



Memo

To: Carl Crafar, Deputy Chief Executive Social Housing, Ruth Bound
Deputy Chief Executive Service Delivery

CC: Penny Rounthwaite, [Section 9\(2\)\(a\) - Privacy of the Person](#)

From: Blair McKenzie, Regional Commissioner, Auckland

Date: 2 June 2016

Security level: IN CONFIDENCE

Update on co-ordinated approach to identifying and supporting homeless people in Auckland

Action: For your information

Purpose

This memo provides you with a detailed update of people seen as part of the ongoing co-ordinated approach to support people identified as being homeless in Auckland.

Approach

On 1 June, the third occasion this week we provided a MSD staff presence at the Auckland City Mission evening clinic between 5 and 8 pm. We also provided virtual response support to NGO, Strive Community Trust, as they visited identified hot spots from 6-9 pm in the Otahuhu area. Lifewise Glen Eden had planned to visit the Glen Eden shopping precinct; however, due to staff illness was unable to do so.

Summary of engagement

To date (30 May to 1 June, inclusive):

- A total of 31 engagements with homeless people in Auckland (voluntary).
 - All were single people.
- The total number of cars observed at venues visited by NGOs is 15.
 - All were approached and only one person has chosen to engage with MSD, they were not homeless.
 - In the main, all were working during the day.
- As a result of 3 nights visiting The Auckland City Mission, 16 people chose to engage.
 - Of these, 7 social housing assessments have been booked and a further 4 were already booked.

We are monitoring and following up on all cases where there was engagement and/or assessments booked etc.

Last night 1 June:

Auckland City Mission

- 1 person was engaged with at the City Mission:
 - The client was single receiving Supported Living Payment
 - He is not already on the housing register
 - A housing assessment has been arranged for 2 June

Strive Community Trust

- Strive Community Trust visited locations in and around the Otahuhu area and were unable to identify any homeless people and therefore there was no engagement.