




01 NOV 2019



Tēnā koe 

On 24 September 2019, you emailed the Ministry requesting, under the Official Information Act 1982, the following information broken down by quarter from the quarter ending December 2018 to the most recent quarter:

- *Total numbers and dollar amounts of hardship assistance payments for Special Needs Grants (SNG) for Food, broken down by Work and Income offices*
- *Average dollar amount of a hardship assistance payment for an SNG for Food, broken down by Work and Income offices*

As you will be aware, the Ministry of Social Development, through Work and Income, provides recoverable and non-recoverable financial assistance to help people meet an immediate need for essential items such as food, health costs, power and other costs.

These payments are available to any person as long as they meet the income and asset test, and they are unable to meet the cost for an essential need from any other source. Work and Income ensures that people receive their correct entitlement to any other financial assistance as part of the application and assessment process.

Work and Income assists people to manage their costs in the longer term, not just with immediate and urgent assistance. It is important to understand why the client cannot meet these costs, to provide the most appropriate form of assistance, including helping them find other avenues of assistance such as from their District Health Board. The applicant also has an obligation to manage their own finances with the help of Work and Income. This may include seeking financial advice from budgeting services.

Further information about financial assistance and eligibility can be found on the Work and Income website at: [www.workandincome.govt.nz/individuals/a-z-benefits/index.html](http://www.workandincome.govt.nz/individuals/a-z-benefits/index.html).

Quarterly data on hardship assistance is also available at: [www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/benefit/latest-quarterly-results/hardship-assistance.html](http://www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/benefit/latest-quarterly-results/hardship-assistance.html)

Please find attached Tables One and Two, which shows the number and average value of Special Needs Grants for food granted for each quarter from 1 October 2018 to 30 September 2019, broken down by Work and Income office.

It is important to note that the site and regional information only provides indicative trend information at that level as Special Needs Grants for food are increasingly being applied for through the Ministry's Contact Centres and via MyMSD. For reporting purposes, the service centre and region are based on the Work and Income site and region where the recommending case manager for the application was based at the time of the grant. The "Other" service centre in the enclosed table includes Contact Centres, Specialised Processing Centres and applications sent via MyMSD.

You will see that the demand for Special Needs Grants for food assistance continues to increase. This has again occurred in the quarter ending September 2019. You will find analysis of the overall trends in assistance provided, including assistance for food at the following: [www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/statistics/benefit/2019/benefit-fact-sheets-snapshot-september-2019.pdf](http://www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/statistics/benefit/2019/benefit-fact-sheets-snapshot-september-2019.pdf)

In order to protect client privacy, some values are suppressed and are represented by an 'S'. The Ministry is unable to provide you with the exact number as releasing this information is likely to risk identifying the individuals concerned. As such, this information is withheld under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs any public interest in the information.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public shortly. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding Special Needs Grants for food, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely



Bridget Saunders  
**Manager, Issue Resolution, Service Delivery**

**Table One: Number and average value of Special Needs Grants for food granted from 1 October 2018 to 30 June 2019 broken down by quarter and Work and Income office**

