



24 June 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 26 May 2025, requesting information about the number of people who have opted out of the Winter Energy Payment (WEP) and/or who have cancelled their New Zealand Superannuation (NZS).

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately below.

Please see the attached **Appendix** containing:

- **Table One:** Number of Winter Energy Payment Opt-Outs that were not re-granted in 2024 and 2025.
- **Table Two:** Number of New Zealand Superannuation cancellations from 1 January 2024 to 31 May 2025.

Please note the Ministry is not able to provide the requested data for the specific number of clients who have been granted NZS but chosen to cancel their NZS entitlement. To provide you with this information, Ministry staff would have to manually review a substantial number of files. As such, I refuse your request under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written in a cursive style.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**