Work and Income Canterbury	Community education Goals 7 & 10	<ul style="list-style-type: none"> • Older clients access community services 	<ul style="list-style-type: none"> • To enhance access to information and strengthen relationships with community organisations hold at least one community expo for older rural clients and one seminar for people aged 65 and over by June 2007



Insulated 42 pensioner flats through the Tauranga Healthy Homes project

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Older clients in retirement villages are well informed about supplementary assistance and receive their full and correct entitlement 	<ul style="list-style-type: none"> Visited all retirement villages in the Bay of Plenty and advised them about Work and Income services. Increased applications for supplementary assistance were received and reviews of current allowances carried out A Work and Income staff member attended retirement village meetings and provided information about services and entitlements
<ul style="list-style-type: none"> Older home owners are well informed about eligibility for the Rates Rebate Scheme Older people in council housing are well informed about eligibility for the Accommodation Supplement 	<ul style="list-style-type: none"> In August 2006 held exchange of information meetings with the Bay of Plenty District Council Provided up-to-date information on the Rates Rebate Scheme to older clients Provided Council staff with information on Accommodation Supplement for those renting council flats
<ul style="list-style-type: none"> Older home owners who also qualify for a Community Services Card receive support to insulate their homes 40 pensioner flats insulated with funding from Tauranga District Council 	<ul style="list-style-type: none"> Provided information to older clients about the project to insulate homes particularly to clients who reported high heating costs Supported approximately eight older clients to insulate their homes through housing improvement advances Insulated 42 pensioner flats through the Tauranga Healthy Homes project
<ul style="list-style-type: none"> Older rural clients are well informed and access support and services in their community 	<ul style="list-style-type: none"> Delivered a presentation to Darfield Senior Citizens group Attended events to promote information on extra assistance for older clients at: <ul style="list-style-type: none"> South Island Agricultural Field Day at Lincoln 28–30 March 2007 Courtenay A & P show at Kirwee on 2 December 2006 bi-annual Selwyn District health forum

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Canterbury	Elder abuse awareness Goal 5	<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect prevention issues and the services available to older people 	<ul style="list-style-type: none"> • By June 2007 in conjunction with family violence co-ordinators provide training for staff on elder abuse and neglect prevention • Participate in the World Elder Abuse Awareness Day in June 2007 hosted by Age Concern Canterbury
Ministry of Social Development – Work and Income Canterbury	Relationships with health providers Goal 2	<ul style="list-style-type: none"> • Strengthen relationships with health providers so that older people have access to information to improve their health and wellbeing 	<ul style="list-style-type: none"> • Meet regularly with Primary Health Organisations, service co-ordinators, needs assessors and social workers to strengthen relationships and share information • Provide information on financial assistance to older people in hospitals through weekly case manager visits
 Ministry of Social Development – Work and Income Central	Elder abuse and neglect prevention Goal 5	<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect prevention issues and services available to older people 	<ul style="list-style-type: none"> • Develop a relationship with the newly established Horowhenua Elder Abuse and Neglect Prevention service • In conjunction with service co-ordinators provide training on elder abuse and neglect issues for staff dealing with older people
Ministry of Social Development – Work and Income Central	Information and advice for older clients Goal 1	<ul style="list-style-type: none"> • Older clients are well informed about services and receive full and correct entitlements 	<ul style="list-style-type: none"> • Hold quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives • By June 2007 organise at least two information-sharing events such as Keeping Independent Now seminars or expos • Work with local rurally-based networks in Tararua to improve awareness of entitlements and services for older people • Co-ordinate a six-monthly regional reference group of external interest groups and stakeholders to increase awareness of local issues affecting older people



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|--|--|
| <ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect and liaise with elder abuse and neglect prevention service providers and family violence co-ordinators | <ul style="list-style-type: none"> ■ Family violence co-ordinators delivered elder abuse and neglect prevention training to all Canterbury New Zealand Superannuation case managers in July 2006 and June 2007 ■ Participated in Age Concern display promoting World Elder Abuse Awareness Day 15 June 2007 |
| <ul style="list-style-type: none"> • Older people, their families and caregivers have access to the information they need to improve their health and wellbeing | <ul style="list-style-type: none"> ■ Provided information on Work and Income services to social workers and needs assessors at Princess Margaret Hospital in February and May 2007 and to social workers at Burwood Hospital in April 2007 ■ Attended monthly strategic meetings run by Eldercare Canterbury to integrate and improve health services for the wellbeing of older people in Canterbury ■ Visited wards at Princess Margaret Hospital weekly to provide information to older people about Work and Income assistance ■ Visited Burwood Hospital Day Care three-monthly to provide one-on-one services for older clients |
| <ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect and liaise with elder abuse and neglect prevention service providers and family violence co-ordinators | <ul style="list-style-type: none"> ■ Established a relationship with Horowhenua Elder Abuse and Neglect Prevention Services Co-ordinator and held bi-monthly meetings ■ Delivered elder abuse and neglect prevention training for staff as part of the family violence training |
| <ul style="list-style-type: none"> • Case managers have the right skills and knowledge to assist older people with information and advice • There is an increased number of eligible older clients who access the Accommodation Supplement and Disability Allowance • Older people in rural areas are well informed and access entitlements and services in their community | <ul style="list-style-type: none"> ■ Held quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives ■ Held expos on older people's services at Dannevirke 14 April 2007 and Pahiatua 12 May 2007 ■ Delivered presentations to older people to improve their awareness of Work and Income entitlements at: Palmerston North RSA, Summerset Village Retirement Home, Levin Cosmopolitan Club 60+, Masterton Focus, Kapiti Arthritis Foundation, Masterton Masonic Village and Masterton Cancer Society ■ The establishment of a regional reference group has been delayed until June 2008 due to time constraints |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income East Coast	Education opportunities and community participation Goals 7 & 10	<ul style="list-style-type: none"> • Older people have opportunities to participate in education, training and voluntary work 	<ul style="list-style-type: none"> • In association with Age Concern, Rural Education Activities programme and SeniorNet, provide computer and text messaging training for 50 people aged 60 and over • By June 2007 develop large print skills and knowledge training material for older clients
Ministry of Social Development – Work and Income East Coast	Rural services Goals 2, 7 & 10	<ul style="list-style-type: none"> • Improve services for older people in rural areas including information about health services 	<ul style="list-style-type: none"> • Deliver home visits to older rural clients and promote services in the region by September 2006 • By the end of June 2007 hold forums in Kaiti/Ruatoria and Wairoa to deliver information about accessing Work and Income services and health entitlements
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Employment Opportunities Goals 1 & 9	<ul style="list-style-type: none"> • Older workers are informed about employment opportunities 	<ul style="list-style-type: none"> • By December 2006 write to non-qualified partners of New Zealand Superannuation clients outlining employment options and opportunities • Run seminars and one-on-one interviews for people aged 55–65 receiving the Unemployment Benefit to provide them with a high level of ongoing support
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	One Stop Shop Goals 1 & 5	<ul style="list-style-type: none"> • Older clients have easy access to services 	<ul style="list-style-type: none"> • Establish a one stop shop at Stoke in partnership with other government agencies and community groups to provide co-ordinated services and information for older people
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Prevention of elder abuse and neglect Goal 5	<ul style="list-style-type: none"> • Older clients and the wider community are aware of elder abuse and neglect issues 	<ul style="list-style-type: none"> • Liaise with family violence co-ordinators and local stakeholders on elder abuse and neglect prevention • In liaison with the region’s Elder Abuse and Neglect Prevention service co-ordinator, by 30 November 2006, provide training to all staff dealing with older people to identify abuse and neglect issues

The dedicated case manager in Blenheim interviewed clients aged 55–65 receiving Unemployment Benefit. This resulted in the number of Unemployment Benefit clients aged 60 and over decreasing from 100 to 16

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Older clients develop skills and knowledge through adult education and retraining initiatives, including computer skills training 	<ul style="list-style-type: none"> ■ On 2 May 2007 in partnership with Age Concern and Hastings East Service Centre held an information-sharing day for 20 people to provide information on text messaging and basic cell phone skills ■ On 18 May 2007 held an elder abuse information day in Wairoa and text messaging training for over 40 people ■ Developed large print handouts about entitlements and distributed them at three outreach clinics in Ruatoria North ■ Hastings East staff made large print handouts available at their Information Day
<ul style="list-style-type: none"> • Older clients in rural areas have the option of home visits from mobile services staff and receive full and correct entitlements 	<ul style="list-style-type: none"> ■ Promoted Work and Income services through regular home visits to New Zealand Superannuation clients in Wairoa, Kaiti and Ruatoria ■ Staff in Kaiti held three information sharing days in Rangitukia and Tolaga Bay and discussed information about accessing Work and Income entitlements and services. Wairoa information day delayed until July 2007
<ul style="list-style-type: none"> • More mature workers and older clients are in part-time and full-time employment 	<ul style="list-style-type: none"> ■ Wrote to all non-qualified partners of New Zealand Superannuitants about employment opportunities ■ Contacted Nelson clients regarding employment through the Industry Partnership Scheme ■ The dedicated case manager in Blenheim interviewed clients aged 55–65 receiving Unemployment Benefit. This resulted in the number of Unemployment Benefit clients aged 60 and over decreasing from 100 to 16
<ul style="list-style-type: none"> • Clients and community groups are well informed about services for older people in the region 	<ul style="list-style-type: none"> ■ The proposal to establish a one stop shop at Stoke was not approved
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate 	<ul style="list-style-type: none"> ■ Staff in all sites established a good relationship with family violence co-ordinators and contacted stakeholders such as Age Concern about elder abuse issues ■ In partnership with the Age Concern elder abuse co-ordinator delivered training on elder abuse and neglect issues to staff in Nelson city, Richmond, Stoke and Motueka sites

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Northland	Family violence Goal 5	<ul style="list-style-type: none"> • Older people remain in their homes in a safe environment 	<ul style="list-style-type: none"> • Work together with the family violence co-ordinator through quarterly meetings to promote and develop a strategy for older clients who are affected by family violence • Attend monthly meetings organised by the local Elder Abuse and Neglect Prevention service co-ordinator
Ministry of Social Development – Work and Income Northland	Information and access to services Goals 1 & 7	<ul style="list-style-type: none"> • Older people in Northland have access to information and services 	<ul style="list-style-type: none"> • By September 2006 telephone older clients 80 years and over not currently receiving Accommodation Supplement or Disability Allowance to ensure they are receiving their full and correct entitlements • Provide information on services and entitlements at Kaitaia Expo for the Older Person in October 2006 • Liaise with Whangarei District Council to hold a Super Expo by December 2006
Ministry of Social Development – Work and Income Northland	Mentoring and support Goal 10	<ul style="list-style-type: none"> • Older people's skills are used in youth mentoring programmes 	<ul style="list-style-type: none"> • Establish a service for older people to mentor and support young people through the Kawakawa office and the Kawakawa Community Trust and Youth Centre
Ministry of Social Development – Work and Income Northland	Rural service co-ordination Goal 7	<ul style="list-style-type: none"> • Older people in Northland have access to information and services in their areas 	<ul style="list-style-type: none"> • By September 2006 establish a Day Agency at Kaiwaka to provide monthly case manager services to older clients • Consider the feasibility of establishing a Day Agency at other rural sites and make recommendations by June 2007 • Identify rural areas with high numbers of older clients and establish a calendar by September 2006 for ongoing community information meetings • Hold a networking meeting with community groups in Kerikeri October 2006 to discuss local older people's service issues



