

ASSOCIATE MINISTER FOR SOCIAL DEVELOPMENT  
AND EMPLOYMENT (CHILD, YOUTH AND FAMILY)

# non-departmental output expense report 2006/2007

*On services funded through  
vote Child, Youth and Family Services*



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# Minister's introduction

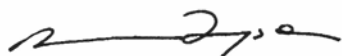
During 2006/2007 Government has continued to develop and fund community social services to support children, young people and their families to improve their life outcomes. This report sets out those services delivered by community providers that Child, Youth and Family assisted with funding, on behalf of government, through Vote Child, Youth and Family Services.

Community services funding appropriated to Vote Child, Youth and Family Services totalled \$60.707 million (GST exclusive). This resulted in over 650 contracted service providers receiving funding to deliver a variety of social services aimed at supporting children, young people, and their families in the community through 1,143 funding agreements. Strong partnerships with the community sector and promoting greater collaboration among the government agencies which serve families with children have been a continued emphasis in 2006/2007.

The 2006 Budget provided for an increase in appropriation of \$2.051 million (GST exclusive) for 2006/2007, and beyond, for Reducing Violence within Families. This increase is an interim measure that recognises the growing demands that are being placed on non-government organisations service providers to deliver crisis responses to family violence. Government initiatives have increased the referral to, and uptake of, those services. Other funding from the 2006 Budget through Vote Social Development includes a campaign to address attitudes and behaviour to family violence and includes support for local initiatives at local, community and national levels.

Child, Youth and Family merged with the Ministry of Social Development on 1 July 2006. This has strengthened Child, Youth and Family's ability to help children, young people and their families and reflects Government's focus on the joined-up delivery of services and an integrated approach to funding. The Pathway to Partnership plan was developed during the year. The aim is to establish a well defined and understood child and family services sector founded on three key elements: working together, effectiveness and sustainability. The Plan will strengthen the community-based child and family services sector and to improve the accessibility of services. The Ministry of Social Development will engage with the child and family services sector to implement the Plan in 2007/2008.

The Government remains committed to ensuring that quality services are available to meet the needs of vulnerable children, and to working collaboratively with New Zealand communities and social services providers to achieve positive outcomes for children, young people and their families.



Hon Ruth Dyson  
Associate Minister for Social Development and Employment  
(Child, Youth and Family)

# Overview

## ***Background***

Child, Youth and Family develops, supports and funds New Zealand community service providers through its existing non-departmental output expense (NDOE) structure. From 2006/2007 the funding of community services is grouped into four output expenses: Counselling and Rehabilitation Services; Education and Prevention Services; Family Wellbeing Services; and Strengthening Providers and Communities.

The 2006 Budget provided an increase of \$2.051 million for Reducing Violence within Families. This increase recognises the increased costs to service providers of delivering a crisis response to families and has provided additional funding to 219 providers.

The total expenditure for the 2006/2007 year in the four non-departmental output expenses was \$60.050 million against a total appropriation of \$60.707 million.

Following the Baseline Review in 2003, work continued on implementing the decisions to move NDOE funding not directly related to Child, Youth and Family's core business activities to the Ministry of Social Development. However, now that Child, Youth and Family has merged with the Ministry, it was decided that further transfers were not required in the 2006/2007 year.

All figures in this report are GST exclusive.

## ***Contribution***

The Government, through Vote Child, Youth and Family Services, contributed funding during the year to the community social services sector in response to needs identified either at a local level or on a national basis by community stakeholders, Government and Child, Youth and Family.

During the year work progressed on the development of the Pathway to Partnership Plan which is aimed at strengthening community-based child and family services. Funding to implement the Plan was made available from the 2007/2008 year. Pathway to Partnership is intended to:

- establish a strong continuum of child and family services from prevention to remedial services that deliver value for money
- improve the way providers' infrastructure, workforce development and training needs are met
- increase the availability of effective child and family services
- provide sustainable funding to recognise cost pressures and respond to changes to demand and service priorities.

## ***Reporting***

In 2006/2007, Child, Youth and Family, on behalf of the Crown, had a total of 1,143 funding agreements with approved service provider organisations. Of these, 461 were for multi year funding agreements (49 agreements covered the July 2005 to June 2007 period and 348 agreements covered the July 2006 to June 2007 periods and 64 agreements covered July 2006 to June 2008). The number of funding agreements increased slightly from the previous year.

