



24 March 2025

Tēnā koe

Official Information Act request

Thank you for your email of 26 February 2025, requesting information about the Ministry of Social Development (the Ministry)'s policy and values.

Please note that the other parts of your request made on 26 February 2025 are being responded to separately by the Ministry's Privacy Officer under the Privacy Act 2020.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

I have interpreted your request for the "Ministry's policy and values" as a request for the Public Service Code of Conduct that applies to all public servants and their work.

When staff are employed by the Ministry, part of their induction requirement is to understand, and adhere to Government-wide standards of integrity and conduct. You can find more information about this on the Public Service Commission website: www.publicservice.govt.nz/guidance/guide-he-aratohu/standards-of-integrity-and-conduct

You can find a copy of the Ministry's Code of Conduct, which requires all staff to adhere to a duty of care with clients here: www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/official-information-responses/2022/march/30-3-2022-request-for-copy-of-msd-s-internal-policies-including-code-of-conduct-and-overlapping-duties-of-care-policy-msd-code-of-conduct-.pdf

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request regarding the Ministry's policies and values, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham

General Manager

Ministerial and Executive Services