Region	Service centre	Quarter ending											
		Dec-18			Mar-19			Jun-19					
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average			
<b>Northland</b>	Dargaville	93	\$9,417	\$101.26	90	\$8,998	\$99.97	100	\$10,302	\$103.02			
	Kaikohe	465	\$48,358	\$104.00	505	\$53,448	\$105.84	519	\$51,403	\$99.04			
	Kaitaia	683	\$73,544	\$107.68	826	\$86,196	\$104.35	757	\$76,080	\$100.50			
	Kamo	224	\$25,636	\$114.45	319	\$35,150	\$110.19	224	\$24,618	\$109.90			
	Kawakawa	213	\$24,607	\$115.53	199	\$21,161	\$106.33	147	\$16,737	\$113.85			
	Kerikeri	335	\$37,748	\$112.68	396	\$43,988	\$111.08	340	\$36,784	\$108.19			
	Whangarei Central	2,054	\$212,427	\$103.42	1,931	\$203,972	\$105.63	1,359	\$139,182	\$102.41			
	<b>Total</b>	<b>4,067</b>	<b>\$431,739</b>	<b>\$106.16</b>	<b>4,266</b>	<b>\$452,912</b>	<b>\$106.17</b>	<b>3,446</b>	<b>\$355,105</b>	<b>\$103.05</b>			
	<b>Auckland Metro</b>	AK Childcare Processing Centre	0	\$0	\$0.00	98	\$9,806	\$100.06	0	\$0	\$0.00		
		Albany	390	\$41,746	\$107.04	409	\$44,184	\$108.03	546	\$55,248	\$101.19		
Avondale		487	\$49,948	\$102.56	449	\$46,673	\$103.95	415	\$43,965	\$105.94			
Birkenhead District		437	\$48,311	\$110.55	198	\$19,141	\$96.67	0	\$0	\$0.00			
Browns Bay		133	\$14,281	\$107.38	128	\$11,833	\$92.45	21	\$2,205	\$105.02			
Clendon		3,096	\$450,706	\$145.58	2,688	\$357,734	\$133.09	2,296	\$294,214	\$128.14			
Glenfield		370	\$36,237	\$97.94	432	\$43,161	\$99.91	637	\$61,815	\$97.04			
Glenmall		1,325	\$151,567	\$114.39	1,626	\$182,073	\$111.98	1,195	\$119,448	\$99.96			
Grey Lynn		574	\$55,056	\$95.92	454	\$40,716	\$89.68	487	\$44,334	\$91.04			
Helensville		169	\$16,120	\$95.39	159	\$14,817	\$93.19	142	\$11,997	\$84.49			
Highland Park	403	\$45,608	\$113.17	351	\$37,215	\$106.03	347	\$34,918	\$100.63				
Hunters Corner District	1,195	\$173,385	\$145.09	935	\$106,822	\$114.25	873	\$97,725	\$111.94				
Mangere	3,166	\$453,102	\$143.12	3,392	\$481,082	\$141.83	4,015	\$593,265	\$147.76				
Manukau District	1,461	\$223,633	\$153.07	1,188	\$140,481	\$118.25	1,141	\$132,728	\$116.33				

Region	Service centre	Quarter ending											
		Dec-18				Mar-19				Jun-19			
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average
	Manurewa	6,665	\$933,720	\$140.09	5,492	\$698,729	\$127.23	5,719	\$777,329	\$135.92			
	Mt Albert	1,066	\$200,058	\$187.67	374	\$38,852	\$103.88	294	\$31,228	\$106.22			
	Mt Eden	328	\$24,248	\$73.93	385	\$27,642	\$71.80	349	\$24,947	\$71.48			
	New Lynn	744	\$78,756	\$105.86	713	\$73,697	\$103.36	872	\$94,610	\$108.50			
	Onehunga	897	\$106,275	\$118.48	870	\$98,781	\$113.54	1,099	\$135,190	\$123.01			
	Orewa	887	\$96,720	\$109.04	973	\$108,218	\$111.22	890	\$93,380	\$104.92			
	Otahuhu	1,360	\$206,626	\$151.93	1,040	\$113,906	\$109.53	1,105	\$111,288	\$100.71			
	Otara	1,303	\$192,960	\$148.09	1,358	\$166,218	\$122.40	1,312	\$162,082	\$123.54			
	Papakura	3,361	\$376,719	\$112.09	4,101	\$472,016	\$115.10	4,389	\$504,914	\$115.04			
	Papatoetoe	984	\$158,045	\$160.61	618	\$61,964	\$100.27	678	\$73,741	\$108.76			
	Pukekohe	1,827	\$250,501	\$137.11	1,436	\$153,539	\$106.92	1,423	\$158,750	\$111.56			
	Queen Street	1,732	\$256,133	\$147.88	827	\$69,770	\$84.37	760	\$62,574	\$82.33			
	Takapuna	583	\$59,686	\$102.38	641	\$64,141	\$100.06	739	\$67,383	\$91.18			
	Tamaki	2,075	\$274,643	\$132.36	1,648	\$170,813	\$103.65	1,386	\$139,311	\$100.51			
	Three Kings	916	\$104,816	\$114.43	809	\$92,999	\$114.96	849	\$93,237	\$109.82			
	Waiheke	106	\$11,631	\$109.73	137	\$13,444	\$98.13	47	\$5,311	\$113.00			
	Waitakere	2,733	\$317,628	\$116.22	2,747	\$313,022	\$113.95	2,856	\$323,199	\$113.16			
	Waiuku	548	\$62,362	\$113.80	401	\$44,164	\$110.13	437	\$49,744	\$113.83			
	Warkworth	346	\$34,145	\$98.68	372	\$35,609	\$95.72	306	\$29,563	\$96.61			
	Westgate	1,223	\$135,987	\$111.19	1,351	\$155,441	\$115.06	1,306	\$147,756	\$113.14			
	<b>Total</b>	<b>42,890</b>	<b>\$5,641,359</b>	<b>\$131.53</b>	<b>38,800</b>	<b>\$4,508,702</b>	<b>\$116.20</b>	<b>38,931</b>	<b>\$4,577,401</b>	<b>\$117.58</b>			
	Cambridge	117	\$11,130	\$95.12	106	\$9,962	\$93.98	39	\$3,513	\$90.08			
	Dinsdale	1,563	\$171,849	\$109.95	1,721	\$184,595	\$107.26	1,285	\$128,854	\$100.28			
	Five Cross Roads	1,772	\$177,793	\$100.33	1,748	\$173,085	\$99.02	1,393	\$141,236	\$101.39			
	Glenview	555	\$55,532	\$100.06	531	\$50,898	\$95.85	422	\$40,190	\$95.24			
	Hamilton	751	\$63,104	\$84.03	702	\$59,185	\$84.31	672	\$57,439	\$85.47			
<b>Waikato</b>													

