



The New Zealand Positive Ageing Strategy Action Plan  
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Links to translations of a Positive Ageing Strategy summary  
in Māori, six Pacific languages and Chinese are available at:

[www.osc.govt.nz/positive-ageing-strategy.html#summary](http://www.osc.govt.nz/positive-ageing-strategy.html#summary)

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## FOREWORD

### MINISTER FOR SENIOR CITIZENS

*The New Zealand Positive Ageing Strategy launched in 2001 demonstrates the Government's commitment to older people. The Strategy encourages older people to participate in their communities and recognises the value of their knowledge, skills and experience.*



It gives me great pleasure to launch the fifth New Zealand Positive Ageing Strategy Action Plan 2005/2006. This is the third Action Plan with which I have been associated as Minister for Senior Citizens, and it represents a significant achievement in terms of bringing together, in one document, more than 193 projects and initiatives to be carried out by 56 agencies at central, regional and local government levels.

The Action Plan covers the period 1 July 2005 – 30 June 2006. It includes work items from 17 local government authorities, an increase from four in the last action plan. This reaffirms the growing support across New Zealand for the principles and goals of the New Zealand Positive Ageing Strategy.

A key way to promote positive ageing is through partnerships between central and local government and communities. The latest Action Plan continues to develop these partnerships, ensuring that the interests of older people are taken into consideration when policy is formed at every level.

I hope that over the coming year, other local government authorities will become involved with the New Zealand Positive Ageing Strategy to increase support for positive ageing even further across New Zealand. The lives of older people will continue to be enhanced, making New Zealand a better place to live in, for everyone.

A handwritten signature in black ink, which appears to read 'Ruth Dyson'. The signature is fluid and cursive, with a long horizontal stroke at the beginning.

**Ruth Dyson**  
Minister for Senior Citizens

## LINKS TO TRANSLATIONS OF A SUMMARY OF THE POSITIVE AGEING STRATEGY

### **Māori**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-maori.html>

### **Cook Island Māori**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-cook-island-maori.html>

### **Fijian**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-fijian.html>

### **Samoan**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-samoan.html>

### **Tokelauan**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-tokelauan.html>

### **Tongan**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-tongan.html>

### **Niuean**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-niuean.html>

### **Chinese**

<http://www.osc.govt.nz/positive-ageing-strategy/pas-chinese.html>



## NEW ZEALAND POSITIVE AGEING STRATEGY ACTION PLANS

The annual action plans are the mechanism by which the New Zealand Positive Ageing Strategy goals and key actions can be measured and achieved. The action plan describes the work items to be undertaken and co-ordinated by each agency at central, regional and local levels. Work items have been identified by each agency in response to the changing social environment and to ensure current policies meet the needs and challenges of an ageing population.

The action plan provides the following information for each work item:

- project name
- objective of the project
- links to the Positive Ageing Strategy goals
- measures of achieving the project objective
- key milestones and timeframes.

Each year, chief executives of government agencies identify and discuss with their Ministers proposed work items that form their department's contribution to the Strategy. Alongside government departments, the 2005/2006 Action Plan includes work items from 17 local government authorities, and crown entities that are working towards achieving one or more of the 10 Positive Ageing goals.

## MONITORING AND REPORTING

Monitoring and reporting on progress achieved on work items in the annual action plans occurs at the end of each financial year, to coincide with regular departmental reporting processes.



## THE GOALS OF THE NEW ZEALAND POSITIVE AGEING STRATEGY

The 10 Positive Ageing goals were developed through nationwide consultation with older people. They reflect the priority issues that were identified to improve opportunities for older people to participate in the community in the way they choose. The goals are:

- 1. Secure and adequate income for older people**
- 2. Equitable, timely, affordable and accessible health services for older people**
- 3. Affordable and appropriate housing options for older people**
- 4. Affordable and accessible transport options for older people**
- 5. Older people feel safe and secure and can “age in place”**
- 6. A range of culturally appropriate services allows choices for older people**
- 7. Older people living in rural communities are not disadvantaged when accessing services**
- 8. People of all ages have positive attitudes to ageing and older people**
- 9. Elimination of ageism and the promotion of flexible work options**
- 10. Increasing opportunities for personal growth and community participation.**

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Fifty six agencies at central, regional and local levels have identified 193 work items for the New Zealand Positive Ageing Strategy Action Plan 2005/2006. This includes actions from central and regional agencies and 17 local government authorities. The work items for central and regional government agencies are listed

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Accident Compensation Corporation	Ageing carers	<ul style="list-style-type: none"> <li>• Improve support services and service links for older people</li> </ul>	<b>Goal 5</b> <i>Older people feel safe and secure and can “age in place”</i>
Accident Compensation Corporation and Health Research Council	Falls, function and quality of life: an intervention in residential care	<ul style="list-style-type: none"> <li>• Assess the impact of an intervention programme on falls, injuries and quality of life in residential care for older people</li> </ul>	<b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i>
Accident Compensation Corporation	Fall prevention programmes for older people	<ul style="list-style-type: none"> <li>• Reduce the number of falls and the severity of injury among older people</li> </ul>	<b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i> <b>Goal 5</b> <i>Older people feel safe and secure and can “age in place”</i>
Accident Compensation Corporation	Hip protector compliance demonstration sites	<ul style="list-style-type: none"> <li>• Overall goal is to reduce the number and severity of hip fracture injuries in high risk, frail older adults living in long-term care</li> </ul>	<b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i> <b>Goal 5</b> <i>Older people feel safe and secure and can “age in place”</i>
Accident Compensation Corporation	Lifetime rehabilitation planning	<ul style="list-style-type: none"> <li>• Improve the rehabilitation of severely injured older people</li> </ul>	<b>Goal 1</b> <i>Secure and adequate income for older people</i> <b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i>
Accident Compensation Corporation	Rehabilitation pathway for fractured neck of femur	<ul style="list-style-type: none"> <li>• Improve the rehabilitation of older people with fractured neck of femur injuries</li> </ul>	<b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i>

in alphabetical order according to agency. Local government authorities are grouped in the middle of the document. Actions undertaken for each work item will be reported in the New Zealand Positive Ageing Strategy Annual Report for 2005/2006.

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• The needs and issues of ageing carers are identified by focus groups</li> <li>• Services and service links are improved</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold focus groups by December 2005 to identify the needs and issues of ageing carers</li> <li>■ Develop plan of action addressing issues by March 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Functional status, quality of life, adverse effects, falls and cost-effectiveness of the intervention programme are measured for six months</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue intervention programme to test the impact of falls, injuries and quality of life of older people in residential care</li> <li>■ Six-monthly project reports due December 2005 and June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Community exercise programmes increased</li> <li>• Factors that reduce or eliminate falls and risks are identified through programme evaluation</li> <li>• Safer lifestyles for older people promoted through improved knowledge and assistance with injury prevention</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete evaluation of Tai Chi-based Fall Prevention programme by July 2005</li> <li>■ Promote and purchase the Otago Exercise programme for 2% of adult population aged 80 years and over, from July 2005 to June 2006</li> <li>■ Promote and purchase the modified Tai Chi programme for 2% of the adult population 65-80 years, from July 2005 to June 2006</li> <li>■ Develop new tool to evaluate Tai Chi evaluation tool for 2005/2006 year</li> </ul>
<ul style="list-style-type: none"> <li>• Compliance rates measuring the wearing of hip protectors are high enough to justify implementing the strategy</li> </ul>	<ul style="list-style-type: none"> <li>■ Finalise contract with High-Tech Body Wear to cover costs associated with extending hip protector project</li> <li>■ Extend hip protector pilot to 30 new residential care homes and hospitals</li> <li>■ Final evaluation report due March 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Lifetime rehabilitation plans are used to inform long-term planning of entitlements</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete quarterly reports on lifetime rehabilitation planning for seriously injured older people July 2005 to June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Development of rehabilitation pathway action plan</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete project on effectiveness of a clinical pathway for fractures to the neck of femur for people 65 years and over by August 2005, with report due by 30 September 2005</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Accident Compensation Corporation	Residential rehabilitation and support options for older claimants	<ul style="list-style-type: none"> <li>Improve the rehabilitation of older people especially those with brain injuries</li> </ul>	<p><b>Goal 3</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5</b> Older people feel safe and secure and can “age in place”</p>
Accident Compensation Corporation	Response mechanism for multiple injuries	<ul style="list-style-type: none"> <li>Improve the response to claimants aged 65 years and older who experience multiple injuries</li> </ul>	<p><b>Goal 5</b> Older people feel safe and secure and can “age in place”</p>
Accident Compensation Corporation	Review of home-based rehabilitation packages of care	<ul style="list-style-type: none"> <li>Provide effective home-based rehabilitation care packages for older people</li> </ul>	<p><b>Goal 2</b> Equitable, timely, affordable and accessible health services for older people</p> <p><b>Goal 5</b> Older people feel safe and secure and can “age in place”</p>
Archives New Zealand	Health and Safety strategy	<ul style="list-style-type: none"> <li>Older people are safe and well at work</li> </ul>	<p><b>Goal 9</b> Elimination of ageism and the promotion of flexible work options</p>
Ministry for Culture and Heritage	Te Ara – online Encyclopaedia of New Zealand	<ul style="list-style-type: none"> <li>Provide an online record of the memories of New Zealanders</li> </ul>	<p><b>Goal 8</b>: People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10</b>: Increasing opportunities for personal growth and community participation</p>
Ministry for Culture and Heritage	History group publications	<ul style="list-style-type: none"> <li>Awareness and knowledge of New Zealand history is enhanced through oral histories, advice, grants and seminars</li> </ul>	<p><b>Goal 8</b>: People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10</b>: Increasing opportunities for personal growth and community participation</p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Data analysis from research into the need for residential rehabilitation and support for older people with brain injuries used to inform service planning</li> </ul>	<ul style="list-style-type: none"> <li>Provide staff training by June 2006 on changes to processes and documentation following recommendations in report on extent of rehabilitation needs for older people with a traumatic brain injury</li> </ul>
<ul style="list-style-type: none"> <li>Claimants in pilot areas with a fall-related claim referred to a health professional for a free fall-risk assessment and intervention</li> <li>Assessment processes evaluated following piloting of initiative</li> </ul>	<ul style="list-style-type: none"> <li>Continue free fall-risk assessments for older people in Christchurch with GPs who are members of Pegasus PHO</li> <li>Quantitatively evaluate the GP-led initiative using claims data, by 30 September 2005</li> <li>Continue randomised control trial on response mechanisms for older people with multiple injuries in Hutt Valley</li> <li>Complete evaluation of randomised control trial by March 2007</li> </ul>
<ul style="list-style-type: none"> <li>Additional care packages developed in response to recommendations</li> </ul>	<ul style="list-style-type: none"> <li>Refine and expand home-based care packages following review</li> <li>Assess use of referral system with GPs to avoid unnecessary hospital admissions by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Wellbeing initiatives for older workers are identified and prioritised for action</li> </ul>	<ul style="list-style-type: none"> <li>Review Health and Safety strategy by June 2006</li> <li>Identify and prioritise initiatives for older workers by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>The Encyclopaedia of New Zealand (Te Ara) is available online and increasingly used</li> <li>The topics covered by Te Ara are expanded and developed</li> </ul>	<ul style="list-style-type: none"> <li>Continue work on science theme: Earth, Sea and Sky to include in Te Ara Encyclopaedia of New Zealand</li> </ul>
<ul style="list-style-type: none"> <li>New Zealanders have an enhanced awareness and knowledge of New Zealand history</li> </ul>	<ul style="list-style-type: none"> <li>Commence or continue work on the following projects for publication: <ul style="list-style-type: none"> <li><i>Frontier of Dreams</i></li> <li><i>History of Māori War</i></li> <li><i>Effort in World War Two</i></li> <li><i>Artillery History</i></li> <li><i>History of New Zealand's Involvement in the Vietnam War</i></li> <li><i>State Railways and Society in New Zealand</i></li> <li><i>Returned Services' Association History</i></li> <li><i>History of Policing in New Zealand Vol 5</i></li> </ul> </li> <li>Continue work on the following oral history projects: <ul style="list-style-type: none"> <li><i>From memory</i> – war oral history programme</li> <li><i>Oral History of New Zealand Merchant Seafarers in the Second World War</i></li> </ul> </li> <li>Hold monthly public seminars on historical publications</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry for Culture and Heritage	New Zealand war memorial in London	<ul style="list-style-type: none"> <li>To manage the design, construction, installation and unveiling of a memorial that recognises the relationship between the United Kingdom and New Zealand and recognises the sacrifices made during the two World Wars</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Ministry for Culture and Heritage	New Zealand memorial in Korea	<ul style="list-style-type: none"> <li>To manage the design, construction, installation and unveiling of a memorial in recognition of the New Zealand contribution to the Korean War</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Department of Building and Housing	Review of the Residential Tenancies Act 1986	<ul style="list-style-type: none"> <li>Older people living in rental accommodation have security and affordable rental options available</li> </ul>	<b>Goal 3:</b> Affordable and appropriate housing options for older people
Department of Building and Housing	Work programme associated with commencement of the Retirement Villages Act 2003	<ul style="list-style-type: none"> <li>The interests of residents and intending residents of retirement villages are protected, and the development of retirement villages under a legal framework readily understandable by residents, intended residents, and operators</li> </ul>	<b>Goal 3:</b> Affordable and appropriate housing options for older people
Department of Building and Housing	Building Code review	<ul style="list-style-type: none"> <li>Review the Building Code to align with the purposes and principles of the Building Act 2004</li> </ul>	<b>Goal 3:</b> Affordable and appropriate housing options for older people
Ministry of Education and Tertiary Education Commission	Enabling lifelong learning	<ul style="list-style-type: none"> <li>Improve access to education for older people</li> </ul>	<b>Goal 10:</b> Increasing opportunities for personal growth and community participation