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|---|--|
| <ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate | <ul style="list-style-type: none"> ■ Delivered training on older people affected by family violence to 232 Northland staff ■ Staff at the Residential Subsidy Unit and Whangarei Super Centre attended a presentation by local Age Concern Elder Abuse and Neglect Prevention co-ordinator on elder abuse and neglect ■ The Family Violence Co-ordinator or Northland Positive Ageing Strategy Co-ordinator from Work and Income attended monthly meetings with the local Elder Abuse and Neglect Prevention service co-ordinator |
| <ul style="list-style-type: none"> • Older people have improved access to services and receive their full and correct entitlement • The relationship with the local Council leads to improved information and services for older people | <ul style="list-style-type: none"> ■ Whangarei Super Centre telephoned 145 clients aged 75 and over resulting in a 35% take up of additional financial assistance ■ Hosted a stall at Kaitia Expo for Older People October 2006 resulting in 12 additional follow-up appointments with Work and Income ■ Super Expo deferred until September 2007 ■ Super Centre staff attended a meeting on 30 April 2007 with the Whangarei District Council to establish a positive ageing strategy reference group |
| <ul style="list-style-type: none"> • Older people participate in mentoring programmes in the Kawakawa region | <ul style="list-style-type: none"> ■ The establishment of a service for older people to mentor and support young people delayed due to a lack of funding from ASB Charitable Trust. Work will commence when a new source of funding is confirmed |
| <ul style="list-style-type: none"> • Improved co-ordination of services across boundaries results in more older people in rural areas receiving services that best meet their needs | <ul style="list-style-type: none"> ■ Commenced a phone and home visiting programme to assist older people aged 75 and over in Kaiwaka and other rural areas. This followed a feasibility study that recommended phone or home visits for these clients instead of establishing day agencies ■ Liased with Ki Ora Ngaitwai and Pa Ote Ora to arrange for Super Centre staff to accompany iwi on mobile clinics and to rural maraes in Hikurangi and Whananaki North by November 2007 ■ Kerikeri Super Centre staff attended a networking meeting arranged by Age Concern in October 2007 to discuss older people's issues and provide information on services and entitlements |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Southern and St John	Caller network – Timaru Goal 5	<ul style="list-style-type: none"> • Identify and address gaps in current services and information for older people 	<ul style="list-style-type: none"> • Run four Keeping Independent Now seminars through Work and Income Timaru in association with St John by 30 June 2007 • Identify older people who may be in need of additional support and refer them to St John for care telephone calling service and social support services
Ministry of Social Development – Work and Income Southern and Environment Canterbury – Timaru and Dunedin City Council and Te Rau Aroha Marae – Invercargill	Healthy Homes project Goal 5	<ul style="list-style-type: none"> • Older people with a Community Services Card have well-insulated homes 	<ul style="list-style-type: none"> • Refer eligible older people in Timaru, Dunedin and Bluff to the Healthy Homes project to have insulation retrofitted • By 30 June 2007 produce a report on the number of older people's homes retrofitted in the region to inform future policy initiatives
Ministry of Social Development – Work and Income Southern and Age Concern Dunedin	Positive Ageing forum Goals 1 & 8	<ul style="list-style-type: none"> • Older clients are informed about additional financial assistance 	<ul style="list-style-type: none"> • In partnership with Age Concern host three positive ageing expos to provide information on extra financial assistance, community services and local groups and activities, in Timaru, Invercargill, Dunedin Central, Mosgiel and Balclutha
Ministry of Social Development – Work and Income Southern and Elder Abuse and Neglect Prevention Services	Prevention of elder abuse and neglect Goal 5	<ul style="list-style-type: none"> • Southern staff are aware of elder abuse and neglect prevention issues and the service is available to older people 	<ul style="list-style-type: none"> • With the assistance of the family violence co-ordinators train staff on elder abuse and neglect prevention by June 2007

Family violence co-ordinators promoted Elder Abuse Awareness Day at a staff training session in June 2007 to increase staff awareness and knowledge of elder abuse and neglect

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Older people in Timaru are aware of the extra services available to them 	<ul style="list-style-type: none"> Work and Income Timaru held three Keeping Independent Now seminars at: <ul style="list-style-type: none"> Orari/Geraldine on 19 October 2006 Arowhenua Marae on 11 October 2006 Twizel on 5 March 2007 Older people were referred to the St John care calling service Work and Income staff trained to identify the need for additional support and social services
<ul style="list-style-type: none"> Older people with a Community Services Card have their homes insulated 	<ul style="list-style-type: none"> Referred approximately 100 superannuitants in Timaru, Dunedin and Bluff to the Healthy Homes project for home insulation
<ul style="list-style-type: none"> The numbers of clients receiving their full and correct entitlement increases Relationships with older peoples groups are positive and effective 	<ul style="list-style-type: none"> Held positive ageing forums with older people on entitlements to extra financial assistance in Timaru, Dunedin Central, Mosgiel and Balclutha In partnership with the Ngakete Matauranga Pounamu Charitable Trust held a forum in Invercargill on entitlements to extra financial assistance
<ul style="list-style-type: none"> Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate 	<ul style="list-style-type: none"> Family violence co-ordinators promoted Elder Abuse Awareness Day at a staff training session in June 2007 to increase staff awareness and knowledge of elder abuse and neglect

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Accessing allowances and benefits for health Goal 2	<ul style="list-style-type: none"> • Health providers have information about financial assistance 	<ul style="list-style-type: none"> • By 31 March 2007 deliver presentations to primary health organisations and pharmacists to increase their knowledge of Work and Income services and entitlements • Distribute information to primary health organisations and pharmacists to inform older people about how to obtain entitlements and support
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Older people's employment Goal 9	<ul style="list-style-type: none"> • Older people and employers are fully informed of the benefits of taking up employment 	<ul style="list-style-type: none"> • Promote the benefits of employment for older workers to clients and potential employers by: <ul style="list-style-type: none"> - developing promotional material to distribute to employers by 31 December 2006 - holding at least one meeting with Grey Power and at least one Positive Ageing forum by 31 March 2007 - presenting information at a Chamber of Commerce and an employer group function by 30 June 2007
Ministry of Social Development – Work and Income Waikato	Assist older people to live in their community Goals 1 & 5	<ul style="list-style-type: none"> • Older people are aware of community services and receive full and correct entitlements 	<ul style="list-style-type: none"> • Establish a regular monthly off-site service at Freeman Court Rest Home from 1 August 2006 • Hold an Older People's Expo in Te Awamutu in September 2006
Ministry of Social Development – Work and Income Waikato	Elder Abuse and Neglect Prevention Goal 5	<ul style="list-style-type: none"> • Support and improve services to prevent elder abuse and neglect 	<ul style="list-style-type: none"> • Provide training in recognising elder abuse and neglect for all case managers at the Hamilton City Super Site by December 2006 • Prevent elder abuse and neglect by strengthening the relationship between Hamilton City Super Site and Age Concern's Elder Abuse and Neglect Prevention co-ordinator • Provide information on elder abuse and neglect prevention services at Hamilton City Super Site by 31 July 2006



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- Health providers in the region have better knowledge about Work and Income assistance and are able to inform older people about their entitlements
- Positive relationships with health providers result in joint projects to benefit older people

- Delivered a presentation to the Pinnacle primary health organisation in May 2007 about health and disability assistance available for clients
- Distributed information packs on Work and Income entitlements and support to primary health organisation staff

- Employers are aware of the benefits of retaining and employing older workers and the numbers of older people in the workforce increase
- The community has the opportunity to listen to experts on ageing

- Held employer events in Wanganui and New Plymouth May and July 2007 to promote the benefits of employing older workers
- New Plymouth Positive Ageing group held a Positive Ageing seminar in November 2006 that was well attended and attracted significant media attention. The seminar featured a presentation by Dr Judy McGregor on The Age Quake
- Held Positive Ageing forums in Waitara, Stratford and Hawera providing information on how to support older people to secure or remain in paid employment

- Older people in Te Awamutu are well informed about entitlements and community services and receive full and correct entitlements

- Established a monthly off-site service at Freeman Court Rest Home in August 2006
- Held a successful Older People's Expo in Te Awamutu in September 2006


- Staff are aware of elder abuse and neglect prevention issues and provide information about services to older clients when appropriate
- Good working relationships with community organisations provide opportunities for joint projects

- Trained all Waikato New Zealand Superannuation staff on elder abuse and neglect prevention at seminars on 16 October 2006, 2 February 2007 and 26 March 2007
- In July 2006 Hamilton Superannuation case managers established a working relationship with Age Concern's Elder Abuse and Neglect Prevention Co-ordinator
- Displayed updated information on elder abuse and neglect prevention services on desks and stands at Super sites in Waikato region

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Ministry of Social Development – Work and Income Waikato	Liaison with local organisations working with older people Goal 1	<ul style="list-style-type: none"> • Work collaboratively with key stakeholders to improve services for older people 	<ul style="list-style-type: none"> • Hold local network meetings quarterly at the Huntly/Ngaruawahia site by 31 August 2006 • Attend local community development meetings held by Hamilton City Council • Hold network meetings at the Hamilton City Super Site in September and December 2006 and March 2007 in association with service providers from Hamilton City Council, Waikato Health Authority, Age Concern, Housing New Zealand Corporation and other community groups
Ministry of Social Development – Work and Income Waikato	Support older refugees and migrants Goals 1 & 6	<ul style="list-style-type: none"> • Improve services to refugees and migrants 	<ul style="list-style-type: none"> • Liaise with Hamilton Migrant Centre by September 2006 • Attend regular meetings of the Waikato Refugee and New Migrant forum • Hamilton New Zealand Superannuation case managers provide responsive support to older refugees and migrants receiving the Emergency Benefit to monitor their entitlements and co-ordinate additional support
 Ministry of Social Development – Work and Income Wellington	Community seminars Goal 1	<ul style="list-style-type: none"> • Older people have information to access extra financial assistance 	<ul style="list-style-type: none"> • In collaboration with local councils, health and housing services and community organisations, deliver at least 12 seminars for older clients on entitlements and services by June 2007

Hamilton Super staff notified all refugees and migrants aged 65 and over who did not qualify for New Zealand Superannuation about other Work and Income assistance