Region	Service centre	Quarter ending											
		Dec-18				Mar-19				Jun-19			
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average
	Hamilton East	628	\$58,268	\$92.78	624	\$60,741	\$97.34	538	\$50,937	\$94.68			
	Huntly	173	\$16,939	\$97.92	316	\$31,730	\$100.41	389	\$38,458	\$98.86			
	Matamata	113	\$11,200	\$99.12	91	\$9,490	\$104.29	78	\$7,510	\$96.28			
	Morrinsville	60	\$5,914	\$98.57	115	\$11,219	\$97.56	137	\$12,711	\$92.78			
	Ngaruawahia	518	\$52,366	\$101.09	386	\$38,692	\$100.24	184	\$17,013	\$92.46			
	Paeroa	61	\$5,846	\$95.83	75	\$7,155	\$95.40	87	\$8,334	\$95.79			
	Te Awamutu	384	\$39,264	\$102.25	396	\$42,781	\$108.03	383	\$41,318	\$107.88			
	Thames	129	\$13,169	\$102.08	137	\$13,957	\$101.88	132	\$13,458	\$101.95			
	Waihi	194	\$19,336	\$99.67	185	\$18,705	\$101.11	169	\$15,611	\$92.37			
	<b>Total</b>	<b>7,018</b>	<b>\$701,711</b>	<b>\$99.99</b>	<b>7,133</b>	<b>\$712,196</b>	<b>\$99.85</b>	<b>5,908</b>	<b>\$576,581</b>	<b>\$97.59</b>			
	Hawera	283	\$31,208	\$110.27	234	\$28,051	\$119.88	215	\$24,729	\$115.02			
	Marion	92	\$10,121	\$110.01	58	\$6,345	\$109.39	69	\$7,274	\$105.42			
	New Plymouth	1,391	\$142,427	\$102.39	1,207	\$129,101	\$106.96	1,006	\$105,367	\$104.74			
	Stratford	179	\$18,722	\$104.59	131	\$12,914	\$98.58	125	\$12,277	\$98.21			
	Taihape	135	\$12,730	\$94.29	124	\$13,258	\$106.92	63	\$7,714	\$122.44			
	Taumarunui	106	\$9,718	\$91.68	123	\$12,128	\$98.60	116	\$10,413	\$89.77			
	Te Kuiti	240	\$27,174	\$113.23	180	\$20,250	\$112.50	162	\$18,782	\$115.94			
	Waitara	275	\$28,546	\$103.80	205	\$22,865	\$111.54	68	\$7,158	\$105.26			
	Whanganui	1,010	\$99,582	\$98.60	868	\$82,261	\$94.77	855	\$79,895	\$93.44			
	<b>Total</b>	<b>3,711</b>	<b>\$380,227</b>	<b>\$102.46</b>	<b>3,130</b>	<b>\$327,173</b>	<b>\$104.53</b>	<b>2,679</b>	<b>\$273,608</b>	<b>\$102.13</b>			
	Greerton	605	\$64,002	\$105.79	646	\$66,158	\$102.41	437	\$42,557	\$97.38			
	Kawerau	355	\$37,774	\$106.41	428	\$43,425	\$101.46	328	\$34,091	\$103.94			
	Mount Maunganui	505	\$54,161	\$107.25	547	\$57,759	\$105.59	469	\$49,785	\$106.15			
	Opotiki	177	\$18,189	\$102.76	198	\$20,535	\$103.71	145	\$15,585	\$107.48			
	Rotorua	2,489	\$250,325	\$100.57	2,881	\$286,803	\$99.55	2,301	\$224,659	\$97.64			
	Taupo	356	\$37,894	\$106.44	360	\$38,372	\$106.59	319	\$31,951	\$100.16			
	<b>Taranaki</b>												
	<b>Bay of Plenty</b>												