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>All stakeholders, including veterans, are consulted</li> </ul>	<ul style="list-style-type: none"> <li>Complete the design and approval processes, and commence the installation of the new memorial</li> <li>Commence planning for the commemorative service on Armistice Day, 11 November 2006</li> </ul>
<ul style="list-style-type: none"> <li>All stakeholders, including veterans, are consulted</li> </ul>	<ul style="list-style-type: none"> <li>Install the memorial and hold a commemorative service in November 2005</li> </ul>
<ul style="list-style-type: none"> <li>Recommendations from the review will encompass changes to the legislation, and to information, education and service delivery for landlords and tenants</li> <li>The needs of older people identified and considered when recommendations formulated and implemented</li> </ul>	<ul style="list-style-type: none"> <li>Complete policy work on the recommendations arising from Residential Tenancies Act (RTA) review</li> <li>Draft legislation to amend the RTA and introduce to Cabinet by 31 December 2005</li> <li>Implement changes to provision of information, education and service delivery as a result of RTA review</li> </ul>
<ul style="list-style-type: none"> <li>Commencement of the Act, its supporting regulations and the <i>Code of Practice for Retirement Villages</i></li> </ul>	<ul style="list-style-type: none"> <li>Complete policy work on <i>Code of Practice for Retirement Villages</i> by October 2005 and refer to Minister</li> <li>Complete regulations required to support the Retirement Villages Act 2003 by 31 December 2005</li> <li>Retirement Villages Act 2003 fully in force by 31 March 2006</li> </ul>
<ul style="list-style-type: none"> <li>The review will develop a new building code to ensure that buildings have attributes that contribute appropriately to the health, physical independence, and wellbeing of people who use them, including older people</li> </ul>	<ul style="list-style-type: none"> <li>Commence public consultation in November 2005</li> </ul>
<ul style="list-style-type: none"> <li>Data on the number of enrolled students aged 65 years and over is included in enrolment statistics</li> <li>Enrolment statistics for tertiary providers indicate increased age and ethnic diversity in the student population</li> </ul>	<ul style="list-style-type: none"> <li>Collect data on older people's participation in tertiary education from tertiary providers for the purposes of monitoring and publication in the Ministry of Education's Profile and Trends statistical report</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Office of Ethnic Affairs (Department of Internal Affairs)	Promotion of awareness of ethnic diversity and needs of older ethnic people	<ul style="list-style-type: none"> <li>Increase awareness of ethnic diversity among older people</li> </ul>	<b>Goal 6:</b> A range of culturally appropriate services allows choices for older people
Ministry of Health	Ageing in place initiatives	<ul style="list-style-type: none"> <li>Older people have community support options as an alternative to residential care</li> </ul>	<b>Goal 5:</b> Older people feel safe and secure and can “age in place”
Ministry of Health	Dementia care	<ul style="list-style-type: none"> <li>Improve the quality and safety of care for older people who have dementia</li> </ul>	<b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people <b>Goal 5:</b> Older people feel safe and secure and can “age in place”
Ministry of Health	Quality and safety of support services in the community and residential care settings	<ul style="list-style-type: none"> <li>Community and residential support services for older people meet safety and quality standards</li> </ul>	<b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people <b>Goal 5:</b> Older people feel safe and secure and can “age in place”
Ministry of Health and District Health Boards	Health of Older People Strategy – progressive implementation	<ul style="list-style-type: none"> <li>Continuums of care for older people are implemented nationwide by 2010</li> </ul>	<b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people <b>Goal 5:</b> Older people feel safe and secure and can “age in place” <b>Goal 6:</b> A range of culturally appropriate services allows choices for older people
Ministry of Health	The Health of Older people information Strategy	<ul style="list-style-type: none"> <li>Improve information available to service providers, funders and Ministry of Health with improved service delivery, monitoring and planning</li> </ul>	<b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people
Ministry of Health and District Health Boards	Nationally consistent service framework for disability support services for older people	<ul style="list-style-type: none"> <li>Framework developed to support a nationally consistent approach to providing disability support services for older people that also supports integration at local level</li> </ul>	<b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Government agencies develop ethnic responsiveness plans that recognise the need to provide for older ethnic people</li> </ul>	<ul style="list-style-type: none"> <li>Provide up to six presentations on ethnic responsiveness to government agencies to encourage development of responsiveness plans by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Evidence-based report will inform future decisions on development of long-term care services in the community for older people with high needs</li> </ul>	<ul style="list-style-type: none"> <li>Continue trial of three ageing in place community initiatives in Hamilton, Lower Hutt and Christchurch. Final report due June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Families of older people with dementia note improvement in the quality of care provided for their family member</li> <li>Staff use the Guidance Booklet and report improvements in safety and quality of dementia care</li> </ul>	<ul style="list-style-type: none"> <li>Publish <i>Dementia Community Care Standard Audit Work Book</i> by February 2006</li> <li>Publish <i>Dementia Community Care Guidance Booklet</i> by February 2006</li> </ul>
<ul style="list-style-type: none"> <li>Policy and service framework developed to provide safe and quality support services for older people in community and residential care</li> </ul>	<ul style="list-style-type: none"> <li>Implement practical measures to improve the purchasing framework for home-based support services by October 2005</li> <li>Develop and implement training framework for home-based support workers</li> <li>Provide foundation level training for a proportion of home-based support workers delivering personal care services</li> </ul>
<ul style="list-style-type: none"> <li>District Health Board (DHB) annual plans include specific actions to progress a continuum of care for older people</li> </ul>	<ul style="list-style-type: none"> <li>Continue to provide policy guidance and support to implement continuum of care for older people as part of implementing the Health of Older People strategy</li> <li>Review all DHB's district annual plans and refer to Minister of Health by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Health of Older People Information Strategic Plan developed and progressively implemented</li> </ul>	<ul style="list-style-type: none"> <li>Establish steering group by September 2005 to implement the plan</li> <li>Develop national data collection on health of older people by February 2006</li> </ul>
<ul style="list-style-type: none"> <li>Framework for older people's disability support services on the Nationwide Service Framework administered by the Ministry of Health and District Health Boards</li> </ul>	<ul style="list-style-type: none"> <li>Distribute draft framework to DHBs by September 2005</li> <li>Distribute draft service specifications for Specialist Health Services for Older People to DHBs by December 2005</li> <li>Complete framework for disability support services for older people by June 2006</li> <li>Complete service specifications for Specialist Health Services for Older People by June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry of Health and District Health Boards	Evaluation of the InterRAI suite of assessment tools for older people	<ul style="list-style-type: none"> <li>Evaluate needs assessment tool for national use and improve training for needs assessors</li> </ul>	<p><b>Goal 2</b> <i>Equitable, timely, affordable and accessible health services for older people</i></p> <p><b>Goal 5</b> <i>Older people feel safe and secure and can “age in place”</i></p>
Ministry of Health and Ministry of Social Development and Ministry of Energy through Energy Efficiency and Conservation Authority (EECA)	Healthy Homes initiative	<ul style="list-style-type: none"> <li>Reduce incidence of respiratory illness by improving home environments through energy efficiency</li> </ul>	<p><b>Goal 3</b> <i>Affordable and appropriate housing options for older people</i></p>
Housing New Zealand Corporation	Energy Efficient Retrofit and Modernisation programmes	<ul style="list-style-type: none"> <li>Provide appropriate housing to meet the needs of older tenants</li> </ul>	<p><b>Goal 3</b> <i>Affordable and appropriate housing options for older people</i></p>
Housing New Zealand Corporation	New Zealand Housing Strategy (NZHS) Action Plan	<ul style="list-style-type: none"> <li>Develop housing work programme to meet the needs of older people based on the initiatives set out in the New Zealand Housing Strategy Action Plan</li> </ul>	<p><b>Goal 5</b> <i>Older people feel safe and secure and can “age in place”</i></p> <p><b>Goal 3</b> <i>Affordable and appropriate housing options for older people</i></p>
Inland Revenue Department	Health and safety strategy	<ul style="list-style-type: none"> <li>Older people are safe and well at work</li> </ul>	<p><b>Goal 9</b> <i>Elimination of ageism and the promotion of flexible work options</i></p>
Inland Revenue Department	Leadership Framework – mentoring in the workplace	<ul style="list-style-type: none"> <li>Provide opportunities for older workers to be active as mentors</li> </ul>	<p><b>Goal 9</b> <i>Elimination of ageism and the promotion of flexible work options</i></p>
Inland Revenue Department	Recruitment and retention	<ul style="list-style-type: none"> <li>To encourage older workers to remain in the Department’s workforce</li> </ul>	<p><b>Goal 9</b> <i>Elimination of ageism and the promotion of flexible work options</i></p>
Inland Revenue Department	Taxation of investment income	<ul style="list-style-type: none"> <li>Minimise extent the tax system distorts the way New Zealanders invest, directly and through savings vehicles and onshore versus offshore</li> </ul>	<p><b>Goal 1</b> <i>Secure and adequate income for older people</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Begin piloting of the InterRAI assessment tool</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to evaluate assessment tools for older people throughout the reporting period</li> </ul>
<ul style="list-style-type: none"> <li>• Older people with a Community Services Card are eligible to have their homes insulated</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide insulation in a further 6,500 homes for older people with a Community Services Card</li> </ul>
<ul style="list-style-type: none"> <li>• Well-insulated modern homes are available to older tenants in social housing</li> </ul>	<ul style="list-style-type: none"> <li>■ Insulate and modernise a further 2,183 houses through Energy Efficient Retrofit and Modernisation programmes</li> </ul>
<ul style="list-style-type: none"> <li>• Work programme finalised</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop a work programme, by December 2005, to include initiatives that will benefit older tenants</li> </ul>
<ul style="list-style-type: none"> <li>• Initiatives for older workers around wellbeing, work-life balance and superannuation are identified and prioritised for action</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue with initiatives for ageing workforce during the reporting period as part of the Safety and Wellbeing Strategy 2004-06</li> </ul>
<ul style="list-style-type: none"> <li>• Opportunities for the mentoring programme are implemented as part of Leadership Framework</li> </ul>	<ul style="list-style-type: none"> <li>■ Introduce five additional formal mentoring programmes into business units by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• The recruitment and retention strategy addresses the issues identified from our workforce analysis</li> </ul>	<ul style="list-style-type: none"> <li>■ Review specific initiatives for the employment of older workers by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Submissions received on proposals June 2005 discussion document</li> <li>• Finalised proposals for reform agreed by Government</li> <li>• Legislation introduced</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide a report on proposals for the legislative changes by December 2005</li> <li>■ Introduce legislation during 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Department of Internal Affairs	Lottery funding	<ul style="list-style-type: none"> <li>Enable older New Zealanders to participate in their communities</li> </ul>	<p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p> <p><i>Goal 10: Increasing opportunities for personal growth and community participation</i></p>
Department of Internal Affairs	Community Organisation Grants Scheme (COGS)	<ul style="list-style-type: none"> <li>Older New Zealanders participate in the Community Organisation Grants Scheme</li> </ul>	<p><i>Goal 6: A range of culturally appropriate services allows choices for older people</i></p> <p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p>
Department of Labour	Equal Employment Opportunities (EEO) Trust	<ul style="list-style-type: none"> <li>Find solutions to issues relating to the ageing workforce</li> </ul>	<p><i>Goal 8: People of all ages have positive attitudes to ageing and older people</i></p> <p><i>Goal 9: Elimination of ageism and the promotion of flexible work options</i></p>
Department of Labour	Future of Work strategy group	<ul style="list-style-type: none"> <li>Employers, employees and the public have a better understanding of older people's employment issues</li> </ul>	<p><i>Goal 9: Elimination of ageism and the promotion of flexible work options</i></p> <p><i>Goal 10: Increasing opportunities for personal growth and community participation</i></p>
Department of Labour	Workplace group	<ul style="list-style-type: none"> <li>Clarify and provide options to respond to workplace issues for older employees</li> </ul>	<p><i>Goal 9: Elimination of ageism and the promotion of flexible work options</i></p> <p><i>Goal 10: Increasing opportunities for personal growth and community participation</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Grants are made to organisations supporting older people ageing in place; providing culturally specific programmes for older people; and to organisations supporting older people in isolated rural communities</li> <li>• Grants are made for the purchase of mobility scooters and other mobility equipment to improve independence in day-to-day living, and increase or maintain older people's participation in the community</li> <li>• The Minister's Discretionary Fund assists veterans of New Zealand's armed forces to attend commemorative events overseas thereby increasing opportunities for personal growth and community participation</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide funding to organisations in the not-for-profit sector that support older people</li> <li>■ Consider applications for senior citizens' projects in quarterly funding rounds for regional community committees in: <ul style="list-style-type: none"> <li>- November 2005</li> <li>- March 2006 and National Community Committee in August and December 2005, and April 2006</li> </ul> </li> <li>■ Provide funding for mobility scooters for older people with mobility-related disabilities living in the community</li> <li>■ Provide funding to older New Zealanders to assist with airfare costs to attend commemorative events either in New Zealand or overseas</li> </ul>
<ul style="list-style-type: none"> <li>• Older people are represented on Community Organisation Grants Scheme committee</li> <li>• Grants are made to community organisations that support older people in the community, including grants for culturally-specific programmes and services for older people, and to support rurally-isolated older people in their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide information to senior citizens' groups about changes to the Community Organisation Grants Scheme and encourage applications for grants in advance of the following funding rounds</li> <li>■ Inform newly-elected local funding distribution committees of the New Zealand Positive Ageing Strategy, and inform members of their role in making funding decisions that are consistent with the Strategy</li> </ul>
<ul style="list-style-type: none"> <li>• Workforce initiatives to promote positive ageing are supported through presentations, awards and publications</li> <li>• University research proposals relating to ageing workforce are well supported</li> </ul>	<ul style="list-style-type: none"> <li>■ Publish <i>Diversity Index 2005</i> in October 2005</li> <li>■ Present the annual Work &amp; Life Awards September 2005</li> <li>■ Promote flexible working options through quarterly <i>Work &amp; Life Bulletin</i></li> <li>■ Develop further People Power case studies on diverse workplaces including case studies featuring older workers</li> </ul>
<ul style="list-style-type: none"> <li>• Positive initiatives for older workers are in place</li> <li>• Good information is available to employers, employees and the public on matters relating to older people's employment</li> </ul>	<ul style="list-style-type: none"> <li>■ Include older people in the development of a labour force participation model by August 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Current workplace issues for older employees identified through existing research and further consultation</li> <li>• Options for better information and services for older employees developed</li> </ul>	<ul style="list-style-type: none"> <li>■ Examine existing research on workplace issues and consult with other groups including EEO Trust to identify better information options for older employees by June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Land Transport New Zealand	Austroroads project on highway design for older people	<ul style="list-style-type: none"> <li>Road safety for older people is improved</li> </ul>	<i>Goal 4: Affordable and accessible transport options for older people</i>
Land Transport New Zealand	Improvements to older driver re-licensing system	<ul style="list-style-type: none"> <li>Older driver re-licensing system further improved and reflected in Driver Licensing Amendment Rule (number 3)</li> </ul>	<i>Goal 4: Affordable and accessible transport options for older people</i>
Land Transport New Zealand	Improvement of information for drivers 65 years of age and over	<ul style="list-style-type: none"> <li>Older drivers are well informed of their personal transport options and drive safely for as long as possible</li> </ul>	<i>Goal 4: Affordable and accessible transport options for older people</i>
National Library of New Zealand	Information services	<ul style="list-style-type: none"> <li>Operate equitable and safe access to information for all New Zealanders, including older people</li> </ul>	<p><i>Goal 5: Older people feel safe and secure and can “age in place”</i></p> <p><i>Goal 9: Elimination of ageism and the promotion of flexible work options</i></p>
National Library of New Zealand	Ethnic diversity	<ul style="list-style-type: none"> <li>Staff and clients are provided with culturally appropriate services in National library</li> </ul>	<i>Goal 6: A range of culturally appropriate services allows choices for older people</i>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Territorial local authorities receive standard information on how to implement <i>Road Safety Guidelines for Older People</i></li> </ul>	<ul style="list-style-type: none"> <li>■ Distribute working draft on <i>Road Safety Guidelines for Older People</i> to road controlling authorities by 30 September 2005</li> <li>■ Consult with stakeholders on draft document completed by 31 May 2006</li> </ul>
<ul style="list-style-type: none"> <li>• New provisions for removal of automatic-only condition and renewal of licence for up to six months before expiry reflected in Driver Licensing Amendment Rule (number 2)</li> <li>• Agreed changes from review of older driver re-licensing system reflected in Driver Licensing Amendment Rule (number 3)</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete amendments to Driver Licensing Amendment Rule (number 2) by December 2005 which include: <ul style="list-style-type: none"> <li>– removal of automatic-only condition, to take effect 28 days after signing of Rule</li> <li>– renewal of licence up to six months before expiry, to take effect six months after signing of Rule</li> </ul> </li> <li>■ Finalise Driver Licensing Amendment Rule (number 3) by March 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Revision of Positive Guide for Mature Road Users; Safe With Age course; and fact sheets to include changes to driver licensing system, and additional information required for older drivers identified</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide older drivers with updated information on the Land Transport (Driver Licensing) Amendment Rule by June 2006; this is dependent on progress of the Amendment Rule</li> </ul>
<ul style="list-style-type: none"> <li>• Staff and older library users report satisfaction with accessing information</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide visual aids for library users by June 2006</li> <li>■ Set up public access internet PC on height adjustable workstation with easily adaptable keyboard and monitor shelves</li> <li>■ Set up public access internet PC with large monitor, anti-glare device, mouse enhancement and screen magnification software with suitably-enhanced keyboard</li> <li>■ Provide hand-held magnifiers</li> <li>■ Introduce screen reading software/speech output</li> <li>■ Introduce alternative input devices including keyboards with adaptive devices such as sticky keys, trackballs, voice recognition software</li> <li>■ Provide adjustable shelving to assist staff and older library users</li> </ul>
<ul style="list-style-type: none"> <li>• Policies, practices and services address the ethnic needs of library staff and older library users</li> </ul>	<ul style="list-style-type: none"> <li>■ Update Human Resources policy by June 2006</li> <li>■ Review reference services provided to Māori by June 2006</li> <li>■ Ensure line managers have access to culturally appropriate resources</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
New Plymouth District Council and New Plymouth Positive Ageing Trust <a href="http://www.newplymouthnz.com">www.newplymouthnz.com</a>	New Plymouth Positive Ageing Trust	<ul style="list-style-type: none"> <li>Older people in New Plymouth are actively involved in planning for and promoting positive ageing</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
New Plymouth District Council and New Plymouth Positive Ageing Trust	Retirement villages legislation – information project	<ul style="list-style-type: none"> <li>Appropriate organisations, agencies and older people are able to access information about retirement villages</li> </ul>	<p><b>Goal 3:</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p>
New Plymouth District Council and New Plymouth Positive Ageing Trust and Western Institute for Technology at Taranaki	Positive Ageing Centre of Excellence – retirement seminar project	<ul style="list-style-type: none"> <li>Organisations and agencies in New Plymouth receive evidence-based information and advice to inform their practices and services</li> <li>People approaching retirement are able to access information seminars to help them plan effectively for their retirement</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
New Plymouth District Council and New Plymouth Positive Ageing Trust	International Day of Older People – activity and marketing programme	<ul style="list-style-type: none"> <li>Deliver programme for older people to mark the International Day of Older People</li> <li>Co-ordinate marketing campaign to promote positive ageing to organisations and agencies and older people in the New Plymouth district</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
New Plymouth District Council and New Plymouth Positive Ageing Trust	Positive Ageing Trust - five-year strategic plan	<ul style="list-style-type: none"> <li>The Positive Ageing Trust develops a comprehensive five-year strategy to improve the quality of life of older people within the New Plymouth district</li> </ul>	<p><b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Representatives of older people's community organisations participate as active members of the NewPlymouth Positive Ageing Trust</li> <li>Older people in the NewPlymouth district are able to access information on, and contribute to, positive ageing issues</li> </ul>	<ul style="list-style-type: none"> <li>Hold 11 Trust meetings to consider positive ageing issues between July 2005 and June 2006</li> <li>Hold four or more public seminars on issues related to positive ageing between July 2005 and June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Retirement Commissioner leads and facilitates at least one workshop informing people about the Retirement villages legislation</li> </ul>	<ul style="list-style-type: none"> <li>Hold workshop led by Retirement Commissioner by August 2005</li> </ul>
<ul style="list-style-type: none"> <li>Information from research conducted on retirement issues in 2004/2005 used to develop a seminar series helping people plan for their retirement</li> </ul>	<ul style="list-style-type: none"> <li>Run a seminar series on retirement at the Western Institute for Technology at Taranaki between July 2005 and June 2006</li> <li>Present an evaluation report assessing the effectiveness of the seminar series to the Positive Ageing Trust in March 2006</li> </ul>
<ul style="list-style-type: none"> <li>Programme of events for older people organised for 1 October, the International Day of Older People</li> <li>Marketing campaign completed to promote positive ageing within the NewPlymouth district</li> </ul>	<ul style="list-style-type: none"> <li>Finalise activity programme and complete promotional material for International Day of Older People by August 2005</li> <li>Celebrate International Day of Older People on 1 October 2005</li> <li>Complete media campaign promoting positive ageing by October 2005</li> <li>Evaluate report completed on the activity programme and promotional campaign by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>A five-year strategic plan adopted by the Positive Ageing Trust and disseminated to key stakeholders and older people within the district</li> </ul>	<ul style="list-style-type: none"> <li>Establish working group by July 2005</li> <li>Complete draft strategic plan by November 2005</li> <li>Endorse final strategic plan by Positive Ageing Trust by March 2006</li> <li>Disseminate strategic plan to stakeholders and older people by June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Banks Peninsula District Council  www.bankspeninsula.com	Housing for older people	<ul style="list-style-type: none"> <li>Ensure older people's rental accommodation is well maintained and appropriate to their needs</li> </ul>	<b>Goal 3:</b> Affordable and appropriate housing options for older people
Banks Peninsula District Council and Akaroa/Wairewa Community Trust	Safe with age driving	<ul style="list-style-type: none"> <li>Older people have a choice of transport options</li> </ul>	<b>Goal 4:</b> Affordable and accessible transport options for older people
Banks Peninsula District Council and Akaroa/Wairewa Community Trust	Community safety	<ul style="list-style-type: none"> <li>Older people feel safe and secure in Banks Peninsula communities</li> </ul>	<b>Goal 5:</b> Older people feel safe and secure and can "age in place"
Christchurch City Council  www.ccc.govt.nz	"Go Free Enjoy the City" mobility scooters	<ul style="list-style-type: none"> <li>Older people with mobility restriction have access to and ease of use of the city's cultural precinct</li> </ul>	<b>Goal 10:</b> Increasing opportunities for personal growth and community participation
Christchurch City Council	Positive Ageing reference group	<ul style="list-style-type: none"> <li>Older people are regularly consulted on Council issues and included in relevant decision making processes</li> </ul>	<b>Goals 1-10</b>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Bi-annual surveys of Council housing services show the services meet the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Assess Banks Peninsula District Council's housing stock for older people; carry out renovation and redecoration of units in seven-year cycle commencing July 2005</li> <li>■ Distribute information handbook on social services and community resources by September 2005</li> <li>■ Survey local communities and identify future housing needs for older people with report to community boards by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Driver re-licensing courses allow older drivers to maintain their independence</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide four Safe with Age driving courses for older people by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Annual performance evaluation shows older people feel safe in their home and the community</li> </ul>	<ul style="list-style-type: none"> <li>■ Distribute information by July 2005 to residents on keeping safe in the home and in their community</li> <li>■ Conduct annual survey on safety concerns including safety concerns for older people in Banks Peninsula district</li> <li>■ Provide annual information on safety statistics in Banks Peninsula district via report to community boards and Banks Peninsula information pack</li> </ul>
<ul style="list-style-type: none"> <li>• Bi-annual performance evaluations show increasing numbers of older people use the service</li> <li>• Scooters are maintained, the use of scooters for older people is promoted, and statistics show increasing use by older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Launch Mobility Scooter project July 2005</li> <li>■ Promote Mobility Scooter project to all potential scooter users</li> </ul>
<ul style="list-style-type: none"> <li>• Older people actively participate in Council decision making</li> <li>• Council's policy and planning is informed by older people's views and feedback</li> </ul>	<ul style="list-style-type: none"> <li>■ Form a reference group of older people representing key stakeholders to inform Council policy</li> <li>■ Facilitate meetings with appropriate support and terms of reference</li> <li>■ Organise and initiate methods of feedback and "champions" within all Council units to advocate for positive change within their own area of work for older people and liaise with the Metropolitan Community Advisor – Disability/Older Adults</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Christchurch City Council	Christchurch City Council Older Persons policy	<ul style="list-style-type: none"> <li>All Council staff and elected members are informed by current policy that outlines clear up-to-date strategies for the advancement of older people and positive ageing</li> </ul>	Goals 1–10
Dunedin City Council  <a href="http://www.cityofdunedin.com">www.cityofdunedin.com</a>	Older persons housing	<ul style="list-style-type: none"> <li>Provide appropriate and sustainable housing for older tenants particularly those on low incomes</li> </ul>	Goal 3: <i>Affordable and appropriate housing options for older people</i>
Dunedin City Council	Transportation	<ul style="list-style-type: none"> <li>Continue partnership with Land Transport New Zealand on road safety and safer routes</li> </ul>	Goal 4: <i>Affordable and accessible transport options for older people</i>
Dunedin City Council	Library services	<ul style="list-style-type: none"> <li>Older people can access Council library services</li> </ul>	Goal 10: <i>Increasing opportunities for personal growth and community participation</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• An updated Older Person's policy is drafted after consultation with all key stakeholders and in particular the Older Persons reference group</li> <li>• The policy is systematically integrated into all Council units and included in the policy framework to enhance its relevance and implementation</li> </ul>	<ul style="list-style-type: none"> <li>■ Review current Older Persons policy through research and consultation with other councils, Older Persons reference group, and agencies</li> <li>■ Consult with Christchurch City Council, Third Age forum, and community on draft policy</li> <li>■ Finalise policy by Council and educate all units on the implementation implications by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older tenants report an increase in satisfaction with housing services provided by Dunedin City Council</li> <li>• Waiting times for older people to access Council houses is reduced</li> <li>• Older houses are retro-fitted with insulation to improve health of occupants and reduce hospital admissions</li> </ul>	<ul style="list-style-type: none"> <li>■ Commence monthly survey on occupancy rates for Dunedin City Council's housing stock</li> <li>■ Liaise with Housing New Zealand Corporation to share information and to improve services for older people</li> <li>■ Negotiate pilot retrofit programme to insulate homes with Otago Area Health Board and contractor</li> </ul>
<ul style="list-style-type: none"> <li>• Increased numbers of people 75 years and over are using free parking</li> <li>• Older people benefit from initiatives to improve road safety and pedestrian access</li> <li>• Reduced number of injuries to vulnerable road users including older people with increased level of satisfaction reported in survey on road safety</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide all drivers 75 and over with an Older Person parking permit, which provides free parking on a meter, or pay and display, for maximum meter time</li> <li>■ Fund facilities to improve mobility impaired pedestrian access</li> <li>■ In partnership with Land Transport New Zealand provide funding through Community Road Safety programme</li> <li>■ Consult on, implement and monitor Safer Routes Community Road Safety projects for vulnerable road users, including older people</li> </ul>
<ul style="list-style-type: none"> <li>• Increased numbers of older people can access Council library and information services through a variety of methods</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide large print and talking book collections at all Council libraries and on book-buses</li> <li>■ Provide computer and internet training opportunities for older people</li> <li>■ Provide free access to electronic information and the internet via library's website</li> <li>■ Provide daily library service to Dunedin Hospital and monthly and two-monthly services to residential centres, rest homes and private hospitals</li> <li>■ Provide fortnightly and monthly library services to housebound older people</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Dunedin City Council	Funding support to community groups	<ul style="list-style-type: none"> <li>Council funding assists older people to actively participate in community organisations and access services</li> </ul>	<b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Dunedin City Council	Access to recreation facilities	<ul style="list-style-type: none"> <li>Older people are able to access recreational facilities</li> </ul>	<b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Hamilton City Council <a href="http://www.hcc.govt.nz">www.hcc.govt.nz</a>	Homebound services	<ul style="list-style-type: none"> <li>Increased numbers of older people access homebound services in line with growth in older population</li> </ul>	<b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Hamilton City Council	Information literacy	<ul style="list-style-type: none"> <li>Enable older people to easily access library &amp; internet services</li> </ul>	<b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Hamilton City Council	Facilities and services	<ul style="list-style-type: none"> <li>Ensure library facilities and services meet the needs of older people</li> </ul>	<b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Hamilton City Council	Warm up, Walk and Wade (older persons triathlon)	<ul style="list-style-type: none"> <li>Promote positive wellbeing</li> </ul>	<b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i>
Hamilton City Council	Older Person's policy	<ul style="list-style-type: none"> <li>Review Older Person's policy with ongoing monitoring of action plan</li> </ul>	<b>Goal 5:</b> <i>Older people feel safe and secure and "age in place"</i> <b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Hamilton City Council	50s Forward (swimming facilities)	<ul style="list-style-type: none"> <li>Older people access health and fitness programmes</li> </ul>	<b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i>
Hamilton City Council	Senior Sport programme	<ul style="list-style-type: none"> <li>Older people access regular exercise and recreational programmes in Hamilton</li> </ul>	<b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Community organisations receiving funding provide an annual report on the contribution that they make to older people as part of Dunedin City Council's Long Term Council Community Plan</li> </ul>	<ul style="list-style-type: none"> <li>Fund the following community organisations to provide services for older people:               <ul style="list-style-type: none"> <li>Community House</li> <li>Dunedin Council of Social Services</li> <li>Age on the Go</li> <li>Poverty Action Network Dunedin Otepoti (Pando)</li> <li>Citizens Advice Services</li> <li>Neighbourhood Support</li> <li>Community Patrols</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of older people use aquatic facilities and walking tracks</li> </ul>	<ul style="list-style-type: none"> <li>Provide discounts for older people to aquatic facilities in the City</li> <li>Review Track policy and strategy and remove barriers that limit older people's access to walking tracks</li> </ul>
<ul style="list-style-type: none"> <li>Increase in use of homebound services enabling access to library services for older people</li> </ul>	<ul style="list-style-type: none"> <li>Provide large text reading material</li> <li>Deliver reading material to homebound older people on four-weekly cycle</li> </ul>
<ul style="list-style-type: none"> <li>Increase in number of older people able to competently use the electronic resources the library has to offer</li> </ul>	<ul style="list-style-type: none"> <li>Provide information literacy tutorials to older people either in group or individual sessions</li> </ul>
<ul style="list-style-type: none"> <li>Annual residents survey shows customer satisfaction for libraries achieving a minimum satisfaction rating of 80%</li> </ul>	<ul style="list-style-type: none"> <li>Consult annually with older people to ensure facilities and services are meeting their needs</li> </ul>
<ul style="list-style-type: none"> <li>Annual Warm up, Walk and Wade event is organised and well attended</li> </ul>	<ul style="list-style-type: none"> <li>Organise 2006 Warm up, Walk and Wade by July 2005</li> </ul>
<ul style="list-style-type: none"> <li>Review identifies needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>Review terms of reference for the Older Person's policy monitoring group by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>Annual performance evaluation shows more older people participate in the programme</li> </ul>	<ul style="list-style-type: none"> <li>Promote 50s Forward programme to older people through Council and local media</li> </ul>
<ul style="list-style-type: none"> <li>Regular reports from programme facilitators are received</li> </ul>	<ul style="list-style-type: none"> <li>Promote partnership with Sport Waikato to deliver recreational programmes available for older people</li> <li>Encourage programme facilitators to apply to Senior Sport Fund</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Hamilton City Council	Upgrade of housing for older people	<ul style="list-style-type: none"> <li>Housing review will provide quality housing to meet the needs of older people</li> </ul>	<b>Goal 3</b> Affordable and appropriate housing options for older people
Hamilton City Council	Housing for older people wellbeing plan	<ul style="list-style-type: none"> <li>Older people can access affordable housing</li> </ul>	<b>Goal 5</b> Older people feel safe and secure and can “age in place”
Hamilton City Council and Age Concern Hamilton	Safe with age	<ul style="list-style-type: none"> <li>Older drivers can maintain safe driving skills</li> </ul>	<b>Goal 4:</b> Affordable and accessible transport options for older people
Hamilton City Council and Age Concern Hamilton	Elder abuse and neglect prevention	<ul style="list-style-type: none"> <li>Older people remain safe from abuse and neglect</li> </ul>	<b>Goal 5</b> Older people feel safe and secure and “age in place”
Hamilton City Council and Age Concern Hamilton	Support network with Age Concern	<ul style="list-style-type: none"> <li>Promote positive ageing</li> </ul>	<b>Goal 8:</b> People of all ages have positive attitudes to ageing and older people <b>Goal 10:</b> Increasing opportunities for personal growth and community participation
Hamilton City Council and Sport Waikato	Upright and Active, Sit and be Fit	<ul style="list-style-type: none"> <li>Older people are physically active</li> </ul>	<b>Goal 2</b> Equitable, timely, affordable and accessible health services for older people
Invercargill City Council  www.icc.govt.nz	Housing care service	<ul style="list-style-type: none"> <li>Older people are able to access affordable rental accommodation</li> </ul>	<b>Goal 3</b> Affordable and appropriate housing options for older people

