



Memo

To: Carl Crafar, Deputy Chief Executive Social Housing, Ruth Bound
Deputy Chief Executive Service Delivery

CC: Penny Rounthwaite, [Section 9\(2\)\(a\) - Privacy of the Person](#)

From: Blair McKenzie, Regional Commissioner, Auckland

Date: 3 June 2016

Security level: IN CONFIDENCE

Update on co-ordinated approach to identifying and supporting homeless people in Auckland

Action: For your information

Update

NGO's have visited identified 'hot spots' of homeless people and MSD has attended clinics at the Auckland City Mission this week.

On Thursday 2 June, (the fourth occasion this week) we provided a MSD staff presence at the Auckland City Mission evening clinic between 5 and 8 pm. Of the 77 engaging with the Mission, no-one chose to engage with MSD. There were no mobile teams visiting locations last night as no NGO's were available to participate.

We will look to resume mobile teams and attendance at Auckland City Mission from Tuesday 7th June after Queens Birthday weekend.

Summary of engagement

A total of 396 people have been observed at the Auckland City Mission (384) and in cars (12) at locations visited by NGO's.

To date (30 May to 2 June, inclusive):

- A total of 31 engagements with homeless people have occurred (voluntary).
 - All were single people.
- The total number of cars observed at venues visited by NGOs is 15.
 - All were approached and only one person has chosen to engage with MSD, they were not homeless.
 - In the main, all were working during the day.
- As a result of 4 nights visiting The Auckland City Mission, 16 people chose to engage.
 - Of these, 7 social housing assessments have been booked and a further 4 were already booked.