



1 May 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 7 April 2025, requesting information about Family Reunion Permanent Residence Visa holders who have received support from the Ministry.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

The Ministry does not report on data specifically relating to these visa holders. This information, if held, would only be contained within individual client files, which would each require manual review to respond to your request. As such, some information is refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

The Ministry uses eligibility criteria to determine which applicants are eligible to receive income support. These criteria can be found on the relevant page for each form of support on our website: [www.workandincome.govt.nz/map/income-support/main-benefits/index.html](http://www.workandincome.govt.nz/map/income-support/main-benefits/index.html).

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written in a cursive style.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**