



25 May 2026

Tēnā koe

Official Information Act request

Thank you for your emails of 20 April 2026 requesting information on Individual Funding (IF) providers on the Disability Support Services (DSS) website.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- *Explore and NZCL are listed on this web page [Individualised Funding | Disability Support Services](#) as IF service providers. Do they directly hold IF contracts with DSS/MSD? If so were the contracts assigned, novated or similar and when was this done?*
- *If either or both do not hold the IF contract directly why are they listed on the website as a provider?*

Both providers hold IF Hosts lines under the following contracts:

- Explore – Geneva Healthcare rebranded their front facing brand as Explore whilst holding their back-office functions under the Geneva Healthcare brand.
 - Geneva hold 2 x lines for IF Host under their Home and Community Support Services (HCSS) contract.
- NZCL – hold 2 x lines for IF Host under their Choices in Community Living (CiCL) contract that was novated to them from Geneva Healthcare on 20 June 2022.

Please note that Geneva Healthcare, Explore, NZCL and Health NZ are all brands under NZ Health Group.

You will note that the DSS webpage has been changed to reflect the name of the contracting body (i.e. Geneva Healthcare) as opposed to the back-office function (i.e. Explore) as an IF Host provider.

You also ask when several providers were either removed or added to the above webpage:

- HealthcareNZ was removed 22 September 2023
- Geneva was removed January 2026

- Explore was added January 2026
- NZCL was added 22 September 2023

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham
General Manager
Ministerial and Executive Services