



30 June 2026

Tēnā koe

Official Information Act request

Thank you for your email of 03 June 2026, requesting information about the tenancy duration of clients in Social Housing for longer than a decade. In your request you stated:

- *Is it possible to get some data on this - in particular a breakdown of how many tenants have been in their properties/social housing for specific periods of time ie. in five-year bands?*

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Please find attached the **Appendix** detailing the number of tenancies, broken down by tenancy duration in five-year bands as at 31 May 2026.

Please note that the duration in Social Housing quoted by Ministers was based on the Ministry's administrative data looking at when their tenancy started and allowed, where possible, for small gaps in tenancies and transfers between different social housing. This was based on data at 30 September 2025.

The data in the attached Appendix does not consider small gaps in tenancies (e.g. when a tenancy ends and restarts to allow for repairs) or transfers within social housing (e.g. household moving to a larger property to accommodate additional children).

You can find more information about long term tenancy here: <https://www.workandincome.govt.nz/map/social-housing/tenancy-reviews/tenant-is-exempt-from-3-yearly-tenancy-reviews.html>

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services