



6 May 2025

Tēnā koe

Official Information Act request

Thank you for your email of 9 April 2025, in which you requested the following information:

I refer to the 2023 parliamentary record stating a goal of 50% digital card adoption by end-2024.

Could you confirm:

- 1. The current number of registered digital card users (as of July 2024).*
- 2. Whether the 50% target is on track?*

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

On 14 April 2025, the Ministry contacted you in order to seek clarity on your request as we are not aware of the document you referred to in your request.

As the Ministry remains unclear about what information you are seeking, I am refusing your request under section 18(e) of the Act as the information you have requested does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services