

Appendix 1 – Update on Better Later Life Initial Actions

Achieving financial security and economic participation			
Status	Initial Action	Progress to March 2021	Inclusion in Action Plan
 On track/completed	Work with workplaces to employ people over the age of 50 through providing guidance to employers on supporting older workers to contribute to their potential. Reduce barriers to older workers' employment (MBIE lead)	The Mature Workers Toolkit has been published online on the Business.govt.nz website. The Older Workers Employment Action Plan is being developed by the Office for Seniors, with support from MBIE and MSD Employment Policy. It is expected to be published early 2022.	Further promotion of uptake of the Mature Workers Toolkit forms an action under the Employment priority of the new Action Plan. The Older Workers Employment Action Plan will now be developed under the leadership of the Office for Seniors and forms an action in its own right under the Employment priority for the First Action Plan.
 On track/completed	The State sector will role model good practice in the employment and support of older workers, trialling approaches that could be used outside of government (Public Services Commission lead)	Te Kawa Mataaho Public Service Commission is taking an intersectional approach to its diversity and inclusion work. The Public Service Act 2020 has been implemented, with a strong focus on diversity and inclusion. It requires chief executives to be guided by the principle that the group comprising all public service employees should reflect the makeup of society. Two Public Service Chief Executives were appointed as the Functional Leads of Diversity and Inclusion within the Public Service and have agreed to five priority areas which have been mandated by the Public Service Leadership Team. These priority areas are the focus of the Papa Pounamu work programme and are: <ul style="list-style-type: none"> • Addressing bias • Enhancing cultural competence • Building inclusive leadership • Building positive relationships • Supporting employee-led-networks Public Service agencies will have to provide an update in their annual reports on how they are addressing these five priorities.	Work on modelling good practice in the public service will be ongoing and forms an action within the Employment priority for the Action Plan.

		The Office for Disability Issues (ODI), with the Disabled Peoples Organisations (DPO) Coalition, manages six-monthly reporting against the DAP. While COVID-19 delayed some work programmes, February 2021 reporting covering July to Dec 2020 confirms 2/3 of programmes are on track with one third off track but with minor risks/issues.	
✓ Some delays/risks	Work across government and social agencies to improve access and coordinate assistance to socially isolated and other vulnerable people (MSD lead)	Work is underway to analyse various dimensions of vulnerability by a range of characteristics such as ethnicity. This work will help determine the nature and targeting of initiatives to be developed. MSD continues to work with MoH on the scope for cross-agency interventions. Some elements of the work have been delayed due to urgent MSD research priorities relating to the impact of COVID-19.	As a result of COVID-19 related delays, this piece of work remains in its initial scoping/exploratory phase. Work is being undertaken to scope and commission external research to better understand the experiences of older people with multiple vulnerabilities. This item is included as an action in the new Action Plan.
✓ Off track	Develop initiatives that better address the physical and social determinants of health (Healthy Ageing Strategy 2016) (MOH lead, MSD support)	This work has not progressed past the scoping stage. All work needs to be aligned to and be prioritised within the context of the response to the Health and Disability System Review.	Reallocation of resources as a result of COVID-19 means this item has not progressed beyond the scoping stage. This item is included as an action in the new Action Plan.
✓ On track/completed	Continue to implement falls prevention programme (ACC lead)	In November 2020 the ACC Board approved continued ACC investment in Live Stronger for Longer. This new funding is for the following: <ul style="list-style-type: none"> • continuation of the in-home strength and balance funding with DHBs/PHOs until 30 June 2021 • continue to support and begin a process of improving all Fracture Liaison Services with willing DHBs/PHOs until 30 June 2022 • continue funding the coordination and support of community strength and balance classes until 30 June 2022 • system enablers for the Live Stronger for Longer movement, such as collateral and marketing campaigns until 30 June 2022. <p>There is the potential for further funding up until 30 June 2024 – however, specific deliverables need to be achieved to unlock this funding. Conversations will continue regarding system sustainability without the need for the same level of ACC funding.</p>	Live Stronger for Longer will continue to exist in its current form until at least 30 June 2022 – with plans to continue to grow and enhance the programme. This is an all of system approach which it will take a long time to fully embed and realise benefits. This item is included as an action in the new Action Plan.