Region	Service centre	Quarter ending											
		Dec-18				Mar-19				Jun-19			
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average
East Coast	Tauranga	175	\$15,924	\$90.99	210	\$19,084	\$90.88	170	\$15,378	\$90.46			
	Te Puke	305	\$33,302	\$109.19	336	\$34,587	\$102.94	284	\$27,548	\$97.00			
	Tokoroa	512	\$46,587	\$90.99	548	\$51,728	\$94.39	448	\$41,539	\$92.72			
	Whakatane	672	\$63,931	\$95.14	677	\$64,181	\$94.80	536	\$49,999	\$93.28			
	<b>Total</b>	<b>6,151</b>	<b>\$622,090</b>	<b>\$101.14</b>	<b>6,831</b>	<b>\$682,632</b>	<b>\$99.93</b>	<b>5,437</b>	<b>\$533,092</b>	<b>\$98.05</b>			
	Flaxmere	271	\$29,638	\$109.37	310	\$36,136	\$116.57	272	\$33,393	\$122.77			
	Gisborne	1,250	\$135,349	\$108.28	1,384	\$152,704	\$110.34	1,193	\$134,446	\$112.70			
	Hastings	623	\$62,114	\$99.70	680	\$70,161	\$103.18	653	\$66,917	\$102.48			
	Community Link	140	\$14,985	\$107.04	67	\$6,640	\$99.10	8	\$890	\$111.25			
	Napier	1,289	\$137,825	\$106.92	1,323	\$136,061	\$102.84	1,245	\$123,732	\$99.38			
	Ruatoria	64	\$7,543	\$117.85	72	\$8,157	\$113.29	51	\$5,933	\$116.34			
	Taradale	333	\$37,232	\$111.81	360	\$38,263	\$106.29	351	\$37,132	\$105.79			
	Waipukurau	117	\$13,213	\$112.93	154	\$16,560	\$107.53	134	\$14,832	\$110.69			
Wairoa	177	\$19,268	\$108.86	243	\$27,802	\$114.41	186	\$20,085	\$107.98				
<b>Total</b>	<b>4,264</b>	<b>\$457,167</b>	<b>\$107.22</b>	<b>4,593</b>	<b>\$492,484</b>	<b>\$107.22</b>	<b>4,093</b>	<b>\$437,361</b>	<b>\$106.86</b>				
Central	Dannevirke	334	\$39,121	\$117.13	368	\$45,552	\$123.78	355	\$43,878	\$123.60			
	Feilding	234	\$22,910	\$97.91	265	\$26,031	\$98.23	234	\$23,053	\$98.52			
	Foxton	180	\$22,235	\$123.53	205	\$25,248	\$123.16	193	\$22,516	\$116.67			
	Horowhenua	493	\$55,997	\$113.58	424	\$46,116	\$108.76	457	\$49,663	\$108.67			
	Kapiti	759	\$78,654	\$103.63	825	\$80,635	\$97.74	748	\$69,703	\$93.19			
	Otaki	362	\$40,000	\$110.50	417	\$44,306	\$106.25	362	\$39,995	\$110.48			
	Palmerston North	1,370	\$134,356	\$98.07	1,253	\$120,816	\$96.42	902	\$83,654	\$92.74			
Wairarapa	904	\$102,134	\$112.98	1,005	\$110,182	\$109.63	940	\$105,901	\$112.66				
<b>Total</b>	<b>4,636</b>	<b>\$495,406</b>	<b>\$106.86</b>	<b>4,762</b>	<b>\$498,885</b>	<b>\$104.76</b>	<b>4,191</b>	<b>\$438,363</b>	<b>\$104.60</b>				
Wellington	Johnsonville	482	\$48,325	\$100.26	466	\$45,252	\$97.11	410	\$39,121	\$95.42			