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• All older tenants are fully informed throughout housing review consultation process</li> <li>• Criteria are established for two-bedroom units to meet the needs of older people</li> <li>• Presentations are made to key stakeholders to promote Council housing</li> <li>• Older housing tenants find welcome booklet useful</li> </ul>	<ul style="list-style-type: none"> <li>■ Review housing for older people by July 2005</li> <li>■ Distribute information to older people on council housing by December 2005</li> <li>■ Provide current and future older housing tenants with a welcome information booklet</li> </ul>
<ul style="list-style-type: none"> <li>• Neighbourhood support groups in Council housing are promoted and encouraged</li> <li>• Older people participate in Council's decision making</li> <li>• Older people are informed and supported through Council's visiting programme</li> </ul>	<ul style="list-style-type: none"> <li>■ Facilitate meetings with tenants, Community Policing, Property, Risk Management and Housing staff</li> <li>■ Appoint Neighbourhood Support co-ordinators</li> <li>■ Provide minimum of two visits to all tenants to offer advocacy and support on housing issues to ensure appropriate support is being accessed</li> <li>■ Install smoke alarms in all Council units by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Advance course material is distributed to participants</li> <li>• Safe with age programme is promoted to older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide older driver courses and retraining for course facilitators</li> </ul>
<ul style="list-style-type: none"> <li>• Instances of elder abuse and neglect are reduced</li> </ul>	<ul style="list-style-type: none"> <li>■ Support Age Concern Hamilton to maintain an Elder Abuse and Neglect Prevention Co-ordinator for care work, education and training</li> </ul>
<ul style="list-style-type: none"> <li>• Regular community meetings to support positive ageing are well attended</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide information on positive ageing to community groups through Age Concern Hamilton</li> </ul>
<ul style="list-style-type: none"> <li>• Regular classes are well attended by older people in the city</li> </ul>	<ul style="list-style-type: none"> <li>■ Fund the Upright and Active and Sit and be Fit initiatives</li> </ul>
<ul style="list-style-type: none"> <li>• A review is undertaken of each unit when vacated and modifications are undertaken as appropriate</li> </ul>	<ul style="list-style-type: none"> <li>■ Recommend that Housing New Zealand Corporation (HNZC) fund upgrade of Council's housing for older people by June 2006</li> <li>■ Obtain funding from HCNZ and commence upgrade by June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Invercargill City Council	Access to library services	<ul style="list-style-type: none"> <li>Older people who cannot easily access library services are provided with reading material of their choice</li> </ul>	<p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Kapiti Coast District Council  www.kapiticoast.govt.nz	Kapiti Positive Ageing group	<ul style="list-style-type: none"> <li>Older people in the Kapiti Coast district are actively involved in planning for and promoting positive ageing</li> </ul>	<p><b>Goal 6:</b> A range of culturally appropriate services allows choices for older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Kapiti Coast District Council and Mature Drivers Reference Group	Safe drivers	<ul style="list-style-type: none"> <li>Older drivers drive safely for as long as possible</li> <li>Older drivers are given relevant information to make informed decisions</li> </ul>	<b>Goal 4:</b> Affordable and accessible transport options for older people
Kapiti Coast District Council	Housing for older people	<ul style="list-style-type: none"> <li>Older people can access Council housing allowing them to continue to live in their local communities over their lifetime</li> </ul>	<b>Goal 3:</b> Affordable and appropriate housing options for older people
Kapiti Coast District Council	Affordability/ accessibility project	<ul style="list-style-type: none"> <li>Create a methodology framework to examine the impact of Council funding programmes for people on low and fixed incomes</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p> <p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p>
Kapiti Coast District Council	Access to library services	<ul style="list-style-type: none"> <li>Older people can access library services and are provided with reading material of their choice</li> </ul>	<p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council  www.manukau.govt.nz	New Settlers’ Policy and Action Plan (2003)	<ul style="list-style-type: none"> <li>Older new settlers are supported in the community</li> </ul>	<p><b>Goal 6:</b> A range of culturally appropriate services allows choices for older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>A quality service is provided up to the maximum possible 130 individual clients at any one time</li> </ul>	<ul style="list-style-type: none"> <li>Consult older people on their preferences reading material</li> <li>Provide books in large print and audio format</li> <li>Deliver a range of reading material to housebound people throughout the reporting period</li> </ul>
<ul style="list-style-type: none"> <li>Representatives of community organisations focused on older people participate as members on Kaitiaki Positive Ageing group</li> <li>Ongoing advocacy for older people's needs</li> <li>Older people's level of involvement in Council's decision making processes including:               <ul style="list-style-type: none"> <li>structure plans</li> <li>design plans</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Develop checklist for working with older people and promote to agencies by June 2006</li> <li>In conjunction with other agencies explore options for an easily accessible information space / one stop shop by June 2006</li> <li>Participate in at least three design workshops with representatives of the Kaitiaki Coast District Council by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Safe with Age course achieves an 80% positive evaluation rate from participants</li> <li>Older people are informed of the options available to them when they stop driving</li> </ul>	<ul style="list-style-type: none"> <li>Hold 10 Safe with Age courses in Paraparaumu by June 2006</li> <li>Hold three Safe with Age courses in Otaki by June 2006</li> <li>Develop and distribute 4,000 <i>Retiring from Driving</i> booklets in Kaitiaki Coast district by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Occupancy rate increases to above 97% by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>Complete upgrade of four units by June 2006</li> <li>Develop housing design guide for older people in conjunction with the Positive Ageing group by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of older people on low incomes will benefit from changes to Council funding for community programmes</li> </ul>	<ul style="list-style-type: none"> <li>Complete methodology framework by August 2005 and use it as part of Council's 2006/2007 community planning and rating systems review</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of housebound older people accessing library services</li> </ul>	<ul style="list-style-type: none"> <li>Provide 300 extra large print books by June 2006</li> <li>Explore establishing "virtual" libraries in areas where accessibility is limited by June 2006</li> <li>Appoint Māori Services Librarian at Otaki library by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of new migrants are actively involved in community events and activities</li> </ul>	<ul style="list-style-type: none"> <li>Work collaboratively with older migrants to identify their skills and provide opportunities for volunteering</li> <li>Provide financial assistance and support to Shanti Niwas service for older people of South Asian origin in Manurewa</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Manukau City Council	Disability Policy and Action Plan (2004)	<ul style="list-style-type: none"> <li>Older people with disabilities in Manukau City are considered in Council planning</li> </ul>	<p><b>Goal 4:</b> Affordable and accessible transport options for older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council	Pacific Peoples' Policy (2001)	<ul style="list-style-type: none"> <li>Older Pacific peoples are consulted and informed about Council policy</li> </ul>	<p><b>Goal 6:</b> A range of culturally appropriate services allows choices for older people</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council	Housing for older people	<ul style="list-style-type: none"> <li>Older people have access to affordable rental accommodation</li> </ul>	<p><b>Goal 3:</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5:</b> Older people feel safe and secure and can "age in place"</p>
Manukau City Council	Physical activity programmes	<ul style="list-style-type: none"> <li>Older residents in Manukau are physically active</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council	Recreational Walkways Management strategy	<ul style="list-style-type: none"> <li>Develop network of safe and accessible walkways for older people</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council	Manukau Libraries	<ul style="list-style-type: none"> <li>Older people have easy access to knowledge, information and resources</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Manukau City Council	Health policy	<ul style="list-style-type: none"> <li>Older people are represented and have input into future health needs and care</li> </ul>	<p><b>Goal 2:</b> Equitable, timely, affordable and accessible health services for older people</p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people feel safe to access public transport, walkways and community facilities</li> </ul>	<ul style="list-style-type: none"> <li>Council parking enforcement officers enforce penalties for misuse of mobility parking spaces on Council land</li> <li>Produce <i>Barrier Free Manukau</i> guide by July 2005 incorporating best practice for city planners and developers to address community facilities for older people with disabilities</li> <li>Promote fully accessible public transport with local providers through regional forums</li> <li>Develop audit programme for physical access to libraries, leisure centres and swimming pools by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of older Pacific people are included in range of Council services and activities</li> </ul>	<ul style="list-style-type: none"> <li>Produce Pacific Peoples' Action Plan by 30 June 2006</li> <li>Provide community venue and support to community groups including TOA (Treasure Older People) and South Pacific Older People's Network</li> </ul>
<ul style="list-style-type: none"> <li>Annual survey of housing services shows the needs of older tenants are being met</li> </ul>	<ul style="list-style-type: none"> <li>Complete review of services to older tenants to ensure services are meeting their needs by April 2006</li> </ul>
<ul style="list-style-type: none"> <li>Annual assessment shows increase in number of older people involved in physical activity programmes</li> </ul>	<ul style="list-style-type: none"> <li>Provide programmes and services for older people at recreation centres and swimming pool facilities</li> </ul>
<ul style="list-style-type: none"> <li>Annual survey of walkways shows older people are able to access walkways easily</li> </ul>	<ul style="list-style-type: none"> <li>Renew and upgrade recreational walkways for older people</li> </ul>
<ul style="list-style-type: none"> <li>Library services are appropriate and meet the needs of older people</li> <li>Increased numbers of housebound older people, or who have mobility difficulties, can access library services</li> </ul>	<ul style="list-style-type: none"> <li>Provide reading material in a variety of formats suitable for older people</li> <li>Provide training to access information databases and the internet</li> <li>By December 2005 develop and implement plan to deliver books and other resources to older people who are housebound, or who have mobility difficulties</li> <li>Provide library programmes for older people</li> </ul>
<ul style="list-style-type: none"> <li>Older people have improved health outcomes through targeted programmes</li> </ul>	<ul style="list-style-type: none"> <li>Continue injury prevention programmes with Injury Free Counties Manukau focusing on falls prevention in older Pacific peoples</li> <li>In partnership with Otago Health Inc and SPARC provide funding for Getting Started pilot project for obesity management and exercise for people on low incomes, including older people</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Masterton District Council <a href="http://www.mstn.govt.nz">www.mstn.govt.nz</a>	Access to library services	<ul style="list-style-type: none"> <li>Library services address the cultural, social and leisure needs of older people</li> </ul>	<p><b>Goal 6:</b> A range of culturally appropriate services allows choices for older people</p> <p><b>Goal 7:</b> Older people living in rural communities are not disadvantaged when accessing services</p> <p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Masterton District Council and Wairarapa District Health Board and Genesis Energy	Healthy homes	<ul style="list-style-type: none"> <li>Older people live in warm and energy efficient homes</li> </ul>	<p><b>Goal 3:</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p>
Masterton District Council and Sport Wairarapa and Wairarapa Organisation for Older People and Community Leisure Management	Physical activity programmes	<ul style="list-style-type: none"> <li>Older people are physically active</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
Rotorua District Council <a href="http://www.rdc.govt.nz">www.rdc.govt.nz</a>	Older Peoples policy development	<ul style="list-style-type: none"> <li>Rotorua District Council respects older people and encourages their participation in all aspects of Council business</li> </ul>	Goals 1–10



