



27 July 2026

Tēnā koe

Official Information Act request

Thank you for your email of 7 June 2026 requesting information about cancellation and suspensions of New Zealand Superannuation (NZS) payments for not being ordinarily resident in New Zealand.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- *please inform me how many superannuitants have (a) had their ordinary residency reassessed and (b) ultimately had their ordinary residency revoked. I would like this for the last 12 months, and for each of the 5 years preceeding.*
- *I am only considering reassessment. Please do not include new superannuitants recipients*

Please see the attached **Appendix** for information on the number of cancellations and suspensions of NZS for not being ordinarily resident in New Zealand from 1 January 2021 to the end of May 2026.

Your request for the number of reassessments is refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. If held, this information would only be contained within individual client files, which would each require manual review to respond to your request. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written over a horizontal line.

Anna Graham
General Manager
Ministerial and Executive Services