



1 July 2026

Tēnā koe

Official Information Act request

Thank you for your email of 3 June 2026 requesting information about Bond Grants made by the Ministry of Social Development (the Ministry) in the last three calendar years.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately, below.

- *The total number of Bond Grants awarded in each of the last three calendar years.*
- *If available, please provide this information broken down by region.*

Please see **Appendix** for the number of approved Housing Support Products Bond Grants and the amount granted between the period 1 January 2023 and 31 May 2026, by year and region.

More information on the Ministry's Housing Support products can be found here: www.workandincome.govt.nz/map/income-support/extra-help/housing-support-products/index.html.

- *The total number of Bond Grants that were repaid in each of the last three calendar years.*
- *If available, please provide this information broken down by region.*
- *The total number of Bond Grants that were written off, waived, forgiven, or otherwise no longer required to be repaid in each of the last three calendar years.*
- *If available, please provide this information broken down by region.*
- *Please include any categories, codes, or reasons used by MSD to record these outcomes.*

These parts of your request are refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. If held, this information would only be contained within individual client files, which would each require manual review to respond to your request. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have

concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham
General Manager
Ministerial and Executive Services