

Annual Report 2010/2011

The Ministry of Social Development has identified data errors in Child, Youth and Family's official data that require correcting in the Annual Report. Whilst the errors are not material, the Ministry considers it prudent to release corrected versions of the relevant sections and these are set out below.

Erratum: Please note the following corrections

Other ways we protect children and support families			
	Care and Protection Notifications		
Page 15	<p>In 2010/2011, we received 151,109 Care and Protection notifications. This is an increase of 21 per cent from 2009/2010. The increase was due, in part, to the number of family violence referrals from the New Zealand Police and the greater visibility of child abuse in the community.</p> <p>Despite the increase, we continued to reduce the number of cases waiting for allocation to a social worker. On 30 June 2006, there were 1,089 unallocated cases. Five years later, on 30 June 2011, 53 cases had not been allocated to a social worker.</p>		
	Care and Protection family group conferences		
	<p>In 2010/2011, we held 8,087 family group conferences. This is a way of formally bringing whānau together to talk about the concerns held for a child's or young person's safety or wellbeing.</p>		
2010-2013 Statement of Intent Performance Indicators			
	Measure	Result	Trend/Comment
Page 17	Number of substantiated abuse/neglect within six months of previous abuse/neglect finding	2,552	The number of substantiated abuse/neglect cases within six months of previous abuse/neglect finding increased from 1,797 in 2008/2009, to 2,253 in 2009/2010, to 2,552 in 2010/2011.
	Rate of substantiated abuse/neglect within six months of previous abuse/neglect (per 1,000 of children in New Zealand aged 0–16 years population)	2.52	The rate of substantiated abuse/neglect within six months of previous abuse/neglect finding increased from 2.21 per 1,000 children aged 0–16 years in 2009/2010, to 2.52 per 1,000 children in 2010/2011.
Getting youth offenders back on track			
	Youth Justice Family Group Conferences		
Page 22	<p>In 2010/2011, our youth justice coordinators held 7,484 youth justice family group conferences. Ninety-eight per cent of conferences were held within the statutory timeframes. Eighty-eight per cent of children and young people involved in a conference met the objectives of their plan.</p>		

Output Expense: Care and Protection Services

Service Performance Information

Output: Engagement and Assessment

	Actual 30 June 2010	Performance Measure	Actual 30 June 2011	Standard 30 June 2011
Page 45		Timeliness Notifications that require further action are allocated to a social worker within the timeframe appropriate to the safety of the child or young person		
	98.1%	Critical (less than 24 hours)	98.2%	95–100%
	97.3%	Very Urgent (up to 48 hours)	97.9%	90–95%
		Action taken at sites by social workers to establish the immediate safety of the child or young person, and to confirm the response time and further action required, within timeframes		
	89%	Urgent (up to seven days)	92.1%	80–95%
	93.5%	Low urgent (up to 28 days)	94.3%	80–95%

Output: Seeking Safety and and Security

	Actual 30 June 2010	Performance Measure	Actual 30 June 2011	Standard 30 June 2011
Page 45	94.1%	Quality Percentage of children and young people whose care and protection Family Group Conference plans were completed and the objectives were assessed as being met	90.6%	80%
	99.1%	Timeliness Percentage of Care and Protection Family Group Conference plans reviewed by the agreed due date	99.1%	95–100%
	94.5%	Assessments ¹ and reports provided to Courts are delivered on time	96.3%	90%

¹The act of assessing information in order to acquire an understanding of a situation or problem, or to estimate the suitability of someone.

Output Expense: Youth Justice Services

Service Performance Information

Output: Youth Justice Safety and Belonging

	Actual 30 June 2010	Performance Measure	Actual 30 June 2011	Standard 30 June 2011
Page 65	91.3%	Quality Percentage of children and young people whose Youth Justice Family Group Conference plans were completed and the objectives were assessed as being met	88.1%	80%
	98.4%	Timeliness Percentage of Youth Justice Family Group Conference were held within statutory timeframe (unless there are special reasons for delay)	98.3%	95–100%

Output: Youth Justice Changing Behaviour and Enhancing Wellbeing

	Actual 30 June 2010	Performance Measure	Actual 30 June 2011	Standard 30 June 2011
Page 65	New measure for 2010/2011	Timeliness Percentage of Youth Justice Family Group Conference plans reviewed on time	99.5%	95–100%