



8 July 2026

Tēnā koe

Official Information Act request

Thank you for your email of 10 June 2026, requesting a copy of the comprehensive guide referred to on the Work and Income website.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

The *Guide for Designated Doctors* is available at the following link:

- <https://nzsocijusticeblog2013.wordpress.com/wp-content/uploads/2015/03/msd-work-income-guide-for-designated-doctors-current-downloaded-18-04-2011.pdf>.

Please note that the *Guide for Designated Doctors* is currently under revision. We anticipate that an updated version may be available later this year, although timeframes remain subject to the review process. In the meantime, new practitioners are not provided with a copy of the outdated guide. Instead, they are given a range of alternative resources to support their work, including training materials, exemplar reports and case studies.

Once the revised guide is published, all designated practitioners will be provided with a link to the updated version, which can then be used alongside the other supporting resources.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services