



13 February 2026

Tēnā koe

### **Official Information Act Request**

Thank you for your email of 11 January 2026, requesting information about the Ministry of Social Development's (the Ministry) headcount and full-time equivalent (FTE) staffing figures.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Please note that I have interpreted your request for Work and Income staffing and FTE figures as meaning the Ministry itself. However, I have also provided a breakdown on the Service Delivery groups headcount and FTE figures who provide and support the delivery of the Ministry's client facing services.

The Ministry as at 11 January 2026 have a total employee headcount of 9225 staff with an FTE of 9111.8. Of this, 7064 are permanent employees with an FTE of 6980.9 and 146 are fixed-term employees with an FTE of 145.4. The Ministry currently engages 35 contractors with an FTE of 12 - please note, these contractors do not include the Ministry's vendors and service providers.

The Service Delivery branch of the Ministry has a headcount of 7210 with an FTE of 7126.4.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**