

Providing a Safe and Secure Environment at MSD

As part of Budget 2020 we will complete the security fit-out of all the Ministry of Social Development (MSD) service centres across New Zealand.

Budget 2020

We want to improve the safety of both clients and staff and create an enhanced client experience at service centres.

The Government is providing funding to enable the completion of the interior security fit-out in the last 55 of the Ministry of Social Development's 122 sites nationwide.

- The new funding will:
 - provide a safe and secure environment for MSD staff to carry out their duties and meet the Health and Safety at Work Act 2015, and
 - create service centres that enable an enhanced client experience and effective client engagement.
- Completion was planned for mid-2021 and is likely to be delayed as part of MSD's response to COVID-19. This is necessary to support MSD's service centres to continue to deliver essential services.

2020/21	2021/22	2022/23		
9.612	9.612	9.612	9.612	38.448
Costs (capital) \$m				
36.968				36.968