



**MINISTRY OF SOCIAL  
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

14 MAY 2019

Tēnā koe [REDACTED]

On 31 January 2019, you emailed the Ministry requesting, under the Official Information Act 1982, the following information.

- *Please provide a list of service providers you consulted in developing Te Pae Tata (the "draft Maori strategy and action plan").*
- *Did you consult individuals and groups that are not mentioned in your email request for survey participation? If yes, can you please outline the names of the groups you consulted and the occupations of the individuals you consulted?*
- *I would also like to see a document showing your process for selecting staff and your process for selecting a group of whanau who also took part in the consultation. What was your criteria for the staff and whanau you chose? How many whanau and staff took part in the consultation.*

I would like to express my apologies for the delay in responding to your request.

The Ministry of Social Development (the Ministry) has been working on the development of a Maori Strategy and Action Plan, known as Te Pae Tata since March 2018. The Ministry undertook public consultation on the draft Te Pae Tata strategy from 29 January to 20 February 2019. The open consultation provided an opportunity for anyone who wanted to provide feedback to do so via an online survey or by email.

The initial content for Te Pae Tata was drafted using insights gathered from whānau, staff and a mixture of kaupapa Māori and mainstream service providers (who provide specialist services to kaumatua, rangatahi, tamariki and pepe) as noted in the email you received. No further individuals or groups took part in this initial insights gathering process.

A summation of the initial feedback is available on our website. This is broken down into the 'Voice of Staff', the 'Voice of Whānau' and the 'Voice of Providers': [www.msd.govt.nz/about-msd-and-our-work/newsroom/2019/te-pae-tata-maori-strategy-and-action-plan-consultation.html](http://www.msd.govt.nz/about-msd-and-our-work/newsroom/2019/te-pae-tata-maori-strategy-and-action-plan-consultation.html)

As outlined in the 'Voice of Staff' insights summary, more than 100 staff across the country input into the development of Te Pae Tata. Staff were not specifically selected to provide input, instead staff opted to provide insights through surveys which were open to anyone who wished to participate. The methods used to gain this input meant views were provided anonymously.

The whānau perspective was gained through engagements arranged by four service centres in the Wellington region. Clients who identified as Māori were asked if they wished to participate in discussions around what they would like to see in a Māori Strategy and Action Plan. Those clients, 35 in total across the region, provided valuable insights which are summarised in the 'Voice of Whānau' available on our website.

There was no specific documentation outlining the process for gaining staff and whānau insights. As mentioned, staff and clients who identified as Māori volunteered to participate. As such, your request for this information is refused under section 18(e) of the Official Information Act as this information does not exist or, despite reasonable efforts to locate it, cannot be found.

We spoke to approximately 10 providers from the Far North, Auckland, Gisborne, Hastings, Rotorua, Palmerston North, Wellington and Christchurch that deliver a mixture of both kaupapa Māori and mainstream services to kaumatua, rangatahi, tamariki and pepe. A list of service providers who contributed insights to the development of Te Pae Tata is withheld under section 9(2)(ba)(i) of the Act as it is subject to an obligation of confidence, and if released, could prejudice the supply of similar information in the future. Contributing organisations were not required to provide any input, and may not be willing to do so in the future should their participation and/or feedback be released publically. The greater public interest is in ensuring that such information can continue to be supplied.

Since you made your request, the public consultation on the draft Te Pae Tata strategy has closed with the Ministry receiving nearly 5,000 responses. The Ministry is compiling the responses and will publish a summary of feedback received when this has been completed.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public shortly. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz)

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Serena Curtis-Lemuelu'. The signature is fluid and cursive, with a large initial 'S'.

Serena Curtis-Lemuelu  
**Programme Director**  
**Community Partnerships and Programmes**