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people express satisfaction with library services</li> </ul>	<ul style="list-style-type: none"> <li>Review Seniors' programme through consultation with older people and implement recommendations by June 2006</li> <li>Provide Māori language books</li> <li>Maintain Māori history collection</li> <li>Provide reading material to housebound older people including older people living in rural communities</li> <li>Provide computer training to older people</li> <li>Continue to provide library services for older people using:               <ul style="list-style-type: none"> <li>wheelchairs</li> <li>mobility scooters</li> <li>walking frames</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Older people with health problems are included in the Healthy Homes project to have homes evaluated and addressed to achieve energy efficiency</li> </ul>	<ul style="list-style-type: none"> <li>By 30 June 2006 report on numbers of older people whose homes have been upgraded</li> <li>Report on health benefits of upgrade of energy efficiency by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Annual performance report from Sport Wairarapa and Community Leisure Management report on numbers of older people involved in physical activity programmes</li> </ul>	<ul style="list-style-type: none"> <li>Report on involvement of older people in physical activity programmes by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Increase in number of community organisations working in partnership with Rotorua City Council on issues affecting older people</li> <li>Increased awareness of older people's issues by staff and councillors</li> </ul>	<ul style="list-style-type: none"> <li>Promote and publish Council's action plan for older people</li> <li>Provide administrative support for Rotorua Older Persons' forum</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Rotorua District Council	Mobility and transport	<ul style="list-style-type: none"> <li>Older people are offered mobility and transport options to ensure good access to services, facilities and activities</li> </ul>	<p><b>Goal 4:</b> Affordable and accessible transport options for older people</p> <p><b>Goal 7:</b> Older people living in rural communities are not disadvantaged when accessing services</p>
Rotorua District Council	Housing and security	<ul style="list-style-type: none"> <li>Older people are offered a range of affordable, accessible and safe housing options for older people</li> </ul>	<p><b>Goal 3:</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p>
Rotorua District Council	Keeping active	<ul style="list-style-type: none"> <li>Older people stay active physically, mentally and socially</li> </ul>	<p><b>Goal 10:</b> Increasing opportunities for personal growth and community participation</p>
South Taranaki District Council <a href="http://www.stdc.co.nz">www.stdc.co.nz</a>	Housing for older people	<ul style="list-style-type: none"> <li>South Taranaki District Council’s housing for older people is well maintained and appropriately managed to meet the needs of older people throughout the district</li> </ul>	<p><b>Goal 3:</b> Affordable and appropriate housing options for older people</p> <p><b>Goal 5:</b> Older people feel safe and secure and can “age in place”</p>
South Taranaki District Council	Participation of older people in decision making	<ul style="list-style-type: none"> <li>Current and future needs of older people are considered in Council planning and operational processes</li> </ul>	<p><b>Goal 6:</b> A range of culturally appropriate services allows choices for older people</p> <p><b>Goal 7:</b> Older people living in rural communities are not disadvantaged when accessing services</p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people have better access to suitable transport options in Rotorua</li> </ul>	<ul style="list-style-type: none"> <li>Conduct annual safety audit of transport and pedestrian infrastructure in the central business district</li> <li>Consult with older people to ensure bus service is meeting their needs and use this information to change policy by June 2006</li> <li>Continue to promote bus driver awareness of older people through the Council's six-weekly Older Persons forum, Drivewise, and Rotorua Social Services Council (ROSSCO) monthly newsletter</li> </ul>
<ul style="list-style-type: none"> <li>Older people living in Council housing feel that they are safe, and their needs are met</li> </ul>	<ul style="list-style-type: none"> <li>Liaise with other agencies such as ACC to provide aids for older tenants to ensure their pensioner units are safe</li> <li>Conduct annual survey to inform Council of older tenants' needs</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of older people are participating in community activities</li> </ul>	<ul style="list-style-type: none"> <li>Provide inventory of recreational facilities relevant to older people</li> <li>Organise events to foster positive relationships between the Council and older people in Rotorua city including: <ul style="list-style-type: none"> <li>six-weekly older persons' market day</li> <li>annual Mayoral bus tour</li> <li>annual Mayoral concert</li> </ul> </li> <li>Encourage further participation in, and give recognition to, volunteering, by holding a bi-annual picnic by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Future management of older people's housing considers the benefits of improving levels of service to meet the changing needs of older tenants</li> </ul>	<ul style="list-style-type: none"> <li>Obtain Council approval for review of older persons housing by July 2005</li> <li>Consult with tenants and key stakeholders to identify needs by August 2005</li> <li>Evaluate options for implementation by September 2005</li> <li>Implement management strategy by February 2006</li> </ul>
<ul style="list-style-type: none"> <li>Council community development staff will consult with older people's community organisations to ensure issues and opportunities in rural areas are identified</li> <li>Older people in South Taranaki district are able to participate in forums on issues that affect older people</li> </ul>	<ul style="list-style-type: none"> <li>Meet with older people's organisations and kaumātua in each of the district's seven community areas by February 2006</li> <li>Hold forum to discuss issues and opportunities and share information of interest for older people by March 2006</li> <li>Collect information from community and district forums to develop contribution to New Zealand Positive Ageing Strategy Action Plan 2006/2007</li> <li>Distribute information from forum to agencies and organisations providing services to older people in South Taranaki by April 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
South Taranaki District Council	Footpath strategy	<ul style="list-style-type: none"> <li>Provide safe footpaths in South Taranaki district to meet the needs of older people</li> </ul>	Goal 5: Older people feel safe and secure and can “age in place”
South Wairarapa District Council <a href="http://www.swdc.govt.nz">www.swdc.govt.nz</a>	Housing for older people	<ul style="list-style-type: none"> <li>Older people are able to access affordable rental accommodation</li> </ul>	Goal 3: Affordable and appropriate housing options for older people
South Wairarapa District Council	Positive ageing reference group	<ul style="list-style-type: none"> <li>Older people are regularly consulted on issues of concern to them</li> </ul>	Goals 1–10
South Wairarapa District Council	Accessibility and mobility	<ul style="list-style-type: none"> <li>Older people have smooth access to urban facilities</li> </ul>	Goal 4: Affordable and accessible transport options for older people Goal 5: Older people feel safe and secure and can “age in place”
Stratford District Council <a href="http://www.stratford.govt.nz">www.stratford.govt.nz</a>	Positive Ageing forum	<ul style="list-style-type: none"> <li>Older people in Stratford district are regularly consulted on issues of concern to them</li> </ul>	Goals 1–10
Taranua District Council <a href="http://www.taranuadc.govt.nz">www.taranuadc.govt.nz</a>	Footpath crossings	<ul style="list-style-type: none"> <li>Older people have access to public places</li> </ul>	Goal 4: Affordable and accessible transport options for older people
Taranua District Council	Housing	<ul style="list-style-type: none"> <li>Older people have access to affordable rental accommodation appropriate to their needs</li> </ul>	Goal 3: Affordable and appropriate housing options for older people Goal 5: Older people feel safe and secure and can “age in place”
Taranua District Council	Taranua Positive Ageing forum	<ul style="list-style-type: none"> <li>Promote positive ageing in Taranua district</li> </ul>	Goals 1–10
Taranua District Council	Library services	<ul style="list-style-type: none"> <li>Older people have access to library services</li> </ul>	Goal 6: A range of culturally appropriate services allows choices for older people Goal 7: Older people living in rural communities are not disadvantaged when accessing services

