

4 June 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 1 May 2025, requesting a breakdown of hardship assistance and Emergency Benefit applications in the Puketapapa Local Board Area from 2022 to 2024.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately below.

You may be aware that on 6 May 2025, the OIA team reached out and provided you with a link to publicly available information on the Ministry of Social Development's (the Ministry) website: [www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/benefit/index.html](http://www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/benefit/index.html). This site has links to the Ministry's data on benefit assistance, broken down to the Puketapapa Local Board Area from 2022 to 2024.

In addition to the information available on the above link, we are providing further information which answers your request in full.

- Accordingly, please find attached as an appendix (**Appendix: Hardship grants and Emergency Benefit clients in Puketapapa Local Board Area in the calendar years 2022, 2023, and 2024**):
- **Table 1: Number of hardship grants in Puketapapa Local Board Area in the calendar years 2022, 2023, and 2024, by year, reason group and type of grant**
- **Table 2: Number of Emergency Benefit current clients of all ages in Puketapapa Local Board Area in the calendar years 2022, 2023 and 2024.**

The Ministry's website contains full details about the range of assistance we offer to our clients: [www.workandincome.govt.nz](http://www.workandincome.govt.nz).

- You can find information about the different types of benefits here: [www.workandincome.govt.nz/map/income-support/index.html](http://www.workandincome.govt.nz/map/income-support/index.html).

We encourage people who require assistance to contact us:

Call our general enquiries team:

- Monday to Friday, 7am to 6pm
- Saturday, 8am to 1pm.

Phone: [0800 559 009](tel:0800559009)

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**