		ACC is still working through a trial with Nymbbl Science to discover whether an app-based solution for balance improvements is desired in New Zealand, as well as whether clinical benefits can be achieved. ACC is currently in the evaluation phase, analysing the impact on ACC claims. A Registration of Interest has been released on the Government Electronic Tender Service to determine what other companies could offer the service in future, should ACC decide that continued investment is warranted.	
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Creating diverse housing choices and options

Status	Initial Action	Progress to date	Inclusion in Action Plan
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 On track/completed	s 9(2)(h)		
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 On track/completed	Increase the supply of public housing (HUD lead)	1,855 additional public housing places were delivered between 1 July and 31 December 2020. As at December 2020 there were 73,174 public housing places (2,700 more than one year ago). The Government committed funding for an additional 6,000 public housing places through Budget 2020 (on top of the 6,400 places funded through Budget 2018). In January 2021 the Government released the 2021-2024 Public Housing Plan, outlining the locations and number of additional places to be delivered by June 2024 and the implementation approach.	Public housing delivery is ongoing, with funding committed to deliver additional places to June 2024. This item is included as an action under the Housing priority in the new Action Plan.
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 On track/completed	Strengthen Kāinga Ora's (previously Housing New Zealand's) focus on tenant's needs to ensure older people in public	Kāinga Ora has completed research to understand the needs of its customers, allowing it to transform its operating model and service delivery, to better support customers and their whānau who live in its homes, including older people. It will be working closely with customers to better understand their housing and personal needs, allowing Kāinga Ora to take a personalised approach based on those needs throughout their lives. With a greater focus on	Further Kāinga Ora work to understand and meet the needs of older tenants (among other groups) will continue and is included as an action under the Housing priority.
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	housing feel secure and supported. (Kāinga Ora lead)	wellbeing and ensuring customers are at the heart of what it does, Kāinga Ora will work collaboratively with customers to ensure they can live well in their homes. Key progress to March 2021 also included agreeing a definition of universal design for Kāinga Ora homes, building universal design expectations into its business cases and decision making, and committing to at least 15% as a universal design target for new builds in its 2021/22 Statements of Performance Expectations.	
✓ On track/completed	Reduce homelessness, and support people who are at risk of homelessness (HUD lead)	The Aotearoa New Zealand Homelessness action plan sets out immediate and long-term actions to be implemented in 2020-2023. All of the 18 immediate actions are either in development or in the process of being set up and delivered. Since July 2020, key progress has included: accelerated immediate actions to respond to Māori homelessness, including working at pace to provide financial support to Māori providers and working with Iwi and Māori partners on projects to increase housing supply <ul style="list-style-type: none"> opened the Local Innovation and Partnership Fund and He Taupua fund, which will support respectively the development and implementation of local initiatives to respond to and prevent homelessness and Ahuwhenua Trusts, hapū, iwi, and registered Māori housing providers to build capability and initiate community housing projects continued to increase transitional housing with a pre COVID-19 target of 1,000 new places by the end of 2020 – which have now been delivered. increased the number of Sustaining Tenancies places in the short term, which provides practical support for people to keep their tenancies. In 2020/21 the number of places was increased from 1,550 to 2,150 places/households. delivery by MSD of all of its initiatives committed under the Homelessness Action Plan, including expanding support for people in emergency housing, introducing housing brokers and launching Ready to Rent. s 9(2)(h) [REDACTED] 	The current focus of the Homelessness Action Plan has been on populations at higher risk of experiencing homelessness; rangatahi, young people and Pacific peoples. Work will be progressed in 2021 on other cohorts (including older people). The Homelessness Action Plan will continue to be implemented through the period covered by the Action Plan. It retains its relevance for older people affected by or at-risk of homelessness and is included as an action under the Housing priority for the Action Plan.
✓ Off track	Establish a cross-government working group to identify and progress opportunities to improve housing options for people as they age and better enable older people to live in age and disability-friendly homes	This action continues to sit on MSD's Housing Policy's work programme but contends with a number of competing priorities in the Housing space. Initial development of an evidence base to support consideration of the full range of housing options for older people has commenced.	Competing priorities, including arising out of COVID-19, have meant this work has progressed more slowly than anticipated. This action has been adapted to focus on research in to housing options as an action within the Action Plan's Housing priority.

