

# Briefing for Incoming Ministers 2017



clients on working age benefits

**276,041**



additional emergency housing places available

**1,123**



applications for study assistance processed

**542,639**



older people receiving NZ Super or other retirement income

**over 700,000**



households placed in state/social housing

**6,950**



of applications for financial assistance completed online

**66.2%**



children in benefit-dependent households than in 2013

**17% fewer**

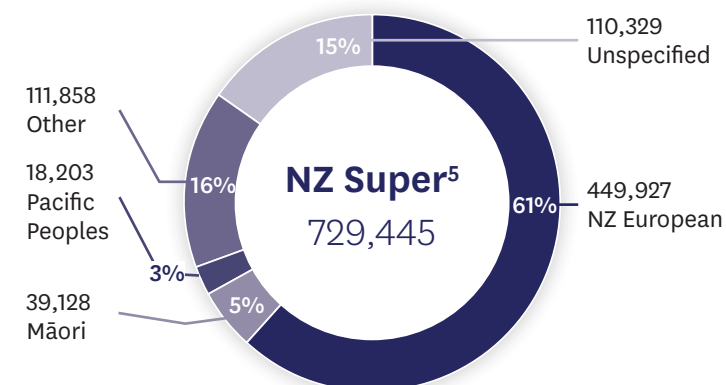
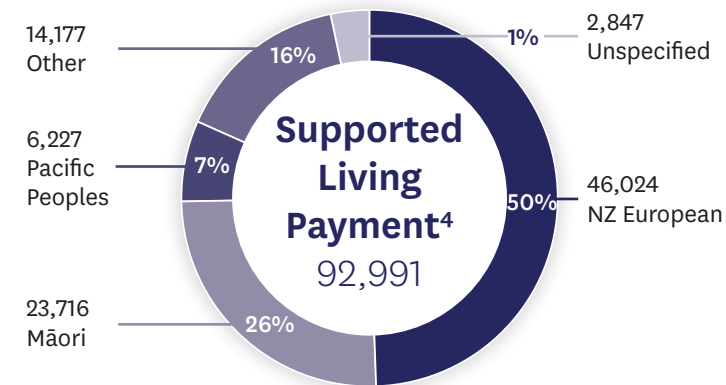
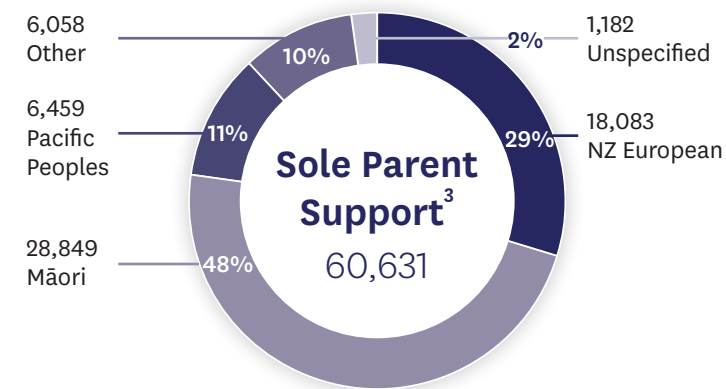
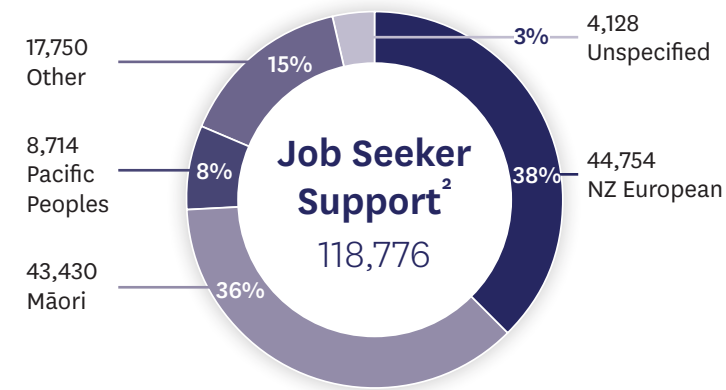
We work with over 1 million New Zealanders every year