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Professional relationships with local and central government agencies and community groups working with older people are developed and sustained • Case managers have a broad range of information on local services to provide to older people 	<ul style="list-style-type: none"> ■ Quarterly network meetings deferred until September 2007 due to resource constraints. Instead clients referred to service providers working with older people at Huntly and Ngaruawahia ■ Hamilton Super staff met with the Hamilton City Council to discuss community development ■ Hamilton Super staff held network meetings for service providers in September 2006 and March 2007 ■ Delivered presentations on Work and Income services to local Senior Citizens meetings ■ Established an ongoing relationship with Ngaruawahia Ngamiro Health and SeniorNet ■ From March 2007 in collaboration with Age Concern held three-monthly meetings for service providers and government agencies
<ul style="list-style-type: none"> • Older refugees and migrants receiving Emergency Benefit in Hamilton receive co-ordinated and responsive case management services to meet their needs 	<ul style="list-style-type: none"> ■ Established contact with Hamilton Migrant Centre September 2006 to assist refugees and migrants with Work and Income services ■ First New Migrant forum to commence 30 July 2007 ■ Hamilton Super staff notified all refugees and migrants aged 65 and over who did not qualify for New Zealand Superannuation about other Work and Income assistance
<ul style="list-style-type: none"> • Seminars provide information to older clients resulting in an increase in older clients receiving their full and correct entitlements 	<ul style="list-style-type: none"> ■ On 10 November 2006 held a Senior Expo at Walter Nash Stadium attended by approximately 150 people ■ From August to December 2006 participated in five meetings with Wellington City Council's Seniors Group to discuss Work and Income entitlements ■ Delivered seven seminars on New Zealand Superannuation and entitlements to: <ul style="list-style-type: none"> - Alzheimers Fellowship - Asian community - Cook Islands Church - Porirua community meeting - Returned Service's Association - rest home providers - WesleyCare

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Sport and Recreation New Zealand (SPARC) www.sparc.org.nz	Advocacy and sector effectiveness Goals 5 & 8	<ul style="list-style-type: none"> • Older people’s needs are catered for in programmes and initiatives 	<ul style="list-style-type: none"> • By June 2007 as part of planning for older people’s activities review programmes and initiatives to see if they meet older people’s needs
Sport and Recreation New Zealand	Push Play Nation Goal 8	<ul style="list-style-type: none"> • Older people are portrayed in an active and positive way 	<ul style="list-style-type: none"> • Run <i>Push Play Nation</i> marketing campaign during October 2006
State Services Commission www.ssc.govt.nz	Making the State Services an employer of choice Goal 9	<ul style="list-style-type: none"> • Employment provisions in the public service meet the requirements of older workers 	<ul style="list-style-type: none"> • To achieve the goal to make the State Services the employer of choice, analyse the implications of the Engagement survey data for the public service by March 2007
Statistics New Zealand www.stats.govt.nz	Population statistics work plan Goal 5	<ul style="list-style-type: none"> • Improve statistics on the ageing population 	<ul style="list-style-type: none"> • Develop a population statistics work plan that includes statistics on the ageing population and commence implementation by 31 December 2006
Te Puni Kōkiri www.tpk.govt.nz	National Marae Survey Goals 3, 7 & 8	<ul style="list-style-type: none"> • Understand the contribution older Māori make to marae and the barriers that limit their involvement 	<ul style="list-style-type: none"> • Conduct a national marae survey to collect information on: <ul style="list-style-type: none"> - kaumātua housing - contribution of older Māori to the marae - barriers that may limit older Māori involvement in marae activities • Preliminary report on the national marae survey by June 2007



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> The review identifies opportunities to better cater to older people's needs 	<ul style="list-style-type: none"> Reviewed programmes that have an impact on older people to inform the development of SPARC's strategic plan 2007–2012
<ul style="list-style-type: none"> Older people are active and portrayed positively in the <i>Push Play Nation</i> campaign 	<ul style="list-style-type: none"> Conducted <i>Push Play Nation</i> television marketing campaign featuring a 65 year old woman with Maggie Barry on her walking programme. Research on the promotion indicated one-third of New Zealanders had heard of the <i>Push Play Nation</i> campaign for people aged 65 and over
<ul style="list-style-type: none"> Clear statistical information is provided to enable government departments to plan for retention of older workers 	<ul style="list-style-type: none"> Analysis of the Engagement survey data deferred until 2007/2008
<ul style="list-style-type: none"> Stakeholders have better information on the ageing population 	<ul style="list-style-type: none"> In December 2006 commenced implementing the Population Statistics Plan that included statistics on the ageing population
<ul style="list-style-type: none"> The report on the initial trial survey indicates the level of involvement of older Māori on the marae and identifies barriers to their participation 	<ul style="list-style-type: none"> Takitimu Regional Office conducted a pilot survey in early 2007 as part of the national survey showing that kaumātua participation at marae is valued and that services meet their needs. Other preliminary results from the pilot indicated that: <ul style="list-style-type: none"> - all the marae surveyed made some provision for disabled people - some marae provided a kaumātua room for people to rest and to take medication for all day events such as a tangi or hui The preliminary National Marae Survey report is deferred until June 2008

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Te Puni Kōkiri</p>	<p>Special Housing Action Zone housing projects</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Resolve serious housing needs of older people in 11 designated areas 	<ul style="list-style-type: none"> • Fund and support Iwi/Māori community organisations through the 11 Special Housing Action Zone projects to provide information and advice on housing solutions for older Māori
<p>Veterans' Affairs New Zealand</p> <p>www.veteransaffairs.mil.nz</p>	<p>Commemorations</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • The community is aware of the contribution made by war veterans to New Zealand as a nation 	<ul style="list-style-type: none"> • Provide funding for veterans to attend events to commemorate the battles or events involving New Zealand veterans • As part of the Year of the Veteran 2006 provide veterans of a declared war or emergency with certificates of appreciation and commemorative pins in recognition of their service • By December 2006 provide funding to help local community projects and commemorative events conducted for the Year of the Veteran • By June 2007 develop printed and online resources to inform the public about campaigns involving New Zealand veterans
<p>Veterans' Affairs New Zealand</p>	<p>Development of service delivery</p> <p>Goals 5 & 10</p>	<ul style="list-style-type: none"> • Veterans access services that meet their needs 	<ul style="list-style-type: none"> • By June 2007 complete review of the War Pensions Act 1954 to modernise the legislation to better reflect the diverse needs of veterans aged 19 to 90 and over
<p>Ministry of Women's Affairs</p> <p>www.mwa.govt.nz</p>	<p>Implementation of the five-year action plan for New Zealand women</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Needs of older women are considered in policy development 	<ul style="list-style-type: none"> • Actively participate as a member of the Retirement Income Steering Group to develop and monitor policy to improve financial outcomes for older women

Granted \$1,000,000 to support over 347 community-based projects which included histories, restoring and building war memorials and local veterans appreciation days

VETERANS' AFFAIRS NEW ZEALAND

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Housing for older Māori in the 11 Special Housing Action Zones is improved 	<ul style="list-style-type: none"> Exceeded the target and supported 13 Special Housing Action Zone projects including: <ul style="list-style-type: none"> Ngawhara Trust's completion of a plan to develop a 10-unit kaumātua village and a 20-unit supported living complex by June 2008 a maintenance programme for kaumātua homes in the Tauranga rural community project management support for Te Runanga o Whaingaroa and Runanga for the construction of a 5-unit complex for older residents in Kaeo papakaianga developments for older people's accommodation needs
<ul style="list-style-type: none"> Increased participation in commemorative activities by veterans The public is aware of the role played by veterans Veterans' experiences are acknowledged by their communities 	<ul style="list-style-type: none"> Provided over \$150,000 for 103 veterans to attend commemorations of battles or events and to help groups to hold reunions Funded and supported 32 veterans to travel to London for the official dedication ceremony of the New Zealand Memorial on 11 November 2006 Issued over 20,000 certificates of appreciation and commemorative pins to veterans for recognition in the Year of the Veteran 2006 Granted \$1,000,000 to support over 347 community-based projects which included histories, restoring and building war memorials and local veterans appreciation days Provided an additional \$200,000 for national events Regularly updated online resources to inform the public about campaigns involving New Zealand veterans
<ul style="list-style-type: none"> Progress is made to review the War Pensions Act 1954 so veterans can access appropriate community-based services and the support they need 	<ul style="list-style-type: none"> Commenced a review of the War Pensions Act 1954. A consultation strategy is being developed to involve veterans' organisations at every stage of the process
<ul style="list-style-type: none"> The Ministry's input leads to well-informed decisions on retirement income policies for women 	<ul style="list-style-type: none"> Hosted a discussion forum in Wellington on 24 May 2007 attended by over 40 people from diverse backgrounds to provide input into the Retirement Commissioner's Review of Retirement Income Policies

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Christchurch City Council www.ccc.govt.nz</p>	<p>Christchurch City Council Older Persons' policy Goals 1–10</p>	<ul style="list-style-type: none"> • Council staff are informed of current policy outlining clear up-to-date strategies for positive ageing 	<ul style="list-style-type: none"> • Consult with key stakeholders particularly the Older Persons' Policy External Reference Group and complete draft Older Persons' policy by August 2006 • Finalise Older Persons' policy by April 2007 and integrate it into all council work areas
<p>Christchurch City Council</p>	<p>Christchurch City Council's rural population Goal 7</p>	<ul style="list-style-type: none"> • Develop policy and support for older people living in rural areas particularly Banks Peninsula 	<ul style="list-style-type: none"> • Hold four networking meetings by June 2007 between council staff in Christchurch and Banks Peninsula on older people's issues and services • Hold events for older people in Lyttelton and Akaroa by June 2007 • Include rural older people's views in Older Persons' policy
<p>Christchurch City Council</p>	<p>Positive Ageing reference group Goals 1–10</p>	<ul style="list-style-type: none"> • Older people are regularly consulted on council issues and included in relevant decision making processes 	<ul style="list-style-type: none"> • Ongoing consultation and discussion with key stakeholders on older people's issues • Establish regular liaison with Council's Metropolitan Community Advisor – Older Adults to consider older people's views in policy plans • Advocate for positive change for older people by establishing methods of feedback and champions or key staff in each of the Council work areas to link in with Council's Metropolitan Community Advisor – Older Adults by December 2006
<p>Dunedin City Council www.cityofdunedin.com</p>	<p>Housing for older people Goal 3</p>	<ul style="list-style-type: none"> • Provide modern appropriate accommodation to meet older tenants' needs 	<ul style="list-style-type: none"> • Upgrade seven housing units by April 2007, estimated cost \$1.3 million • Finalise design plan for the upgrade of an additional five units to be constructed by June 2007. Project estimated cost \$950,000



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • An older people's strategy is approved and integrated into all the Council work areas • Staff working for the Council understand the policy 	<ul style="list-style-type: none"> ■ Held eight meetings with key stakeholder groups to review the new Ageing Together policy ■ Consulted stakeholders on the draft Ageing Together Policy from October 2006 to February 2007. Council approved the policy 17 May 2007 ■ Commenced discussions with some of the Council's departments about integrating the Ageing Together policy
<ul style="list-style-type: none"> • Networking results in collaboration between council staff in Christchurch and Banks Peninsula and shared information helps to identify service gaps • Rural older people's views are incorporated in the new Ageing Together policy 	<ul style="list-style-type: none"> ■ Held four meetings for council staff in Christchurch and Banks Peninsula to discuss older people's issues and services ■ Commenced planning for older people's events in Diamond Harbour and Akaroa to be run in August and November 2007 ■ Included rural older people's views in the new Ageing Together policy
<ul style="list-style-type: none"> • Older people actively participate in council decision making • Council's policy and planning is informed by feedback from older people • The Metropolitan Community Advisor–Older Adults is an effective advocate 	<ul style="list-style-type: none"> ■ Attended seven community meetings and forums and consulted key stakeholders on older people's issues ■ The Metropolitan Community Advisor–Older Adults met regularly with the reference group to establish work with the Council on developing the Ageing Together Policy. The reference group consisted of older people and representatives from key community and government organisations ■ Identified key staff in eight Council work areas to liaise with the Metropolitan Community Advisor–Older Adults and met to discuss the Ageing Together Policy
<ul style="list-style-type: none"> • The Council's housing units are upgraded 	<ul style="list-style-type: none"> ■ Completed construction of seven housing units ■ As part of the upgrade programme re-roofed 50 units, installed showers in 35 units, insulated 50 units and paved several housing complexes

