

13 August 2025

Tēnā koe

Official Information Act request

Thank you for your email of 10 March 2025, requesting information about Your Way Kia Roha (YWKR). Firstly, I would like to apologise for the time that this request has taken to be completed. We acknowledge the importance of timeliness in processing Official Information Act requests and take our obligations under the Act seriously.

I have considered your request under the Official Information Act 1982 (the Act) and I have interpreted your request to be for information relating to the five YWKR Needs Assessment and Service Coordination (NASC) organisations.

Please find my decision on each part of your request set out separately below.

1. *How many people are currently on your waitlists for residential care?
What is the longest time on the waitlist?
Please provide this per region.*

Please refer to the table immediately below which contains the information you have request.

NASC	NASC Code	On Res Planning List	Longest Current Wait on Res Planning List
YWKR Hutt	LUH	24	3169 days
YWKR Otago/Southland	AAO	19	846 days
YWKR Tairāwhiti	LUN	7	1471 days
YWKR Taranaki	AAL	7	1339 days
YWKR Whanganui	AAW	3	673 days

Please note, DSS is not the primary holder of the Residential Planning Tool. NASC organisations that DSS contracts report on the status of their individual planning tools on a quarterly basis. The data below is taken from the last Residential Planning Tool reporting from the Your Way Kia Roha NASCs as at 31 December 2024.

It is also important to note that that the residential care planning list is not a waitlist in the typical sense, but rather a list to support future planning. This list can include people who may need residential support in the future. It may be common for some people to remain on the list for extended periods of time because things remain well for them in the community currently.

2. *Which supports are currently available for under 18s?*

What can currently be accessed by new referrals given the budget freeze in 2024?

If this is different per region, please provide per region.

All of the supports that NASCs allocate are publicly available here: [Contracts | Disability Support Services](#) (see Streamlined Contract Framework and Outcome Agreement and National Contracts and Service Specifications)

The following supports from the list are only available for over 18-year-olds:

- Supported Living
- Community Residential
- Choice in Community Living

3. *All policies, principles, rules, procedures or guidelines regarding whistleblowers and staff raising concerns within the organisation.*

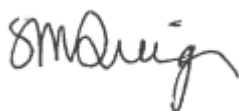
I am refusing your request for this information under section 18(g) of the Act as it is not held by the Ministry, and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham
General Manager
Ministerial and Executive Services