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Policies for the maintenance of existing footpaths and the construction of new footpaths reflect the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete demographic research by August 2005</li> <li>■ Develop footpath policies to reflect the needs of older people by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's housing is assessed on a continuous basis and priorities established for reconfiguration and modification</li> </ul>	<ul style="list-style-type: none"> <li>■ Assess South Wairarapa District Council housing stock for older people to reconfigure and modify where necessary</li> <li>■ Support <i>Healthy Homes</i> project to improve homes without adequate ceiling or under floor insulation</li> </ul>
<ul style="list-style-type: none"> <li>• Council's plans are informed by concerns raised by older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Invite older people's organisations and individuals to form consultation groups</li> <li>■ Facilitate meetings to discuss issues of concern and prepare notes from meetings to feed into Council's planning processes</li> </ul>
<ul style="list-style-type: none"> <li>• Ease of mobility on footpaths and crossings</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete audit on access to public buildings and identify problem areas by June 2006</li> <li>■ Extend concrete and asphalt footpaths to improve safer walkways for older people</li> </ul>
<ul style="list-style-type: none"> <li>• Council policy is informed by older people's views on their issues of concern</li> </ul>	<ul style="list-style-type: none"> <li>■ Consult with older people's organisations to identify issues of concern by June 2006</li> <li>■ Develop Stratford District Council's Older People's policy by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older people have wheelchair and mobility scooter access to public places within urban areas</li> </ul>	<ul style="list-style-type: none"> <li>■ By June 2006 install minimum of five pedestrian crossings in urban areas</li> </ul>
<ul style="list-style-type: none"> <li>• Council rental flats will be provided with facilities to improve the quality of life for older tenants</li> </ul>	<ul style="list-style-type: none"> <li>■ Assess rental flats and upgrade to standards suitable for older people within budget provided in Tararua District Council Annual Plan 2005/2006</li> </ul>
<ul style="list-style-type: none"> <li>• Forum meetings are representative of central and local government, non-government organisations, and community groups and organisations</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold seven Positive Ageing forum meetings by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older people have access to a broad range of print and other media that fulfils their information, recreation and literacy needs</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide books in large print and audio format</li> <li>■ Deliver range of reading material to housebound older people, and loan books to rest homes</li> <li>■ Provide a walker in the Dannevirke library branch for mobility-impaired older people</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
<p>Taupo District Council</p> <p><a href="http://www.taupo.govt.nz">www.taupo.govt.nz</a></p>	<p>Community Support strategy</p>	<ul style="list-style-type: none"> <li>Develop a community support strategy for the Taupo District Council that includes older people</li> </ul>	<p>Goals 1–10</p>
<p>Wellington City Council</p>	<p>Older Persons policy</p>	<ul style="list-style-type: none"> <li>Implementation of the Wellington City Council's Older Persons' policy</li> </ul>	<p>Goals 1–8</p>
<p>Wellington City Council</p> <p><a href="http://www.wellington.govt.nz">www.wellington.govt.nz</a></p>	<p>Mobility Parking policy</p>	<ul style="list-style-type: none"> <li>Implementation of Mobility Parking policy</li> </ul>	<p>Goal 10: <i>Increasing opportunities for personal growth and community participation</i></p>
<p>Wellington City Council</p>	<p>Accessible Wellington programme</p>	<ul style="list-style-type: none"> <li>Wellington is an accessible and inclusive city</li> </ul>	<p>Goal 5: <i>Older people feel safe and secure and can “age in place”</i></p> <p>Goal 10: <i>Increasing opportunities for personal growth and community participation</i></p>
<p>Whangarei District Council</p> <p><a href="http://www.wdc.govt.nz">www.wdc.govt.nz</a></p>	<p>Positive Ageing strategy</p>	<ul style="list-style-type: none"> <li>Current and future needs of older people are considered in Council planning and operational processes</li> </ul>	<p>Goal 5: <i>Older people feel safe and secure and can “age in place”</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people are consulted and well informed about issues affecting them throughout Taupo district</li> </ul>	<ul style="list-style-type: none"> <li>Develop draft Community Support strategy including policy for older people for consultation January 2006</li> <li>Complete final Community Support strategy by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Older people are consulted and their views help inform policy</li> </ul>	<ul style="list-style-type: none"> <li>Appoint Older Persons Advisor by August 2005</li> <li>Develop local work plan on how Wellington City can address older people's issues</li> </ul>
<ul style="list-style-type: none"> <li>Older people with disabilities can readily access mobility car parks</li> </ul>	<ul style="list-style-type: none"> <li>Consult with local communities to determine mobility parking needs</li> <li>Provide mobility car parks in each local community based on results of consultation process</li> </ul>
<ul style="list-style-type: none"> <li>Older people can access all services and participate in all community events throughout Wellington</li> </ul>	<ul style="list-style-type: none"> <li>Ensure accessible routes, services and activities for older people are identified and collated</li> <li>Provide printed, electronic and audio information that is easily accessible to older people throughout Wellington communities</li> </ul>
<ul style="list-style-type: none"> <li>The Whangarei District Council Positive Ageing strategy takes into consideration the New Zealand Positive Ageing Strategy principles and is endorsed by Council and stakeholder groups</li> <li>The Council's Positive Ageing strategy is printed and widely available through the district</li> </ul>	<ul style="list-style-type: none"> <li>Develop Whangarei District Council's draft Positive Ageing strategy by September 2005</li> <li>Consult stakeholder groups on the draft Whangarei District Council Positive Ageing strategy</li> <li>Submit Positive Ageing policy to the Council for approval by November 2005</li> <li>Distribute the Positive Ageing strategy to key stakeholders and older people's organisations by March 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
New Zealand Artificial Limb Board (NZALB)	Interdisciplinary Care Guidelines for Hospital Management of Amputees in Christchurch	<ul style="list-style-type: none"> <li>Older amputees receive high quality care in Canterbury and other hospitals</li> </ul>	<p><b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i></p> <p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p>
New Zealand Artificial Limb Board	National annual amputation statistics	<ul style="list-style-type: none"> <li>Information on older amputees provided annually to give base data for planning purposes to assist future services to be fit-for-purpose, timely and adequately funded</li> </ul>	<p><b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i></p> <p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p>
Ministry of Pacific Island Affairs	Pacific “Linkage” inter-generational initiatives	<ul style="list-style-type: none"> <li>Produce publication to develop intergenerational initiatives, highlighting avenues for older Pacific people to share their cultural knowledge</li> </ul>	<p><b>Goal 6:</b> <i>A range of culturally appropriate services allows choices for older people</i></p> <p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p> <p><b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i></p>
Ministry of Pacific Island Affairs	Strategies for Pacific peoples	<ul style="list-style-type: none"> <li>Develop and monitor government strategies</li> </ul>	<p><b>Goal 6:</b> <i>A range of culturally appropriate services allows choices for older people</i></p>
Ministry of Pacific Island Affairs	Consultation with older Pacific peoples	<ul style="list-style-type: none"> <li>Older Pacific peoples are consulted and informed about government policy for older New Zealanders</li> </ul>	<p><b>Goal 6:</b> <i>A range of culturally appropriate services allows choices for older people</i></p>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• <i>Interdisciplinary Care Guidelines for Hospital Management of Amputees in Christchurch</i> are extended to other wards in Christchurch Hospital</li> <li>• Interdisciplinary Care Guidelines are implemented in other wards as above</li> <li>• Report is filed with NZALB on potential for extension to other hospitals</li> <li>• Plan for maximising use of research results of interdisciplinary care guidelines for amputees within New Zealand is developed</li> <li>• Plan is implemented</li> </ul>	<ul style="list-style-type: none"> <li>■ Extend use of Interdisciplinary Care Guidelines to other wards at Christchurch Hospital by October 2005</li> <li>■ Implement plan to extend Interdisciplinary Care Guidelines for amputees by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Produce national annual amputation Statistics and make available on NZALB website</li> <li>• National annual amputation statistics are used for planning and implementing services for amputees in New Zealand</li> </ul>	<ul style="list-style-type: none"> <li>■ Consult key players by July 2005</li> <li>■ Agree on content and definitions of statistics by October 2005</li> <li>■ Publish data for 2003/2004 and 2004/2005 years by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Publication is completed and launched</li> </ul>	<ul style="list-style-type: none"> <li>■ Forward draft for consultation with Pacific stakeholders by September 2005</li> <li>■ Forward draft to Office for Senior Citizens, Ministry of Social Development for review by October 2005</li> <li>■ Launch initiative by November 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Criteria and measures are developed for each strategy and monitored by responsible agencies</li> </ul>	<ul style="list-style-type: none"> <li>■ Work collaboratively and in partnership with other government agencies on the development and monitoring of Pacific strategies, ensuring that these meet the needs of older Pacific peoples</li> </ul>
<ul style="list-style-type: none"> <li>• A report following the consultation process is distributed to all consultation participants and other key Pacific stakeholders</li> <li>• Regular feedback to Pacific communities through Ministry communication mechanisms including radio and newsletters</li> </ul>	<ul style="list-style-type: none"> <li>■ Support the Office for Senior Citizens in consultations with older Pacific peoples</li> <li>■ Provide information on positive ageing issues for older Pacific peoples and their families</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry of Pacific Island Affairs	Pacific economic development	<ul style="list-style-type: none"> <li>Older Pacific peoples' interests are represented at the Pacific Economic Development Conference– Pacific Prosperity</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i>
New Zealand Police Community Support	Get Involved–a focus on the benefits of active involvement in local crime prevention initiatives	<ul style="list-style-type: none"> <li>Encourage older people to get actively involved in Neighbourhood Support or community patrolling</li> </ul>	Goal 5: <i>Older people feel safe and secure and can “age in place”</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>
Ministry of Research, Science and Technology	Wellbeing and ageing	<ul style="list-style-type: none"> <li>Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities</li> </ul>	Goals 1–10
Ministry of Social Development – Office for Disability Issues	Review of payments to and support of family caregivers of disabled people	<ul style="list-style-type: none"> <li>Review options for meeting costs associated with family caregiving of disabled people, including older people as caregivers and as recipients of care</li> </ul>	Goal 5: <i>Older people feel safe and secure and can “age in place”</i>
Ministry of Social Development – Office for Senior Citizens	Amendments to enduring powers of attorney legislation	<ul style="list-style-type: none"> <li>Older people's rights and interests are protected through amending Part IX of the Protection of Personal and Property Rights Act 1988</li> </ul>	Goal 5: <i>Older people feel safe and secure and can “age in place”</i>
Ministry of Social Development – Office for Senior Citizens	Home equity release schemes	<ul style="list-style-type: none"> <li>Older people have access to information on the regulations on home equity release schemes</li> </ul>	Goal 5: <i>Older people feel safe and secure and can “age in place”</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people have opportunities to improve their economic wellbeing by being included in the Pacific Economic Strategic Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Hold Pacific Economic Development Conference November 2005</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of older people become area co-ordinators or contact persons for Neighbourhood Support groups or join local community patrols</li> </ul>	<ul style="list-style-type: none"> <li>Hold focus groups to inform older people of benefits to themselves and their communities of active involvement in Neighbourhood Support and community patrolling</li> </ul>
<ul style="list-style-type: none"> <li>Effects of the transition to older age on older people and their families are identified and inform public policy</li> </ul>	<ul style="list-style-type: none"> <li>By June 2006, as part of a five-year programme, fund University of Waikato and Family Centre Social Policy Research Unit programme Wellbeing and Ageing to include:               <ul style="list-style-type: none"> <li>identifying best practice initiatives from national and international studies</li> <li>commence modelling of transition to older ages by micro-simulation; and to:</li> <li>commence work on two case studies on ageing, including one on Māori ageing</li> <li>complete pilot Computer-Assisted Telephone Interviews (CATI) survey</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Policy options identified, assessed, consulted on with the disability sector and developed further</li> </ul>	<ul style="list-style-type: none"> <li>Report to Cabinet Social Development Committee with proposals by mid-2006</li> </ul>
<ul style="list-style-type: none"> <li>Cabinet paper approved by Minister</li> </ul>	<ul style="list-style-type: none"> <li>Bill to select committee by end of the reporting period</li> </ul>
<ul style="list-style-type: none"> <li>Older people have confidence in the regulatory framework of the home equity industry</li> </ul>	<ul style="list-style-type: none"> <li>Develop project specifications for Ministerial approval by 31 October 2005</li> <li>Complete interim report on project by 31 March 2005</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry of Social Development – Office for Senior Citizens	Interdepartmental network on policy developments affecting older people	<ul style="list-style-type: none"> <li>Government officials share information and discuss policy developments affecting older people</li> </ul>	Goals 1–10
Ministry of Social Development – Office for Senior Citizens	Intergenerational initiatives	<ul style="list-style-type: none"> <li>Intergenerational initiatives are in place in schools, communities and older people's organisations</li> </ul>	Goal 8: <i>People of all ages have positive attitudes to ageing and older people</i>
Ministry of Social Development – Office for Senior Citizens	New Zealand Positive Ageing Strategy	<ul style="list-style-type: none"> <li>New Zealand Positive Ageing Strategy informs government policy</li> </ul>	Goals 1–10
Ministry of Social Development, – Office for Senior Citizens	Volunteer Community Co-ordinators (VCCs) Programme	<ul style="list-style-type: none"> <li>Promote positive ageing in local communities</li> <li>Provide opportunities for older people to express their views</li> </ul>	Goal 8: <i>People of all ages have positive attitudes to ageing and older people</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>
Ministry of Social Development – Centre for Social Research and Evaluation	Living Standards research programme	<ul style="list-style-type: none"> <li>Monitor changes in living standards and examine factors associated with poor living standards in the population during 2004</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i>
Ministry of Social Development – Centre for Social Research and Evaluation	Ageing in place	<ul style="list-style-type: none"> <li>Older people's interests on ageing in place are acknowledged through evidence-based research</li> </ul>	Goal 3: <i>Affordable and appropriate housing options for older people</i> Goal 5: <i>Older people feel safe and secure and can “age in place”</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Numbers of participants attending the meetings are consistent or increase</li> <li>• Work and Income New Zealand Superannuation case managers provide positive feedback on effectiveness of policy meetings</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold older people's policy network meetings in August, October and December 2005, and March and June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Feedback on the programme shows more schools are involved in intergenerational initiatives</li> </ul>	<ul style="list-style-type: none"> <li>■ Remind all schools that October 2005 is Greats and Grands month</li> </ul>
<ul style="list-style-type: none"> <li>• New Zealand Positive Ageing Strategy Action Plan and report are approved by Cabinet and distributed to contributing departments and key stakeholders in public sector</li> <li>• Fourteen new local government plans are negotiated and included in 2005/2006 Action Plan</li> <li>• New Zealand Positive Ageing Strategy reviewed and Cabinet paper developed with recommendations to Government</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete Annual Report on 2004/2005 New Zealand Positive Ageing Strategy Action Plan by August 2005 and distribute copies by September 2005</li> <li>■ Develop New Zealand Positive Ageing Strategy Action Plan 2005/2006 by September 2005 and distribute copies October 2005</li> <li>■ Promote the New Zealand Positive Ageing Strategy with local government authorities and encourage development of positive ageing policies at local level</li> <li>■ Review and report on effectiveness of New Zealand Positive Ageing Strategy by December 2006</li> </ul>
<ul style="list-style-type: none"> <li>• VCCs are well supported by Office for Senior Citizens to promote positive ageing in their communities</li> <li>• Positive feedback received from VCCs on success of annual forum and the quality of speakers</li> <li>• VCCs and their nominating organisations report increase in awareness about positive ageing in their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold a three-day policy forum for the VCCs, with the Ministry and other key officials 30 October to 1 November 2005</li> <li>■ Arrange and facilitate two regional meetings for VCCs, their nominating organisations and other key organisations by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Report on Pacific living standards, changes in living standards since 2000, and explanatory report on key determinants in New Zealand living standards are finalised</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete <i>New Zealand Living Standards 2004</i> by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>• International literature review completed and issues of ageing in place are identified</li> <li>• Report on exploratory study of housing issues associated with ageing in place</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete programme scoping and planning process by August 2005</li> <li>■ Complete first phase of fieldwork by February 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry of Social Development – Family and Community Services	SAGES – older people as mentors services	<ul style="list-style-type: none"> <li>Recognise and use the skills and experience older people have to offer and encourage older people's participation in the community</li> </ul>	<p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p> <p><b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i></p>
Ministry of Social Development – Older Peoples' Policy Team	Single rates of New Zealand Superannuation	<ul style="list-style-type: none"> <li>Change eligibility rules for single rates of New Zealand Superannuation</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p>
Ministry of Social Development – Older Peoples' Policy Team and Family and Community Services	Elder abuse and neglect prevention	<ul style="list-style-type: none"> <li>Reduce incidences of elder abuse and neglect</li> <li>Support and improve elder abuse and neglect prevention services</li> <li>Increase public awareness and develop strong policy and research around elder abuse and neglect</li> </ul>	<p><b>Goal 5:</b> <i>Older people feel safe and secure and can "age in place"</i></p> <p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p>
Ministry of Social Development – Older Peoples' Policy Team	Web strategy/older peoples' internet portal	<ul style="list-style-type: none"> <li>Enhance information provision and service delivery to older people by government agencies</li> </ul>	<p><b>Goals 1–10</b></p>
Ministry of Social Development – Human Resources	Older staff survey on work and retirement	<ul style="list-style-type: none"> <li>Obtain information from staff about ageing and retirement planning to feed into Human Resources policy and strategy</li> </ul>	<p><b>Goal 9:</b> <i>Elimination of ageism and the promotion of flexible work options</i></p>
Ministry of Social Development – Human Resources	Work and Life Balance working party	<ul style="list-style-type: none"> <li>Review the needs of the current and future Ministry workforce in relation to Goal 9 in the New Zealand Positive Ageing Strategy</li> </ul>	<p><b>Goal 9:</b> <i>Elimination of ageism and the promotion of flexible work options</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Up to a further eight service providers support older volunteers to provide home and life skills mentoring to between 150 and 350 families and individuals in need</li> </ul>	<ul style="list-style-type: none"> <li>Receive applications from potential providers of mentoring programmes by 15 July 2005</li> <li>Select approved providers of mentoring programmes by 30 September 2005</li> <li>Finalise contracts for mentoring services by 30 November 2005</li> </ul>
<ul style="list-style-type: none"> <li>Legislation introduced and policy implemented by 1 July 2006</li> </ul>	<ul style="list-style-type: none"> <li>Implement policy by 1 July 2006</li> </ul>
<ul style="list-style-type: none"> <li>Elder Abuse and Neglect Prevention Services (EANPS) contracts transferred smoothly from Child, Youth and Family Services (CYF) to Ministry of Social Development</li> <li>Newbudget funding initiatives to improve and expand EANPS implemented effectively</li> <li>A plan for future policy and research in the area is developed in consultation with key stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>Transfer responsibility for Elder Abuse and Neglect Prevention Services from CYF to Community Services, Ministry of Social Development on 1 July 2005</li> <li>Implement newbudget funding initiatives for Elder Abuse and Neglect Prevention Services by December 2005</li> </ul>
<ul style="list-style-type: none"> <li>Dedicated webpage for older people on main Ministry website is established</li> <li>Review into online service delivery tools is completed and informs policy planning</li> <li>Initial planning phase completed for inter-linking government internet portal for older people</li> </ul>	<ul style="list-style-type: none"> <li>Establish dedicated Ministry webpage for older people by July 2005</li> <li>Complete review of online service delivery tools, including applying for New Zealand Superannuation online through Work and Income by October 2005</li> <li>Consult with stakeholders on an internet portal for older people</li> </ul>
<ul style="list-style-type: none"> <li>Survey results inform Human Resources policy and strategy</li> </ul>	<ul style="list-style-type: none"> <li>Conduct a survey of staff perspectives on ageing, retirement planning and intentions</li> <li>Use analysed survey results to develop an agreed action plan</li> <li>Implement initiatives from this action plan</li> </ul>
<ul style="list-style-type: none"> <li>Exit survey data demonstrates work and life balance is not a significant factor in cessation decisions of older staff</li> </ul>	<ul style="list-style-type: none"> <li>Evaluate work and life balance arrangements for current and future Ministry staff by 30 June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Ministry of Social Development – Human Resources	Review of recruitment processes	<ul style="list-style-type: none"> <li>Ensure Ministry recruitment processes are free from age discrimination</li> </ul>	<i>Goal 9: Elimination of ageism and the promotion of flexible work options</i>
Ministry of Social Development – Work and Income (Regional Offices)			
Work and Income – Auckland	Enhancing staff capacity	<ul style="list-style-type: none"> <li>Older people in the Auckland region benefit from consistently improved services</li> </ul>	<p><i>Goal 1: Secure and adequate income for older people</i></p> <p><i>Goal 8: People of all ages have positive attitudes to ageing and older people</i></p>
Work and Income – Auckland	Fall Prevention programme	<ul style="list-style-type: none"> <li>Older people are safe from injuries in their own homes</li> </ul>	<i>Goal 5: Older people feel safe and secure and can “age in place”</i>
Work and Income – Auckland	Information to older Pacific peoples	<ul style="list-style-type: none"> <li>Older Pacific peoples access information and are better informed</li> </ul>	<i>Goal 6: A range of culturally appropriate services allows choices for older people</i>
Work and Income – Auckland	Information to other ethnic communities	<ul style="list-style-type: none"> <li>Provide more information and improve service for this group of people</li> </ul>	<p><i>Goal 1: Secure and adequate income for older people</i></p> <p><i>Goal 6: A range of culturally appropriate services allows choices for older people</i></p>
Work and Income – Auckland	Service delivery to senior clients	<ul style="list-style-type: none"> <li>Older people have easy access to information and experience improved services</li> </ul>	<p><i>Goal 5: Older people feel safe and secure and can “age in place”</i></p> <p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p>
Work and Income – Auckland	Partnership with housing agencies	<ul style="list-style-type: none"> <li>Clients benefit from information sharing between Work and Income Auckland and local social housing agencies</li> </ul>	<p><i>Goal 1: Secure and adequate income for older people</i></p> <p><i>Goal 3: Affordable and appropriate housing options for older people</i></p>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Ministry recruitment processes are free from age discrimination</li> </ul>	<ul style="list-style-type: none"> <li>Review current processes for recruitment and selection by 30 June 2006</li> <li>Investigate recruitment training for managers to increase understanding and awareness by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Staff have skills and knowledge to assist older people with advice and to ensure they receive full and correct entitlement and uptake of supplementary assistance</li> <li>Consistency of practices and processes improves service to older people in the region</li> </ul>	<ul style="list-style-type: none"> <li>Assign a dedicated New Zealand Superannuation service centre trainer and service quality officer for New Zealand Superannuation service delivery in Auckland</li> <li>Hold quarterly regional best practice meetings with representatives from all service centres</li> <li>Ensure interested older clients are linked to suitable work opportunities</li> </ul>
<ul style="list-style-type: none"> <li>Increasing numbers of older people are safe in their homes</li> <li>Increasing numbers of older people are aware of agencies in the community who can assist them</li> </ul>	<ul style="list-style-type: none"> <li>Hold monthly meetings with ACC and other relevant agencies to ensure that the Falls Prevention strategy is extended to West Auckland</li> </ul>
<ul style="list-style-type: none"> <li>Uptake of supplementary assistance by older Pacific peoples increased</li> <li>Improved management of "one off" assistance through special needs grant or benefit advances for older Pacific peoples</li> </ul>	<ul style="list-style-type: none"> <li>Strengthen links with providers and agencies that work with older Pacific peoples through the Pacific Wave strategy in Auckland</li> <li>Hold seminars for Pacific peoples to provide information on products and services</li> </ul>
<ul style="list-style-type: none"> <li>Regional New Zealand Superannuation portfolio managers identify and address issues for migrant population</li> <li>Services are responsive to the needs of ethnic communities</li> </ul>	<ul style="list-style-type: none"> <li>Complete analysis of migrant New Zealand Superannuation population by June 2006 to identify any issues faced by these clients</li> </ul>
<ul style="list-style-type: none"> <li>Older clients in remote and rural areas have improved access to services</li> <li>Older clients report increased information provided through older people's organisations</li> </ul>	<ul style="list-style-type: none"> <li>Investigate ways to meet the future needs of New Zealand Superannuation clients as a result of changing demographics in Auckland</li> </ul>
