



Memo

To: Carl Crafar, Deputy Chief Executive Social Housing, Ruth Bound
Deputy Chief Executive Service Delivery

CC: Penny Rounthwaite, [Section 9\(2\)\(a\) - Privacy of the Person](#) Blair
McKenzie

From: Lynda Smardon, Regional Director, Auckland

Date: 13 June 2016

Security level: IN CONFIDENCE

Update on co-ordinated approach to identifying and supporting homeless people in Auckland

Action: For your information

Update

NGO's have visited identified 'hot spots' of homeless people and MSD has attended clinics at the Auckland City Mission over the last 2 weeks.

On Friday 10 June there was one mobile team visiting locations in the Otara area and parts of Manukau. We did not provide an MSD staff presence at the Auckland City Mission evening clinic.

Mobile teams and attendance at Auckland City Mission has now occurred over 2 weeks from 30 May to 10 June. Going forward we plan to continue our usual weekly clinics with both Lifewise and the Auckland City Mission. It is proposed to retain the option of future supported mobile NGO response teams to reported hot spots.

Summary of engagement

A total of 538 people have been observed to date. Of these 516 were at the Auckland City Mission, 18 were in cars and 4 on the street at locations visited by NGO's. It should be noted of the 516 observed at the Auckland City Mission to date; the majority of these appear to be the same people coming in every night.

To date (30 May to 10 June, inclusive):

- A total of 39 engagements with homeless people have occurred (voluntary).
 - All were single people.
- The total number of people observed at venues visited by NGOs is 22.
 - All were approached and only one person has chosen to engage with MSD, they were not homeless.
 - In the main, those in cars were working during the day.

- As a result of 7 nights visiting The Auckland City Mission, 23 people chose to engage.
 - Of these, 11 social housing assessments have been booked (includes 2 re-booked), and a further 4 were already booked