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Hamilton City Council <i>and</i> Housing New Zealand Corporation www.hcc.govt.nz	Local government housing initiative Goal 3	<ul style="list-style-type: none"> • Existing council housing for older people is upgraded 	<ul style="list-style-type: none"> • Partnership agreement with Housing New Zealand Corporation by September 2006 • Upgrade and modernise housing complexes on Graham Street to complete stage one of the seven-year plan
Hamilton City Council	New action plan for Older Persons' policy 2007–2010 Goals 1–10	<ul style="list-style-type: none"> • Older people's needs are addressed 	<ul style="list-style-type: none"> • Adopt new action plan for Older Persons' policy by February 2007
Horowhenua District Council www.horowhenua.govt.nz	Horowhenua Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> • Council staff are informed of current policy outlining clear up-to-date strategies for positive ageing 	<ul style="list-style-type: none"> • Approve Horowhenua Positive Ageing Strategy by August 2006 • Develop action plan by December 2006 to implement positive ageing initiatives
Invercargill City Council www.icc.govt.nz	Access to library services Goals 5 & 10	<ul style="list-style-type: none"> • Older people who cannot easily access library services are provided with reading material of their choice 	<ul style="list-style-type: none"> • Increase the amount of funding invested in new large print books and audio format stock by the rate of inflation • Make regular deliveries to 130 older housebound borrowers and provide book loan service to eight older people's residential care facilities • Provide free library membership by August 2006 to older people in the city, Southland, Clutha and Gore districts • Finalise location for new branch library premises by June 2007 to provide easy access to library services for older people in the community
Invercargill City Council <i>and</i> Housing New Zealand Corporation	Housing Care service Goal 3	<ul style="list-style-type: none"> • Older people are able to access affordable rental accommodation 	<ul style="list-style-type: none"> • Approve proposed upgrade project by 31 August 2006 • Upgrade housing units by 30 June 2007

Signed-off the partnership agreement with Housing New Zealand Corporation for year one of the Council's housing upgrade programme

HAMILTON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> The initiative agreement with Housing New Zealand Corporation is formalised Graham Street housing complexes are upgraded by 30 June 2007 	<ul style="list-style-type: none"> In April 2007 signed-off the partnership agreement with Housing New Zealand Corporation for year one of the Council's housing upgrade programme April 2007 completed stage one of Graham Street housing complex Completed stage two of the project July 2007. Tenants were provided with accommodation at Council's expense for the duration of upgrade work
<ul style="list-style-type: none"> A new action plan is developed in collaboration with key stakeholder groups 	<ul style="list-style-type: none"> The review of new Older Persons' Policy action plan 2007–2010 is deferred until November 2007 until the adoption of the new city-wide Social Wellbeing Strategy
<ul style="list-style-type: none"> Older Persons' policy plan completed after consultation with all key stakeholders and older people's groups Policy is integrated into all council work areas and positive ageing initiatives are introduced 	<ul style="list-style-type: none"> Horowhenua Positive Ageing Strategy adopted by Council August 2006 Developed an action plan in December 2006 to implement positive ageing initiatives over the next three years
<ul style="list-style-type: none"> A quality service is provided to older people in the community and to older people in residential care The new branch library located in the community is easily accessed by older people with mobility difficulties 	<ul style="list-style-type: none"> Increased funding for large print books and audio stock by 4% Provided a book loan service to eight older people's residential care facilities and made regular deliveries to 130 older housebound borrowers Commenced a one-year trial in July 2006 to provide free library membership to older people in the city, Southland, Clutha and Gore districts Proposal for the new branch library premises declined by Council due to cost. The project will be reconsidered in 2007/2008
<ul style="list-style-type: none"> Units modified and refurbished and meet older people's needs 	<ul style="list-style-type: none"> Approval of the housing upgrade project deferred until 2007/2008 due to delay in planning and government funding

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Kapiti Coast District Council <i>and</i> Kapiti Positive Ageing Group</p> <p>www.kapiticoast.govt.nz</p>	<p>Health workshop</p> <p>Goals 2 & 8</p>	<ul style="list-style-type: none"> • Healthy living for older people on a limited budget 	<ul style="list-style-type: none"> • Council Community Advisor working with the Kapiti Positive Ageing Group to hold a workshop with key health providers by April 2007 • Distribute information on healthy living for older people on a limited budget
<p>Kapiti Coast District Council <i>and</i> Kapiti Positive Ageing Group</p>	<p>Intergenerational activities week</p> <p>Goal 8</p>	<ul style="list-style-type: none"> • Creating age-integrated communities for a healthy society where the strengths of one generation meet the needs of another 	<ul style="list-style-type: none"> • At least three schools in the district participate in events to promote intergenerational activities • Four older people's organisations participate in an event through education, dance, storytelling, food and crafts to promote intergenerational activities
<p>Kapiti Coast District Council</p>	<p>Kapiti Positive Ageing Group</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> • Older people on the Kapiti Coast are actively involved in planning for and promoting positive ageing 	<ul style="list-style-type: none"> • Increase number of people on the Kapiti Positive Ageing Group from seven to 12 by June 2007 • Hold at least three workshops with representatives of the Kapiti Coast District Council by June 2007
<p>Kapiti Coast District Council <i>and</i> Mature Drivers Reference Group</p>	<p>Running Safe with Age courses and Retiring from Driving booklet <i>Changing Gears in Later Years</i></p> <p>Goal 4</p>	<ul style="list-style-type: none"> • Older drivers drive safely for as long as possible • Older drivers are given relevant information to make informed decisions about driving in later years 	<ul style="list-style-type: none"> • Hold 10 Safe with Age courses in Paraparaumu and three in Otaki by June 2007 • Develop and distribute 2,500 Retiring from Driving booklets throughout the Kapiti Coast by June 2007
<p>Kapiti Coast District Council <i>and</i> Kapiti Positive Ageing Group</p>	<p>Survey the cost of living on the Kapiti Coast for older people</p> <p>Goals 1 & 5</p>	<ul style="list-style-type: none"> • To gain a better understanding of the cost of living for older people on the Kapiti Coast 	<ul style="list-style-type: none"> • Complete questionnaire survey on living standards of older people on the Kapiti Coast and produce a report by December 2006 • Distribute survey report to stakeholders and present findings at Positive Ageing forum by February 2007



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|---|--|
| <ul style="list-style-type: none"> • Workshops held with key health providers well attended by people in the community • Older people in the district receive information on how to keep healthy on a limited budget | <ul style="list-style-type: none"> ■ In October 2006 replaced the workshop on healthy living with a seminar on home equity conversion schemes because this was a priority for the community. The workshop was well attended and generated community interest |
| <ul style="list-style-type: none"> • Representatives of community organisations and schools work together on intergenerational projects • Younger people and older people in the district participate in activities that give them a better understanding of each other | <ul style="list-style-type: none"> ■ Three schools participated in events hosted by the Council to promote intergenerational activities ■ Hosted events in October 2006 to promote intergenerational activities. Participants included Age Concern Kapiti, The Tumeke Group, Hora te Pai, Kapiti Youth Support, Kapiti Women's Centre and Kapiti Girl Guides |
| <ul style="list-style-type: none"> • More older people are represented on the Kapiti Positive Ageing Group • Older people are involved in council decision-making processes | <ul style="list-style-type: none"> ■ The review to increase numbers and actively involve more people across the district will be completed by December 2007 ■ Held three positive ageing workshops with representatives of the Kapiti Coast District Council |
| <ul style="list-style-type: none"> • The Safe with Age courses achieve an 80% positive evaluation rate from participants • Retiring from Driving booklets distributed widely in the community | <ul style="list-style-type: none"> ■ Held ten Safe with Age courses in Paraparaumu for 150 people and three in Otaki for 45 people ■ Distributed 2,500 <i>Changing Gears in Later Years</i> Retiring from Driving booklets |
| <ul style="list-style-type: none"> • Findings from survey questionnaire identify support needs of older people in the district and inform Kapiti Coast District Council's measurement of social wellbeing | <ul style="list-style-type: none"> ■ Survey on the living standards of older people on the Kapiti Coast will be completed by September 2008 |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Manukau City Council www.manukau.govt.nz	Access to library services Goal 10	<ul style="list-style-type: none"> • Older people have easy access to knowledge, information and library resources 	<ul style="list-style-type: none"> • Provide library programmes tailored to older people's needs • Operate new mobile library bus service by April 2007 to deliver books and other resources to older people who are housebound or who have mobility difficulties
Manukau City Council	Access to recreational walkways Goal 10	<ul style="list-style-type: none"> • Older people have access to safe and accessible recreational walkways 	<ul style="list-style-type: none"> • Upgrade more recreational walkways for older people in line with the <i>Recreational Walkways Management Strategy 2005</i> • Conduct a satisfaction survey of recreational walkways
Manukau City Council	Action plan for older people with a physical disability Goals 4 & 10	<ul style="list-style-type: none"> • Needs of older people with physical disabilities are considered in Council planning 	<ul style="list-style-type: none"> • In partnership with Halberg Sport Trust and CCS complete access audit of leisure facilities by August 2006 and commence audit of other Council facilities
Manukau City Council	Flat Bush Community Plan Goals 6 & 10	<ul style="list-style-type: none"> • Older people have opportunities to participate in the community 	<ul style="list-style-type: none"> • Include older people's needs in designing access to services in Flat Bush, especially the town centre, leisure, cultural and community centres • Engage with advocacy organisations for older people and service providers in developing services and facilities for the Flat Bush community

On 10 April 2007 launched Te Hiku the new low rider mobile library bus service making it easier for older housebound people to access library services

