# **POSITION DESCRIPTION**

## Oranga Tamariki—Ministry for Children



Title:	Practice Leader – Adoption Service
Group:	Care Services
Reports to:	National Manager Intercounty and Domestic Adoption Service
Location:	Sites
Direct Reports:	No direct line management accountability but works closely with Regional Service Managers to support the provision of professional supervision, and to ensure that levels of social work knowledge, skills and expertise are maintained and enhanced.
Budget:	No

## **PUBLIC SERVICE PURPOSE STATEMENT**

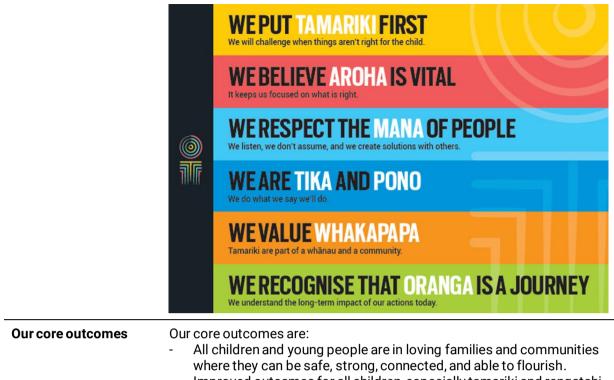
Ka mahitahi mātou o te ratonga tūmatanui kia hei painga mō ngā tāngata o Aotearoa i āianei, ā, hei ngā rā ki tua hoki. He kawenga tino whaitake tā mātou hei tautoko i te Karauna i runga i āna hononga ki a ngāi Māori i raro i te Tiriti o Waitangi. Ka tautoko mātou i te kāwanatanga manapori. Ka whakakotahingia mātou e te wairua whakarato ki ō mātou hapori, ā, e arahina ana mātou e ngā mātāpono me ngā tikanga matua o te ratonga tūmatanui i roto i ā mātou mahi.

In the public service we work collectively to make a meaningful difference for New Zealanders now and in the future. We have an important role in supporting the Crown in its relationships with Māori under the Treaty of Waitangi. We support democratic government. We are unified by a spirit of service to our communities and guided by the core principles and values of the public service in our work.

You can find out more about what this means at (https://www.publicservice.govt.nz/about-us)

About us	Oranga TamarikiMinistry for Children, is a new Ministry dedicated to supporting any child in New Zealand whose wellbeing is at significant risk of harm now, or in the future. We also work with young people who may have offended, or are likely to offend. Our belief is that in the right environment, with the right people surrounding and nurturing them, any child can, and should flourish.
Ourvision	Our vision is: New Zealand values the wellbeing of tamariki above all else.
Our purpose	Our purpose is: To ensure that all tamariki are in loving whānau and communities where oranga tamariki can be realised.
The Oranga Tamariki way	We're introducing a new way of doing things. A way of looking at the world that guides everything we do:

## **OUR ORGANISATION**



 Improved outcomes for all children, especially tamariki and rangatahi Maori.

## **POSITION PURPOSE**

The Practice Leader role is integral to strengthening practice nationally. The role works as part of a wider team to provide professional leadership, influence and direction in order to maintain and enhance the level of practice excellence and capability. The wider team consists of Regional Service Managers, Adoption Supervisors, Adoption Social Workers, supported by Regional and National Advisory staff.

The primary purpose of this role is to act:

- To lead the transfer of knowledge and our evidence base to practice.
- To ensure the strengthening of practice competency within the Adoption Service.
- To support the provision of quality professional supervision.
- To deliver training
- To undertake practice audit and assurance

## **KEY ACCOUNTABILITIES**

Key Result area	Key Accountabilities
Lead Professional Practice	- Ensure a clear focus on key strategic practice priorities.
	<ul> <li>Lead, influence, and support Supervisors and Social Workers to exercise professional expertise, decision making and judgement while/and remaining independent of case work decision making.</li> </ul>
	<ul> <li>Ensure clinical supervision, mentoring and support is provided to Supervisors.</li> </ul>
	<ul> <li>Identify patterns of practice at a local level through quality assurance mechanisms, including case reviews and providing feedback and analysis to Social Workers and Supervisors of findings/patterns/trends. Identify areas needing practice</li> </ul>

	<ul> <li>improvement and work with Supervisors and Regional Service</li> <li>Managers to implement strategies/plans to strengthen practice.</li> <li>Ensure practice policies are promoted, enhanced and adhered to.</li> </ul>
	<ul> <li>Ensure practice policies are promoted, enhanced and adhered to:</li> <li>Ensure that all activities maximise the key principles identified in the Oranga Tamariki Act (1989), the Adoption Act (1955),Adult Adoption Information Act (1985), the Adoption (Intercountry) Act (1997), Care of Children Act (2004), and other legislation underpinning Oranga Tamariki activity.</li> </ul>
	<ul> <li>Support managers on activities to lift the quality of social work practice and outcomes for tamariki, through quality assurance insights and reporting.</li> </ul>
	<ul> <li>Lead, in conjunction with Regional Service Managers, as part of the workforce planning process, the development, implementation and evaluation of the team Professional Development Plan.</li> </ul>
Build Site Capability	<ul> <li>Mobilise, in conjunction with workforce development staff, local opportunities for continuing professional development that will give effect to Service and individual Professional Development Plans.</li> </ul>
	<ul> <li>Provide leadership and influence to facilitate transfer of learning from training and other learning opportunities.</li> </ul>
	- Support the development of quality supervision and strengthen the climate of critical thinking and reflective supervision in the Service.
	<ul> <li>Support supervisors to induct new staff into the Oranga Tamariki practice centre and maintain knowledge currency within the Service.</li> </ul>
	<ul> <li>Work in partnership with Office of the Chief Social Worker/Director of Professional Practice team members to understand the learning needs and capability at regional level and respond to particular needs.</li> </ul>
Regional Responsibilities	<ul> <li>As a member of the management team, provide collective responsibility for the management and direction of service delivery performance.</li> </ul>
	<ul> <li>Identify trends and developments in practice and, in conjunction with Adoption Regional Service Managers, apply a continuous improvement approach to service delivery.</li> </ul>
	<ul> <li>Escalate service delivery risks to Regional Service Manager and Adoption National Manager as needed.</li> </ul>
	<ul> <li>Ensure that activities comply with all relevant legislation and ethical and industry standards.</li> </ul>
	<ul> <li>Provide support to Regional Service Managers and take collective responsibility for the development and monitoring of social work practice.</li> </ul>
	<ul> <li>Contribute and support national and regional service delivery performance, systems and practice improvement initiatives.</li> </ul>
	<ul> <li>Build regional capability in social work best practice in conjunction with, Practice Advisor, other relevant regional staff and the Practice Leader network.</li> </ul>