	(Healthy Ageing Strategy 2016) (MSD lead)		
Enhancing opportunities for participation and social connection			
Status	Initial Action	Progress to date	Inclusion in Action Plan
 Some delays/risks	Combat elder abuse and neglect by raising awareness and reducing its prevalence. (Office for Seniors lead)	Continue to promote the Elder Abuse Response Service helpline through the SuperSeniors newsletter, Facebook and website. Ran an online campaign based on social media for a week in mid-June 2020. Elder abuse services in MSD were funded \$25 million over 4 years in Budget 20. An additional \$15,000 was provided to regional Elder Abuse Response Services (EARS) to support services during COVID-19. The Auckland group received \$45,000.	This action has been continued as an action within the Action Plan.
 On track/completed	Improve digital skills and inclusion of older people to ensure they are not excluded from the benefits of a technological world. (Office for Seniors lead)	The delivery of the Digital Literacy Training programmes are on track. Initial evaluation results received from providers showed positive results. Participants attended the programme have gain knowledge about digital technologies and skills to carry out online activity and services safely with trust and confidence, particularly, being able to communicate and socialise online through emails, video calls, and social media etc. The Office for Seniors continues exploring opportunities to further improve the reach and outcomes of digital literacy for older people.	The Office's programme will be completed, including evaluation in 2022. It is included in the Action Plan under the Digital Inclusion priority.
 On track/completed	Improve access and availability of Adult and Community Education courses to enable older people to be engaged in learning and involved in their communities. (Ministry of Education lead)	Budget 2020 included a \$16 million boost to Adult and Community Education as part of the Government's COVID-19 response and economic recovery plan. The initiative expands courses to better support people experiencing social isolation, and people displaced from work and facing barriers to entering the labour market. The Minister agreed to priorities and parameters for the new funding in the third quarter of last year. Courses focused on raising foundational skills (i.e. literacy and numeracy) remain a funding priority. In addition, courses focused on improving employability, promoting social inclusion and participation, and strengthening health and wellbeing are eligible for funding from 2021. The TEC incorporated these priorities into its investment round in September/October 2020, for courses offered in 2021.	This item has been completed and is not included in the Action Plan.
 On track/completed	Promote positive attitudes to older people and address ageism through raising	Continued promotion of positive imagery through social media, SuperSeniors newsletter and website. During COVID-19 the Office pro-actively addressed ageism and discrimination in early messaging by taking a lead in developing guidance and advice for communications around	This item is continued in the Action Plan

	awareness of age discrimination (Office for Seniors lead)	at-risk populations groups which included older people – particularly as the country moved out of level 4. The Office also advocated for the interests of older people.	
✓ Some delays/risks	Promote the uptake of enduring power of attorney (EPA) (Office for Seniors lead)	Results of the project to understand barriers & identify actions to reduce these and recommend priorities for action has been received. This will form the basis of the work going forward Pamphlets that provide information about Enduring Powers of Attorney are being updated to make them plain English, more user focused and improve graphics. Once completed this will be published online and a limited print run made. Several potential improvements have been identified that require policy consideration and legislative change. These have been raised with the Ministry of Justice for consideration as part of the Law Commission Review into the Protection of Personal and Property Rights Act, which includes the EPA provisions. The review is currently being scoped by the Law Commission.	The uptake of EPAs has been declining. It will also be important to contribute to the Law Commission review to remove barriers to the uptake and effective operation of EPAs. This action has been continued in the Action Plan.
Making environments accessible			
Status	Initial Action	Progress to date	Inclusion in Action Plan
✓ On track/completed	Work with government agencies and local authorities to continue to plan for, and take action to respond to, population ageing (Office for Seniors lead)	The Office has developed relationships and will continue to work with SOLGM (Society of Local Government Managers) Local Government NZ and individual councils to make them aware of the need to plan for the impacts of an ageing population. Work is underway to revise the Age friendly Aotearoa New Zealand programme that aligns with the Better Later Life strategy. The refreshed plan will include a stakeholder engagement strategy for future relationship development, for example with local bodies, other government agencies, iwi and hapū, and district health boards. This planning is expected to be completed by end 2020.	The Office's work in this area needs to continue through the Action Plan period. It forms a valuable part of ongoing work on the longer-term aspects of the Strategy. It is included as a continuing action in the Action Plan.
✓ On track/completed	Continue to promote the development of Age friendly Aotearoa New Zealand (Office for Seniors lead)	The Office for Seniors has a community facing Age friendly work programme, which includes: <ul style="list-style-type: none"> • \$100K annual Community Connects grants • Development of online resources to support age-friendly communities • Support and advice for local councils and community groups to become age friendly. An online toolkit for Local Authorities and other groups wanting to implement age friendly work was published in September 2020. It will be reviewed and updated over time. Future iterations of the toolkit with age friendly approaches informed by matauranga Māori are planned to help it more relevant for Kaumātua and Kaupapa Māori organisations. A national age friendly network for groups working on age friendly projects will be developed during 2020.	The Office's work on Age friendly Aotearoa will continue and align more closely with the priorities of the Action Plan in future. It is included as a continuing action in the Action Plan.