



10 April 2026

Tēnā koe

Official Information Act request

Thank you for your email of 11 February 2026, requesting information about an automated text message that you believe you received from the Ministry that advertised a full-time employment opportunity.

I have considered part of your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

The Ministry does not use automated text messaging or artificial intelligence to send clients text messages about full-time employment opportunities. As such, your request is refused in full under section 18(e) of the Act as this information does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services