Leadership and management	<ul> <li>Future builder - help staff and the organisation navigate the future</li> <li>People builder - develop people and identify talent</li> <li>Deliverer - make things happen, with and through others</li> <li>Steward - lead in a public service context, contributing to a better New Zealand</li> </ul>
Being part of the Oranga	- Demonstrated commitment to the Oranga Tamariki values
Tamariki team	<ul> <li>Actively and positively participate as a member of the Adoption Service</li> </ul>
	<ul> <li>Proactively look for opportunities to improve the operations of Oranga Tamariki</li> </ul>
	<ul> <li>Perform any other duties as needed by Oranga Tamariki</li> </ul>
	<ul> <li>Comply with and support all health and safety policies, guidelines and initiatives</li> </ul>
	<ul> <li>Ensure all incidents, injuries and near misses are reported into our Health &amp; Safety reporting tool</li> </ul>
	<ul> <li>Comply with all legislative and regulatory requirements, and report any breaches as soon as they become known</li> </ul>
	<ul> <li>Adhere to all Oranga Tamariki procedures, policies, guidelines, and standards of integrity and conduct</li> </ul>
	<ul> <li>Demonstrate commitment to the Treaty of Waitangi and respect and incorporate these into your work.</li> </ul>

### **KEY RELATIONSHIPS**

Internal –	Manager International and Domestic Adoption
-	Adoption Regional Service Managers
-	Adoption Practice Advisor
-	Adoption Supervisors/Social Workers
-	Manager Caregiver Support
-	Other Practice Leaders, Advisors and Specialists
-	Contact Centre
-	Chief Social Worker and staff
-	Legal Services
-	Service Support staff
-	Organisation Development and Learning and Development teams

- Other Oranga Tamariki staff.

# **QUALIFICATIONS & EXPERIENCE**

Qualifications	<ul> <li>A relevant tertiary qualification in social work is essential.</li> </ul>
	<ul> <li>Current registration with the Social Worker Registration Board.</li> </ul>
	<ul> <li>A current, "clean" driving licence is essential.</li> </ul>
Experience	<ul> <li>Extensive experience in a supervisory or advisory role within a service delivery operation in social work services or comparable organisation.</li> </ul>
	<ul> <li>Demonstrated evidence of practice leadership. Knowledge and/or experience of contemporary issues in social services delivery and demonstrated commitment to child centred practice.</li> </ul>
	<ul> <li>Demonstrated experience in the provision of high quality professional supervision</li> </ul>
	<ul> <li>Demonstrated commitment to the knowledge base underpinning Oranga Tamariki practice (the practice frameworks) and the ability to communicate this effectively to others.</li> </ul>
	<ul> <li>Demonstrated experience in managing complex practice and casework.</li> </ul>
	<ul> <li>A sound knowledge of relevant legislation.</li> </ul>
	<ul> <li>Experience in leading and managing practice change.</li> </ul>
	<ul> <li>Experience in development and delivery of training packages</li> </ul>
Skills	<ul> <li>An ability to influence action in areas for which they have responsibility but not line management authority.</li> </ul>
	<ul> <li>Ability to strengthen critical reasoning resulting in sound decision making.</li> </ul>
	<ul> <li>Strengths-based leadership, with the ability to collaborate with others across the spectrum of regional functions, to achieve mutually agreed goals.</li> </ul>
	<ul> <li>Building and maintaining rapport with others based on their own integrity and honesty, demonstrating effective interpersonal skills.</li> </ul>
	<ul> <li>Understanding and appreciation of cross cultural issues and concerns, in particular, knowledge of tikanga Maori, and Pacific peoples' culture.</li> </ul>
	<ul> <li>Commitment towards positive outcomes for children, young people and their families.</li> </ul>
	<ul> <li>An ability to work to resolve conflicts or difference by finding areas of agreement that benefit the organisation and individuals.</li> </ul>
	<ul> <li>An understanding of the social services environment and the complexity of pressures that can impact on staff.</li> </ul>
	<ul> <li>Resiliency and ability to recover from setbacks and work under pressure.</li> </ul>
	<ul> <li>Experience in leading and managing practice change.</li> </ul>
	<ul> <li>Experience in developing and delivering training</li> </ul>
	<ul> <li>Excellent verbal, written and interpersonal communication skills; ability to communicate complex ideas to a variety of audiences.</li> </ul>

-	Appreciation of the political aspects of the work of Oranga Tamariki. Computer literate
- Other	Regular travel on official business around the Region will be required and some travel within NZ may also be required.