## Key issues in the wider social development sector

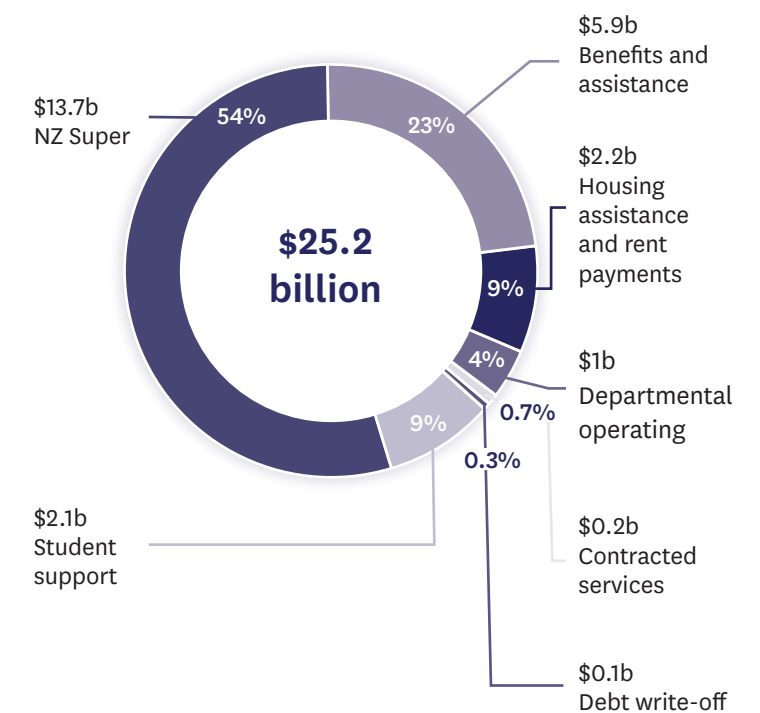
- Access to affordable housing continues to be an issue for many low-income individuals and families.
- Employment rates are historically high but issues remain around insecure employment and wage growth for low-income workers.
- Even with recent improvements since the global financial crisis, more work is needed to tackle poverty and hardship, including the links to wider issues around housing affordability.
- There is a higher rate of economic and social disadvantage among Māori people and addressing this in a meaningful way remains a critical priority.
- Most disabled people and people with health conditions can and want to work but more needs to be done to ensure they have equal opportunities to achieve their goals and aspirations.
- Family violence and sexual violence have significant impacts on the individuals affected and cost New Zealand almost \$6 billion each year.
- Population ageing will have both positive and negative impacts in future that need to be prepared for today.
- New Zealanders are increasingly expecting new and innovative approaches to the way they interact with and receive services. Advances in technology and data analytics will improve our ability to respond to these demands and deliver more relevant services.

## Clients who receive our support<sup>1</sup>



<sup>1</sup> As at 30 June 2017.  
<sup>2</sup> Jobseeker Support helps people find work and provides them with a weekly payment.  
<sup>3</sup> Sole Parent Support helps single parents and caregivers of dependent children get ready for future work, supports them to find part-time work and provides financial help through a weekly payment.  
<sup>4</sup> Supported Living Payment is assistance for people who have, or are caring for someone with a health condition, injury or disability.  
<sup>5</sup> NZ Super is superannuation payments for those aged 65 or older.

## We administer over \$25 billion<sup>6</sup> of government expenditure each year



**We have approximately 6,800 people working in over 150 sites across New Zealand**

## We work with almost every New Zealander at some point in their lives by providing:

- income support for those on low or no incomes, including students and those without work, and retirement income for seniors
- employment support, through case management, training, and other services to help those who are able to back into sustainable employment
- state/social and emergency housing, by assessing needs and connecting with housing providers to provide safe accommodation
- community partnerships and programmes, including services to prevent and respond to family and sexual violence
- policy and investment advice based on data and evidence, with the aim of achieving the best possible outcomes from funding and system settings.

<sup>6</sup> as at Budget 2017