



memo

To: Carl Crafar, Deputy Chief Executive, Social Housing MSD

From: Blair McKenzie, Regional Commissioner, Auckland

Cc: Ruth Bound, Penny Rounthwaite, 9(2)(a)
DCE_Office_ServiceDelivery (MSD)

Date: 1 June 2016

Security level: IN CONFIDENCE

Homelessness Support on Tuesday night - 31 May 2016

This memo provides you with an update on the visits last evening to locations in and around the Mangere area and the Auckland City Mission to engage with those living homeless to ensure they had housing assessments; address the interim housing needs where possible and provide other assistance, as appropriate.

Locations in and around Mangere visited by Strive Community Trust

Strive Community Trust staff visited homeless people in cars and public places in Mangere Central, Mangere East and Mangere Bridge last night, supported by a virtual response team from MSD.

Strive Community Trust staff observed in total five vehicles at 3 locations visited. Five people were approached, all were single people (three male and two female). Four of the five did not wish to engage with MSD that evening with one of the four advising they already had an appointment booked with Work and Income for 9 June and did not wish to engage further.

The fifth person who did wish to engage is receiving Jobseeker Support, 9(2)(a)

Section 9(2)(a) - Privacy of the Person

9(2)(a) It was also established that he has a house in 9(2)(a) and is not homeless- he was just 'out and about'.

Auckland City Mission

The Ministry had staff at the Auckland City Mission from 5 to 8 pm during the dinner time for homeless people, where approximately 110 people were present.

Seven people voluntarily engaged with MSD. One person is already on the social housing register. Six sought housing assistance for the first time and housing assessments have been arranged for them.

Two of the seven people engaged with are not receiving a benefit and did not want to book appointments with Work and Income to apply. They were encouraged to attend the Auckland City Mission clinics where social workers have direct contact with 2 case managers to assess entitlements and assistance to which they may be entitled, and to connect to outreach services.

Case managers from Queen St Community Link currently provide an 'outreach' service each Monday at James Liston Hostel and Life Wise to support homeless people through working closely alongside these agencies.

We will remain at the Auckland City Mission until Thursday this week to continue engagement with homeless people to ensure their housing needs have been assessed and where appropriate, their immediate needs are met.

Those engaged with during evening visits by both NGO's and our staff at the City Mission will be actively followed up to ensure all available assistance is assessed and provided