



24 January 2024

Tēnā koe

### **Official Information Act Request**

The Ministry of Social Development (the Ministry), following email correspondence between yourself and the Ministry between 15 December 2023- 23 January 2024, received a request for information from you for a list of Ministry suppliers that deal with motorcycle repairs.

I have considered your request under the Official Information Act 1982 (OIA). Please see my decision set out below.

Your request for Ministry registered suppliers who repair motorcycle tyres in the Auckland region cannot be made available without substantial manual collation. This is due to the large number of suppliers in our system. In order to identify suppliers who provide motorcycle repairs, the Ministry would need to divert personnel from their core duties and allocate extra time to complete this task. The diversion of these resources would impair the Ministry's ability to continue standard operations and would be an inefficient use of the Ministry's resources. As such, I refuse your request under section 18(f) of the Act, as it requires substantial collation. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your requests given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

However, in keeping with the spirit of the Act, I have extracted a list of registered suppliers with the keyword 'Motorcycle' as part of their registered name in the Ministry's Nationwide Supplier list, in the Auckland region. Please find the list of these suppliers in Table One of the **Appendix** attached.

Please note that these suppliers may not necessarily provide tyre repairs.

It should also be noted that this may not be an exhaustive list of suppliers for motorcycle repairers as a manual search was done on the full supplier list which is over 91,000 suppliers of all types. It is possible there are other registered suppliers that are able to do motorcycle repairs in the Auckland area which were not picked up by our keyword search.

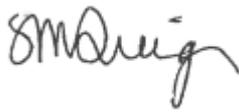
However, if you would like to check whether a specific or preferred supplier is registered with the Ministry, please contact the Ministry and we will be able to confirm whether they are registered or not.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request for a list of Ministry approved motorcycle suppliers that are able to complete tire repairs in the Auckland region, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely

pp. 

Magnus O'Neill  
**General Manager**  
**Ministerial and Executive Services**