Region	Service centre	Quarter ending											
		Dec-18				Mar-19				Jun-19			
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average
	Lower Hutt	448	\$47,885	\$106.89	497	\$53,808	\$108.26	566	\$61,944	\$109.44			
	Naenae	1,483	\$170,627	\$115.06	1,574	\$175,585	\$111.55	1,216	\$132,600	\$109.05			
	Newtown	1,160	\$122,673	\$105.75	1,220	\$120,516	\$98.78	965	\$92,883	\$96.25			
	Porirua	1,570	\$171,677	\$109.35	1,475	\$153,465	\$104.04	1,264	\$132,343	\$104.70			
	Upper Hutt	548	\$62,170	\$113.45	628	\$69,878	\$111.27	514	\$54,503	\$106.04			
	Wainuiomata	414	\$49,691	\$120.03	406	\$45,439	\$111.92	395	\$43,606	\$110.39			
	Wellington	655	\$55,534	\$84.78	658	\$53,332	\$81.05	713	\$59,264	\$83.12			
	<b>Total</b>	<b>6,760</b>	<b>\$728,583</b>	<b>\$107.78</b>	<b>6,924</b>	<b>\$717,274</b>	<b>\$103.59</b>	<b>6,043</b>	<b>\$616,262</b>	<b>\$101.98</b>			
	Blenheim	568	\$63,412	\$111.64	580	\$65,986	\$113.77	534	\$58,191	\$108.97			
	Greymouth	247	\$26,509	\$107.32	274	\$28,484	\$103.96	185	\$18,858	\$101.93			
	Motueka	312	\$34,347	\$110.09	277	\$29,178	\$105.33	267	\$29,757	\$111.45			
	Nelson	578	\$60,268	\$104.27	533	\$54,302	\$101.88	533	\$53,333	\$100.06			
<b>Nelson</b>	Nelson Region Processing Unit	17	\$1,770	\$104.12	S	\$150	\$75.00	0	\$0	\$0.00			
	Richmond	534	\$65,436	\$122.54	441	\$52,728	\$119.56	368	\$42,331	\$115.03			
	Westport	176	\$17,241	\$97.96	S	\$11,539	\$93.06	110	\$10,389	\$94.45			
	<b>Total</b>	<b>2,432</b>	<b>\$268,984</b>	<b>\$110.60</b>	<b>2,231</b>	<b>\$242,366</b>	<b>\$108.64</b>	<b>1,997</b>	<b>\$212,859</b>	<b>\$106.59</b>			
	Ashburton	148	\$15,360	\$103.78	148	\$14,372	\$97.11	116	\$12,561	\$108.29			
	Canterbury Youth Service	79	\$5,017	\$63.50	94	\$6,688	\$71.15	65	\$5,312	\$81.72			
	Hornby	456	\$44,394	\$97.35	461	\$47,459	\$102.95	432	\$46,148	\$106.82			
	Linwood	670	\$58,912	\$87.93	648	\$59,870	\$92.39	647	\$60,473	\$93.47			
	New Brighton	381	\$34,306	\$90.04	454	\$39,582	\$87.18	346	\$31,816	\$91.95			
	Papanui	304	\$26,990	\$88.78	393	\$36,156	\$92.00	384	\$33,697	\$87.75			
	Rangiora	308	\$38,971	\$126.53	333	\$39,969	\$120.03	295	\$35,701	\$121.02			
	Riccarton	196	\$16,557	\$84.48	209	\$17,531	\$83.88	229	\$17,411	\$76.03			
	Shirley	403	\$36,311	\$90.10	506	\$46,826	\$92.54	413	\$36,478	\$88.32			
<b>Canterbury</b>													

