



29 July 2026

Tēnā koe

Official Information Act request

Thank you for your email of 12 June 2026 requesting information about people receiving New Zealand Superannuation (NZS) while overseas.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out below.

- *Senior citizens living in other countries on superannuation from NZ*
- *How much amount they get?*
- *Their details such as outside country where they are staying, and sex.*

Please see **Appendix** for requested information on the number of superannuitants living overseas who are receiving portable NZS, the countries they are based in, how much they receive, and their gender.

Some information in the attached table has been marked as 'S'. this information is withheld under section 9(2)(a) of the Act, in order to protect the privacy of natural persons. The need to protect the privacy of these individuals outweighs any public interest in the information.

- *Do they get full amount if they undergoing medical treatment abroad which does not permit them air travel?*

There is no set payment rate for NZS while a superannuitant is overseas. The amount a client receives depends on whether they're receiving general portability or special portability, and how long they have lived in New Zealand.

You can find information on general portability, including payment formula, here: www.workandincome.govt.nz/map/to-or-from-overseas/portability/general-portability/introduction.html,

You can find information on special portability, including payment formula, here: www.workandincome.govt.nz/map/to-or-from-overseas/portability/special-portability/introduction.html

- *Their details such as race, religion, type of illness etc*

Your request for this information is refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. If held, this information would only be contained within individual client files, which would

each require manual review to respond to your request. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham
General Manager
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