

22 August 2025

Tēnā koe

Official Information Act request

Thank you for your email of 10 August 2025 requesting information about furniture for MSD offices.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

1. *The name, model, and supplier (including manufacturer, if available) of the furniture and fittings currently or previously used by the Ministry of Social Development in client-facing areas, specifically:*
 - a. *The desk used by case managers;*
 - b. *The case manager's chair; and*
 - c. *The chairs provided for clients.*

Please find the below table which provides the Name, model and supplier of the furniture used by Case Managers, including the chairs provided to Ministry clients.

Name	Model	Supplier
Desks used by case managers while interviewing clients		
Client Interview Desk (CID)	Custom model	Current: Aspect Furniture, VIDAK
Concept CID	Custom model	Pollett
Jellybean desk		Discontinued
Linwood desk		Optim, Precision
Chairs used by case managers while interviewing clients		
Spectrum ergo chair (standard and long/wide versions)	Spectrum 3	Current: VIDAK Previously: Aspect Furniture, Bourneville Furniture Group (BFG)

Clips ergo chair	CLIPS	BFG
Clique ergo chair	CLIQUE	BFG
Evo chair	Evo	BFG
Sala chair	Sala	BFG
Plymouth chair	Plymouth	BFG, Aspect
Chairs provided for clients		
Cordova	Cordova	Current: VIDAK Prev: Aspect, BFG
Boston		BFG
Chats chair		Formway
Lido chair		Precision

2. *For each of the above items, confirmation of whether they have been removed, replaced, or relocated from MSD offices since 1 January 2016, and if so:*
 - a. *The date of removal, replacement, or relocation; and*
 - b. *The subsequent location, storage, or disposal method of these items.*

The Ministry of Social Development (the Ministry) operates across 122 client facing sites, all of which have undergone refurbishment to its physical infrastructure over the past seven years. These refurbishment, which in some cases included relocation, involved either the relocation and/or replacement of the furniture items, or the installation or transfer of new client interviewing furniture from another location.

The Ministry manage thousands of assets including furniture such as desks, chairs, whiteboards, as well as IT equipment. However, the Ministry do not monitor individual furniture items, therefore, I am refusing your request under section 18(g) of the Act as this information is not held by the Ministry and I have no grounds to believe that the information is held by another department or Minister of the Crown or organisation.

Furniture items removed from sites have been stored or recycled by the Ministry's furniture relocation contractor. The storage warehouse locations are listed below:

- 38 Highbrook Drive, East Tamaki, Auckland
- 200 Bush Road, Albany, Auckland
- 15 John Seddon Drive, Todd Park, Porirua
- 15 Foremans Road, Islington, Christchurch
- 32 McNab Street, Kenmure, Dunedin

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

PP



Anna Graham

General Manager

Ministerial and Executive Services