



# Building Financial Capability

Services for people, families and whānau experiencing hardship

## What is the purpose?

Building Financial Capability (BFC) services help New Zealanders experiencing hardship to build their financial capability and resilience. The services are integrated and connected, making sure people get the right support when and how they need it.

## What services are available?

BFC services include:

- Financial mentors: one-on-one service focusing on helping people, families and whānau with their finances
- BFC Plus: intensive support for people with more complex needs
- MoneyMates: peer-led support group programme that encourages people to learn from others as they talk about money and finances in a group situation.

## Who are the services for?

BFC services are for people experiencing financial hardship in their personal life. They don't need to be receiving support from Work and Income.

## Who refers people for support?

People can refer themselves to BFC services or be referred by community organisations, government agencies including Work and Income, or other individuals and organisations.

You can see a full list of providers of BFC services here:

- <https://www.familyservices.govt.nz/directory/>
- Search for: budgeting/financial capability
- Choose the area you are interested in, or select 'all of New Zealand' to see the full list of providers operating around the country.

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## Find out more

**Web:** <http://www.msdc.govt.nz/what-we-can-do/providers/building-financial-capability/index.html>

**Email:** [Financial\\_Capability@msdc.govt.nz](mailto:Financial_Capability@msdc.govt.nz)



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