MANUKAU CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Library services are appropriate and meet the needs of older people • An increased number of housebound older people and people with mobility difficulties access library services 	<ul style="list-style-type: none"> ■ Delivered 23 senior citizens library programmes on a range of topics to 545 people ■ On 10 April 2007 launched Te Hiku the new low rider mobile library bus service making it easier for older housebound people to access library services
<ul style="list-style-type: none"> • Survey results show older people have easy access to recreational walkways 	<ul style="list-style-type: none"> ■ Upgraded a further eight kilometres in the Manukau Parks area for easy access footpaths ■ Conducted a survey of recreational walkway users which showed a high satisfaction rate and that older people are high users of Manukau Parks and Reserves
<ul style="list-style-type: none"> • Older people's access needs are considered in public transport, walkways and community facilities 	<ul style="list-style-type: none"> ■ In partnership with Barrier Free New Zealand Trust conducted an accessibility audit of six swimming pools and seven recreation centres in the area. As a result operators and owners of these facilities must implement the recommendations ■ Appointed a Disability Advisor to the Council's Community Policy and Planning team in April 2007
<ul style="list-style-type: none"> • The Flat Bush Community Plan contains specific actions to meet older people's needs 	<ul style="list-style-type: none"> ■ The Flat Bush Community Plan adopted by Manukau City Council in August 2006 identified older people's needs ■ Commenced an audit of Flat Bush Community Plan to identify gaps and develop future services and facilities for older people

POSITIVE AGEING GOALS

- Goal 1: Income**
- Goal 2: Health services**
- Goal 3: Housing**
- Goal 4: Transport**
- Goal 5: Ageing in place**

- Goal 6: Culturally appropriate services**
- Goal 7: Rural services**
- Goal 8: Positive attitudes**
- Goal 9: Employment opportunities**
- Goal 10: Personal growth and participation**

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Manukau City Council</p>	<p>Health policy and action plan</p> <p>Goal 2</p>	<ul style="list-style-type: none"> • Older people are represented and have input into future health plans • Council contributes to and advocates for older people's health and wellbeing needs 	<ul style="list-style-type: none"> • Report to the Council's committees and service monitoring forums by 30 June 2007 on projects and activities for older people including health issues • Report to Council committee by November 2006 on health policy and action plan • Monitor council outcome 'Support older people to remain independent, healthy and active' and report to the Council through the Council's collaborative inter-sectoral group • Examine Counties Manukau DHB's annual report and plan to monitor health policy, funding and service delivery • Provide regular health and wellbeing reports to council committees on information collected from the older people's community forums
<p>Manukau City Council</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have access to affordable rental housing and older tenants feel safe and secure 	<ul style="list-style-type: none"> • In partnership with Housing New Zealand Corporation commence programme for redeveloping older people's units by 31 January 2007 • Complete review of housing services to older tenants by April 2007
<p>Manukau City Council</p>	<p>New settlers' policy and action plan</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> • Older new settlers have opportunities for educational, social and leisure activities 	<ul style="list-style-type: none"> • Provide financial assistance to Kiwi Life and Shanti Niwas programmes for older people • Work with Asian community groups and the Manukau Migrant Resource Centre to ensure the needs of older migrants are included in plans for facilities and services in Flat Bush



MEASURES OF ACHIEVEMENT

- Older people are consulted and have input into policy on health services
- Report shows that the barriers to older people accessing health services are being addressed
- The Council has good information on which to develop services for older people in the district
- Programmes to support healthy living are comprehensive and tailored to the need of the community

- Annual survey of Council housing services shows the needs of older tenants are being met through improved services and standards of council accommodation

- Kiwi Life programme and Shanti Niwas programme benefit from the Council's support
- More older migrants participate in community activities

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- Reported quarterly to community boards on local projects and activities for older people that included:
 - health services and nutrition workshops in Howick and Pakuranga
 - a transport initiative for Manukau east senior citizens to attend appointments at Manukau Super Clinic
 - a volunteer drivers service providing shopping shuttles for seniors twice-weekly in Manukau East
 - promoting the equipment-modification funds available through the Ministry of Health for people with age-related disabilities
 - supporting the Healthy Eating exhibitions in partnership with Otara Health & Pacific Health Star Mangere and Manukau Pacific People's Trust Otara
- Implemented a health policy and action plan Lets Beat Diabetes and distributed information to network providers working with Pacific older peoples
- Monitored and provided funding for the regional healthy homes programme
- Commenced monitoring of the Manukau DHB's annual reports and health and wellbeing reports
- In partnership with Housing New Zealand Corporation redeveloped 64 older people's units at Leabank Court Manurewa
- The review of housing services for older tenants showed:
 - 90% satisfaction for wardens' support services to tenants at Council's housing for older people
 - 88% satisfaction for building and maintenance work
- Provided financial assistance to the Kiwi Life and Shanti Niwas programmes for older people
- The work with Asian community groups and the Manukau Migrant Resource Centre on the needs of older migrants is deferred until the completion of planning for facilities and services in Flat Bush

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Manukau City Council</p>	<p>Pacific peoples policy and action plan</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> • Older Pacific peoples are consulted and informed about Council policy 	<ul style="list-style-type: none"> • Work with the Pacific Island Advisory Committee to increase older Pacific people's participation in leisure and community activities • Provide advice to the Ministry of Health Lu'i Ola Project's steering group on how to respond to the needs of older Pacific people with a disability • Focus on injury prevention programmes for older Pacific people • Photographic exhibition to be held in March 2007 on histories of Pacific families in Manukau • Needs of older Pacific migrants will be addressed in the Flat Bush community plan
<p>Manukau City Council</p>	<p>Physical activity programmes</p> <p>Goal 10</p>	<ul style="list-style-type: none"> • Older residents in Manukau are physically active 	<ul style="list-style-type: none"> • Promote activities for older people at recreation centres and swimming pool facilities to increase the number of older people using programmes and services
<p>Masterton District Council</p> <p>www.mstn.govt.nz</p>	<p>Access to library services</p> <p>Goals 6, 7 & 10</p>	<ul style="list-style-type: none"> • Library services address the cultural, social and leisure needs of older people 	<ul style="list-style-type: none"> • Consult with older people, review Seniors' Library programme and implement recommendations by June 2007
<p>Masterton District Council and Wairarapa District Health Board and Genesis Energy</p>	<p>Healthy homes</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people live in warm and energy efficient homes 	<ul style="list-style-type: none"> • Upgrade older people's homes for energy efficiency and report on health benefits by December 2006

Upgraded approximately 90 older people's homes for energy efficiency with excellent health gains reported by the Wairarapa District Health Board

MASTERTON DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Older Pacific peoples are well informed of the range of council services • There is increased participation in activities provided by the Council to reduce falls and to improve health and wellbeing • The photographic exhibition is supported by Pacific peoples and well attended by the community 	<ul style="list-style-type: none"> ■ Worked with the Pacific Island Advisory Committee to support Pacific Information Support Services Day celebrating older Pacific peoples and disabled Pacific people ■ On 20 April 2007 hosted and supported the Lu'i Ola project plan launch to respond to the needs of older disabled Pacific people ■ Delivered Tai Chi programme at Council's older people's housing units in Mangere ■ In partnership with TOA Pacific developed a plan to deliver falls prevention workshops to older Pacific communities at Mangere and Otara ■ In March 2007 held a photographic exhibition at Mangere Town Centre on the histories of Pacific families in Manukau
<ul style="list-style-type: none"> • Annual assessment shows an increase in the number of older people involved in physical activity programmes 	<ul style="list-style-type: none"> ■ Held recreation classes some in partnership with primary health organisations to promote swimming, badminton, walking, table tennis, mini tennis, line dancing, aerobics, seated aerobics, tai chi and aquacise ■ Funded exercise programmes at fitness centres to provide free access to the swimming pool spas for disabled older people
<ul style="list-style-type: none"> • Older people are satisfied with library services and more older people enjoy the library programmes 	<ul style="list-style-type: none"> ■ Reviewed the Seniors' Library programme showing: <ul style="list-style-type: none"> - an average attendance of 40 people at Seniors Celebrate monthly lecture series - approximately six seniors attended the monthly book discussion group - 50 housebound seniors received regular deliveries
<ul style="list-style-type: none"> • Older people receive health benefits from living in energy efficient homes 	<ul style="list-style-type: none"> ■ Upgraded approximately 90 older people's homes for energy efficiency with excellent health gains reported by the Wairarapa District Health Board

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Nelson City Council</p> <p>www.nelsoncitycouncil.co.nz</p>	<p>Access to library services</p> <p>Goals 5 & 10</p>	<ul style="list-style-type: none"> • Older people access library services and are provided with reading material of their choice 	<ul style="list-style-type: none"> • Provide talking books and large print books for older people • Run monthly recreational meetings for older people to chat about books • Deliver reading material to housebound older people and rest homes • Run Info Lit courses twice a week to develop computer literacy among older people so they can access web-based information
<p>Nelson City Council</p>	<p>Clean Heat – Warm Homes project</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • Finance replacement of open fires and wood burners with clean heat alternatives for older people with a Community Services Card 	<ul style="list-style-type: none"> • Allocate approximately 40% of the retrofit funds to older people on low incomes
<p>Nelson City Council</p>	<p>Community assistance grants and contracts</p> <p>Goals 2, 5, 6, 8, 9 & 10</p>	<ul style="list-style-type: none"> • Provide funds and advice to older people’s organisations 	<ul style="list-style-type: none"> • Allocate community assistance grants by April 2007 for the July 2007 to June 2008 year • Sign contracts with providing agencies by June 2007
<p>Nelson City Council</p>	<p>Housing for older people</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • Older people have access to affordable community housing 	<ul style="list-style-type: none"> • Continue to ensure priority is given to people over 65 for community housing • Hold rent at 25% of New Zealand Superannuation for people over 65
<p>Nelson City Council</p>	<p>Supported housing for older people</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • In partnership with Housing New Zealand Corporation develop a 10-bed supported accommodation house 	<ul style="list-style-type: none"> • Seek funding approval from Housing New Zealand Corporation for construction of a 10-bed accommodation house to commence June 2007