Some providers have a national contract, which covers their local branches or affiliates. For example, the National Collective of Independent Women's Refuges' national contract of \$5.540 million provided, through 47 local refuges, advocacy, support and education services to women and children either living in the community or staying in the refuges. This contract spreads across several output expenses.

Information on the quantity and quality of services provided is included in the Non-Departmental Output Expense performance section of this report. This details the performance measures and standards set for 2006/2007, along with performance achieved against these measures and standards, based on the contract performance reports submitted by service providers for the contract year to 30 June 2007.

## ***Key services funded***

The Child, Youth and Family 2006/2007 NDOE funding planning strategy set out the service priorities to be delivered during the year by providers supported by Government funding.

Key programmes included:

- Ongoing holistic support for families with children in areas such as family restoration, community care services, counselling, life skills for young people, and family violence intervention.
- Implementation of services for Children Witnessing Family Violence contracted to 67 service providers.
- Social Workers in Schools programme provided 119 full-time equivalent social workers in 311 schools nationwide.
- Iwi/Māori and Pacific Peoples' Provider Development Funds to assist key providers who are seen as having the most potential to assist the Ministry to meet its outcomes.

# Output expense – Counselling and rehabilitation services

## **Description**

This output expense provides funding for services, including family counselling and other post-crisis interventions, which restore the wellbeing of children, young people and families who have suffered harm and abuse, or other forms of family breakdown, and for the perpetrators of harm and abuse.

This funding secures the supply of child and youth support programmes that provide a range of planned activities and rehabilitation programmes for children and young people who are assessed as being at risk or at 'high' risk by referral agencies and approved service providers. These programmes include wraparound intensive life skills training, self-esteem building and intensive individualised early intervention services for youth at risk.

Major providers include community-based organisations and iwi.

## **Results achieved**

Services funded through this output expense contributed to improved outcomes for children and young people at risk through a range of innovative wraparound programmes and specific counselling services.

Counselling services for sex abusers and support programmes for their families are contracted nationally through three community-based teams based in Auckland, Wellington and Christchurch. The programmes provided counselling and therapeutic programmes for 84 adolescent and adult offenders and their families.

<b>2006/2007 performance measures</b>	<b>Performance standard 12 months</b>	<b>Performance achieved/ actual expenditure</b>
<b>Quantity</b>		
Number of new clients receiving intervention	22,000 – 27,000	31,055 <sup>1</sup>
<b>Quality</b>		
Percentage of clients completing intervention	80 – 90%	81%
<b>Cost</b>		
Within appropriation (exclusive of GST)	\$10.963m	\$10.959m

<sup>1</sup> A higher than anticipated number of clients received interventions due to the increased demand for these services and Budget 2006 permitting an increase in contracted volumes of family violence intervention services.

# Output expense – Education and prevention services

## **Description**

This output expense provides funding for education and prevention programmes, and for children and young people, and their families that aim to provide skills to reduce the risk of harm or abuse, or for youth justice issues.

Major providers include community-based organisations and iwi.

## **Results achieved**

Education and prevention programmes address a range of programmes which include life skills and parenting skills, self-esteem for youth and prevention of sexual abuse. A considerable portion of this funding is contracted to providers working to prevent and reduce family violence.

<b>2006/2007 performance measures</b>	<b>Performance standard 12 months</b>	<b>Performance achieved/ actual expenditure</b>
<b>Quantity</b> Number of new clients receiving intervention	30,000 – 35,000	38,289 <sup>2</sup>
<b>Quality</b> Percentage of clients completing intervention	75 – 85%	83%
<b>Cost</b> Within appropriation (exclusive of GST)	\$5.771m	\$5.746m

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<sup>2</sup> A higher than anticipated number of clients received interventions due to the increased demand for these services and Budget 2006 permitting an increase in contracted volumes of family violence intervention services.

# Output expense – Family wellbeing services

## **Description**

This output expense provides funding for services, support and development programmes which aim to improve the life outcomes for children, young people and families to prevent any future harm or abuse. This includes ‘refuge’ and emergency housing funding.

Programmes included within this output expense are:

- services for children witnessing family violence
- Social Workers in Schools – a fund to provide social workers for targeted primary and intermediate aged students in low decile schools
- family restoration including community care for children and young people
- holistic home-based, preventative, support and wraparound services
- violence intervention programmes and services
- Increasing Community Flexibility fund.

Major providers include community-based organisations and iwi.