<ul style="list-style-type: none"> <li>Older clients are well informed about accommodation assistance</li> </ul>	<ul style="list-style-type: none"> <li>Explore opportunities with Housing New Zealand Corporation and local councils to identify local housing issues and to build relationships for future work</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Bay of Plenty	Veterans Pension	<ul style="list-style-type: none"> <li>• Veteran pensioners are receiving their full and correct entitlements</li> </ul>	<b>Goal 1:</b> <i>Secure and adequate income for older people</i>
Work and Income – Bay of Plenty	Retirement villages	<ul style="list-style-type: none"> <li>• All clients living in retirement villages are receiving full and correct entitlements</li> </ul>	<b>Goal 1:</b> <i>Secure and adequate income for older people</i>
Work and Income – Bay of Plenty	Disability Allowance	<ul style="list-style-type: none"> <li>• Identify older clients who are not receiving the Disability Allowance</li> </ul>	<b>Goal 1:</b> <i>Secure and adequate income for older people</i>
Work and Income – Canterbury	Heartlands and outreach services	<ul style="list-style-type: none"> <li>• Older clients have access to information on entitlements and services</li> </ul>	<b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i> <b>Goal 7:</b> <i>Older people living in rural communities are not disadvantaged when accessing services</i>
Work and Income – Canterbury	Seminar for people close to entitlement to New Zealand Superannuation	<ul style="list-style-type: none"> <li>• Provide older people with good information and advice about their entitlements to New Zealand Superannuation and supplementary assistance</li> </ul>	<b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i>
Work and Income – Canterbury	Transition processing centre into a dedicated New Zealand Super Centre	<ul style="list-style-type: none"> <li>• Provide information regarding Volunteering Canterbury, Grey Skills and other agencies</li> </ul>	<b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i>
Work and Income – Central	Supplementary assistance	<ul style="list-style-type: none"> <li>• Older clients are fully informed and receiving their full entitlements</li> </ul>	<b>Goal 1:</b> <i>Secure and adequate income for older people</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Veterans are well informed about entitlements available</li> </ul>	<ul style="list-style-type: none"> <li>■ Work closely with local RSA to ensure that veterans are provided with appropriate information and entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• Older clients are well informed about entitlements, including supplementary benefits, that are available to them</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to provide a two-monthly clinic at Kawerau retirement village to provide information for residents</li> <li>■ Establish liaison with all retirement villages in Tauranga by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older people with costs due to ill health or disability receive the Disability Allowance</li> </ul>	<ul style="list-style-type: none"> <li>■ Present information on Disability Allowance to community groups including:               <ul style="list-style-type: none"> <li>- Grey Power branches</li> <li>- Stroke Victim support group</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Older people report that services are more accessible</li> <li>• More older clients receive comprehensive services</li> </ul>	<ul style="list-style-type: none"> <li>■ Introduce clients to other agencies that can assist with extra help at Heartlands Hornby including:               <ul style="list-style-type: none"> <li>- Age Concern</li> <li>- Housing New Zealand</li> <li>- Budget Advice</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Survey indicates 95% of clients are satisfied with the information provided</li> <li>• Clients are better informed about provisions and services that enable them to "age in place"</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold six seminars for people close to eligibility for receiving New Zealand Superannuation to ensure they are well informed about their entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• Super centre meets the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>■ By August 2005 open a super centre to provide clients with updated information on entitlements and services including a job board and community activities and displays</li> </ul>
<ul style="list-style-type: none"> <li>• Increased numbers of clients in need access supplementary assistance such as the Accommodation Supplement and Disability Allowance</li> <li>• Information on changes to benefit entitlement is disseminated to local communities and access to information is improved</li> <li>• Staff have the right skills and knowledge to assist older people with information and advice</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop a local <i>Work and Income Services Guide</i> for New Zealand Superannuation clients by 31 October 2005</li> <li>■ Hold presentation with local support agencies outlining policy changes and promoting extra supplementary assistance by 30 June 2006</li> <li>■ Hold bi-annual regional meetings with all New Zealand Superannuation case managers to increase knowledge and understanding of services available to older people by 30 June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Central	Community liaison	<ul style="list-style-type: none"> <li>• Work in partnership with key organisations to improve services to older people</li> </ul>	<i>Goal 5 Older people feel safe and secure and can “age in place”</i>
Work and Income – Central	Rural services	<ul style="list-style-type: none"> <li>• Older people in rural areas have an increased quality of life because they can easily access services</li> </ul>	<i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i>
Work and Income – East Coast	Health awareness training for staff	<ul style="list-style-type: none"> <li>• Staff receive training on older people’s health issues</li> </ul>	<i>Goal 2 Equitable, timely, affordable and accessible health services for older people</i>
Work and Income – East Coast	Liaison with Elder Abuse and Neglect Prevention Services Co-ordinator	<ul style="list-style-type: none"> <li>• East Coast staff have knowledge of elder abuse and neglect prevention issues and the service available to older people</li> </ul>	<i>Goal 5 Older people feel safe and secure and can “age in place”</i>
Work and Income – East Coast	Lowcost housing	<ul style="list-style-type: none"> <li>• Older clients are able to access affordable and appropriate housing options</li> </ul>	<i>Goal 3 Affordable and appropriate housing options for older people</i> <i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i>
Work and Income – East Coast	Memorandum of understanding	<ul style="list-style-type: none"> <li>• Older people have access to appropriate housing and health care services</li> </ul>	<i>Goal 2 Equitable, timely, affordable and accessible health services for older people</i> <i>Goal 3 Affordable and appropriate housing options for older people</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older clients receive a high level of service</li> <li>Older clients are informed about activities in local communities</li> </ul>	<ul style="list-style-type: none"> <li>Establish a regional reference group of external interest groups and stakeholders to support Work and Income to enhance services to clients and increase awareness of areas affecting older people by 30 November 2005</li> <li>Work in collaboration with key interest groups, agencies and stakeholders at a local level to communicate services that are available to older people by 30 June 2006</li> <li>Strengthen relationships with RSA, Probus and Age Concern to ensure they are fully informed of policy changes that may affect their members by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Older people in rural areas have improved access to services</li> </ul>	<ul style="list-style-type: none"> <li>Enhance services to clients in smaller rural areas including Eketahuna and Woodville by 31 December 2005</li> <li>Work with local rurally-based networks such as RSA, bowling clubs and other older people's support groups to communicate assistance available through Work and Income and improve awareness of our services by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Relationships established with volunteer organisations and training provided for staff</li> </ul>	<ul style="list-style-type: none"> <li>Hold seminars with other agencies and volunteer organisations to increase staff awareness of older people's health issues and rest homes and hospital services by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Good liaison between staff and Elder Abuse and Neglect Prevention Services Co-ordinator</li> <li>Staff receive training on elder abuse issues and know about Elder Abuse and Neglect Prevention Services</li> </ul>	<ul style="list-style-type: none"> <li>Provide training for staff on elder abuse in conjunction with Elder Abuse and Neglect Prevention Services by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Older people report improved housing options available to them in rural areas of East Coast</li> </ul>	<ul style="list-style-type: none"> <li>Develop relationships with housing agencies to promote housing improvements for older people in rural areas of the East Coast by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Memorandum of Understanding signed between Work and Income East Coast and local housing authorities, hospitals and general practitioners</li> </ul>	<ul style="list-style-type: none"> <li>Continue to work to develop a Memorandum of Understanding between Work and Income, housing agencies, local district health boards and general practitioners on issues relating to older people's health needs by June 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – East Coast	Pacific Wave/Fono	<ul style="list-style-type: none"> <li>Mature Pacific peoples are able to access programmes which help them into paid or unpaid work or training</li> </ul>	<i>Goal 6: A range of culturally appropriate services allows choices for older people</i>
Work and Income – East Coast	Safety awareness programmes for the older person	<ul style="list-style-type: none"> <li>Older people are safe and secure in their homes</li> </ul>	<i>Goal 5: Older people feel safe and secure and can “age in place”</i>
Work and Income – Nelson	One Stop Shop	<ul style="list-style-type: none"> <li>Staff are enabled to provide quality services to older clients</li> </ul>	<i>Goal 1: Secure and adequate income for older people</i> <i>Goal 5: Older people feel safe and secure and can “age in place”</i>
Work and Income – Nelson	Community expos	<ul style="list-style-type: none"> <li>Older clients have a better quality of life through greater awareness of services for them in the community</li> </ul>	<i>Goal 1: Secure and adequate income for older people</i> <i>Goal 5: Older people feel safe and secure and can “age in place”</i>
Work and Income – Nelson	Rural services	<ul style="list-style-type: none"> <li>Older people in rural Nelson, West Coast and Marlborough areas have increased quality of life because they receive their full entitlements</li> </ul>	<i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i>
Work and Income – Nelson	Disability Allowance	<ul style="list-style-type: none"> <li>Older people are receiving their full entitlements</li> </ul>	<i>Goal 1: Secure and adequate income for older people</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Programme is helping older Pacific peoples to attain paid or unpaid work or training they want</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop a programme for Pacific peoples based on Pacific Wave/Fono programme which encourages older Pacific people into paid or unpaid work or training by the end of June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Education and safety programmes in place</li> <li>• Fire alarms placed and working correctly in more older people's homes</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to work with the volunteer fire brigade and/or local councils to develop and provide safety education programmes</li> <li>■ Assist older people in rural areas to install and check fire alarms in their homes by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Staff are successfully integrated into Stoke office</li> <li>• Clients and community have good information about services</li> </ul>	<ul style="list-style-type: none"> <li>■ Set up one stop shop at Stoke with service links to Nelson City and Richmond clients and be fully operational by March 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older clients are well informed about services available to them in the community</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold two expos with involvement from community groups and local councils on services available within the community for the older person in Motueka August 2005 and Nelson October 2005</li> </ul>
<ul style="list-style-type: none"> <li>• More older rural clients are using personal services</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote personal service to older clients in the Nelson region through Heartlands programmes: <ul style="list-style-type: none"> <li>- weekly at Hokitika</li> <li>- six-monthly at South Westland, Murchison, Karamea and Seddon/Havelock</li> <li>- fortnightly at Reefton and Takaka</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• More older clients in need have access to Disability Allowance</li> </ul>	<ul style="list-style-type: none"> <li>■ Invite New Zealand Superannuation (NZS) clients who hold a Community Services Card to apply for Disability Allowance with a targeted approach as follows: <ul style="list-style-type: none"> <li>- Nelson, Richmond and Stoke - all NZS clients by June 2006</li> <li>- Westport - all NZS clients by February 2006</li> <li>- Motueka and Greymouth clients aged 75 years and over by April 2006</li> <li>- Blenheim clients 80 years and over by April 2006</li> </ul> </li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Northland	Access to Work and Income services	<ul style="list-style-type: none"> <li>Older people have access to information on entitlements and safety issues and have full access to services</li> </ul>	<p><i>Goal 1: Secure and adequate income for older people</i></p> <p><i>Goal 6: A range of culturally appropriate services allows choices for older people</i></p> <p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p>
Work and Income – Northland	Residential Subsidy Unit	<ul style="list-style-type: none"> <li>Older people have access to the information they need to improve their wellbeing</li> </ul>	<p><i>Goal 1: Secure and adequate income for older people</i></p> <p><i>Goal 3: Affordable and appropriate housing options for older people</i></p>
Work and Income – Northland	Interagency and community collaboration	<ul style="list-style-type: none"> <li>Older people in Northland have access to information and services in areas where they live</li> </ul>	<p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p> <p><i>Goal 8: People of all ages have positive attitudes to ageing and older people</i></p>
Work and Income – Northland	Health services	<ul style="list-style-type: none"> <li>Better health outcomes for older people</li> </ul>	<p><i>Goal 2: Equitable, timely, affordable and accessible health services for older people</i></p>
Work and Income – Northland	Housing	<ul style="list-style-type: none"> <li>Older people are able to access appropriate and affordable housing options</li> </ul>	<p><i>Goal 3: Affordable and appropriate housing options for older people</i></p> <p><i>Goal 7: Older people living in rural communities are not disadvantaged when accessing services</i></p>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Full and correct entitlement as evidenced by Accuracy Reporting statistics</li> <li>• Improved living standards for older people</li> <li>• Older people have a higher awareness of safety issues</li> <li>• Increased access to services</li> </ul>	<ul style="list-style-type: none"> <li>■ Work with Police and other agencies to promote Keeping Independent Now (KIN) meetings and deliver seminars for older clients in rural Northland by June 2006</li> <li>■ Investigate improved services for older Māori by October 2005</li> <li>■ Extend mobile services to older people in Kaipara area</li> <li>■ Investigate additional day agency services at Kaeo and Mangawhai</li> <li>■ Continue to liaise with the rural housing co-ordinators regarding benefit entitlements for older people living in rural communities</li> </ul>
<ul style="list-style-type: none"> <li>• Financial wellbeing and living standards of older people improves</li> </ul>	<ul style="list-style-type: none"> <li>■ Encourage and support staff to attend community agency meetings that focus on older people</li> <li>■ Provide staff recruitment and training to manage the increase in Residential Care Subsidy applications</li> </ul>
<ul style="list-style-type: none"> <li>• Increased number of older people in rural areas accessing services</li> <li>• Improved co-ordination of services across boundaries</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote Heartlands services in Kaitaia, Kaikohe and Dargaville</li> <li>■ Continue interagency meetings at a regional management level through the Northland Intersectorial forum</li> <li>■ Continue to maintain networks with key external stakeholders such as: <ul style="list-style-type: none"> <li>- Police</li> <li>- Age Concern</li> <li>- RSA</li> <li>- Disability Resource Centres</li> <li>- District Health Board</li> <li>- Careplus</li> <li>- Local Council</li> </ul> </li> <li>■ Utilise the long-term community council process to increase better interagency contact</li> </ul>
<ul style="list-style-type: none"> <li>• Better sustainable health outcomes for older people</li> <li>• Improved co-ordination of services across boundaries</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to insulate houses for older people through the Whangarei Warm Housing and Rural Housing programmes</li> <li>■ Rural housing co-ordinators continue to refer older people to health services</li> </ul>
<ul style="list-style-type: none"> <li>• Better sustainable housing for older people</li> <li>• Improved co-ordination of services across boundaries</li> </ul>	<ul style="list-style-type: none"> <li>■ Rural housing co-ordinators identify and broker housing solutions for older people living in sub-standard conditions</li> <li>■ Support Te Rarawa (local rānanga) to build kaumātua and kuia flats in Kaitaia township</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Northland	Staff training and development	<ul style="list-style-type: none"> <li>New Zealand Superannuation Case managers are trained to work well with older people and can deliver a quality client service</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p>
Work and Income – Northland	Development of case manager services	<ul style="list-style-type: none"> <li>Older people have the information they need about opportunities to participate in their communities</li> </ul>	<p><b>Goal 9:</b> <i>Elimination of ageism and the promotion of flexible work options</i></p> <p><b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i></p>
Work and Income – Southern	Disability Allowance	<ul style="list-style-type: none"> <li>Older people are receiving their correct entitlements</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p>
Work and Income – Southern	Supplementary entitlements	<ul style="list-style-type: none"> <li>Older people are receiving their correct entitlements</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p>
Work and Income – Southern	Keeping Independent Now (KIN) seminars	<ul style="list-style-type: none"> <li>Older clients in the community have access to information services</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p>
Work and Income – Southern	Services to Māori communities	<ul style="list-style-type: none"> <li>Older Māori have greater access to Work and Income services</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 6:</b> <i>A range of culturally appropriate services allows choices for older people</i></p>
Work and Income – Southern	Services to rural communities	<ul style="list-style-type: none"> <li>Older clients living in rural areas have greater access to the services of Work and Income</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 7:</b> <i>Older people living in rural communities are not disadvantaged when accessing services</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Staff are well informed about older people's issues</li> <li>• Older people receive best practice from New Zealand Superannuation case managers</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide regular meetings with New Zealand Superannuation Case Managers across the region to share information and best practices</li> <li>■ Encourage and support staff to attend community agency meetings that focus on older people</li> </ul>
<ul style="list-style-type: none"> <li>• Positive promotion of mentoring programmes and use of skills and experience of older people</li> <li>• Increased growth and participation from older people within the community</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop further mentoring service between older people and youth</li> <li>■ Provide training for case managers to ensure they are able to provide services to clients with high and complex needs</li> <li>■ Adopt an holistic approach to case management for older people</li> </ul>
<ul style="list-style-type: none"> <li>• More older clients have access to Disability Allowance</li> </ul>	<ul style="list-style-type: none"> <li>■ Update information on Disability Allowance and make available to all medical practices in Invercargill rural areas</li> </ul>
<ul style="list-style-type: none"> <li>• More clients have access to Disability Allowance and Living Alone payments</li> </ul>	<ul style="list-style-type: none"> <li>■ Invite applications for Disability Allowance and Living Alone payments from all New Zealand Superannuation clients in Invercargill area who hold Community Services Cards and are not receiving supplementary entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• More older people are well informed about services available to them to enable them to remain safely in their own homes</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to hold quarterly neighbourhood meetings with Timaru and Oamaru Work and Income clients in conjunction with relevant community groups to discuss services available including Returned and Services Association (RSA)</li> </ul>
<ul style="list-style-type: none"> <li>• More older Māori people living in rural areas have access to services</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide culturally appropriate services to older Māori by visiting clients at the marae in Gore and Temuka as required</li> </ul>
<ul style="list-style-type: none"> <li>• More older people living in rural areas have access to services</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide services to older people in their communities through: <ul style="list-style-type: none"> <li>– quarterly visits to the rural towns in Geraldine, Temuka, Twizel and Waimate</li> <li>– fortnightly to Palmerston community</li> </ul> </li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Southern	Home help agencies to enable clients to access full entitlements	<ul style="list-style-type: none"> <li>Older people are receiving their correct entitlements</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i>
Work and Income – Taranaki, Wanganui, King Country	Community liaison role	<ul style="list-style-type: none"> <li>Older clients are aware of income support entitlements and other support services in the community</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i> Goal 5: <i>Older people feel safe and secure and can “age in place”</i>
Work and Income – Taranaki, Wanganui, King Country	Positive Ageing forum	<ul style="list-style-type: none"> <li>Older clients receive information on additional financial help</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i> Goal 5: <i>Older people feel safe and secure and can “age in place”</i>
Work and Income – Taranaki, Wanganui, King Country	Mature employment services	<ul style="list-style-type: none"> <li>Mature jobseekers are well prepared for employment and have access to appropriate paid employment opportunities</li> </ul>	Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i>
Work and Income – Taranaki, King Country, Wanganui	Kaumātua networks	<ul style="list-style-type: none"> <li>Older Māori are informed about services and financial assistance available to them</li> </ul>	Goal 1: <i>Secure and adequate income for older people</i> Goal 6: <i>A range of culturally appropriate services allows choices for older people</i>
Work and Income – Waikato	Information services to older Māori – Huntly Ngaruawahia Thames Hamilton	<ul style="list-style-type: none"> <li>Older Māori are well informed and have better access to services</li> </ul>	Goal 6: <i>A range of culturally appropriate services allows choices for older people</i> Goal 7: <i>Older people living in rural communities are not disadvantaged when accessing services</i>
Work and Income – Waikato	Liaison with local organisations working with older people	<ul style="list-style-type: none"> <li>Older people are appropriately referred to receive assistance from service providers as a result of understanding each other's processes, aims and capabilities</li> </ul>	Goal 2: <i>Equitable, timely, affordable and accessible health services for older people</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Housebound clients will be well informed about entitlements</li> </ul>	<ul style="list-style-type: none"> <li>Provide community assistance to older people by providing information through home help and visiting agencies including Age Concern and Presbyterian Support Services</li> </ul>
<ul style="list-style-type: none"> <li>Clients have better knowledge of their entitlements and other community services</li> <li>Client satisfaction rating is 95%</li> </ul>	<ul style="list-style-type: none"> <li>Hold minimum of 10 presentations to senior citizens' interest groups by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Increase in number of older people seeking information about extra financial help available</li> </ul>	<ul style="list-style-type: none"> <li>Host a positive ageing forum by 30 June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Mature jobseeker clients receive specialist employment services and those in receipt of unemployment benefit reduces by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>Provide referrals for older people seeking employment to Specialist Employment Services Experience Express New Plymouth</li> </ul>
<ul style="list-style-type: none"> <li>Groups of older Māori receive information about services and financial assistance</li> </ul>	<ul style="list-style-type: none"> <li>Develop networks with kaumātua and participate in kaumātua hui during reporting period to June 2006</li> </ul>
<ul style="list-style-type: none"> <li>Older Māori in both urban and rural areas report increased understanding of and satisfaction with Work and Income services</li> </ul>	<ul style="list-style-type: none"> <li>Liaise with other agencies so older Māori are referred to appropriate services to support them to maintain their independence</li> <li>Hold monthly meetings with Hauraki Māori Trust Board, Te Korowai</li> <li>Provide information on services to older clients in Thames Hospital weekly</li> <li>Commence threeweekly offsite services at Rauwaawa Trust in Franklin for kaumātua</li> </ul>
<ul style="list-style-type: none"> <li>Meetings are well attended by representatives of invited groups</li> </ul>	<ul style="list-style-type: none"> <li>Hold meetings with representatives from health, housing, and community groups three-monthly in Hamilton and a minimum of six-monthly in other Waikato regional areas</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Work and Income – Waikato	Pre-superannuation information dissemination	<ul style="list-style-type: none"> <li>• People approaching age 65 are better informed about New Zealand Superannuation and supplementary benefits</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p>
Work and Income – Waikato	Keeping Independent Now (KIN) seminars	<ul style="list-style-type: none"> <li>• Superannuitants are able to maintain independence in the community through the provision of information on the income support entitlements and community services available to them</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p>
Work and Income – Wellington	Relationships with health services	<ul style="list-style-type: none"> <li>• Older people are provided with comprehensive information about assistance to help meet medical costs</li> </ul>	<p><b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i></p>
Work and Income – Wellington	Relationships with housing agencies	<ul style="list-style-type: none"> <li>• Older clients are able to access appropriate and affordable housing options</li> </ul>	<p><b>Goal 3:</b> <i>Affordable and appropriate housing options for older people</i></p>
Work and Income – Wellington	Staff training	<ul style="list-style-type: none"> <li>• Staff are trained to meet the needs of older clients</li> </ul>	<p><b>Goal 1:</b> <i>Secure and adequate income for older people</i></p> <p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p>
Sport and Recreation New Zealand (SPARC)	Green prescriptions (GRx)	<ul style="list-style-type: none"> <li>• Older people increase physical activity levels after written advice from their GP or practice nurse</li> </ul>	<p><b>Goal 2:</b> <i>Equitable, timely, affordable and accessible health services for older people</i></p>
Sport and Recreation New Zealand (SPARC)	Advocacy and sector effectiveness	<ul style="list-style-type: none"> <li>• Sport and recreation service planning and development considers older people's needs</li> </ul>	<p><b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i></p> <p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p>

CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Clients receive full and correct entitlement at the time they are granted New Zealand Superannuation</li> <li>• Client satisfaction meets or exceeds required service standard</li> <li>• Feedback shows clients found seminars useful</li> </ul>	<ul style="list-style-type: none"> <li>■ Commence bi-monthly pre-superannuation seminars through Hamilton City super centre by October 2005</li> <li>■ Host pre-superannuation seminars in other regional offices by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Clients report higher levels of confidence in maintaining their independence by making full use of community facilities and services</li> </ul>	<ul style="list-style-type: none"> <li>■ Work with community organisations, Police, Housing New Zealand, health providers and local council to present information on available services to older people</li> <li>■ Keeping Independent Now (KIN) seminar/expo hosted by Hamilton City super centre by March 2006</li> <li>■ Commence six-monthly KIN seminar/expo hosted by Te Awamutu office by March 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older clients are kept informed of information-sharing between health providers and Work and Income</li> </ul>	<ul style="list-style-type: none"> <li>■ Liaise with primary health organisations and communities including visits to hospital to provide older people with information on entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• Increased number of older clients can access affordable and appropriate housing</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide information on Accommodation Supplement to Hutt City Council and Housing New Zealand to inform older clients about correct entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• Staff provide older clients with the correct information and entitlements in the first instance</li> </ul>	<ul style="list-style-type: none"> <li>■ Participate in Expo on Health and Wellbeing for older people on 27 September 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Minimum of 25% of GRx are issued for people aged 65 years and over</li> </ul>	<ul style="list-style-type: none"> <li>■ Conduct Green Prescriptions patient survey by May 2006</li> </ul>
<ul style="list-style-type: none"> <li>• The national policy framework and SPARC strategic review of physical activity and sport 2006 and onwards, recognises needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete strategic work for review of physical activity and sport by 2006</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Sport and Recreation New Zealand (SPARC)	New Zealand Thinksafe Masters Games	<ul style="list-style-type: none"> <li>Older New Zealanders have opportunities to be active in a social and competitive sports environment</li> </ul>	<b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i>
State Services Commission	Making the State Services an employer of choice	<ul style="list-style-type: none"> <li>Older people in the Public Service have the choice to continue their working life in ways that suit them as they age</li> </ul>	<b>Goal 9:</b> <i>Elimination of ageism and the promotion of flexible work practices</i>
State Services Commission	State Sector Retirement Savings Scheme (SSRSS)	<ul style="list-style-type: none"> <li>Older workers have the opportunity to increase their retirement savings</li> </ul>	<b>Goal 1:</b> <i>Secure and adequate income for older people</i>
Te Puni Kōkiri	Capacity building	<ul style="list-style-type: none"> <li>Build the infrastructure of Māori communities to lay the foundations for cultural, economic and social development</li> </ul>	<b>Goal 6:</b> <i>A range of culturally appropriate services allows choices for older people</i> <b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i>
Te Puni Kōkiri	Special Housing Action Zones	<ul style="list-style-type: none"> <li>Resolve serious housing needs within a designated area</li> </ul>	<b>Goal 3:</b> <i>Affordable and appropriate housing options for older people</i> <b>Goal 5:</b> <i>Older people feel safe and secure and can “age in place”</i>
Ministry of Transport	Review of Older Driver Licensing Policy	<ul style="list-style-type: none"> <li>Implementation of agreed review recommendations for changes to the older driver licensing regime</li> </ul>	<b>Goal 4:</b> <i>Affordable and accessible transport options for older people</i>
Ministry of Transport and Land Transport New Zealand	Total Mobility scheme review	<ul style="list-style-type: none"> <li>Provide subsidised taxi service to people with serious mobility constraints that prevent them from using passenger transport</li> </ul>	<b>Goal 4:</b> <i>Affordable and accessible transport options for older people</i>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Sport and Recreation New Zealand provides financial support for Push Play component of ACC New Zealand Thinksafe Masters Games</li> </ul>	<ul style="list-style-type: none"> <li>■ Sponsor ACC Thinksafe Masters Games in Dunedin February 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Information is available to government departments on elimination of ageism and promotion of flexible work practices</li> </ul>	<ul style="list-style-type: none"> <li>■ Consider issues impacting on the employment of older people during 2005/2006, as part of the work programme being developed for making the State Services an employer of choice</li> </ul>
<ul style="list-style-type: none"> <li>• Increase in the percentage of older workers who elect to increase their contributions to secure the 3% employer subsidy from 1 July 2005</li> </ul>	<ul style="list-style-type: none"> <li>■ Introduce employer subsidy to 3% on 1 July 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Ministry receives regular reports on achievements made and milestones reached</li> <li>• Regional meetings held regularly and stronger relationships with Māori reported</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide resources to Māori organisations for capacity building projects to be completed by Māori communities, including recognising the role of older Māori and their contribution to development of their whānau, hapū and iwi, by June 2006</li> <li>■ During the reporting period, facilitate regional meetings with local, regional and central government agencies, and other relevant organisations including Māori entities, to co-ordinate assistance for Māori communities and to build whole-of-government relationships</li> </ul>
<ul style="list-style-type: none"> <li>• Iwi/Māori community organisations within the Special Housing Action Zone (SHAZ) locations are resourced and supported to provide appropriate information on housing solutions for Māori, including older Māori, and to address their existing housing issues</li> </ul>	<ul style="list-style-type: none"> <li>■ Implement at least one SHAZ project to meet the housing needs of older Māori in Māori communities by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Recommendations of Review of Older Driver Licensing Policy agreed by government are progressively implemented</li> </ul>	<ul style="list-style-type: none"> <li>■ Commence implementation plan based on recommendations from report to joint Ministers from Review of Older Driver Licensing Policy stakeholder group and the Ministry of Transport</li> </ul>
<ul style="list-style-type: none"> <li>• Review will identify policy options to improve the adequacy, consistency, portability, sustainability and coverage of the scheme</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide a report on recommendations for improving Total Mobility scheme to Minister, August 2005</li> </ul>