MEASURES OF ACHIEVEMENT

ACHIEVEMENTS FOR JULY 2006–JUNE 2007

- | | |
|--|---|
| <ul style="list-style-type: none"> Older people are active users of Nelson City libraries and participate in chat groups and Info Lit courses | <ul style="list-style-type: none"> Provided over 500 talking and large-print books for older people Held monthly recreational meetings at Elma Turner Library and weekly sessions at Nightingale Library in Tahunanui for older people to chat about books. About 10 older people attended each meeting Delivered reading material to 80 housebound older people and to all residential care facilities in Nelson and Stoke Held Info Lit courses twice a week to improve computer literacy to access to web-based information. 70% of the course attendees were older people |
| <ul style="list-style-type: none"> Older people's homes are fitted with free clean heat appliances | <ul style="list-style-type: none"> Installed free clean heat appliances in 42 houses for older people on low incomes by 31 March 2007 |
| <ul style="list-style-type: none"> Funding allocated to community groups helps the Council to achieve the goals of its Social Wellbeing policy | <ul style="list-style-type: none"> Funding contracts for community assistance grants to agencies deferred until 14 September 2007 due to the introduction of new systems |
| <ul style="list-style-type: none"> People over 65 receive first priority for community housing and rents remain at 25% of New Zealand Superannuation rate | <ul style="list-style-type: none"> People over 65 received first priority for community housing Rents remained at 25% of New Zealand Superannuation rate. Investigations are underway to upgrade current housing stock |
| <ul style="list-style-type: none"> Partnership with Housing New Zealand Corporation results in a 10-bed supported accommodation house for older people | <ul style="list-style-type: none"> Due to fully committed funding the construction of a 10-bed Abbeyfield accommodation house was declined by Housing New Zealand Corporation |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>New Plymouth District Council¹ <i>and</i> New Plymouth Positive Ageing Trust</p> <p>www.newplymouthnz.com</p>	<p>Competition for Treasured Relationships exhibition</p> <p>Goal 8</p>	<ul style="list-style-type: none"> • Organise and run Treasured Relationships exhibition to mark the International Day of Older Persons 	<ul style="list-style-type: none"> • Finalise programme for the exhibition and commence the advertising campaign by 15 August 2006 • By 15 September 2006 judge the competition and arrange for the winning 15 portraits to be taken • Open exhibition of winners' portraits on 1 October 2006 International Day of Older Persons
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust <i>and</i> Taranaki District Health Board</p>	<p>Contribute to the development and implementation of the AgeWELL strategy</p> <p>Goal 2</p>	<ul style="list-style-type: none"> • Older people in the New Plymouth district access health and related services and have improved health outcomes 	<ul style="list-style-type: none"> • In partnership with the New Plymouth Positive Ageing Trust and the Taranaki District Health Board develop an AgeWELL strategy to improve the wellbeing of older people in the district
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust <i>and</i> Western Institute of Technology at Taranaki</p>	<p>Needs of Older People research at the Positive Ageing Centre for Excellence, Western Institute of Technology</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Organisations and agencies in New Plymouth receive evidence-based information and advice to inform their practices and services 	<ul style="list-style-type: none"> • Hold 10 meetings by June 2007 to develop a positive ageing research project
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>New Plymouth Older People's Community Centre</p> <p>Goals 2 & 10</p>	<ul style="list-style-type: none"> • Organisations, agencies and older people in New Plymouth have a place where they can socialise and access information and services 	<ul style="list-style-type: none"> • Form a working group representing older people's community organisations in New Plymouth to develop ideas for an older people's community centre to be established by March 2007

¹ First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Featured portraits and winning entries in the Taranaki Midweek newspaper depicting older people as mentors, to mark the International Day of Older Persons

NEW PLYMOUTH DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Older people are recognised and valued as mentors to younger people in the community 	<ul style="list-style-type: none"> Completed the programme and planning for the Treasured Relationships exhibition and commenced advertising 31 August 2006 Judged over 80 entries and due to funding constraints limited the winning portraits to four Featured portraits and winning entries in the Taranaki Midweek newspaper on 25 October 2006 to mark the International Day of Older Persons. This replaced the exhibition
<ul style="list-style-type: none"> Views and interests of older people inform the development of an AgeWELL programme 	<ul style="list-style-type: none"> Positive Ageing Trust members were representatives on consultation committees and contributed to the development of the AgeWELL Strategy
<ul style="list-style-type: none"> A positive ageing research project is developed 	<ul style="list-style-type: none"> Held five meetings in 2006 as part of developing the positive ageing research project. The project has been deferred due to funding constraints but planning is underway to ensure funding is available to commence the research in 2007/2008
<ul style="list-style-type: none"> Older people in New Plymouth use the new community centre 	<ul style="list-style-type: none"> The establishment of a community centre for older people has been delayed but progress has been made. The working group held its first meeting on 22 March 2007 to develop ideas for the centre. Eleven older people's community organisations were represented on the working group

POSITIVE AGEING GOALS

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Ageing in place

- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitudes
- Goal 9:** Employment opportunities
- Goal 10:** Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>New Plymouth Positive Ageing Trust Goals 8 & 10</p>	<ul style="list-style-type: none"> • Older people in New Plymouth are actively involved in planning policies to promote positive ageing to help older people to remain at home 	<ul style="list-style-type: none"> • The New Plymouth Positive Ageing Trust will meet with district councillors to discuss current issues relating to older people's policy • The New Plymouth Positive Ageing Trust and the Council working group will hold: <ul style="list-style-type: none"> - one public educational workshop on the Rates Rebate Scheme and other options to assist older people to pay rates and maintain their homes - 11 meetings to consider positive ageing issues - four public seminars in New Plymouth and one in Waitara related to positive ageing - two educational workshops on issues related to positive ageing
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust <i>and</i> Taranaki Disabilities Information Centre</p>	<p>Older People and Disabilities forum Goal 2</p>	<ul style="list-style-type: none"> • Older people in New Plymouth with disabilities have the information they need to access services to help them to age positively 	<ul style="list-style-type: none"> • In collaboration with New Plymouth disabilities organisations hold a public seminar on disability issues and how to age positively
<p>New Plymouth District Council <i>and</i> Accident Compensation Corporation <i>and</i> Taranaki District Health Board <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>Older people's falls prevention programme Goal 2</p>	<ul style="list-style-type: none"> • Older people in New Plymouth have an increased awareness of falls prevention and are taking active steps to reduce their risk of falls 	<ul style="list-style-type: none"> • Deliver 100 one-to-one falls prevention information sessions through existing older people's services • By June 2007 deliver a home-based exercise programme to 150 New Plymouth residents aged 80 and over • Provide Tai Chi programmes Move It or Lose It to 200 additional older people by June 2007
<p>Palmerston North City Council www.pncc.govt.nz</p>	<p>Accessible Transport Goal 4</p>	<ul style="list-style-type: none"> • Older people feel safe to access public transport 	<ul style="list-style-type: none"> • Implement the Council's Transport Strategy to enhance older people's access to public transport



MEASURES OF ACHIEVEMENT

**ACHIEVEMENTS FOR
JULY 2006–JUNE 2007**

- Older people's views are represented at the Council's policy-making forums
- Older people in the New Plymouth district are well informed about positive ageing issues including the Council's policy to help them to remain at home

- The Mayor met the Positive Ageing Trust approximately three-monthly
- A number of District Councillors met with the Trust on 18 October 2006 to discuss current issues relating to older people's policies
- In partnership with the New Plymouth Positive Ageing Trust held:
 - 11 meetings on positive ageing issues
 - a public seminar Coping with the Costs of Being a Home Owner to provide advice on rising living and home ownership costs and information on the Council's Rates Rebate Scheme
 - four positive ageing public forums in New Plymouth from August 2006 to June 2007 and one in Waitara in October 2006
 - two positive ageing educational workshops in August 2006 and March 2007

- Older people with disabilities in the New Plymouth district have information on disability issues and how to age positively

- Held a forum in October 2006 on disability issues for older people in collaboration with disability groups in the district

- More older people in New Plymouth access information on falls prevention programmes to increase their mobility and physical strength

- Visited 27 older people in their homes and undertook home safety checks and provided falls prevention information
- Delivered a home-based exercise programme to 54 older people
- Delivered modified Tai Chi classes on falls prevention to 158 older people. Target not met due to difficulty finding qualified Tai Chi instructors

- Public transport is easily accessible to older people

- In partnership with the Manawatu District Council implemented the Manawatu Active Transport Strategy to enhance older people's access to public transport

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Palmerston North City Council	Housing for older people Goal 3	<ul style="list-style-type: none"> • Older people have affordable housing 	<ul style="list-style-type: none"> • Continue to provide housing for low income older people, set rent at 25% of New Zealand Superannuation entitlement and give older people priority on the waiting list • Conduct a survey of tenants
Palmerston North City Council	Older people are safe and well at work Goal 9	<ul style="list-style-type: none"> • To identify wellbeing initiatives for older workers 	<ul style="list-style-type: none"> • As an EEO employer monitor employment practices to ensure flexibility for older employees • Review employment practices by June 2007 to establish where changes may be required
Palmerston North City Council	Pacific peoples policy Goal 6	<ul style="list-style-type: none"> • Older Pacific peoples are consulted and contribute to Council policy 	<ul style="list-style-type: none"> • Engage with the Pacific Island community through local networks and central government agencies to find the most effective ways of supporting their community development • Develop processes within a policy framework to be completed by December 2006
Porirua City Council www.pcc.govt.nz	Information resource Goals 5, 8 & 9	<ul style="list-style-type: none"> • Older people are aware of the health and social services available in their community 	<ul style="list-style-type: none"> • Evaluate existing resource material on health and social services and consider its adaptability for older people in Porirua • Consult Older People's Advisory Group to endorse draft information booklet • Develop information booklet by 30 June 2007
Porirua City Council	Older Persons' Advisory Group Goals 5, 6, 8 & 10	<ul style="list-style-type: none"> • Consult effectively with older people on issues and services 	<ul style="list-style-type: none"> • Establish an advisory group to share information on issues important to older people • Hold quarterly meeting with the Older Persons' Advisory Group, key interested organisations and Council representatives to provide a two-way flow of information between the Advisory Group and Council
Rotorua District Council www.rdc.govt.nz	Housing and security Goals 3 & 5	<ul style="list-style-type: none"> • Older people have a range of affordable, accessible and safe housing options 	<ul style="list-style-type: none"> • Provide financial assistance to older people's groups through the Community Organisation Grants Scheme and the new Community Safety Projects Scheme

Reviewed and established employment practices such as phased retirement options, flexible working hours and commenced investigation of an older employees' mentor programme

PALMERSTON NORTH CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Low income older people are prioritised on the Council's waiting list of 311 rental houses • Survey of tenants shows 80% satisfaction with the Council as landlord 	<ul style="list-style-type: none"> ■ Approved the new Social Housing Strategy confirming Council's commitment to low income older people by setting the rent at 25% of New Zealand Superannuation for the next 20 years ■ A survey of tenants will be conducted in 2007/2008
<ul style="list-style-type: none"> • Employment practices reviewed and recommendations provided 	<ul style="list-style-type: none"> ■ Monitored employment practices to support workforce diversity for older employees ■ Reviewed and established employment practices such as phased retirement options, flexible working hours and commenced investigation of an older employees' mentor programme. Currently 5% of the Council's workforce is over the age of 65
<ul style="list-style-type: none"> • Community Development policy includes actions to enhance relationships with Pacific communities 	<ul style="list-style-type: none"> ■ Engaged with the Pacific community to identify ways of supporting Pacific Island community development ■ Developed a process for establishing a Pacific Island network
<ul style="list-style-type: none"> • Up-to-date and relevant information about services is available to older people 	<ul style="list-style-type: none"> ■ Assessed the current resource material on Porirua's health and social services and redesigned it to suit older people's needs ■ The Older Persons' Advisory Group approved the redesign of the resource in December 2006 ■ Developed an information booklet June 2007 for distribution by December 2007
<ul style="list-style-type: none"> • The Council and Older Persons' Advisory Group share information on issues affecting older people which informs the Council's policy and service delivery 	<ul style="list-style-type: none"> ■ Established the Older Persons' Advisory Group to share information on older people's issues ■ The Advisory Group held quarterly meetings facilitated by the Council and attended by Council officers and provided advice on policies and service delivery for older people
<ul style="list-style-type: none"> • Older people's housing issues addressed as a result of Council funding 	<ul style="list-style-type: none"> ■ Funded the completion of phase one of the Rawhiti Flats development project resulting in 30 new pensioner housing units