## **Results achieved**

Children Who Witness Family Violence Programme is funded jointly with Family and Community Services who is establishing Children and Young People’s Advocate positions within non-government organisations in each region. In 2006/2007, Child Youth and Family allocated \$1.0m of funding to 67 providers to improve the accessibility of services and programmes for children who have witnessed family violence. Over 1,365 clients received these services due to the ongoing high demand for interventions. Work has continued with Family and Community Services and the non-government organisation sector, to develop a national infrastructure to support individuals and organisations working with children who have witnessed family violence.

As a result of the review of funding, from 1 July 2006 the funding for 68 providers of preventative family violence services, under the New Zealand Family Violence Prevention Strategy, was transferred to Vote Social Development to be managed through the Ministry’s Family and Community Services group.

The Social Workers in Schools programme involved 311 schools and 119 full-time equivalent social workers in 2006/2007. Following the Budget 2004 announcement to increase the number of social workers in schools by 38 full-time equivalents over three years, a primary focus for the Social Workers in Schools service business plan was on completing the final year of implementing the remaining expansion positions. This also included an intensive service establishment process of briefings and workshops with the schools and service providers. The target range of 320–340 schools was not met

due to fewer schools per cluster being formed in the last round of expansion and some schools closing and/or merging with other schools.

Other major services funded include:

- Refuge-type services, providing support for women and children who have been subject to domestic violence.
- A significant number of providers who deliver social work, which can include care, to families. These interventions support families to take responsibility for their own care and prevent escalation to a statutory response. The provider sector in this area also varies significantly from small, locally-based (sometimes marae based) organisations to the large and nationally-focused service providers. This funding is identified as Family Support Services and accounts for half of the Family Wellbeing Services output expense.
- The Increasing Community Flexibility Fund of \$0.500 million assisted 39 providers to deliver services more effectively, by building their internal capacity and by trialling new programmes in response to local needs. (This fund concluded at 30 June 2007).

<b>2006/2007 performance measures</b>	<b>Performance standard 12 months</b>	<b>Performance achieved/ actual expenditure</b>
<b>Quantity</b>		
Number of new clients or families receiving intervention	56,500 – 61,500	68,885 <sup>3</sup>
Number of schools receiving services from the Social Workers in Schools programme	320 – 340	311
Number of full-time equivalent social workers employed in the Social Workers in Schools programme	119	119
<b>Quality</b>		
Percentage of distinct clients/families completing a planned intervention	85 – 90%	87%
<b>Cost</b>		
Within appropriation (exclusive of GST)	\$38.962m	\$38.376m

<sup>3</sup> A higher than anticipated number of clients received interventions due to the increased demand for these services and Budget 2006 permitting an increase in contracted volumes of family violence intervention services.

# Output expense – Strengthening providers and communities

## ***Description***

This output expense provides funding for services that contribute to strengthening the capacity and capability of providers to deliver strong and effective social services.

Funding also supports national social service organisations which have affiliated members and/or branches such as National Collective of Independent Women’s Refuges, NZ Foster Care Association, and Social Service Providers Aotearoa.

Major providers include community-based organisations and iwi.

## ***Results achieved***

During the 2006/2007 year funding was directed to developing the capability of providers through specific initiatives including:

### ***Enhanced Caregiver Support***

Funding of \$0.276 million was provided to national organisations that support the caregivers of children in care. These organisations act as advocates for the caregivers and provide them with training, advice and support, such as seminars, newsletters, attendance at government/non-government organisation forums, advice on safety and allegations of abuse. These organisations also play a lead role in promoting, encouraging and recruiting caregivers in the community which enables Child, Youth and Family to achieve its care and protection outcomes.

### ***Training under the Children, Young Persons, and Their Families Act 1989***

Approximately 400 individuals from 200 provider organisations took part in training designed to enhance their capability to deliver services under the Children, Young Persons, and Their Families Act 1989. A total of 65 days of training was delivered in workshops ranging from one to three days in length and targeting practical skill development in the areas of applied social work practice, financial management, performance (including management of employment issues), and managing for quality. In addition individual mentoring support was provided to 23 organisations in the areas of strategic and business planning, governance, financial planning, employment relations and performance management, financial forecasting, social work practice, policy and procedure development, and financial systems development.

### ***Pacific Peoples' Provider Development Fund***

The purpose of the Pacific Peoples' Provider Development Fund is to assist key Pacific providers who are seen as having the most potential to assist Child, Youth and Family with meeting its outcomes. This in turn will improve outcomes for Pacific children, young people and their families. Pacific peoples rely significantly on the strength of their provider sector who they consider to be the most effective mode of service delivery.