AGENCY	PROJECT NAME	OBJECTIVE	LINK TO POSITIVE AGEING GOALS
Veterans' Affairs New Zealand	Commemorations	<ul style="list-style-type: none"> <li>The community continues to be aware of the contribution made by war veterans to New Zealand as a nation</li> </ul>	<p><b>Goal 8:</b> <i>People of all ages have positive attitudes to ageing and older people</i></p> <p><b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i></p>
Veterans' Affairs New Zealand	Development of service delivery	<ul style="list-style-type: none"> <li>Veterans can access services to meet their needs</li> </ul>	<p><b>Goal 5:</b> <i>Older people feel safe and secure and can "age in place"</i></p> <p><b>Goal 10:</b> <i>Increasing opportunities for personal growth and community participation</i></p>
Ministry of Women's Affairs	Implementation of the five-year Action Plan for New Zealand Women	<ul style="list-style-type: none"> <li>Ensure needs of older women are considered in policy development</li> <li>Improve outcomes for women in retirement</li> <li>Reduce the incidence and impact of violence on older women</li> <li>Enable work force participation of older women</li> <li>Older women are able to access affordable quality housing</li> <li>Older women are able to balance their work and family life</li> </ul>	<b>Goals 1–10</b>



CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Increased participation in commemorative activities by veterans</li> <li>• Public awareness of role played by veterans</li> <li>• Veterans' experiences are acknowledged by their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide veterans with opportunity to attend events that commemorate the battles or events that they were involved in</li> <li>■ Develop an Education strategy that promotes awareness of veterans and their stories by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Veterans have access to appropriate services</li> <li>• Maximise veterans' use of available community-based services and supports</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide information to, and work with, veterans groups and community agencies to raise awareness of the services available to support veterans who live in their community</li> <li>■ Inform health professionals and community groups about health issues affecting veterans</li> <li>■ Review effectiveness of current service delivery mechanisms to ensure that the service delivery is effectively co-ordinated and is effective in meeting the ongoing needs of veterans</li> <li>■ Develop publications to address new issues as they arise and revise existing publications</li> </ul>
<ul style="list-style-type: none"> <li>• Ministry of Women's Affairs input leads to better informed decision making on policies for older women</li> </ul>	<ul style="list-style-type: none"> <li>■ Work in partnership with the Ministry of Social Development, the Treasury, the Retirement Commission and other relevant agencies on the development of policy options to improve outcomes for women in retirement</li> <li>■ Work in partnership with other agencies including the Ministry of Social Development, Ministry of Justice, Department of Labour and Housing New Zealand Corporation to:             <ul style="list-style-type: none"> <li>- improve the safety and wellbeing of women, including elder person abuse and neglect</li> <li>- improve the safety of women, girls and older women by continuing the implementation of the Crime Reduction strategy</li> <li>- enable work force participation of older women</li> <li>- promote work-life balance initiatives to ensure older women are able to balance their lives and to support elder care</li> </ul> </li> <li>■ Participate in a working group on the effects of the transition to the Single Core Benefit for older women</li> </ul>

## NEW ZEALAND POSITIVE AGEING STRATEGY

# KEY ACTIONS FOR 2005/2006

GOALS	KEY ACTIONS 2005/2006	AGENCY
<b>GOAL ONE</b> Secure and adequate income for older people	<ul style="list-style-type: none"> <li>Minimise the extent to which the tax system distorts the way New Zealanders invest</li> <li>Publish <i>New Zealand Living Standards 2004</i> research by December 2005</li> <li>Implement policy for the change of eligibility rules for single rates of New Zealand Superannuation</li> </ul>	<ul style="list-style-type: none"> <li>Inland Revenue Department</li> <li>Ministry of Social Development</li> <li>Ministry of Social Development</li> </ul>
<b>GOAL TWO</b> Equitable, timely, affordable and accessible health services for older people	<ul style="list-style-type: none"> <li>Refine and expand home-based rehabilitation packages of care</li> <li>Publish <i>Dementia Community Care Standard Audit Work Book</i> and <i>Community Care Guidance Booklet</i> to improve quality and safety of care for older people with dementia by February 2006</li> <li>Develop and implement a training programme for home-based support workers who provide assistance to older people in the community and residential settings</li> </ul>	<ul style="list-style-type: none"> <li>Accident Compensation Corporation</li> <li>Ministry of Health</li> <li>Ministry of Health</li> </ul>
<b>GOAL THREE</b> Affordable and appropriate housing options for older people	<ul style="list-style-type: none"> <li>Implement changes to provision of information, education and service delivery for older tenants as a result of Residential Tenancies Act 1986 review</li> <li>Install smoke alarms in all Hamilton City Council units by July 2006</li> <li>Insulate a further 6,500 homes for older people with Community Services Cards</li> </ul>	<ul style="list-style-type: none"> <li>Department of Building and Housing</li> <li>Hamilton City Council</li> <li>Ministry of Health, Ministry of Social Development, and Ministry of Energy (Energy Efficiency and Conservation Authority)</li> </ul>
<b>GOAL FOUR</b> Affordable and accessible transport options for older people	<ul style="list-style-type: none"> <li>Increase access to free car parking in Dunedin for people 75 years and over</li> <li>Provide territorial local authorities with standard information on how to implement <i>Road Safety Guidelines for Older People</i></li> <li>Implement recommendations for changes to the older driver licensing regime</li> </ul>	<ul style="list-style-type: none"> <li>Dunedin City Council</li> <li>Land Transport New Zealand</li> <li>Ministry of Transport</li> </ul>
<b>GOAL FIVE</b> Older people feel safe and secure and can "age in place"	<ul style="list-style-type: none"> <li>Distribute information to older residents on keeping safe in the home and in their community</li> <li>Increase the numbers of older people becoming area co-ordinators or contact persons for neighbourhood Support groups, and joining community patrols</li> <li>Develop a Home Equity Release industry code of practice through consultation with key stakeholders and consideration of international best practice</li> </ul>	<ul style="list-style-type: none"> <li>Banks Peninsula District Council</li> <li>New Zealand Police</li> <li>Ministry of Social Development – Office for Senior Citizens</li> </ul>

GOALS	KEY ACTIONS 2005/2006	AGENCY
<p><b>GOAL SIX</b></p> <p>A range of culturally appropriate services allows choices for older people</p>	<ul style="list-style-type: none"> <li>• Design and install a New Zealand war memorial in London that recognises the relationship between New Zealand and the United Kingdom and the sacrifices made in the two World Wars</li> <li>• Produce publication to develop intergenerational initiatives, highlighting avenues for older Pacific peoples to share their cultural knowledge</li> <li>• Provide resources to Māori organisations for capacity building projects to be completed by Māori communities, including recognising the role of older Māori and their contribution to development of their whānau, hapū and iwi</li> <li>• Complete analysis of migrant New Zealand Superannuation population in Auckland by June 2006 to identify any issues faced by these clients</li> </ul>	<ul style="list-style-type: none"> <li>■ Ministry for Culture and Heritage</li> <li>■ Ministry of Pacific Island Affairs</li> <li>■ Te Puni Kōkiri</li> <li>■ Ministry of Social Development, Work and Income – Auckland</li> </ul>
<p><b>GOAL SEVEN</b></p> <p>Older people living in rural communities are not disadvantaged when accessing services</p>	<ul style="list-style-type: none"> <li>• Work with local ruraly-based networks and older people's support groups to communicate assistance available through Work and Income and improve awareness of services</li> <li>• Promote personal service to older clients in rural areas through Heartlands programmes</li> <li>• Provide books in large print and audio format and deliver a range of reading material to housebound older people, and loan books to rest homes</li> </ul>	<ul style="list-style-type: none"> <li>■ Ministry of Social Development, Work and Income – Central</li> <li>■ Ministry of Social Development, Work and Income – Nelson, Northland</li> <li>■ Tararua District Council</li> </ul>
<p><b>GOAL EIGHT</b></p> <p>People of all ages have positive attitudes to ageing and older people</p>	<ul style="list-style-type: none"> <li>• Encourage older people's participation in the community and promote the skills and experience older people have to offer through SAGES mentoring programmes</li> <li>• Promote Greats and Grands month (October 2005) through intergenerational initiatives in schools</li> <li>• Recognise the needs of older people in the national policy framework and strategic review of physical activity and sport</li> </ul>	<ul style="list-style-type: none"> <li>■ Ministry of Social Development, Family and Community Services</li> <li>■ Ministry of Social Development – Office for Senior Citizens</li> <li>■ Sport and Recreation New Zealand</li> </ul>
<p><b>GOAL NINE</b></p> <p>Elimination of ageism and the promotion of flexible work options</p>	<ul style="list-style-type: none"> <li>• Include older people in the development of a labour force participation model</li> <li>• Provide information to government departments on elimination of ageism and promotion of flexible work practices</li> </ul>	<ul style="list-style-type: none"> <li>■ Department of Labour</li> <li>■ State Services Commission</li> </ul>
<p><b>GOAL TEN</b></p> <p>Increasing opportunities for personal growth and community participation</p>	<ul style="list-style-type: none"> <li>• Organise programme of events for older people in New Plymouth for 1 October 2005, the International Day of Older People</li> <li>• Develop an education strategy that promotes awareness of the contribution made by war veterans to New Zealand</li> <li>• Enable older people to access all services and participate in all community events throughout Wellington through the Accessible Wellington programme</li> </ul>	<ul style="list-style-type: none"> <li>■ New Plymouth City Council and New Plymouth Positive Ageing Trust</li> <li>■ Veterans' Affairs</li> <li>■ Wellington City Council</li> </ul>