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Rotorua District Council	Keeping active Goal 10	<ul style="list-style-type: none"> • Older people stay physically, mentally and socially active 	<ul style="list-style-type: none"> • Collate an up-to-date list of recreational facilities for older people and distribute the information as a resource for older people's organisations
Rotorua District Council	Mobility and transport Goals 4 & 7	<ul style="list-style-type: none"> • Older people have mobility and transport options to provide them with good access to services, facilities and activities 	<ul style="list-style-type: none"> • Conduct annual safety audit of the transport and pedestrian infrastructure in the central business district to inform Council's Older People's policy by 30 June 2007
Rotorua District Council	Political voice – older people's policy development Goals 1–10	<ul style="list-style-type: none"> • Rotorua District Council respects older people and encourages their participation in all aspects of Council business 	<ul style="list-style-type: none"> • Review Council's Older People's policy by 30 June 2007 • Develop a Council strategy for communication with older people, with particular attention to frail older people • By 30 June 2007 publish and distribute a brochure on community services for older people
South Taranaki District Council www.stdc.co.nz	Financial health forum Goal 1	<ul style="list-style-type: none"> • Older people are knowledgeable about financial matters 	<ul style="list-style-type: none"> • By June 2007 in partnership with key agencies hold a financial health forum on the following: <ul style="list-style-type: none"> - budget advice - Work and Income entitlements for older people - looking after your investments - looking out for scams
South Taranaki District Council	Information road shows Goal 5 & 7	<ul style="list-style-type: none"> • Older people have the information and support they need to age in place 	<ul style="list-style-type: none"> • Hold three information road shows in Eltham, Patea and Opunake by June 2007 on the following services: <ul style="list-style-type: none"> - learning and personal growth opportunities - exercise classes and walking groups - transport services - health/medical services - support services



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Older people's groups and organisations have good information on recreational facilities 	<ul style="list-style-type: none"> Produced X-ZITE pamphlet with information about physical activities for all age groups including older people. Distributed the pamphlet quarterly through event venues and public sites in the district
<ul style="list-style-type: none"> Transport and public areas are accessible for older people 	<ul style="list-style-type: none"> Completed an annual performance report about road safety on local roads which considered the needs of all road users including older road users
<ul style="list-style-type: none"> Older people have up to date information and advice on Council services 	<ul style="list-style-type: none"> Following consultation with older people reviewed the Council's Older Persons' policy which confirmed that the current focus areas are essential for the next three-year policy period Hosted six-weekly older people's forums to share information among groups supporting older people Produced <i>Good Health 2007</i> listing the health and social services in Rotorua and updated the sections to better address older people's needs
<ul style="list-style-type: none"> The financial health forum is well attended and the Council receives positive feedback from participants 	<ul style="list-style-type: none"> Held a financial health forum for older people with a financial advisor supported by Work and Income and Hawera Budget Advice. Sixty four people attended and topics included budgeting, Work and Income entitlements, investment options, looking after investments, scams and home equity mortgages
<ul style="list-style-type: none"> Information road shows in Eltham, Patea and Opunake are well attended and provide opportunities for participants to share information 	<ul style="list-style-type: none"> Held information road shows in conjunction with Positive Ageing Forums in Eltham, Patea, Opunake, Kaponga, Manaia, Waverley and Hawera. 174 older people participated As a result of positive feedback from the road shows the information was printed and made available through Library Plus centres in the above communities

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
South Wairarapa District Council www.swdc.govt.nz	Housing for older people Goal 3	<ul style="list-style-type: none"> • Older people have affordable rental accommodation 	<ul style="list-style-type: none"> • Assess South Wairarapa District Council's housing stock for older people and develop a plan to reconfigure and modify housing stock by June 2007 • Work with Housing New Zealand Corporation to support the Healthy Homes project to improve approximately 54 homes without adequate ceiling or under-floor insulation
South Wairarapa District Council	Positive Ageing reference group Goals 1–10	<ul style="list-style-type: none"> • Older people are regularly consulted on issues of concern to them 	<ul style="list-style-type: none"> • Invite older people's organisations and individuals to form consultation groups • Facilitate three meetings by June 2007 to discuss older people's issues to inform Council's plan
Stratford District Council www.stratford.govt.nz	Information seminars Goal 10	<ul style="list-style-type: none"> • Older people are informed about issues that affect their wellbeing 	<ul style="list-style-type: none"> • Quarterly wellbeing seminars are held for older people in Stratford district
Stratford District Council	Positive Ageing Action Group Goals 1–10	<ul style="list-style-type: none"> • Establish a Positive Ageing Action Group to address community issues for older people 	<ul style="list-style-type: none"> • Establish Positive Ageing Action Group by December 2006
Stratford District Council	Positive Ageing consultations Goals 1–10	<ul style="list-style-type: none"> • Older people participate in Council planning 	<ul style="list-style-type: none"> • Develop Stratford District Council's Older People's policy by May 2007
Tararua District Council www.tararuadc.govt.nz	Footpath crossings Goal 4	<ul style="list-style-type: none"> • Older people have access to public places 	<ul style="list-style-type: none"> • By June 2007 install two additional sloped access crossings for mobility scooters in urban areas
Tararua District Council	Housing Goals 3 & 5	<ul style="list-style-type: none"> • Provide affordable, appropriate housing options for older people so they feel safe and secure and can remain in their own homes 	<ul style="list-style-type: none"> • Upgrade rental housing to standards suitable for older people in line with the Long Term Council Community Plan

Installed 20 security doors and two new fences for council flats for older people

TARARUA DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Older people's housing is continually assessed and priorities established to reconfigure and modify them 	<ul style="list-style-type: none"> Reconfigured and modified four of 32 housing units. Assessed other units for reconfiguration and modification as tenants vacated Received 16 applications for the Healthy Homes project and provided \$12,000 to insulate the 16 homes
<ul style="list-style-type: none"> Council's plans are informed by the concerns raised by older people during consultation 	<ul style="list-style-type: none"> Facilitated a meeting in June 2007 with older people from Probus, RSA, Rotary and Lions Issues addressed at the meeting included transport, health, safety, help for odd jobs, footpaths and lighting. Issues will influence the Council's Annual Plan
<ul style="list-style-type: none"> Seminars are well attended and feedback shows that the seminars are useful and informative 	<ul style="list-style-type: none"> Held quarterly wellbeing information seminars for older people attended by 276 people
<ul style="list-style-type: none"> Community issues which affect the wellbeing of older people are identified and addressed by the Council 	<ul style="list-style-type: none"> Established the Stratford Positive Ageing Group to promote and co-ordinate positive ageing initiatives in the community
<ul style="list-style-type: none"> Council consults regularly and policy is informed by older people's views 	<ul style="list-style-type: none"> Community consultations with interested stakeholders to develop an older people's policy deferred until 2007/2008 due to lack of resources
<ul style="list-style-type: none"> Older people in wheelchairs and with mobility scooters can easily access public places 	<ul style="list-style-type: none"> Installed six additional sloped access crossings for mobility scooters in the district
<ul style="list-style-type: none"> Council rental housing meets the needs of older tenants 	<ul style="list-style-type: none"> Refurbished eight council flats for older people Installed 20 security doors and two new fences for council flats for older people

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Tararua District Council	Tararua Positive Ageing forum Goals 1–10	<ul style="list-style-type: none"> • To promote positive ageing by fostering collaborative relationships between central and local government, business, non-government and community sectors 	<ul style="list-style-type: none"> • Hold six meetings with key agencies including the business and community sector to exchange information on positive ageing initiatives and maintain a collaborative relationship
Tararua District Council	Senior exercise programme Goal 2	<ul style="list-style-type: none"> • Older people have access to regular exercise programmes 	<ul style="list-style-type: none"> • In partnership with Sport Manawatu deliver weekly affordable Tai Chi and aerobics classes for older people • Report monthly on attendance and highlights from the exercise programmes
Tasman District Council www.tasman.govt.nz	Access to library services Goals 5 & 10	<ul style="list-style-type: none"> • Older people access library services and are provided with a wide selection of reading material 	<ul style="list-style-type: none"> • Provide talking books and large print books in sufficient quantities to satisfy the needs of older people • Deliver reading material to housebound people • Provide on-demand tutorial services to develop computer literacy among older people so they can access web-based information
Tasman District Council	Community grants Goals 2, 5, 6, 8, 9 & 10	<ul style="list-style-type: none"> • Provide financial and advisory support to a wide range of community organisations 	<ul style="list-style-type: none"> • Allocate community grants by August 2006 for projects in the year ahead up to August 2007
Tasman District Council	Housing for older people Goal 3	<ul style="list-style-type: none"> • Older people have access to Council housing to continue to live in their communities 	<ul style="list-style-type: none"> • House older people on the community cottages waiting list as units become available
Tasman District Council	Outstanding community Service awards Goal 10	<ul style="list-style-type: none"> • Recognise older people who have given long-term outstanding service to the community 	<ul style="list-style-type: none"> • Hold a ceremony in August 2006 to present awards to people who have made an outstanding contribution to their community



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Meetings are well attended by representative groups and feedback shows the forum provides a network for positive ageing 	<ul style="list-style-type: none"> ■ Held six meetings with key stakeholders and exchanged information on positive ageing initiatives ■ Held health expos in Dannevirke on 14 April 2007 and in Pahiataua on 12 May 2007. The expos were well attended
<ul style="list-style-type: none"> • Senior exercise classes are well attended by older people and the Council receives positive feedback 	<ul style="list-style-type: none"> ■ In partnership with Sport Manawatu delivered weekly Tai Chi classes in Dannevirke and weekly aerobics classes in Pahiataua. Each class was attended by 15–20 people
<ul style="list-style-type: none"> • Older people are active users of Tasman District Libraries 	<ul style="list-style-type: none"> ■ Delivered reading material to 32 housebound people in Richmond and Motueka ■ Delivered a tutorial in Richmond on the use of the internet. Twelve older people attended
<ul style="list-style-type: none"> • Funding allocated to community groups and organisations which provide activities related to the objectives of the Council 	<ul style="list-style-type: none"> ■ Promoted grants to community organisations and individuals through the <i>Mudcakes and Roses</i> magazine and the Positive Ageing forum ■ Allocated 30% of grants to older people's activities including SeniorNet, oral history projects, Seniors' Christmas Dinner and the Wrinkles Bus
<ul style="list-style-type: none"> • The occupancy rate of 97% is met 	<ul style="list-style-type: none"> ■ Actively managed the housing stock waiting list and achieved the occupancy target of 97% of older people in council houses
<ul style="list-style-type: none"> • Older people are recognised for their community service and well represented at the awards 	<ul style="list-style-type: none"> ■ Held a ceremony in August 2006 and awarded nine older people for more than 20 years outstanding community service

