



29 August 2025

Tēnā koe

Official Information Act request

Thank you for your call to the Work and Income contact centre on 1 August 2025 during which you requested the numbers of extensions for 52-week Jobseeker Support reapplications the contact centre has completed within the last 52 weeks. I also acknowledge receipt of your emails to the Ministry of Social Development (the Ministry) dated 5, 8 and 22 August 2025 in relation to your request.

I have considered your request under the Official Information Act 1982 (the Act). You will find my decision on your request outlined below.

I am refusing your request under section 18(f) of the Act, as the information cannot be made available without substantial manual collation. If held, this information would be contained within thousands of individual client files, each of which would require manual review by Ministry staff to identify and extract the relevant information. The greater public interest is in the effective and efficient administration of the Public Service. I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be impaired.

I will publish this decision letter, with your personal details deleted, on the Ministry's website in due course. If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services