



Report

Date: 14 March 2017

Security Level: IN CONFIDENCE

To: Hon Anne Tolley, Minister for Social Development

ICLD Data Collection: Specialist Sexual Violence Services

Purpose of the report

- 1 The purpose of this report is to advise you of the process the Ministry is taking in respect to the collection of Individual Client Level Data (ICLD) from providers of specialist sexual violence services and obtain your agreement to report back in 12 months on our proposed approach to collecting this data.
- 2 Specialist sexual violence services include first response services, non-mandated adult harmful sexual behaviour services and services for male survivors of sexual abuse.

Background

- 3 From 1 July 2017, the Ministry will be collecting Individual Client Level Data (ICLD) across a number of funded services in order to understand who is using the programmes and services we fund and what impact those programmes and services are having.
- 4 As part of its sexual violence service development work, the Ministry is currently working closely with providers of specialist sexual violence services in the re-design and development of those services. This is a two-year process, with service design changes being introduced in Outcome Agreements incrementally from 1 July 2017.
- 5 As part of this work, we are considering the processes and collections mechanisms that need to be in place in order for these providers to collect sensitive information from their clients. This work will continue over the two year service design process, with initial recommendations around how we will collect and store ICLD in 12 months.

Considerations

- 6 Specialist sexual violence services have specific and additional considerations in respect to the collection of client's person information. Clients accessing these services often do so on the basis of confidentiality. Confidentiality is a key good practice tenet of specialist sexual violence services.¹
- 7 In addition, other agencies that collect sensitive information from specialist sexual violence service providers, like ACC, have specially designed data storage systems and security protections in place. This is in recognition of the unique nature of this type of information and the importance of secure data storage.
- 8 Through the service design process, we need to ensure the our approach to both collecting and storing ICLD from specialist sexual violence service providers aligns

¹ TOAH-NNEST Good Practice Guidelines – Responding to Sexual Violence in Aotearoa

with the good practice approach adopted and applicable across other comparable funding agencies, and particularly ACC. This will be built into the service design process and reflected in service specifications and contracting measures for all specialist sexual violence funded services.

Recommended actions

It is recommended that you:

- 1 **Note** that from 1 July 2017, the Ministry will be collecting ICLD across a number of funded services
- 2 **Note** that over the next two years the Ministry will work closely with providers of specialist sexual violence services in the re-design of services
- 3 **Note** that as part of the service design work, the Ministry will investigate the most appropriate and robust processes to support the collection of ICLD
- 4 **Agree** that providers of specialist sexual violence services will not be required to collect and provide ICLD from 1 July 2017

Agree / Disagree

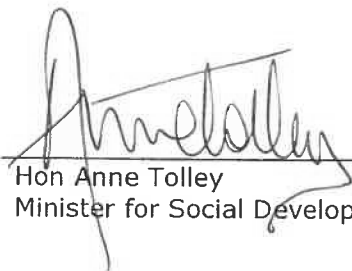
- 5 **Agree** that the Ministry will report back to you in 12 months outlining the proposed approach to collection of ICLD from providers of specialist sexual violence services

Agree / Disagree



Maree Roberts
Associate Deputy Chief Executive
Community Investment

14 March 2017
Date



Hon Anne Tolley
Minister for Social Development

14-3-17
Date

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