Region	Service centre	Quarter ending											
		Dec-18				Mar-19				Jun-19			
		Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average	Number of grants	Amount	Average
	Sydenham	542	\$49,284	\$90.93	580	\$49,423	\$85.21	453	\$40,900	\$90.29			
	<b>Total</b>	<b>3,487</b>	<b>\$326,101</b>	<b>\$93.52</b>	<b>3,826</b>	<b>\$357,876</b>	<b>\$93.54</b>	<b>3,380</b>	<b>\$320,497</b>	<b>\$94.82</b>			
	Alexandra	50	\$5,957	\$119.14	39	\$4,818	\$123.54	75	\$10,222	\$136.29			
	Balclutha	109	\$11,434	\$104.89	115	\$13,102	\$113.93	105	\$11,382	\$108.40			
	Dunedin Central	1,261	\$116,047	\$92.03	977	\$90,782	\$92.92	951	\$88,972	\$93.56			
	Gore	298	\$33,844	\$113.57	288	\$32,293	\$112.13	279	\$30,415	\$109.02			
	Invercargill	1,240	\$137,551	\$110.93	1,065	\$115,500	\$108.45	911	\$97,199	\$106.69			
	Mosgiel	165	\$14,505	\$87.91	118	\$12,268	\$103.97	78	\$7,574	\$97.10			
	Oamaru	262	\$29,241	\$111.61	139	\$15,067	\$108.40	164	\$18,328	\$111.75			
	Queenstown	103	\$13,170	\$127.86	83	\$9,907	\$119.36	75	\$8,984	\$119.79			
	South Dunedin	599	\$57,325	\$95.70	440	\$41,834	\$95.08	360	\$31,659	\$87.94			
	Timaru	587	\$60,488	\$103.05	543	\$54,565	\$100.49	497	\$48,798	\$98.18			
	<b>Total</b>	<b>4,674</b>	<b>\$479,561</b>	<b>\$102.60</b>	<b>3,807</b>	<b>\$390,136</b>	<b>\$102.48</b>	<b>3,495</b>	<b>\$353,532</b>	<b>\$101.15</b>			
<b>Other</b>	<b>Total</b>	<b>93,277</b>	<b>\$9,299,652</b>	<b>\$99.70</b>	<b>126,568</b>	<b>\$12,346,229</b>	<b>\$97.55</b>	<b>149,532</b>	<b>\$13,868,617</b>	<b>\$92.75</b>			



**Table Two: Number and average value of Special Needs Grants for food granted in the quarter ending 30 September 2019 broken down by Work and Income office**

Region	Service centre	Number of grants	Amount	Average	
Northland	Dargaville	108	\$11,753.16	\$108.83	
	Kaikohe	494	\$48,182.02	\$97.53	
	Kaitaia	996	\$101,458.15	\$101.87	
	Kamo	247	\$26,370.40	\$106.76	
	Kawakawa	194	\$21,525.00	\$110.95	
	Kerikeri	358	\$37,730.02	\$105.39	
	Whangarei Central	1,490	\$156,263.99	\$104.88	
	<b>Total</b>	<b>3,887</b>	<b>\$403,282.74</b>	<b>\$103.75</b>	
	Auckland Metro	Albany	754	\$77,753.83	\$103.12
		Avondale	557	\$60,684.74	\$108.95
Clendon		3,033	\$406,075.15	\$133.89	
Glenfield		846	\$80,732.04	\$95.43	
Glenmall		1,397	\$138,394.45	\$99.07	
Grey Lynn		542	\$54,279.00	\$100.15	
Helensville		226	\$22,628.54	\$100.13	
Highland Park		456	\$52,344.68	\$114.79	
Hunters Corner District		759	\$80,351.91	\$105.87	
Mangere		4,711	\$686,860.60	\$145.80	
Manukau District		1,296	\$148,564.82	\$114.63	
Manurewa		4,992	\$630,575.66	\$126.32	
Mt Albert		329	\$35,291.10	\$107.27	
Mt Eden		455	\$31,885.91	\$70.08	
New Lynn		890	\$91,450.56	\$102.75	
Onehunga		1,228	\$155,484.53	\$126.62	

