Appendix One:

Excerpt from Estimates of Appropriations 2026/27 – Social Services and Community Sector (Part 1.3 – Analysis of Significant Trends)

Enabling MSD People to Help New Zealanders

This area focuses on building capability within MSD through technology and data, supporting evidence-based decision-making, and providing policy advice. It ensures staff have the tools and resources needed to deliver effective, sustainable services.

	2021/22 Actual $000	2022/23 Actual $000	2023/24 Actual $000	2024/25 Actual $000	2025/26 Estimated Actual $000	2026/27 Budget $000	2027/28 Estimated $000	2028/29 Estimated $000	2029/30 Estimated $000
Appropriation / Category									
Ministry of Social Development - Services for the Future Programme	-	49,372	46,368	70,782	128,924	195,577	288,432	344,003	-
Other appropriations	114,653	141,824	149,105	123,449	138,238	135,507	136,403	132,697	132,697
Total	114,653	191,196	195,473	194,231	267,162	331,084	424,835	476,700	132,697

The trend for this focus area increases from $114.653 million in 2021/22 to a peak of $476.700 million in 2028/29, before it reduces to $132.697 million in 2029/30.

The main driver of this increase is investment in the transformation programme - MSD Services for the Future. This trend includes earlier iterations of appropriations used for the programme's funding, including the Te Pae Tawhiti Transformation Programme multi-year appropriation in 2022/23, the Te Pae Tawhiti - Horizon One multi-year appropriation (2023/24-2024/25), and the Ministry of Social Development - Services for the Future Programme multi-year appropriation from 2025/26 onwards. This programme represents a major transformation phase for MSD, aimed at replacing outdated systems with a future-ready, integrated platform that improves client experience and efficiency. Sharp increases from 2025/26 through to 2028/29 reflect further investment approved through the tagged contingency drawdown.

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