POSITIVE AGEING GOALS

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Ageing in place

- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitudes
- Goal 9:** Employment opportunities
- Goal 10:** Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
Tasman District Council	Physical activity programmes Goal 10	<ul style="list-style-type: none"> • Residents in Tasman participate in physical activities 	<ul style="list-style-type: none"> • Provide opportunities for older people to participate in physical activities by ensuring contracts with recreational co-ordinators include programmes for older people
Tasman District Council <i>and</i> Nelson City Council	Changing Gears in Later Life Goal 4	<ul style="list-style-type: none"> • Older people have local information to help them plan for life without a car 	<ul style="list-style-type: none"> • Produce, promote and distribute local booklet by June 2007 to key older people's agencies and groups
Tasman District Council <i>and</i> Nelson City Council	Mudcakes and Roses magazine Goals 6, 7 & 10	<ul style="list-style-type: none"> • Older people are informed about local organisations and services 	<ul style="list-style-type: none"> • Publish six issues of the magazine • Distribute via direct mailout to older people and to libraries and agencies providing services to older people
Tasman District Council <i>and</i> Nelson City Council	Nelson Tasman Positive Ageing forum Goals 1–10	<ul style="list-style-type: none"> • Promote positive ageing and regularly consult older people 	<ul style="list-style-type: none"> • Hold four meetings by December 2006 to provide a forum for older people, key agencies and groups to discuss older people's issues and advocate on their behalf
Tasman District Council <i>and</i> Nelson City Council	Lifecycle courses: Helping you to get back on your bike Goal 2	<ul style="list-style-type: none"> • Help older people return to cycling safely 	<ul style="list-style-type: none"> • Promote and run courses in Golden Bay and Motueka to encourage older people to return to cycling as a viable means of transport, recreation, health and fitness and to improve older people's practical skills and confidence
Tasman District Council <i>and</i> Nelson City Council	Safe with Age Goal 4	<ul style="list-style-type: none"> • Help older drivers to drive confidently and safely and maintain their independence 	<ul style="list-style-type: none"> • In partnership with Nelson City Council hold regular Safe with Age driving courses in Motueka, Richmond, Nelson, Murchison, Golden Bay and Tapawera

Promoted and ran 10 Lifecycle courses in Golden Bay and Motueka for older people wanting to return to cycling

TASMAN DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> There are increased numbers of older people participating in community activities 	<ul style="list-style-type: none"> Provided several new initiatives for older people through the WAY 2 GO Active Communities project. This included the <i>Spring Strut Stride</i> walking promotion engaging 87 teams with 10 people in each team Showcased active opportunities through action expos including bowls, walking groups, cycling, Tai Chi and aqua jogging. Promoted programmes across the district in the <i>Mudcakes and Roses</i> magazine
<ul style="list-style-type: none"> Older people are well informed and aware of their options when living without a car 	<ul style="list-style-type: none"> Promoted and distributed 1,000 <i>Changing Gears in Later Life</i> booklets about local transport options for older people living without a car
<ul style="list-style-type: none"> The magazine is available throughout the region Registration on the direct mailout database continues to increase 	<ul style="list-style-type: none"> Published 5,500 copies of the <i>Mudcakes and Roses</i> magazine six times a year and distributed the magazine widely Promoted the magazine and registration on the direct mailout database increased. The magazine was well received for showcasing local individuals, the history of the region and for its information on events and programmes
<ul style="list-style-type: none"> Feedback from the meetings shows a high level of representation and active participation from Councillors, Council staff and key agencies 	<ul style="list-style-type: none"> Held Nelson Tasman Positive Ageing forum meetings three-monthly with a range of guest speakers. Regular updates were provided by Councillors and Council staff
<ul style="list-style-type: none"> Feedback from courses shows older people including rural older people attended the courses and are interested in returning to cycling 	<ul style="list-style-type: none"> Promoted and ran 10 Lifecycle courses in Golden Bay and Motueka for older people wanting to return to cycling Increased the promotion of the courses in rural areas resulting in high attendance rates and the introduction of a new social riding programme
<ul style="list-style-type: none"> An evaluation of the Safe with Age courses shows a significant number of older drivers improve their knowledge of road safety and are confident to continue driving 	<ul style="list-style-type: none"> In partnership with Nelson City Council held regular Safe with Age driving courses in Motueka, Richmond, Nelson, Murchison, Golden Bay and Tapawera attended by 63 people Planned Safe with Age driving courses for the Tasman district for 2007 and distributed additional promotional material Provided subsidies for older people to undertake practical driving assessments

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Taupo District Council</p> <p>www.taupo.govt.nz</p>	<p>Community Development Strategy</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Provide clear direction and guiding principles for community development for older people 	<ul style="list-style-type: none"> • Following the review of the Community Development Strategy provide a briefing paper to the Council with recommendations by September 2006 • Review the Older Persons' Policy in line with the recommendations
<p>Taupo District Council</p>	<p>Older Persons' Policy</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • To revise Older Persons' policy in line with the Community Development Strategy 	<ul style="list-style-type: none"> • Update Older Persons' policy by June 2007
<p>Wellington City Council</p> <p>www.wellington.govt.nz</p>	<p>Information booklet for seniors</p> <p>Goals 2, 3, 4, 5, 6, 8, 9 & 10</p>	<ul style="list-style-type: none"> • Older people have information on services and discounts in the Wellington region 	<ul style="list-style-type: none"> • Design an information booklet and distribute the draft for community input by August 2006 • Publish booklet to celebrate International Day of Older Persons 1 October 2006
<p>Wellington City Council</p>	<p>Mayoral concert</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Seniors are recognised for their contribution to the community 	<ul style="list-style-type: none"> • Hold a concert dedicated to seniors to coincide with International Day of Older Persons 1 October 2006
<p>Wellington City Council</p>	<p>National forum for Positive Ageing</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • To ensure a national/ regional approach to the implementation of the New Zealand Positive Ageing Strategy 	<ul style="list-style-type: none"> • Develop a network of older people's advisors from local councils and government departments to collaborate on older people's initiatives and issues • Hold an inaugural forum by June 2007 in Wellington with network advisors
<p>Wellington City Council</p>	<p>Public meetings to keep seniors informed</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Seniors have information about changes that affect them 	<ul style="list-style-type: none"> • By June 2007 hold meetings in the five Wellington wards to provide information on the Rates Rebate Scheme changes effective from 1 July 2006 and relevant changes to benefit entitlements



MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> • Recommendations from the review of the Community Development Strategy inform the Older Persons' policy 	<ul style="list-style-type: none"> ■ The review of the Community Development Strategy is deferred until 2007/2008
<ul style="list-style-type: none"> • Older Persons' policy is aligned with the Community Development Strategy 	<ul style="list-style-type: none"> ■ The Review of Older Persons' policy deferred until June 2008 due to delay in adopting the Community Development Strategy
<ul style="list-style-type: none"> • Information is readily available on discounts and services for older people in Wellington 	<ul style="list-style-type: none"> ■ In partnership with Age Concern Wellington designed an information booklet on services for older people in Wellington. Publication and distribution deferred until August 2007
<ul style="list-style-type: none"> • International Day of Older Persons is acknowledged and celebrated and older people feel their contributions are recognised 	<ul style="list-style-type: none"> ■ In October 2006 held a successful Mayoral concert dedicated to seniors. Approximately 1,100 people attended. Stagecoach Transport supplied eight free kneeling buses for older people to attend the concert. Events included Faultline Chorus, Chinese Rhythm Dance, Desde Sevilla Flamenco Dance Company and Royal New Zealand Air Force Swing Band
<ul style="list-style-type: none"> • Information from the forum informs Council's positive ageing policy 	<ul style="list-style-type: none"> ■ Established an email group network for advisors from other local government authorities to discuss older people's community issues ■ Held an inaugural Disability and Seniors Advisors forum at Te Papa in Wellington 18–19 June 2007 to develop a common understanding of national issues. Over 60 people attended including policy advisors from central and local government and other interested stakeholders
<ul style="list-style-type: none"> • Older people in the five Wellington wards have information on the Rates Rebate Scheme and associated benefit entitlements 	<ul style="list-style-type: none"> ■ Facilitated a number of meetings across the five Wellington wards to inform seniors about the Rates Rebate Scheme and Work and Income benefit entitlements. Positive feedback resulted in a decision to run similar meetings in 2007/2008 on other community projects that affect older people

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME AND GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2006–JUNE 2007
<p>Wellington City Council</p>	<p>Seniors forum</p> <p>Goals 2, 3, 4, 5, 6, 8, 9 & 10</p>	<ul style="list-style-type: none"> • Encourage seniors to participate in discussion groups on matters that affect them to inform Council business 	<ul style="list-style-type: none"> • Hold four to six focus groups for seniors by June 2007 to gain their views on how to make Wellington a great place for older people
<p>Wellington City Council</p>	<p>Story Group</p> <p>Goal 10</p>	<ul style="list-style-type: none"> • Enable older people to socialise through library initiatives 	<ul style="list-style-type: none"> • Introduce monthly library sessions in Wellington's Central library in September 2006 and in branch libraries in November and December 2006 • Encourage seniors to participate as presenters at library sessions by promoting information at the library, retirement homes and community centres
<p>Whangarei District Council</p> <p>www.wdc.govt.nz</p>	<p>Positive Ageing Strategy implementation plan</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Approve a three-year plan to implement the Whangarei Positive Ageing Strategy 	<ul style="list-style-type: none"> • Consult with key stakeholders and seek their agreement by April 2007 on the three-year implementation plan

Promoted information to seniors about library sessions and story group meetings through Council's housing newsletter and community newsletters

WELLINGTON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACHIEVEMENTS FOR JULY 2006–JUNE 2007
<ul style="list-style-type: none"> Focus groups provide an opportunity for older people to provide feedback to the Council 	<ul style="list-style-type: none"> Instead of focus groups the Council developed guidelines for community engagement. Meetings with seniors will take place in November 2007
<ul style="list-style-type: none"> Monthly library sessions are well attended and a significant number of presenters are older people 	<ul style="list-style-type: none"> Held monthly meetings in Tawa and Kilbirnie branch libraries. Meetings were attended by 10–15 people. Work continues with other libraries to introduce monthly library sessions Promoted information to seniors about library sessions and story group meetings through Council's housing newsletter and community newsletters
<ul style="list-style-type: none"> Views of key stakeholders are included in a three-year implementation plan 	<ul style="list-style-type: none"> Consulted key stakeholders on the development of a Positive Ageing Advisory Group and commenced the process to establish the Advisory Group The implementation of the Whangarei Positive Ageing Strategy plan is deferred until April 2008

A Vision for Positive Ageing in New Zealand

Our vision is for a society where people can age positively, where older people are highly valued and where they are recognised as an integral part of families and communities. New Zealand will be a positive place in which to age when older people can say that they live in a society that values them, acknowledges their contributions and encourages their participation.

Positive Ageing Principles

The Positive Ageing Principles state that effective positive ageing policies will:

1. Empower older people to make choices that enable them to live a satisfying life and lead a healthy lifestyle;
2. Provide opportunities for older people to participate in and contribute to family, whānau and community;
3. Reflect positive attitudes to older people;
4. Recognise the diversity of older people and ageing as a normal part of the lifecycle;
5. Affirm the values and strengthen the capabilities of older Māori and their whānau;
6. Recognise the diversity and strengthen the capabilities of older Pacific people;
7. Appreciate the diversity of cultural identity of older people living in New Zealand;
8. Recognise the different issues facing men and women;
9. Ensure older people, in both rural and urban areas, live with confidence in a secure environment and receive the services they need to do so; and
10. Enable older people to take responsibility for their personal growth and development through changing circumstances.