Region	Service centre	Number of grants	Amount	Average
	Orewa	1,131	\$114,788.11	\$101.49
	Otahuhu	1,281	\$130,821.13	\$102.12
	Otara	1,959	\$270,304.56	\$137.98
	Papakura	5,402	\$511,739.47	\$94.73
	Papatoetoe	697	\$72,943.18	\$104.65
	Pukekohe	1,764	\$199,110.54	\$112.87
	Queen Street	960	\$75,670.30	\$78.82
	Takapuna	746	\$69,641.67	\$93.35
	Tamaki	1,673	\$167,629.02	\$100.20
	Three Kings	1,105	\$113,648.95	\$102.85
	Waiheke	106	\$11,654.94	\$109.95
	Waitakere	3,105	\$368,096.18	\$118.55
	Waiuku	518	\$52,401.13	\$101.16
	Warkworth	435	\$45,834.64	\$105.37
	Westgate	1,502	\$177,739.00	\$118.33
	<b>Total</b>	<b>44,855</b>	<b>\$5,135,380.34</b>	<b>\$114.49</b>
<b>Waikato</b>	Cambridge	96	\$9,989.38	\$104.06
	Dinsdale	1,706	\$177,343.78	\$103.95
	Five Cross Roads	1,682	\$168,938.49	\$100.44
	Glenview	632	\$60,634.24	\$95.94
	Hamilton	836	\$69,536.73	\$83.18
	Hamilton East	678	\$62,674.73	\$92.44
	Huntly	457	\$46,356.90	\$101.44
	Matamata	111	\$11,030.81	\$99.38
	Morrinsville	150	\$12,452.65	\$83.02
	Ngarawahia	291	\$28,478.14	\$97.86
	Paeroa	55	\$5,255.00	\$95.55

Region	Service centre	Number of grants	Amount	Average
Taranaki	Te Awamutu	484	\$50,698.95	\$104.75
	Thames	117	\$12,336.91	\$105.44
	Waihi	177	\$17,201.67	\$97.18
	<b>Total</b>	<b>7,472</b>	<b>\$732,928.38</b>	<b>\$98.09</b>
	Hawera	197	\$22,501.97	\$114.22
	Marton	107	\$11,249.74	\$105.14
	New Plymouth	1,116	\$109,892.91	\$98.47
	Stratford	143	\$14,998.00	\$104.88
	Taihape	93	\$9,896.00	\$106.41
	Taumarunui	102	\$9,485.00	\$92.99
	Te Kuiti	248	\$26,856.07	\$108.29
	Waitara	101	\$9,446.53	\$93.53
	Whanganui	1,024	\$90,973.50	\$88.84
	<b>Total</b>	<b>3,131</b>	<b>\$305,299.72</b>	<b>\$97.51</b>
	Bay of Plenty	Greerton	578	\$55,008.77
Kawerau		357	\$37,775.25	\$105.81
Mount Maunganui		629	\$68,037.17	\$108.17
Opotiki		278	\$29,007.52	\$104.34
Rotorua		2,603	\$251,433.74	\$96.59
Taupo		409	\$41,838.61	\$102.29
Tauranga		349	\$32,445.39	\$92.97
Te Puke		316	\$33,814.48	\$107.01
Tokoroa		517	\$48,594.79	\$93.99
Whakatane		600	\$55,185.72	\$91.98
<b>Total</b>		<b>6,636</b>	<b>\$653,141.44</b>	<b>\$98.42</b>