In 2006/2007, a total of \$0.756 million was spent on 20 key Pacific providers in a variety of ways including:

- Fifteen providers were funded \$0.499 million for their organisational development plans.
- Twelve providers were funded \$0.091 million for mentoring support to assist with the roll out of their development plans, and to support their governance and management.
- Two Pacific Provider Associations in Auckland and Wellington were funded \$0.079 million to provide training, advice and support to Pacific providers.
- Three new Pacific providers received a total of \$0.024 million in funding to attend training in capacity self assessment, undertake a comprehensive assessment of their organisation, and to submit development plans for 2007/2008 based on their assessment. This funding included mentoring support for the providers, and the cost of running the training.
- A National Child Youth and Family Pacific Provider fono was hosted for \$0.044 million.

### ***Iwi/Māori Provider Workforce Development Fund***

The purpose of the Iwi/Māori Provider Workforce Development Fund is to assist key iwi/Māori providers who are seen as having the most potential to assist Child, Youth and Family and/or Family and Community Services with meeting their outcomes. This in turn will improve outcomes for whānau, hapū, iwi and Māori communities. This is because Māori and iwi rely significantly on the strength of their provider sector who they consider to be the most effective mode of service delivery.

In 2006/2007, \$2.654 million was spent on 93 iwi and Māori providers in a variety of ways including:

- Sixty providers were funded \$0.635 million for the second year of their two-year development plans.
- Eighty-five providers were funded \$0.791 million for practice supervision, and governance/management mentoring and coaching.
- The national Māori provider association Te Kahui Atawhai o te Motu, received \$0.267 million to support iwi and Māori providers throughout the country.
- Jigsaw and the National Collective of Independent Women's Refuges received a total of \$0.104 million for their support for iwi/Māori providers as umbrella providers.
- Five regional or national projects for the benefit of sectors of iwi/Māori providers were sponsored to the value of \$0.101 million.
- Sixty-six iwi and Māori practitioners undertook professional supervision qualifications from Massey University to the value of \$0.193 million.

- Three hundred and sixty-six participants from iwi/Māori provider organisations were given the opportunity to attend training in service costings, legal obligations and opportunities under the Children, Young Persons, and their Families Act 1989, and a wananga to develop culturally relevant assessment tools and models at a cost of \$0.135 million.
- Ninety-three providers received training and a grant to undertake a capacity self-assessment, and submit an application for two years of Iwi/Māori Provider Workforce Development Fund funding to the value of \$0.220 million.
- A report on iwi/Māori providers' capacity building progress through the Iwi/Māori Provider Workforce Development Fund from 2005–2007 to the value of \$0.057 million.

<b>2006/2007 performance measures</b>	<b>Performance standard 12 months</b>	<b>Performance achieved/ actual expenditure</b>
<b>Quantity</b>		
Number of groups/organisations whose infrastructure was supported by a national body	100 – 200	161
Number of groups/organisations receiving organisational development funding eg, training, business mentoring or other forms of development	100 – 170	165
<b>Quality</b>		
Satisfaction survey results indicate satisfaction with service received from national body	80 – 90%	90%
Objectives set out in service provider's plans (development and/or training) have been met	80 – 90%	85%
<b>Cost</b>		
Within appropriation (exclusive of GST)	\$5.011m	\$4.969m

# Schedules

These schedules show the liabilities, commitments and contingencies administered by the Ministry of Social Development on behalf of the Crown as required by the Public Finance Act 1989.

## *Schedule of non-departmental liabilities as at 30 June 2007*

<b>Vote Child, Youth and Family Services</b>	<b>30 June 2007 Actual \$000</b>
<b>Current liabilities</b>	
Payables and accruals	3,482
<b>Total liabilities</b>	<b>3,482</b>

## *Non-departmental commitments as at 30 June 2007*

<b>Vote Child, Youth and Family Services</b>	<b>30 June 2007 Actual \$000</b>
<b>Operating commitments</b>	
Non-cancellable provider contracts	
– Less than one year	29,258
– One to two years	3,900
<b>Total operating commitments</b>	<b>33,158</b>

## *Schedule of non-departmental contingent liabilities as at 30 June 2007*

<b>Vote Child, Youth and Family Services</b>	<b>30 June 2007 Actual \$000</b>
Legal proceedings and disputes	70
<b>Total liabilities</b>	<b>70</b>

Legal proceedings and disputes relate to the Ministry's assessment of the Crown's possible payments to third party providers for historical claims under section 363 of the Children, Young Persons, and Their Families Act 1989.