# Senior Analyst, Insights

The Insights Group helps decision makers and advisors across the social sector by making insights, analysis and research about what works for better lives accessible, timely and relevant. We’re a new multi-disciplinary team expertise across strategy, policy advice, analysis, research, and/or evaluation.

We produce advice that has:

* Breadth – it understands how issues are connected and can position them within a broader context
* Depth – it is pragmatically grounded in evidence
* Reach – it shows how a set of circumstances or a decision will develop over time

The purpose of the position is to apply an evidence based and data-driven approach to developing insights to inform social policy and service delivery.

**Team & Location:** Insights Team, Wellington

**Reporting to:** Director, Insights

**Delegations:** Nil

### What we do matters – our purpose

***Investing in what works for better lives***

A singular focus on what works to improve decision making and create positive change.

### How we do things around here – our values

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| **Tangata**  We’re about people  C:\Users\palco001\Objective\objective.ssi.govt.nz-8000-palco001\Objects\Asset 10 - Family Image Tangata.png  People will do better, sooner and for longer, when the social system works in partnership, acting on better evidence to develop and deliver services. | **Manawa Māui**  We are a catalyst for change  C:\Users\palco001\Objective\objective.ssi.govt.nz-8000-palco001\Objects\Asset 11 - Lighting Bolt Manawa Maui.png  We challenge the status quo constructively and seek better ways of doing things. We help create change to improve lives through different approaches. | **Taunakitanga**  We influence through evidence  C:\Users\palco001\Objective\objective.ssi.govt.nz-8000-palco001\Objects\Asset 14 - Whiteboard Image Taunakitanga.png  We use evidence to  influence positive change for New Zealanders. | **Puaretanga**  We’re transparent by nature  C:\Users\palco001\Objective\objective.ssi.govt.nz-8000-palco001\Objects\Asset 13 - Beehive Puaretanga.png  We will share what we’re doing, how we’re doing it, and what we learn. |
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| What you will do to contribute | As a result we will see |
| Delivery and Management   * Commission from and work with the Analytics team on data-driven insights or research and evaluation. * Derive actionable insights from analytics produced by Analytics team. * Translate analytical information for non-technical audiences in a compelling way. * Provide information, advice and support that helps the social system to improve social wellbeing outcomes. * In collaboration with the rest of the Insights group, make a case for change based on analytical results, research and evaluation findings. * Actively manages and plan own work programme. * Lead work items on a broad range of issues and add value to the written communications of others. * Take account of the perspectives and circumstances of Māori. * Contribute to the development of other team members. | * Well-articulated, sound insights provided to non-technical audiences to enable good decision making. * Insights create a strong case for change. * High quality insights on complex issues without the need for guidance from others. * Research and evaluation being commissioned and findings informing decisions * Own work programme being successfully developed and delivered. * Coordinated input from team members and other contributors. * Knowledge and information is easily available to the team. |
| Stakeholder Management   * Build and maintain effective relationships/partnerships. * Work across the social sector in order to co-ordinate and facilitate strong engagement with the Social Investment Agency. * Work with other agencies on developing and communicating insights. * Represent the Agency externally at significant interagency and other external meetings. | * Stakeholders are well informed and linked into key priorities for the Agency. * Across government agencies and the wider social sector there is a sense of being ‘joined up’. * The social sector is engaged with the work of SIA. |
| Risk Management   * Actively identify and manage organisational and operational risks. * Ensure that analysis, data and information supplied is accurate and verified. | * Role level risks are identified and managed appropriately. * Independent assurance that SIA is operating and accounting for performance in an appropriate and transparent manner. |
| Health & Safety   * Take responsibility for meeting the SIA’s obligations in workplace health and safety. | * Observing the SIA’s Health & Safety procedures. * Participating in health and safety initiatives and training where appropriate. * Providing suggestions for improvement of health and safety. * Reporting incidents and hazards promptly. * Know what to do in the event of an emergency. |

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| Who you will work with to get the job done | | Advise | Collaborate with | Influence | Inform | Manage/ Lead | Deliver to |
| Internal | Chief Executive and SIA Leadership Team | **✓** |  |  | **✓** |  | **✓** |
| Manager and team |  | **✓** |  | **✓** |  | **✓** |
| All other people employed/engaged in the Social Investment Agency |  | **✓** |  | **✓** |  | **✓** |
| External | Social Sector Government agencies |  | **✓** | **✓** |  |  | **✓** |
| Ministers | **✓** |  |  |  |  | **✓** |
| Non-governmental organisations and private sector providers of front-line social services, analytics, data, policy advice, insights and research |  | **✓** | **✓** |  |  | **✓** |
| Academics and research organisations. |  | **✓** | **✓** |  |  |  |

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| What you will bring specifically |
| **Experience & Knowledge**   * Experience at a senior level providing policy development advice, strategic thinking, research and evaluation, or insights. * Ability to provide high quality, balanced and pragmatic analysis and advice on a range of specialist issues. * Ability to persuade, influence and engage with a wide range of government, sector and academic stakeholders. * Excellent communication skills across a range of communication modes and an ability to tailor messages appropriately to the audience. * Confidence in working with numbers * Experience translating technical or analytical information and/or working with data specialists. * Knowledge of machinery of government, including the public policy process an advantage. * Knowledge of one or more areas of social policy an advantage, but we welcome candidates with expertise in other areas and a strong interest in the social sector. |
| **Characteristics**   * Engaging others – connects with others, listens, reads people and situations, communicates tactfully. * Achieving ambitious goals – committed and tenacious, ambitious. * Curious – thinks analytically and critically, displays curiosity, mitigates analytical and decision making biases. * Honest and courageous – shows courage, shows decisiveness, leads with integrity. * Resilient – displays resilience, demonstrates composure. * Self-aware and agile – encourages feedback on own performance, can self-assess, adapts approach, shows commitment to development. |
| **Capabilities**   * Implements strategy - aligns their work with strategic objectives and SIA’s vision. * Communicates clearly - tailors messages so that they are clear, succinct, and resonate with their different audiences. * Supports organisational performance - suggests and acts on opportunities to do things differently and improves processes to achieve gains in effectiveness and efficiency. * Builds internal relationships - contributes to their team and works collaboratively with others across the organisation and takes an organisation-wide view. Builds external relationships - interacts effectively with customers and other external stakeholders. * Inclusive - Welcomes and values diversity and contributes to an inclusive working environment where differences are acknowledged and respected. * Shows political awareness - displays an understanding of the essentials of how the government and public sector work; and ensures that written documentation and verbal presentations reflect relevant political sensitivities. * Manages and delivers on work priorities - plans and organises self to deliver work commitments to required timeframes and quality standards. * Develops others - share own experiences and learning’s and demonstrate and teach specific technical skills. |
| **Other requirements**   * Relevant tertiary qualification or equivalent experience. * Willing to take on responsibilities (within limits) outside the prescribed position description. |