Region	Service centre	Number of grants	Amount	Average
East Coast	Flaxmere	215	\$27,436.48	\$127.61
	Gisborne	1,392	\$142,738.87	\$102.54
	Hastings Community Link	877	\$95,303.32	\$108.67
	Kaiti	14	\$1,437.00	\$102.64
	Napier	1,621	\$159,848.68	\$98.61
	Ruatoria	65	\$7,238.00	\$111.35
	Taradale	424	\$42,745.56	\$100.82
	Waipukurau	153	\$16,839.38	\$110.06
	Wairoa	195	\$21,584.00	\$110.69
	<b>Total</b>	<b>4,956</b>	<b>\$515,171.29</b>	<b>\$103.95</b>
Central	Dannevirke	388	\$43,819.00	\$112.94
	Feilding	281	\$29,041.55	\$103.35
	Foxton	158	\$20,116.34	\$127.32
	Horowhenua	585	\$62,149.58	\$106.24
	Kapiti	840	\$78,913.95	\$93.95
	Otaki	396	\$42,640.52	\$107.68
	Palmerston North	1,016	\$94,178.30	\$92.70
	Wairarapa	928	\$100,142.68	\$107.91
	<b>Total</b>	<b>4,592</b>	<b>\$471,001.92</b>	<b>\$102.57</b>
	Wellington	Johnsonville	527	\$53,796.31
Lower Hutt		584	\$66,263.19	\$113.46
Naenae		1,584	\$175,855.82	\$111.02
Newtown		1,181	\$118,819.59	\$100.61
Porirua		1,422	\$147,223.12	\$103.53
Upper Hutt		709	\$72,390.27	\$102.10
Wainuiomata		442	\$48,580.07	\$109.91

Region	Service centre	Number of grants	Amount	Average	
Nelson	Wellington	904	\$76,452.90	\$84.57	
	<b>Total</b>	<b>7,353</b>	<b>\$759,381.27</b>	<b>\$103.28</b>	
	Blenheim	704	\$81,173.19	\$115.30	
	Greymouth	231	\$22,256.80	\$96.35	
	Motueka	331	\$36,671.20	\$110.79	
	Nelson and Nelson Region Processing Unit				
	Richmond	570	\$60,487.97	\$106.12	
	Westport	412	\$45,565.61	\$110.60	
	<b>Total</b>	<b>2,363</b>	<b>\$257,646.77</b>	<b>\$109.03</b>	
	Canterbury	Ashburton	137	\$13,289.91	\$97.01
Canterbury Youth Service		15	\$1,644.00	\$109.60	
Hornby		488	\$50,204.61	\$102.88	
Linwood		659	\$54,914.34	\$83.33	
New Brighton		441	\$40,803.93	\$92.53	
Papanui		469	\$43,254.88	\$92.23	
Rangiora		365	\$43,996.80	\$120.54	
Riccarton		257	\$21,464.47	\$83.52	
Shirley		468	\$38,741.89	\$82.78	
Sydenham		650	\$57,763.03	\$88.87	
<b>Total</b>		<b>3,949</b>	<b>\$366,077.86</b>	<b>\$92.70</b>	
Southern		Alexandra	93	\$10,944.00	\$117.68
		Balclutha	138	\$16,499.93	\$119.56
		Dunedin Central	995	\$92,734.36	\$93.20
	Gore	237	\$26,435.40	\$111.54	
	Invercargill	1,042	\$112,760.85	\$108.22	
	Mosgiel	68	\$6,618.33	\$97.33	

Region	Service centre	Number of grants	Amount	Average
	Oamaru	175	\$18,315.22	\$104.66
	Queenstown	113	\$13,992.63	\$123.83
	South Dunedin	433	\$40,348.80	\$93.18
	Timaru	505	\$48,775.13	\$96.58
	<b>Total</b>	<b>3,799</b>	<b>\$387,424.65</b>	<b>\$101.98</b>
<b>Other</b>	<b>Total</b>	<b>180,289</b>	<b>\$16,574,350.40</b>	<b>\$91.93</b>

**Notes:**

- This shows a count of grants, not clients. The same client may have been granted hardship assistance more than once.
- The amount granted for hardship assistance may not be total amount spent by the client.
- Site and region are based on the Work and Income site and region where the case manager who recommended the application was based at the time of the grant.
- "Other" service centres include Contact Centres, Specialised Processing Centres and applications sent via MyMSD.
- In certain circumstances low numbers may potentially lead to individuals being identified. Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated. Secondary suppression rules have also been applied when required. Suppressed numbers have been replaced by an "S".